APPENDICES

Sample questions from think aloud verbal protocols

- How many medications will the patient receive? (Since e-prescriptions are not bundled when electronically transmitted)
- If the prescription is for Amoxicillin 250mg/5ml #30, is the prescription for 30 ml of liquid suspension or #30 capsules?
- Which quick key or screen do I have to scroll to in order to find the information I need to assess the prescription?
- The prescription directions state "take at bedtime, take three times a day". Which one is correct?