

Appendix 1: HIV Warmline Survey Instrument

Professional Information

1. What is your profession?

- MD/DO
- NP
- PA
- Other (please specify)

2. What year did you graduate from medical/professional school? (do not include post-graduate training)

3. What is your primary specialty?

- General Practice
- Family Medicine
- Internal Medicine
- Other (please specify)

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Practice Setting

1. How would you describe your main clinical setting (choose the most applicable)?

- Private practice - solo
- Private practice - group
- Public health/community clinic
- HMO
- Other (please specify)
- Correctional facility
- University/hospital associated clinic
- Urgent care/emergency department
- Hospital (inpatient)

2. What type of area is your main practice in?

- Urban
- Suburban
- Rural

3. Does your primary work setting accept Medicaid? (or MediCal in California)

- Yes
- No
- Don't know

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HIV Experience

1. How many HIV-positive patients do you currently have in your patient panel?

- 0
- 1-5
- 6-25
- >25
- I do not currently care for patients

2. Which best describes the service you provide to HIV-infected persons?

- Provide comprehensive services, including HIV medication therapy, at all stages of disease (with or without consultation)
- Provide comprehensive services, including HIV medication therapy, but refer if patients develop complications
- Provide services until the need for HIV medication therapy, then refer
- Provide services only for conditions not related to HIV
- I do not provide care for HIV-infected patients

3. Do you consider yourself to be an HIV expert?

- Yes
- No
- Don't know

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HIV Information Seeking

1. How likely are you to use the following resources when you have an HIV-related question?

	Not at all likely	Somewhat likely	Moderately likely	Very likely	Extremely likely
Textbook	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Informal curbside consult	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Patient referral to an HIV-expert	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HIV Warmline	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internet search (Google, Yahoo etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pubmed or other medical literature search	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online medical resource (HIVinsite, Medscape, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If other, please specify:

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Experience with the HIV Warmline

1. Aside from the HIV Warmline, which ONE of these resources do you MOST commonly use?

(Choose only one)

- Textbook
- Informal curbside consult
- Patient referral to an HIV-expert
- Internet search (Google, Yahoo etc.)
- Pubmed or other medical literature search
- Online medical resource (HIVinsite, Medscape, etc.)
- Other

If other (please specify)

2. Compared to this resource, how QUICKLY does the HIV Warmline provide you with an answer to your question?

Much less quickly Less quickly About the same More quickly Much more quickly

3. Compared to this resource, how APPLICABLE to your particular clinical situation is the information from the HIV Warmline?

Much less applicable Less applicable About the same More applicable Much more applicable

4. Compared to this resource, how TRUSTWORTHY is the information from the HIV Warmline?

Much less trustworthy Less trustworthy About the same More trustworthy Much more trustworthy

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Experience with the HIV Warmline (cont.)

1. How important are the following features of the HIV Warmline?

	Not at all important	Somewhat important	Moderately important	Very important	Extremely important
Live consultants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Free service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Confidential	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provides advice based on federal HIV practice guidelines	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. To what extent do you agree with the following statements?

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Using the HIV Warmline has improved my confidence about caring for HIV-infected patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The HIV Warmline has helped me stay up-to-date with HIV care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using the HIV Warmline has changed the way I manage my HIV patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The HIV Warmline has helped me manage HIV without having to refer the patient elsewhere	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. Do you believe that your patients' health has improved because of your use of the HIV Warmline?

	Not at all	Somewhat	Moderately	A lot	Very much so
.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. Do you plan to continue using the HIV Warmline?

Yes No Don't know

5. Is there anything we can improve on?