Medical Home Subcomponent **Criteria Needed to Meet Subcomponent** A Personal Provider Must have an established relationship with a personal No? To one or both No Medical Home doctor or nurse Has at least one usual source for care that can be specified as an appropriate setting and is NOT the Usual Source of Care emergency room or a location outside the US Their health provider/s Usually or Always: 1) listened to the family/child; 2) spent enough time with family/child; 3)were sensitive to family's values and No Medical Home Family/Patient Centered\* No? customs; 4) provided needed information; 5) made the family feel like a partner in their child's care; AND 6) if needed, provided interpreter services If referrals are needed, family reports no problems No Referral Problems<sup>\*†</sup> No Medical Home No? getting referrals 1) If needed, patient/family were satisfied with the communications between their primary provider and other physician subspecialists, other service providers No Medical Home (mental health, home health, physical and/or No? Effective Care Coordination<sup>\*†</sup> occupational therapists), and/or schools. 2) If needed, family received help with care coordination. Yes, A Medical Home

Appendix A. The Subcomponent Criteria and Algorithm of the Medical Home Composite Measure (Based on National Survey for Children's Health 2007/2008)

Source: Adapted from Aysola et.al., 2011 Health Affairs

\*Based upon responses to survey questions asking family/patient to describe their experience over the last 12 months

<sup>†</sup>Those children that did not require a referral or did not have two types of services requiring care coordination and communications between providers, were characterized as legitimate skips and met the criteria for the subcomponent