



The spatio-temporal association of non-prescription retail sales with cases during the 2009 influenza pandemic in Great Britain.

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3 **The spatio-temporal association of non-prescription retail sales with cases during the 2009**
4 **influenza pandemic in Great Britain.**
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ABSTRACT

Background: As many individuals will self medicate for mild influenza-like illness, surveillance of non-prescription purchases may be an important adjunct to healthcare-based surveillance in early assessment of the severity of a novel influenza strain or other pathogen. Its usefulness as a marker of seasonal influenza has been investigated for over 30 years with varying degrees of success.

Objective: The aim of this paper was to compare spatio-temporal patterns of retail sales, influenza cases during the 2009 influenza pandemic.

Methods: Weekly, seasonally-adjusted sales by a major British supermarket of over-the-counter symptom remedies and non-pharmaceutical products; recommended as part of the advice offered by public health agencies; were compared with weekly influenza case estimates. Comparisons were made at national and regional spatial resolutions. We also compared sales to national measures of contemporaneous media output and public interest (internet search volume) related to the pandemic.

Results: At a national scale there was no significant correlation between retail sales of symptom remedies and cases for the whole pandemic period in 2009. At the regional scale, a minority of regions showed statistically significant positive correlations between cases and sales of adult 'cold and flu' remedies and cough remedies, but a greater number of regions showed a significant positive correlation between cases and symptomatic remedies for children. Significant positive correlations between cases and sales of thermometers and anti-viral hand gels/wash were seen at both spatial scales. We found no significant association between retail sales and media reporting or internet search volume.

Conclusion: This study provides evidence that the British public responded appropriately to health messaging about hygiene. Retail sales at a national level are not useful for the detection of cases. However, at finer spatial scales, in particular age-groups, retail sales may help augment existing surveillance and merit further study.

ARTICLE SUMMARY

Strengths and limitations of the study

- This study is the first to examine associations between non-prescription retail sales and influenza cases at different spatial resolutions in a British setting and in particular it's potential as part of syndromic surveillance systems.
- The adjustment for seasonality in retail sales was fitted for each spatial resolution to attempt to capture regional differences which may exist.
- The inclusion of non-pharmaceutical products allowed for the first objective assessment of the response to government public health messaging.
- The main weakness of this study is that regional data was available only for England and for a portion of the 2009/2010 pandemic period.
- Increasing the years of sales data prior to the pandemic period would have provided a more robust estimate of sales trend in a typical year.

Introduction

Public health surveillance has traditionally relied on healthcare providers reporting selected notifiable conditions, usually with biological confirmation [1]. Although a key part of national and international health regulations, this system has well-recognised problems including delays in reporting and difficulty in identifying unusual activity [2]. Expansion of non-traditional surveillance methods has occurred over the last 2 decades, initially because of concerns regarding bioterrorism, and has now been adopted into routine public health systems in many countries. These methods (often referred to as Syndromic Surveillance Systems) offer a real-time or near-real-time collection of data from a variety of sources, ideally in an automated manner which allows early identification of the spread and impact of potential public health threats [3]. The 2009 influenza pandemic provided the motivation to adopt and appraise many of these methods [4 5]. In the UK many of the lessons learned during this time were subsequently adopted during the 2012 Olympics and Paralympics to identify any early infectious disease threat [6].

The surveillance of infectious diseases can be strongly affected by the care seeking behaviour of individuals [7]. As many individuals will self-medicate for mild illness, surveillance of non-prescription sales has been suggested as an adjunct to healthcare based surveillance to estimate the magnitude and dynamics of care seeking behaviour [8]. Its usefulness for surveillance of seasonal influenza [9-13] and other illnesses [14-17] has been examined for over 30 years with varying degrees of success. A major potential benefit of this type of surveillance system would be to provide more reliable estimates of incidence when the propensity to seek care is low or changeable, and to identify early-stage epidemics through unusual purchasing activity. At present, retail sales are not used for syndromic surveillance in Great Britain.

Here, we describe the temporal and spatial patterns of sales of over-the-counter flu and cold remedies and non-pharmaceutical products; recommended as part of the advice offered by public health agencies; sold by a major British supermarket, and compare these patterns to national, regional and sub-regional estimated cases of pandemic influenza during 2009 in Great Britain. We also compare the pattern of sales to national measures of media output and public interest (internet search volume) related to the pandemic during the same time period.

Methods

Data sources (Table 1)

The weekly estimates of influenza cases were obtained via the Health Protection Agency (HPA; now part of Public Health England) as part of their influenza surveillance systems [18]. UK-wide data was calculated via the FluSurvey project (www.flusurvey.org) which adjusted healthcare-based surveillance systems to account for changes in care-seeking behaviour during the pandemic, as determined through an online survey of a community cohort [19]. Regional case data was available through the HPA/Q-Surveillance network which monitors diagnoses recorded by general practitioners onto routine electronic systems and extracted on a daily and weekly basis [20]. Over 3,400 practices contribute to the system, which covers approximately 38% of the UK population; most of the practices are in England with fewer in Wales and Northern Island. At the time of the 2009 pandemic no Scottish practices contributed to the system. The density of coverage allows reporting at country and regional levels. Regionally this corresponds to 10 English Strategic Health Authorities (SHAs) and 156 Primary Care Trusts (PCTs), which is the lowest unit of healthcare

provision in England with an average population size of 350,000. The HPA/Q-Surveillance data was provided as daily counts of reported cases in each PCT and including estimated population in each PCT for that day. This was aggregated to a weekly scale and converted to incidence as a rate of cases per 100,000 population. HPA/QSurveillance data was aggregated to 3 spatial resolutions; sub-regional, regional and country level (corresponding to PCT, SHA and England, Wales and NI respectively).

Two measures of media interest and one of public interest over time were compiled. Daily national newspaper article counts were compiled from the Lexis Nexis newspaper archive [21], counting articles with headlines containing “swine flu” or “h1n1”. The same search phrases were used to identify relevant articles on the Meltwater online database: this database includes newspaper, online, television and radio news articles and reporting [22]. Internet search trends were used as a proxy for public interest in the pandemic. This was derived from Google Insight search facility [23], and the daily relative volume of searches made where the search terms contained the terms “swine flu” or “h1n1” were collated.

Weekly unit sales of non-prescription retail products for a major national UK retailer were obtained for the period 28 January 2008 to 25 April 2010. These sales records were derived from a 10% sample of transactions where a loyalty card was presented at the point of purchase and were available at store level. Data on individual product sales were extracted from a master database and aggregated into six categories: Adult Cold and Flu Remedies; Children’s Cold and Flu Remedies; Cough Remedies; Thermometers; Anti-Viral Products (including hand gel and wipes); Tissues. Sales as a proportion of customer base were used instead of absolute sales to control for confounders such as changes in store hours in the period of the study or variation in market share between stores. Short shelf-life products were assumed to be indicative of total customer base. Sales were therefore adjusted in the first instance by dividing weekly total sales (for each category of product and spatial scale) by the average weekly sales of milk and bananas at the appropriate spatial scale (annual sales for 2008 and 2009 available).

The extreme seasonality associated with influenza (and subsequently symptomatic remedies) in temperate zones could introduce biases in the analysis. To adjust for this, an underlying seasonal trend in proportional sales was fitted to log-transformed retail sales data from the beginning of February 2008 to the end of January 2009. This was a pre-pandemic year, which we assumed to be typical of the seasonal trend in influenza incidence. A flexible way to represent a seasonal trend is through a sum of sine-cosine waves with frequencies corresponding to 1, 2, 3, etc cycles per year. For example, the model with 2 sine-cosine pairs is

$$\ln(y_t + 1) = \alpha_0 + \alpha_1 \sin\left(\frac{2\pi t}{52}\right) + \beta_1 \cos\left(\frac{2\pi t}{52}\right) + \alpha_2 \sin\left(\frac{4\pi t}{52}\right) + \beta_2 \cos\left(\frac{4\pi t}{52}\right) + \varepsilon_t$$

where y_t is the retail sales data for each week of the year, t , during 2008, α and β terms are the regression coefficients for each sine and cosine function, and ε is an error term.

The model-fitting process was repeated for each product category at each spatial resolution. This resulted in between 1 and 4 sine-cosine pairs across the different product groups. In each case, the fitted seasonal model was used to derive weekly residuals for each week of the 2009 and 2010 data;

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3 these residuals, which are normalized with respect to normal non-pandemic seasonal sales, are used
4 in the comparative analysis (Supplementary Appendix Table A1, Figure A1 and A2).
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6 Pearson's correlation was performed between each product category, national UK cases and media
7 reporting. Analysis was performed for the whole pandemic period as well as the early pandemic
8 period (06 April- 01 June 2009, media reporting only), summer pandemic wave (01 June – 30 August
9 2009, case and media reporting) and winter pandemic wave (31 August 2009 – 14 February 2010,
10 case and media reporting). HPA/Q-Surveillance cases were examined at different geographic scales
11 and evaluated by Pearson's correlation coefficients. For each product category, correlation between
12 residual sales and cases was assessed for the period 4 May 2009 to 09 November 2009. As a rise in
13 retail sales might be expected to occur before an outbreak is detected through healthcare based
14 surveillance cross correlation with weekly time lags was also performed.
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18 Spatial correlation was performed to look for evidence of clustering of residual sales and influenza
19 cases at different time points. This was performed using the 'spatial test' function in R statistical
20 language, included in the GeoR package [24]: this calculates a test statistic by Monte Carlo
21 permutation testing for spatial autocorrelation based on the use of variograms. For each product
22 group, this test statistic was calculated for sub-regional residual sales. These spatial correlations
23 were then examined as part of the weekly time series.
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26 All data adjustment and analysis was performed using R statistical software, version 2.15.2.
27 Statistical significance was set at 95%.
28

29 30 **Results**

31 During the declared pandemic period there were two peaks of estimated cases in the summer and
32 winter seasons seen in both HPA/Q-Surveillance and flusurvey data (Figure 1). Media reporting was
33 high in the early pandemic period (where there were relatively few cases in the UK) and during the
34 summer wave but was less during the winter wave. Unadjusted national retail sales are shown in
35 Figure 1 on a logarithmic scale.
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38 There was a statistically significant positive correlation between thermometer and anti-viral product
39 sales and national cases for the whole pandemic period (Table 2). When divided into summer and
40 winter pandemic waves, the correlation was stronger in the summer wave than the winter wave.
41 Children's cold and flu remedies were also positively correlated with national cases during the
42 summer wave but not in the winter wave. Correlation between weekly residual sales and weekly
43 media reporting was also performed (Table 2 and SA Table A1). Thermometer and anti-viral
44 products were significantly positively correlated with media reporting for the whole pandemic
45 period (Cor 0.477 (95% CI 0.171-0.699; 0711 (95% CI 0.495-0.844) respectively). No product group
46 sales were significantly associated with media reporting in the early pandemic period though the
47 strength of correlation was higher in the summer than the winter wave (Table 2).
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51 At a regional level there was no significant correlation between estimated influenza cases and retail
52 sales of adult 'cold and flu' remedies, cough remedies or tissues. There were weak but statistically
53 significant correlations between sales of children's remedies and cases in six English regions and
54 Wales (SA Table A3). Stronger positive correlations were seen between thermometer and cases and
55 hand-gel sales and cases across all English regions and Wales (SA Table A3). No additional significant
56 correlations were identified through cross-correlation analysis.
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3 At the sub-regional level there was a significant positive correlation between thermometer and
4 hand-gel sales and cases in England (69.9%, 109/156; 71.8%, 112/156 respectively) (Figure 2).
5 Several sub-regions had a statistically significant positive correlation between cases and sales of
6 adult 'cold and flu' remedies (3.2%, 5/156) and cough remedies (3.8%, 6/156); however, a greater
7 number of sub-regions had a significant correlation between cases and children's remedy sales
8 (35.6%, 55/156).
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11 We found periods of significant spatial structure throughout the pandemic period for all sale
12 products (SA Figure A3), particularly for tissue and anti-viral products sales which appear to have
13 more sustained periods of spatial patterning than the other product types.
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16 17 18 Discussion

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20 We analysed non-prescription retail sales data for a major GB supermarket in comparison with cases
21 of pandemic influenza within Great Britain to assess the utility of purchase data to inform and
22 augment existing surveillance methods. We found a poor match between symptomatic remedies
23 and cases at the national scale for both summer and winter waves of the pandemic. However, we
24 found a significant association between children's remedies and cases for the summer wave at the
25 national scale, and sub-regional scales, where we found significant association in 55 out of 156 PCTs.
26 Significant positive correlations between cases and sales of thermometers and anti-viral hand gels
27 and hand wash were seen at all spatial scales.
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31 One concern about the use of retail sales as a surveillance tool is that it may be more easily
32 influenced by factors other than symptomatic cases, such as heightened media coverage, and
33 promotional activity by manufacturers, supermarkets and government, than other forms of
34 reporting. The greatest press coverage occurred during the early pandemic period where there were
35 relatively few cases of pandemic influenza in the GB. The lack of correlation between sales and this
36 heightened coverage during this period suggests that 'panic buying' of symptomatic remedies or
37 non-pharmacological groups in response to media reports did not occur. The lack of correlation
38 between sales and media reports in the winter suggests that sales were more driven by cases than
39 media reports as there was a similar level of cases in both the summer and winter periods.
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43 The use of sales information for adult and child remedy products has been suggested as a useful
44 augmentation to traditional surveillance mechanisms [8 13 14], but has not been tested within the
45 GB. Previous studies in other countries suggest that national-scale data is uninformative [12], but
46 more localised data can reflect surveyed influenza patterns [11 25]. Our results broadly support
47 these observations. Some products may be more useful than others in their relative ability to reflect
48 underlying disease incidence [26]. Our results suggest that children's remedies may better reflect
49 community infection patterns than adult products. This may be due to children being at higher risk
50 of infection with 2009 pandemic influenza than adults [27], being more likely to be symptomatic [28
51 29], or may reflect adult-parent differences in self-medication practices [30].
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56 Sales of anti-viral products and thermometers were highly associated with both pandemic influenza
57 cases and media and public interest measures, especially during the first 'summer' wave of the
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3 pandemic. The use of anti-viral products and thermometers (for self-diagnosis) were recommended
4 by UK government public health messaging during the early months of the pandemic and
5 throughout the pandemic [31]. Cross sectional telephone surveys have generally reported low level
6 of uptake of public health advice [32 33] but there is some evidence that this is a poor indicator of
7 actual behaviour when more objective measures are used [34]. We believe our results are the first
8 national-scale evidence that the public actively responded to these messages, at least through the
9 purchasing of such products, and provides an alternative objective measure of public response to
10 health advice.
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14 There are several limitations to this study. The sales data used here are derived from the shopping
15 purchases of a sample of shopping baskets, and only from purchases involving presentation of a
16 loyalty card. The sales data are only sourced from one supermarket chain, and while that chain has
17 one of the largest market shares nationally in the UK, many non prescription purchases are likely to
18 be made in other outlets (such as dedicated pharmacies) which may better reflect community
19 incidence of infection. The available sales data, while resolved to purchases made at an individual
20 store level, was only available at a weekly time resolution preventing more finely resolved temporal
21 analysis. Remedy products may be purchased for a variety of reasons other than to directly medicate
22 against infection with influenza: they could be used for symptom alleviation for a range of other
23 pathogen infections and conditions. We do not know if and how purchasing patterns reflect the use
24 of the products themselves: individuals may use previously purchased products at the onset of new
25 symptoms, only purchasing products when these expire, rather than buying new products to treat a
26 new illness. We did not have access to surveillance data at PCT level for the full pandemic period,
27 which would have been very valuable. Case data used in this analysis was not stratified by age; we
28 were therefore unable to perform a more appropriate comparison of case data with adult and
29 children products. Purchasing patterns made over a greater number of years and influenza seasons
30 could have improved the seasonality estimation of purchasing behaviour.
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36 The pandemic of 2009 was of a mild strain, which did not appear to generate a large volume of
37 community cases which self-mediated using OTC remedies and which did not present to existing
38 surveillance mechanisms. However, at particular spatial scales and in particular age-groups, or (we
39 suggest) for more severe strains, retail sales may help augment existing surveillance mechanisms to
40 provide a quantitative indication of care-seeking behaviour. However, there remain considerable
41 uncertainties in the specific usage and self-medicating behaviour of individuals in relation to
42 infection and purchasing of products: further investigation is required prior to the use of sales data
43 for surveillance purposes.
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47 **Conclusions**

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49 Retail sales of over the counter symptom remedies at a national level are unlikely to be useful for
50 the detection of cases. However, at more finely resolved spatial scales and in particular age-groups
51 retail sales may help augment existing influenza surveillance and merit further study. Our study
52 demonstrates that the retail sales patterns of particular product types, such as personal hygiene and
53 self-diagnosis products, can be of value in assessing public responses to regional and national health
54 messaging.
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Contributors

ST performed the analysis and took the lead in writing; JMR conceived the study; all authors designed the analysis and commented on manuscript drafts. The authors are grateful to John Edmunds and Ellen Brooks Pollock for providing Flu Survey case estimates and to James Rubin and Susan Michie for providing aggregated media article counts. JMR would like to thank Ashleigh Jellicoe and Xu-Sheng Zhang for assistance in compiling newspaper and retail sales data.

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Table 1: Data Sources of Influenza Case Estimates, Media Reporting and Public Interest

Data	Description	Source	Dates	Ref
Flu Survey	GB National Case Estimates	Adjusted healthcare-based surveillance system.	01 June 2009 - 08 Feb 2010	[19]
HPA/Q Surveillance	Regional Case Estimates	General Practitioner symptomatic surveillance	04 May 2009 – 15 Nov 2009	[20]
LexisNexis	UK Media Coverage	UK newspaper headlines with reference to A/H1N1pdm and related terms	25 April 2009 – 27 Dec 2009	[21]
Meltwater	UK Media Coverage	UK newspaper headlines, radio and television news items with reference to A/H1N1pdm and related terms	06 April 2009 – 19 April 2010	[22]
Google Trends	UK Internet Searches	Internet searches from UK IP addresses with reference to A/H1N1pdm and related terms	06 April 2009 - 28 Dec 2009	[23]

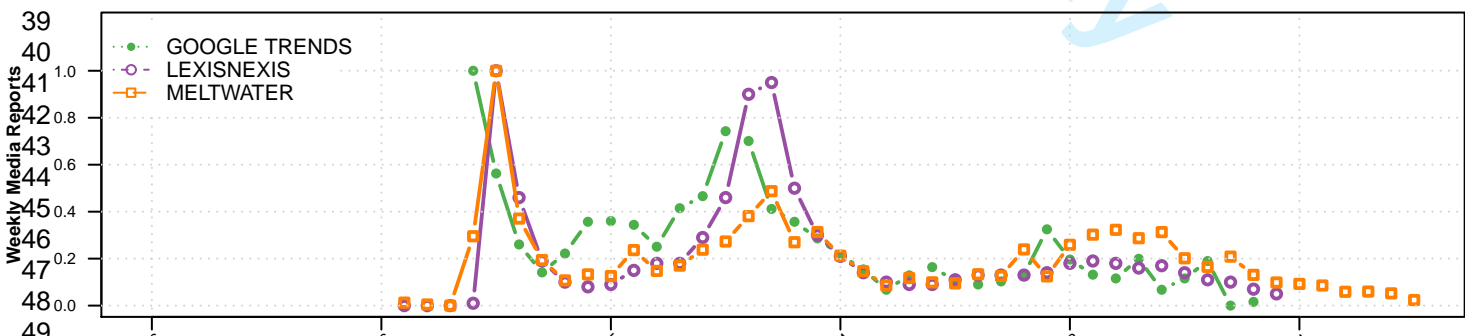
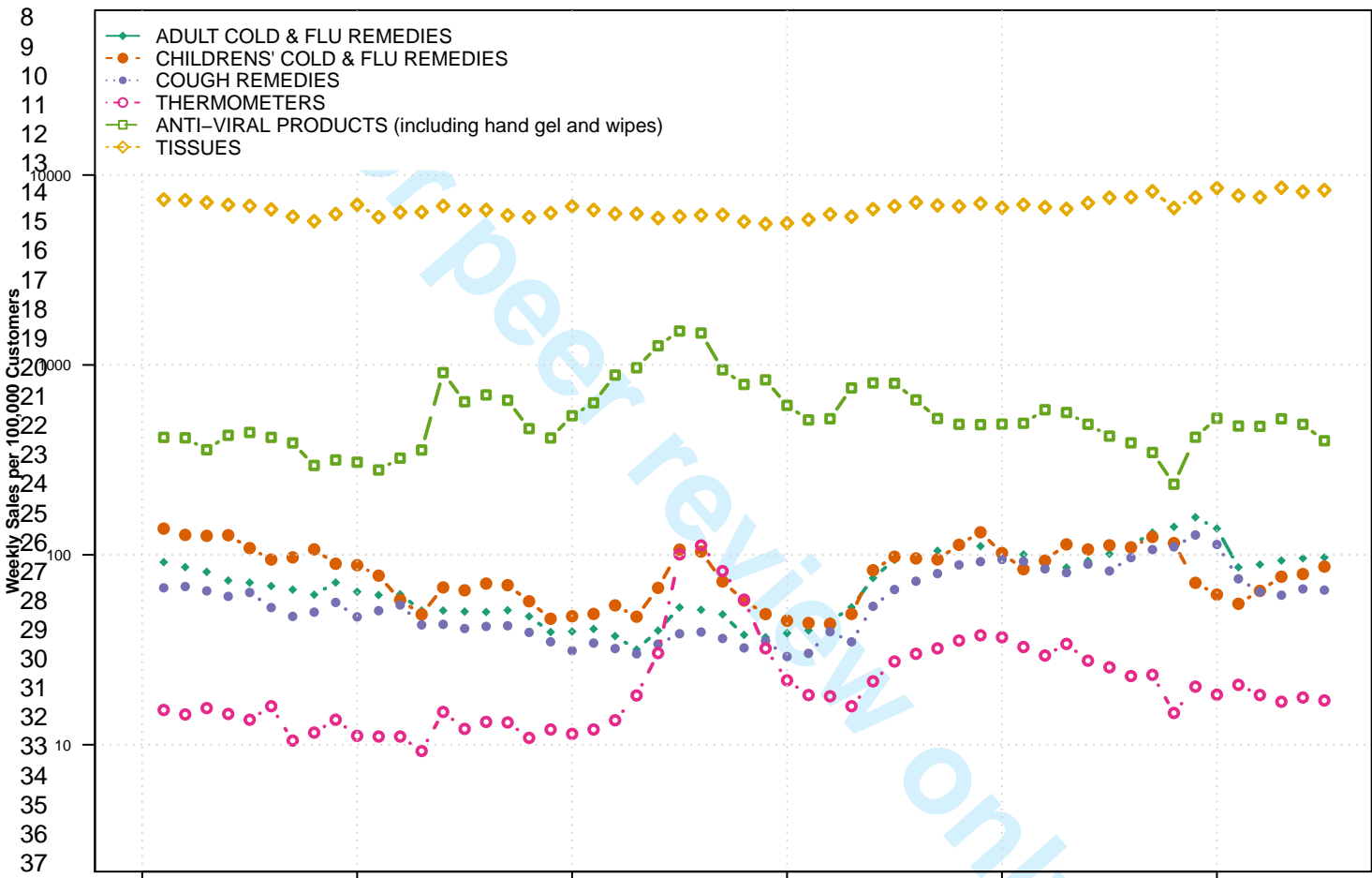
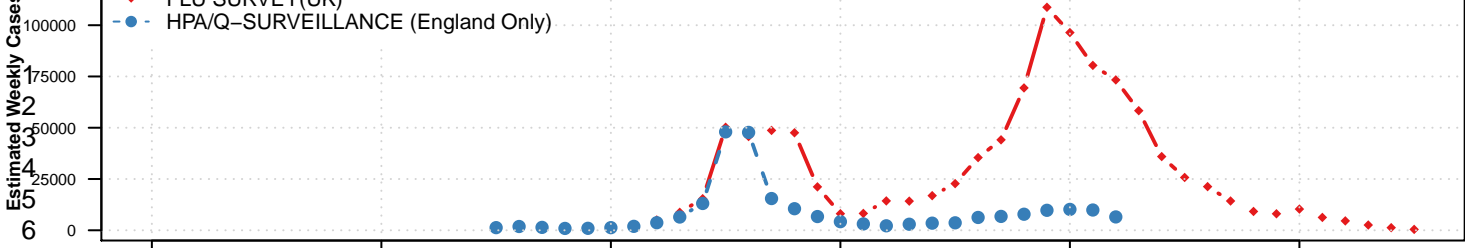
Table 2: Correlation between Retail Sales, National Cases and Media Interest* <0.05; ** <0.01 ***<0.001

	<i>Whole Pandemic Period (19 April 2009–14 Feb 2010)</i>		<i>Early Pandemic (19 April -31 May 2009)</i>		<i>Summer Wave (01 June – 30 Aug20 09)</i>		<i>Winter Wave (31 Aug 2009 – 14 Feb 2010)</i>	
	Cor	95% CI	Cor	95% CI	Cor	95% CI	Cor	95% CI
FluSurvey Case Estimates								
ADULT COLD & FLU REMEDIES	0.116	-0.216 0.424	-	-	0.193	-0.401 0.672	0.149	-0.270 0.521
CHILDRENS' COLD & FLU REMEDIES	-0.023	-0.344 0.303	-	-	0.778**	0.396 0.930	0.010	-0.395 0.412
COUGH REMEDIES	0.374*	0.056 0.622	-	-	0.245	-0.353 0.702	0.396	-0.009 0.689
THERMOMETERS	0.445**	0.142 0.672	-	-	0.935***	0.792 0.981	0.796***	0.579 0.908
ANTI-VIRAL PRODUCTS	0.072	-0.258 0.387	-	-	0.671*	0.190 0.892	0.014	-0.392 0.415
TISSUES	0.051	-0.278 0.369	-	-	0.128	-0.455 0.634	-0.057	-0.450 0.354
Meltwater Reports								
ADULT COLD & FLU REMEDIES	-0.256	-0.488 0.010	-0.379	-0.855 0.444	0.151	-0.436 0.648	-0.399	-0.691 0.005
CHILDRENS' COLD & FLU REMEDIES	0.171	-0.099 0.417	0.447	-0.376 0.876	0.576*	0.037 0.856	-0.427*	-0.708 -0.029
COUGH REMEDIES	-0.225	-0.462 0.043	-0.447	-0.876 0.376	0.249	-0.350 0.703	-0.129	-0.506 0.290
THERMOMETERS	0.364**	0.110 0.574	0.374	-0.449 0.854	0.772**	0.384 0.928	0.378	-0.030 0.678
ANTI-VIRAL PRODUCTS	0.458***	0.219 0.645	0.537	-0.270 0.901	0.516	-0.049 0.831	-0.119	-0.498 0.299
TISSUES	-0.288	-0.514 -0.025	0.386	-0.437 0.858	0.241	-0.358 0.699	-0.451	-0.723 -0.059
Google Searches								
ADULT COLD & FLU REMEDIES	0.051	-0.269 0.360	-0.241	-0.808 0.559	0.258	-0.341 0.708	-0.214	-0.619 0.281
CHILDRENS' COLD & FLU REMEDIES	0.369*	0.060 0.613	0.452	-0.371 0.877	0.716**	0.273 0.909	-0.303	-0.674 0.191
COUGH REMEDIES	-0.050	-0.360 0.270	-0.318	-0.836 0.498	0.295	-0.306 0.728	-0.083	-0.529 0.399
THERMOMETERS	0.661***	0.437 0.808	0.212	-0.579 0.797	0.891***	0.669 0.967	0.570*	0.140 0.819
ANTI-VIRAL PRODUCTS	0.562***	0.299 0.745	0.346	-0.474 0.845	0.610*	0.089 0.869	0.038	-0.437 0.496
TISSUES	-0.063	-0.371 0.257	0.196	-0.590 0.791	0.296	-0.305 0.728	-0.034	-0.493 0.440

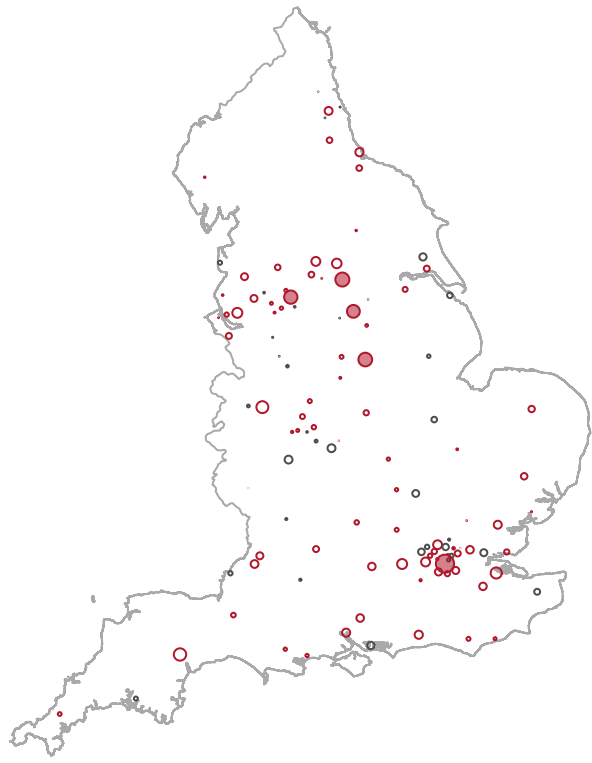
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3 **Figure 1.** Top Panel: Weekly estimated cases of influenza shown are from English GP surveillance
4 system (HPA/Q-surveillance) and UK wide estimates adjusted for changes in care seeking behavior
5 (Flu Survey). Middle Panel: Weekly sales per 100,000 customers of six product groups from a
6 national UK retailer. Bottom Panel: Scaled weekly estimates of UK media interest (number of
7 relevant newspaper headlines (LexisNexis) or newspaper, radio and television articles (Meltwater));
8 UK public interest is represented by relative internet search volume from Google Search Trends.
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11 **Figure 2.** Correlations between sales of 6 product categories and Influenza A H1N1/pdm cases during
12 2009. Points relate to a geographic region, size of the point and depth of colour is related to the
13 strength of the correlation.
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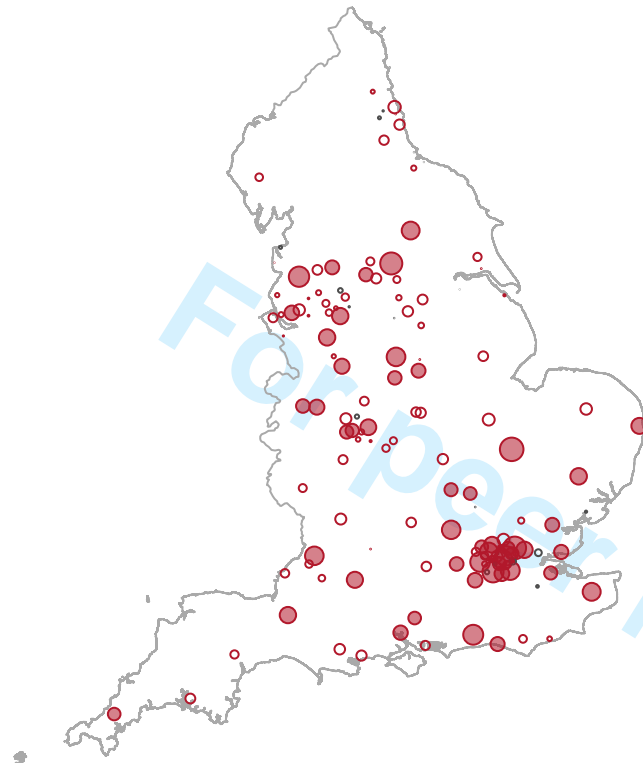
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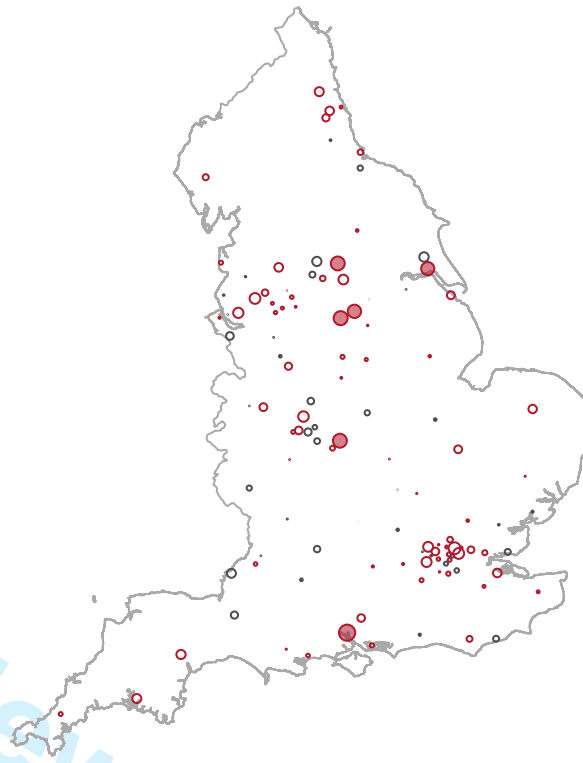
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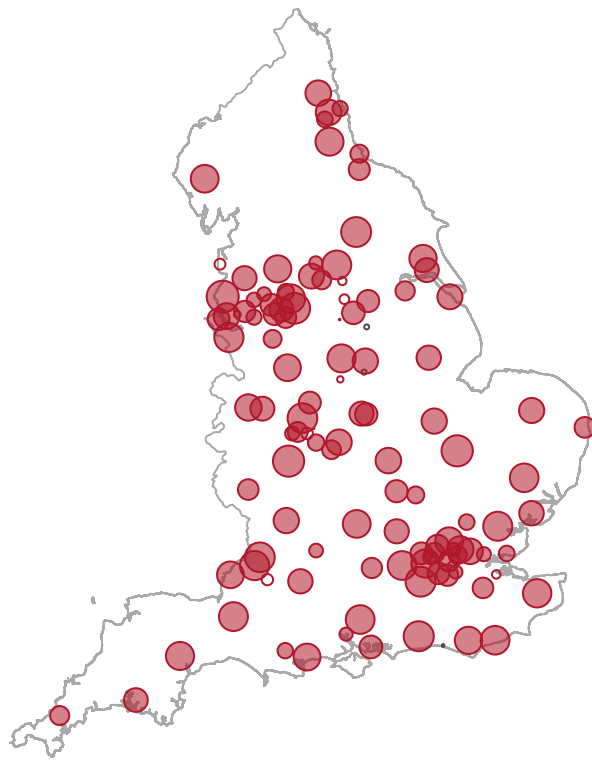
ADULT COLD & FLU REMEDIES



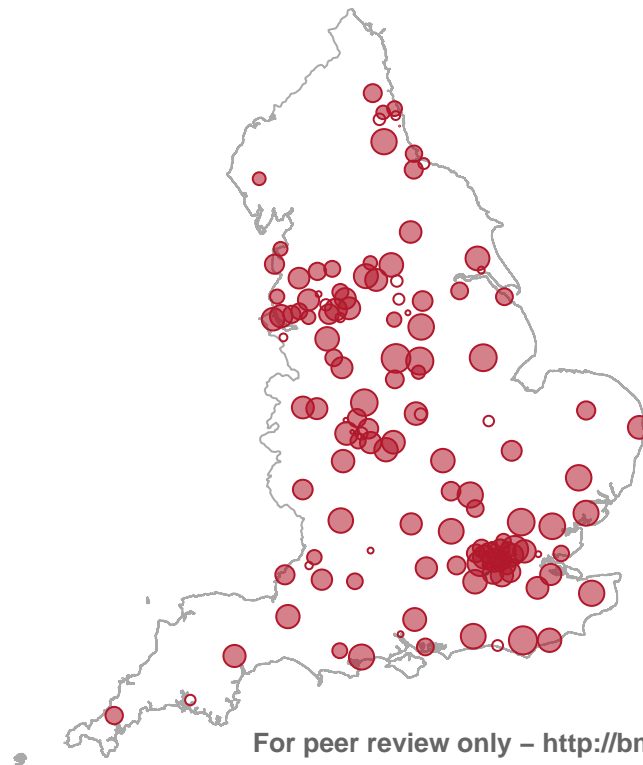
CHILDRENS' COLD & FLU REMEDIES



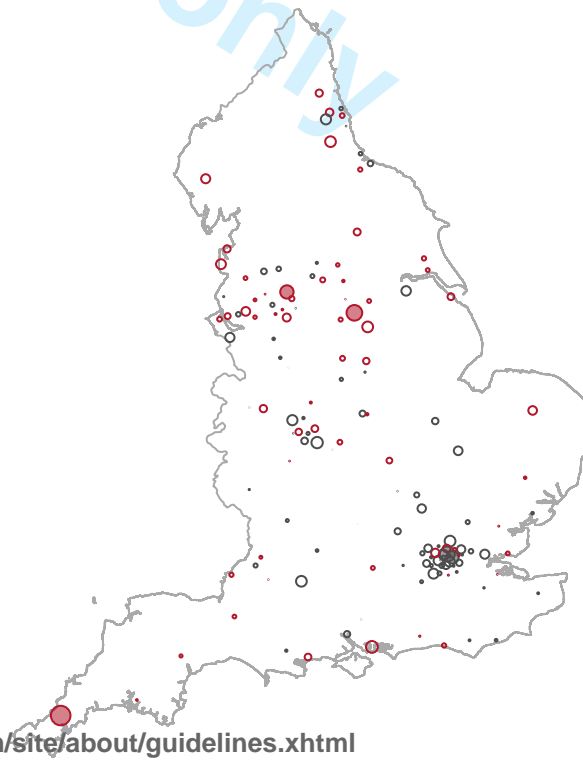
COUGH REMEDIES



THERMOMETERS



ANTI-VIRAL PRODUCTS (including hand gel and wipes)



TISSUES

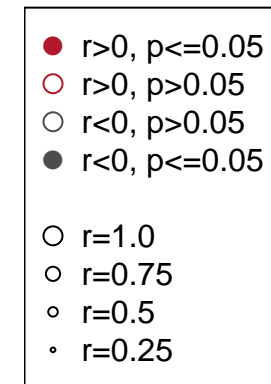


Table A1: Number of Sine/Cosine Pairs in Model Fit by Product Group and Region

	1 Sine/Cosine Pair	2 Sine/Cosine Pair	3 Sine/Cosine Pair	4 Sine/Cosine Pair	Unable to Fit
National					
ADULT COLD & FLU REMEDIES	0	0	1	0	0
CHILDRENS' COLD & FLU REMEDIES	0	0	1	0	0
COUGH REMEDIES	0	0	1	0	0
THERMOMETERS	0	0	1	0	0
ANTI-VIRAL PRODUCTS	1	0	0	0	0
TISSUES	0	1	0	0	0
Regional					
ADULT COLD & FLU REMEDIES	0	1	11	0	1
CHILDRENS' COLD & FLU REMEDIES	2	3	7	1	0
COUGH REMEDIES	0	0	12	0	1
THERMOMETERS	0	8	5	0	0
ANTI-VIRAL PRODUCTS	13	0	0	0	0
TISSUES	0	13	0	0	0
Subregional					
ADULT COLD & FLU REMEDIES	39	39	37	6	30
CHILDRENS' COLD & FLU REMEDIES	88	37	24	1	1
COUGH REMEDIES	51	40	4	1	30
THERMOMETERS	108	14	4	1	24
ANTI-VIRAL PRODUCTS	143	6	2	0	0
TISSUES	41	105	4	1	0

Table A2: Correlation between Retail Sales, and Media Interest * <0.05; ** <0.01 ***<0.001

	<i>Whole Pandemic Period (19 April 2009–14 Feb 2010)</i>		<i>Early Pandemic (19 April -31 May 2009)</i>		<i>Summer Wave (01 June – 30 Aug2009)</i>		<i>Winter Wave (31 Aug 2009 – 14 Feb 2010)</i>	
	Cor	95% CI	Cor	95% CI	Cor	95% CI	Cor	95% CI
LexisNexis								
ADULT COLD & FLU REMEDIES	0.169	-0.174	-0.872	-0.992	0.737**	0.313	0.171	-0.337
CHILDRENS' COLD & FLU REMEDIES	0.452**	0.140	-0.890*	-0.993 -	0.870***	0.612	0.101	-0.399
COUGH REMEDIES	-0.015	-0.347	-0.856	-0.990	0.760*	0.359	0.242	-0.270
THERMOMETERS	0.477**	0.171	0.536	-0.657	0.799**	0.444	0.559*	0.108
ANTI-VIRAL PRODUCTS	0.711***	0.495	0.786	-0.314	0.853***	0.569	0.212	-0.299
TISSUES	-0.149	-0.460	0.861	-0.089	-0.088	-0.610	0.141	-0.364
		0.194		0.991		0.486		0.583

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Table A2: Correlation between Retail Sales and Regional Cases * <0.05; ** <0.01 ***<0.001

	ADULT COLD & FLU REMEDIES		CHILDRENS' COLD & FLU REMEDIES		COUGH REMEDIES		THERMOMETERS		ANTI-VIRAL PRODUCTS (including hand gel and wipes)		TISSUES	
	Cor	95% CI	Cor	95% CI	Cor	95% CI	Cor	95% CI	Cor	95% CI	Cor	95% CI
South Central	0.211	-0.176 0.542	0.376*	0.003 0.657	0.128	-0.257 0.478	0.905***	0.803 0.955	0.673***	0.401 0.836	-0.012	-0.384 0.362
East Of England	0.049	-0.330 0.414	0.354	-0.022 0.643	0.034	-0.344 0.402	0.923***	0.838 0.964	0.778***	0.571 0.892	-0.082	-0.442 0.300
London	0.155	-0.232 0.499	0.553**	0.226 0.767	0.331	-0.048 0.627	0.860***	0.717 0.934	0.792***	0.595 0.900	-0.206	-0.538 0.181
South East Coast	0.163	-0.223 0.506	0.590**	0.278 0.789	0.077	-0.304 0.438	0.925***	0.842 0.965	0.768***	0.554 0.887	-0.052	-0.417 0.328
South West	0.105	-0.279 0.460	0.389*	0.019 0.666	0.003	-0.371 0.375	0.924***	0.840 0.964	0.658***	0.378 0.828	0.024	-0.352 0.394
North West	0.099	-0.284 0.456	0.189	-0.198 0.525	0.055	-0.325 0.419	0.934***	0.862 0.969	0.710***	0.459 0.856	0.082	-0.300 0.442
East Midlands	0.145	-0.242 0.491	0.323	-0.056 0.622	0.018	-0.357 0.388	0.926***	0.845 0.966	0.840***	0.680 0.924	0.046	-0.333 0.412
West Midlands	-0.089	-0.447 0.294	0.281	-0.103 0.592	0.030	-0.347 0.399	0.863***	0.723 0.935	0.795***	0.600 0.901	-0.025	-0.394 0.351
Yorkshire And The Humber	0.241	-0.145 0.563	0.437*	0.077 0.697	0.194	-0.193 0.529	0.926***	0.845 0.966	0.721***	0.477 0.862	0.147	-0.240 0.493
Wales	0.151	-0.235 0.496	0.418*	0.053 0.684	0.125	-0.260 0.476	0.944***	0.882 0.974	0.509**	0.168 0.741	0.216	-0.171 0.545
North East	0.268	-0.117 0.583	0.510**	0.169 0.742	0.227	-0.160 0.553	0.945***	0.884 0.975	0.728***	0.487 0.866	0.032	-0.345 0.400

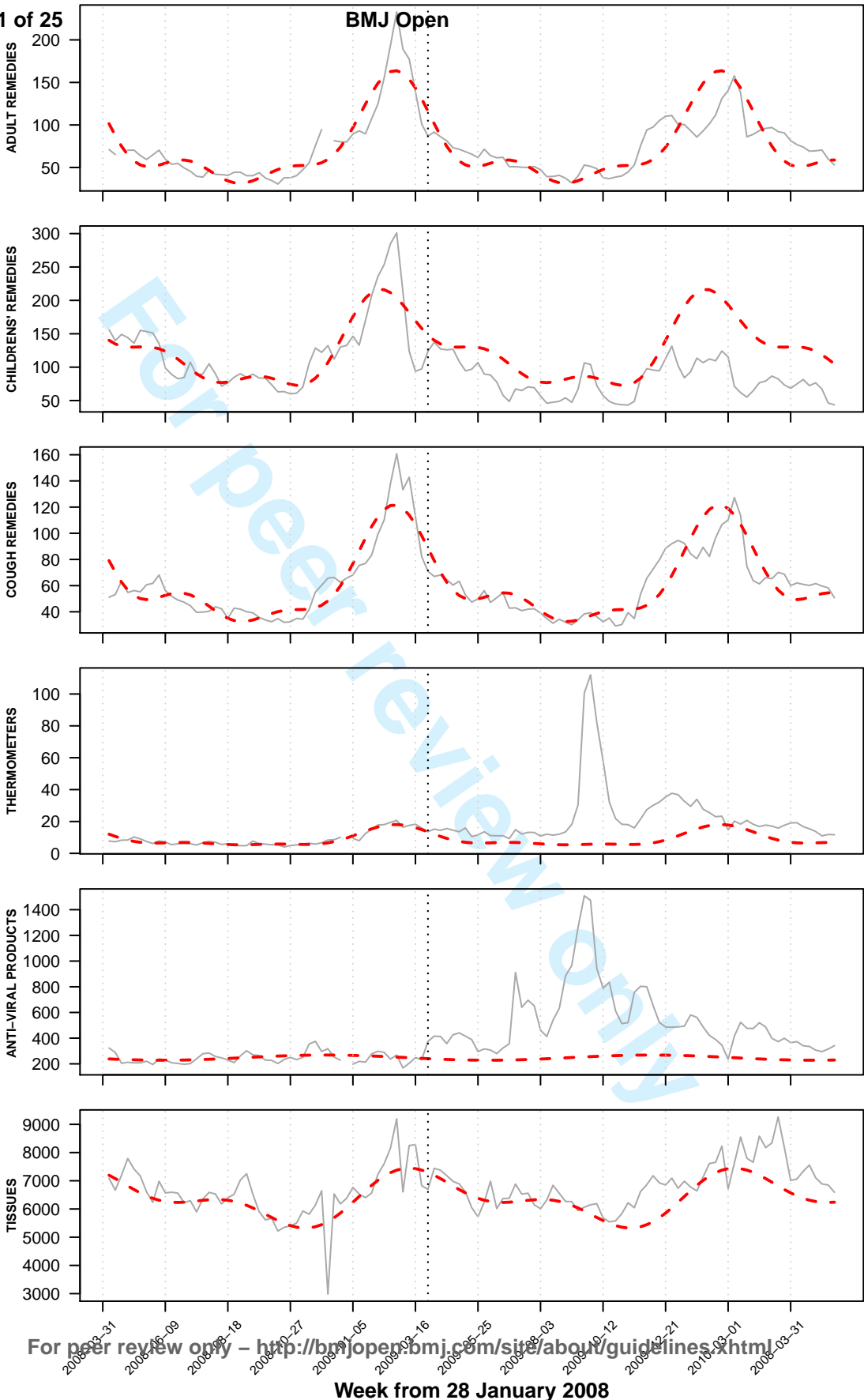
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Figure A1. For each geographic region and each product category a trend of weekly sales in 2008-2010 is available (grey line). A trend of seasonal sales is calculated from 2008 sales (trend line to left of the vertical black dotted line). The optimal number of sine/cosine pairs is selected using a maximised log likelihood method. From that a fitted line of the expected seasonal sales for that product group at that spatial resolution is generated (dashed red line). This seasonal trend acts as the 'expected baseline sales' for each corresponding week of 2009 and 2010. The residual sales are used within the analysis. National UK data is shown in this figure.

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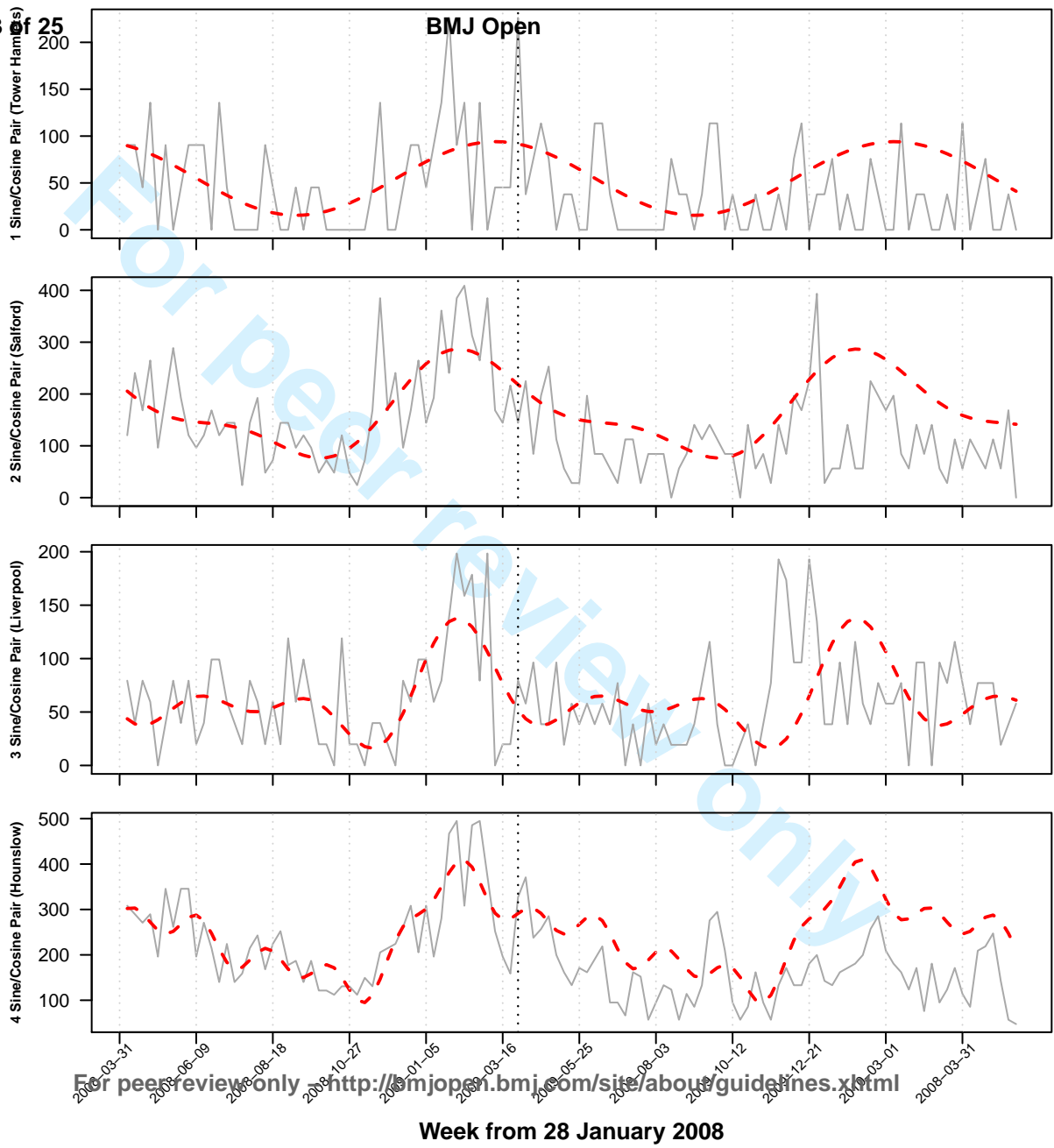
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3 **Figure A2.** The optimal number of sine/cosine pairs for fitted line is calculated using a log likelihood
4 method. This figure demonstrates the differences in optimal fitted lines (dashed red line) for
5 different sub-regions based on 2008 sales of childrens' remedies (grey line to left of vertical black
6 dotted line).
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Weekly Sales of Childrens Remedies per 100,000 Customers

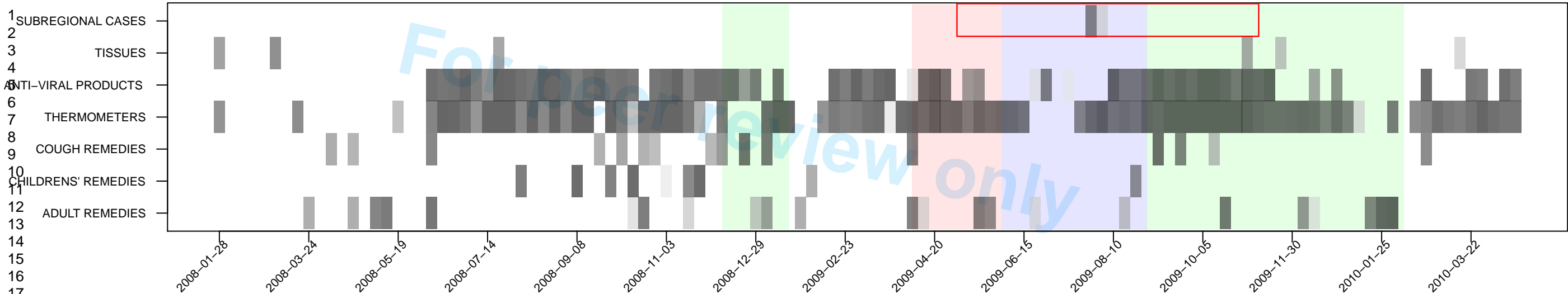
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4 **Figure A3.** Test for spatial structure in sales of six product categories (whole time period) and cases
5 of Influenza A H1N1 pdm (time period of available sub-regional case data is highlighted in red) at a
6 sub-regional (PCT) level. This test was performed across 156 sub-regions for each week of the time
7 period. A grey square indicates evidence of statistically significant spatial heterogeneity for the sales
8 of that product group during that week. Darker grey indicates greater statistical significance. The
9 coloured background regions indicate general specific periods of influenza activity (pink: early
10 pandemic period, blue: summer pandemic wave; green: winter pandemic peak and seasonal peak in
11 2008.
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Week from 28 January 2008

BMJ Open

The spatio-temporal association of non-prescription retail sales with cases during the 2009 influenza pandemic in Great Britain.

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Manuscript ID:	bmjopen-2014-004869.R1
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Primary Subject Heading:	Public health
Secondary Subject Heading:	Epidemiology, Infectious diseases
Keywords:	Influenza, Syndromic Surveillance, Outbreak

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3 **The spatio-temporal association of non-prescription retail sales with cases during the 2009**
4 **influenza pandemic in Great Britain.**
5

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45 **Key Words:** Influenza; Syndromic Surveillance (MESH); Outbreak

46 **Word Count:** 2948
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ABSTRACT

Objective: To assess whether retail sales of non-prescription products can be used for syndromic surveillance and whether it can detect influenza activity at different spatial scales. A secondary objective was to assess whether changes in purchasing behaviour related to public health advice or levels of media or public interest.

Setting: United Kingdom

Participants: National and regional influenza case estimates and retail sales from major British supermarket.

Outcome Measures: Weekly, seasonally-adjusted sales of over-the-counter symptom remedies and non-pharmaceutical products; recommended as part of the advice offered by public health agencies; were compared with weekly influenza case estimates. Comparisons were made at national and regional spatial resolutions. We also compared sales to national measures of contemporaneous media output and public interest (internet search volume) related to the pandemic.

Results: At a national scale there was no significant correlation between retail sales of symptom remedies and cases for the whole pandemic period in 2009. At the regional scale, a minority of regions showed statistically significant positive correlations between cases and sales of adult 'cold and flu' remedies and cough remedies [3.2%, 5/156, 3.8%, 6/156], but a greater number of regions showed a significant positive correlation between cases and symptomatic remedies for children [35.6%, 55/156]. Significant positive correlations between cases and sales of thermometers and anti-viral hand gels/wash were seen at both spatial scales [Cor 0.477 (95% CI 0.171-0.699); 0.711 (95% CI 0.495-0.844)]. We found no significant association between retail sales and media reporting or internet search volume.

Conclusion: This study provides evidence that the British public responded appropriately to health messaging about hygiene. Non-prescription retail sales at a national level are not useful for the detection of cases. However, at finer spatial scales, in particular age-groups, retail sales may help augment existing surveillance and merit further study.

ARTICLE SUMMARY

Strengths and limitations of the study

- This study is the first to examine associations between non-prescription retail sales and influenza cases at different spatial resolutions in a British setting and in particular it's potential as part of syndromic surveillance systems.
- The adjustment for seasonality in retail sales was fitted for each spatial resolution to attempt to capture regional differences which may exist.
- The inclusion of non-pharmaceutical products allowed for the first objective assessment of the response to government public health messaging.
- The main weakness of this study is that regional data was available only for England and for a portion of the 2009/2010 pandemic period.
- Increasing the years of sales data prior to the pandemic period would have provided a more robust estimate of sales trend in a typical year.

Introduction

Public health surveillance has traditionally relied on healthcare providers reporting selected notifiable conditions, usually with biological confirmation [1]. Although a key part of national and international health regulations, this system has well-recognised problems including delays in reporting and difficulty in identifying unusual activity [2]. Expansion of non-traditional surveillance methods has occurred over the last 2 decades, initially because of concerns regarding bioterrorism, and has now been adopted into routine public health systems in many countries. These methods (often referred to as Syndromic Surveillance Systems) offer a real-time or near-real-time collection of data from a variety of sources, ideally in an automated manner which allows early identification of the spread and impact of emerging public health threats and better estimates of incidence in seasonal outbreaks [3]. The 2009 influenza pandemic provided the motivation to adopt and appraise many of these methods [4 5]. In the UK many of the lessons learned during this time were subsequently adopted during the 2012 Olympics and Paralympics to identify any early infectious disease threat [6].

The surveillance of infectious diseases can be strongly affected by the care seeking behaviour of individuals [7]. As many individuals will self-medicate for mild illness, surveillance of non-prescription sales has been suggested as an adjunct to healthcare based surveillance to estimate the magnitude and dynamics of care seeking behaviour [8]. Its usefulness for surveillance of seasonal influenza [9-13] and other illnesses [14-17] has been examined for over 30 years with varying degrees of success. A major potential benefit of this type of surveillance system would be to provide more reliable estimates of incidence when the propensity to seek care is low or changeable, and to identify early-stage epidemics through unusual purchasing activity. Additionally, this type of surveillance may also provide more finely resolved spatio-temporal information on incidence. At present, retail sales are not used for syndromic surveillance in Great Britain.

The first two cases of influenza A H1N1 2009/pdm in the UK were confirmed on 27 April 2009 [18]. There was a considerable media response before this and through the summer months. In addition to this a major government campaign was launched ("Catch it, Kill it, Bin it"). This encouraged the use of clean tissues and regular hand washing/use of alcohol hand gel. A leaflet was distributed to every household in the UK on 5 May 2009 with this hygiene advice and also included information on accessing clinical advice [19]. As part of the response within England the National Pandemic Flu Service (NPFs) was established which provided online and telephone advice to individuals including access to anti-viral medication, this commenced on 23 July 2009 and operated until 10 February 2010. This was offered as an alternative to usual primary care services [20].

Here, we describe the temporal and spatial patterns of sales of over-the-counter flu and cold remedies and non-pharmaceutical products; recommended as part of the advice offered by public health agencies; sold by a major British supermarket. We compare these patterns to national, regional and sub-regional estimated cases of pandemic influenza during 2009 in Great Britain. We also compare the pattern of sales to national measures of media output and public interest (internet search volume) related to the pandemic during the same time period to assess their relationship to purchasing behaviour.

Methods

Data sources (Table 1)

The weekly estimates of influenza cases were obtained via the Health Protection Agency (HPA; now part of Public Health England) as part of their influenza surveillance systems [21]. UK-wide data was calculated via the FluSurvey project (www.flusurvey.org) which adjusted healthcare-based surveillance system outputs to account for changes in care-seeking behaviour during the pandemic; the study directly estimated the propensity of individuals to seek care (and therefore contribute to surveillance estimates) during the pandemic through an online survey of a community cohort and indirectly through NPFS consultation [22]. Regional case data was available through the HPA/Q-Surveillance network which monitors diagnoses of influenza-like-illness (ILI) recorded by general practitioners onto routine electronic systems and extracted on a daily and weekly basis [23]. Over 3,400 practices contribute to the system, which covers approximately 38% of the UK population; most of the practices are in England with fewer in Wales and Northern Ireland (NI). At the time of the 2009 pandemic no Scottish practices contributed to the system. The density of coverage allows reporting at country and regional levels. Regionally this corresponds to 10 English Strategic Health Authorities (SHAs) and 156 Primary Care Trusts (PCTs), which is the lowest unit of healthcare provision in England with an average population size of 350,000. The HPA/Q-Surveillance data was provided as daily counts of reported ILI cases in each PCT and including estimated population in each PCT for that day. This was aggregated to a weekly scale and converted to incidence as a rate of cases per 100,000 population. HPA/QSurveillance data was aggregated to 3 spatial resolutions; sub-regional, regional and country level (corresponding to PCT, SHA and England, Wales and NI respectively).

Two measures of media interest and one of public interest over time were compiled. Daily national newspaper article counts were compiled from the Lexis Nexis newspaper archive [24], counting articles with headlines containing “swine flu” or “h1n1”. The same search phrases were used to identify relevant articles on the Meltwater online database: this database includes newspaper, online, television and radio news articles and reporting [25]. Internet search trends were used as a proxy for public interest in the pandemic. This was derived from Google Insight search facility [26], and the daily relative volume of searches made where the search terms contained the terms “swine flu” or “h1n1” were collated.

Weekly unit sales of non-prescription retail products for a major national UK retailer were obtained for the period 28 January 2008 to 25 April 2010. These sales records were derived from a 10% sample of transactions where a loyalty card was presented at the point of purchase and were available at store level. Data on individual product sales were extracted from a master database and aggregated into six categories: Adult Cold and Flu Remedies; Children’s Cold and Flu Remedies; Cough Remedies; Thermometers; Anti-Viral Products (including hand gel and wipes); Tissues. Sales as a proportion of customer base were used instead of absolute sales to control for confounders such as changes in store hours in the period of the study or variation in market share between stores. Short shelf-life products were assumed to be indicative of total customer base. Sales were therefore adjusted in the first instance by dividing weekly total sales (for each category of product and spatial scale) by the average weekly sales of milk and bananas at the appropriate spatial scale (annual sales for 2008 and 2009 available).

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3 The extreme seasonality associated with influenza (and subsequently symptomatic remedies) in
4 temperate zones could introduce biases in the analysis. To adjust for this, an underlying seasonal
5 trend in proportional sales was fitted to log-transformed retail sales data from the beginning of
6 February 2008 to the end of January 2009. This was a pre-pandemic year, which we assumed to be
7 typical of the seasonal trend in influenza incidence. A flexible way to represent a seasonal trend is
8 through a sum of sine-cosine waves with frequencies corresponding to 1, 2, 3, etc cycles per year.
9 For example, the model with 2 sine-cosine pairs is
10

$$11 \ln(y_t + 1) = \alpha_0 + \alpha_1 \sin\left(\frac{2\pi t}{52}\right) + \beta_1 \cos\left(\frac{2\pi t}{52}\right) + \alpha_2 \sin\left(\frac{4\pi t}{52}\right) + \beta_2 \cos\left(\frac{4\pi t}{52}\right) + \varepsilon_t$$

12 where y_t is the retail sales data for each week of the year, t , during 2008, α and β terms are the
13 regression coefficients for each sine and cosine function, and ε is an error term.
14

15 The model-fitting process was repeated for each product category at each spatial resolution. This
16 resulted in between 1 and 4 sine-cosine pairs across the different product groups. In each case, the
17 fitted seasonal model was used to derive weekly residuals for each week of the 2009 and 2010 data;
18 these residuals, which are normalized with respect to normal non-pandemic seasonal sales, are used
19 in the comparative analysis (Supplementary Appendix Table A1, Figure A1 and A2).
20

21 Pearson's correlation was performed between each product category, national UK cases and media
22 reporting. Analysis was performed for the whole pandemic period as well as the early pandemic
23 period (06 April- 01 June 2009, media reporting only), summer pandemic wave (01 June – 30 August
24 2009, case and media reporting) and winter pandemic wave (31 August 2009 – 14 February 2010,
25 case and media reporting). HPA/Q-Surveillance cases were examined at different geographic scales
26 and evaluated by Pearson's correlation coefficients. For each product category, correlation between
27 residual sales and cases was assessed for the period 4 May 2009 to 09 November 2009. As a rise in
28 retail sales might be expected to occur before an outbreak is detected through healthcare based
29 surveillance cross correlation with weekly time lags was also performed.
30

31 Spatial correlation was performed to look for evidence of clustering of residual sales and influenza
32 cases at different time points. This was performed using the 'spatial test' function in R statistical
33 language, included in the GeoR package [27]: this calculates a test statistic by Monte Carlo
34 permutation testing for spatial autocorrelation based on the use of variograms. For each product
35 group, this test statistic was calculated for sub-regional residual sales. These spatial correlations
36 were then examined as part of the weekly time series.
37

38 All data adjustment and analysis was performed using R statistical software, version 2.15.2.
39 Statistical significance was set at 95%.
40

41 Results

42 During the declared pandemic period there were two peaks of estimated cases in the summer and
43 winter seasons seen in national flusurvey data (Figure 1). HPA/QSurveillance data at a national scale
44 did not show a winter peak. This is most likely due to the established presence of the NPFS service
45 which triaged influenza like illness resulting in a reduced number of primary care consultations.
46 Media reporting was high in the early pandemic period (where there were relatively few cases in the
47 UK) and during the summer wave but was less during the winter wave. Unadjusted national retail
48 sales are shown in Figure 1 on a logarithmic scale.
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3 There was a statistically significant positive correlation between thermometer and anti-viral product
4 sales and national cases for the whole pandemic period (Table 2). When divided into summer and
5 winter pandemic waves, the correlation was stronger in the summer wave than the winter wave.
6 Children's cold and flu remedies were also positively correlated with national cases during the
7 summer wave but not in the winter wave. Correlation between weekly residual sales and weekly
8 media reporting was also performed (Table 2 and SA Table A2). Thermometer and anti-viral
9 products were significantly positively correlated with media reporting for the whole pandemic
10 period (Cor 0.477 (95% CI 0.171-0.699); 0.711 (95% CI 0.495-0.844) respectively). No product group
11 sales were significantly associated with media reporting in the early pandemic period though the
12 strength of correlation was higher in the summer than the winter wave (Table 2 and SA Table A2).
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17 At a regional level there was no significant correlation between estimated influenza cases and retail
18 sales of adult 'cold and flu' remedies, cough remedies or tissues. There were weak but statistically
19 significant correlations between sales of children's remedies and cases in six English regions and
20 Wales (SA Table A3). Stronger positive correlations were seen between thermometer and cases and
21 hand-gel sales and cases across all English regions and Wales (SA Table A3). No additional significant
22 correlations were identified through cross-correlation analysis. The strongest correlation in cross-
23 correlation testing was for no lag (0 weeks) for all comparisons.
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27 At the sub-regional level there was a significant positive correlation between thermometer and
28 hand-gel sales and cases in England (69.9%, 109/156; 71.8%, 112/156 respectively) (Figure 2).
29 Several sub-regions had a statistically significant positive correlation between cases and sales of
30 adult 'cold and flu' remedies (3.2%, 5/156) and cough remedies (3.8%, 6/156); however, a greater
31 number of sub-regions had a significant correlation between cases and children's remedy sales
32 (35.6%, 55/156).
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36 We found periods of significant spatial structure throughout the pandemic period for all sale
37 products (SA Figure A3), particularly for tissue and anti-viral products sales which appear to have
38 more sustained periods of spatial patterning than the other product types.
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41 Discussion

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43 We analysed non-prescription retail sales data for a major UK supermarket in comparison with
44 pandemic influenza syndromic case estimates within Great Britain to assess the utility of purchase
45 data to reflect case estimates from existing surveillance methods. We found a poor match between
46 symptomatic remedies and cases at the national scale for both summer and winter waves of the
47 pandemic. However, we found a significant association between children's remedies and cases for
48 the summer wave at the national scale, and sub-regional scales, where we found significant
49 association in 55 out of 156 PCTs. Significant positive correlations between cases and sales of
50 thermometers and anti-viral hand gels and hand wash were seen at all spatial scales.
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55 One concern about the use of retail sales as a surveillance tool is that it may be more easily
56 influenced by factors other than symptomatic cases, such as heightened media coverage, and
57 promotional activity by manufacturers, supermarkets and government, than other forms of
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3 reporting. The greatest press coverage occurred during the early pandemic period where there were
4 relatively few cases of pandemic influenza in the UK. The lack of correlation between sales and this
5 heightened coverage during this period suggests that ‘panic buying’ of symptomatic remedies or
6 non-pharmacological groups in response to media reports did not occur. The lack of correlation
7 between sales and media reports in the winter suggests that sales were more driven by cases than
8 media reports as there was a similar level of cases in both the summer and winter periods.
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11 The use of sales information for adult and child remedy products has been suggested as a useful
12 augmentation to traditional surveillance mechanisms [8 13 14], but has not been tested within the
13 UK. Previous studies have suggested that localised retail sales data is more reflective of surveyed
14 influenza patterns than national level data [11 12 28]. Our results broadly support these
15 observations. Some products may be more useful than others in their relative ability to reflect
16 underlying disease incidence [29]. Our results suggest that children’s remedies may better reflect
17 community infection patterns than adult products. This may be due to children being at higher risk
18 of infection with 2009 pandemic influenza than adults [30], being more likely to be symptomatic [31
19 32], or may reflect adult-parent differences in self-medication practices [33]. We find no evidence
20 that retail sales may detect cases earlier than established surveillance systems, though our analysis
21 is limited by data resolved at a weekly scale.
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27 Sales of anti-viral products and thermometers were highly associated with both pandemic influenza
28 cases and media and public interest measures, especially during the first ‘summer’ wave of the
29 pandemic. This finding was not replicated in tissue sales and may reflect larger unit sales per
30 100,000 customers making signals harder to detect. The use of anti-viral products and
31 thermometers (for self-diagnosis) were recommended by UK government public health messaging
32 during the early months of the pandemic and throughout the pandemic [19]. Cross sectional
33 telephone surveys have generally reported low level of uptake of public health advice [34 35] but
34 there is some evidence that this is a poor indicator of actual behaviour when more objective
35 measures are used [36]. We believe our results are the first national-scale evidence that the public
36 actively responded to these messages, at least through the purchasing of such products, and
37 provides an alternative objective measure of public response to health advice.
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42 There are several limitations to this study. The sales data used here are derived from the shopping
43 purchases of a sample of shopping baskets, and only from purchases involving presentation of a
44 loyalty card. The sales data are only sourced from one supermarket chain, and while that chain has
45 one of the largest market shares nationally in the UK, many non prescription purchases are likely to
46 be made in other outlets (such as dedicated pharmacies) which may better reflect community
47 incidence of infection. The available sales data, while resolved to purchases made at an individual
48 store level, was only available at a weekly time resolution preventing more finely resolved temporal
49 analysis. Sales of anti-pyretic medication not branded as ‘cold and flu remedies’ were excluded from
50 our analysis because of concerns regarding the interpretation of signals from these products.
51 Remedy products may be purchased for a variety of reasons other than to directly medicate against
52 infection with influenza: they could be used for symptom alleviation for a range of other pathogen
53 infections and conditions. We do not know if and how purchasing patterns reflect the use of the
54 products themselves: individuals may use previously purchased products at the onset of new
55 symptoms, only purchasing products when these expire, rather than buying new products to treat a
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3 new illness. We did not have access to surveillance data at PCT level for the full pandemic period,
4 which would have been very valuable. The case data to which we compared the retail sales
5 information is largely based on diagnosis of influenza-like illness cases (syndromic illness) and not
6 virologically confirmed cases. Case data used in this analysis was not stratified by age; we were
7 therefore unable to perform a more appropriate comparison of case data with adult and children
8 products. Purchasing patterns made over a greater number of years and influenza seasons could
9 have improved the seasonality estimation of purchasing behaviour.
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13 The pandemic of 2009 was of a mild strain, which did not appear to generate a large volume of
14 community cases which self-medicated using OTC remedies and which did not present to existing
15 surveillance mechanisms. However, at particular spatial scales and in particular age-groups, or (we
16 suggest) for more severe strains, retail sales may help augment existing surveillance mechanisms to
17 provide a quantitative indication of care-seeking behaviour. However, there remain considerable
18 uncertainties in the specific usage and self-medicating behaviour of individuals in relation to
19 infection and purchasing of products: further investigation is required prior to the use of sales data
20 for surveillance purposes.
21
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23 24 **Conclusions**

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26 Retail sales of over the counter symptom remedies at a national level are unlikely to be useful for
27 the detection of cases. However, at more finely resolved spatial scales and in particular age-groups
28 retail sales may help augment existing influenza surveillance and merit further study. Our study
29 demonstrates that the retail sales patterns of particular product types, such as personal hygiene and
30 self-diagnosis products, can be of value in assessing public responses to regional and national health
31 messaging.
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Contributors

ST performed the analysis and took the lead in writing; JMR conceived the study; all authors designed the analysis and commented on manuscript drafts. The authors are grateful to John Edmunds and Ellen Brooks Pollock for providing Flu Survey case estimates and to James Rubin and Susan Michie for providing aggregated media article counts. JMR would like to thank Ashleigh Jellicoe and Xu-Sheng Zhang for assistance in compiling newspaper and retail sales data.

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Table 1: Data Sources of Influenza Case Estimates, Media Reporting and Public Interest

Data	Description	Source	Dates	Ref
Flu Survey	UK National Case Estimates	Adjusted healthcare-based surveillance system.	01 June 2009 - 08 Feb 2010	[22]
HPA/Q Surveillance	Regional Case Estimates	General Practitioner symptomatic surveillance	04 May 2009 – 15 Nov 2009	[23]
LexisNexis	UK Media Coverage	UK newspaper headlines with reference to A/H1N1pdm and related terms	25 April 2009 – 27 Dec 2009	[24]
Meltwater	UK Media Coverage	UK newspaper headlines, radio and television news items with reference to A/H1N1pdm and related terms	06 April 2009 – 19 April 2010	[25]
Google Trends	UK Internet Searches	Internet searches from UK IP addresses with reference to A/H1N1pdm and related terms	06 April 2009 - 28 Dec 2009	[26]

Table 2: Correlation between Retail Sales, National Cases and Media Interest* <0.05; ** <0.01 ***<0.001

	<i>Whole Pandemic Period (19 April 2009–14 Feb 2010)</i>		<i>Early Pandemic (19 April -31 May 2009)</i>		<i>Summer Wave (01 June – 30 Aug20 09)</i>		<i>Winter Wave (31 Aug 2009 – 14 Feb 2010)</i>	
	Cor	95% CI	Cor	95% CI	Cor	95% CI	Cor	95% CI
FluSurvey Case Estimates								
ADULT COLD & FLU REMEDIES	0.116	-0.216	-	-	0.193	-0.401	0.149	-0.270
CHILDRENS' COLD & FLU REMEDIES	-0.023	-0.344	-	-	0.778**	0.396	0.010	-0.395
COUGH REMEDIES	0.374*	0.056	-	-	0.245	-0.353	0.396	-0.009
THERMOMETERS	0.445**	0.622	-	-	0.935***	0.792	0.796***	0.579
ANTI-VIRAL PRODUCTS	0.072	-0.258	-	-	0.671*	0.190	0.014	-0.392
TISSUES	0.051	-0.278	-	-	0.128	-0.455	-0.057	-0.450
		0.369				0.634		0.354
Meltwater Reports								
ADULT COLD & FLU REMEDIES	-0.256	-0.488	-0.379	-0.855	0.151	-0.436	-0.399	-0.691
CHILDRENS' COLD & FLU REMEDIES	0.171	-0.099	0.447	-0.376	0.576*	0.037	-0.427*	-0.708
COUGH REMEDIES	-0.225	-0.462	-0.447	-0.876	0.249	-0.350	-0.129	-0.506
THERMOMETERS	0.364**	0.110	0.374	-0.449	0.772**	0.384	0.378	-0.030
ANTI-VIRAL PRODUCTS	0.458***	0.574	0.537	0.854	0.516	-0.049	-0.119	0.678
TISSUES	-0.288	-0.514	0.386	-0.270	0.241	0.831	-0.451	-0.498
		-0.025		0.901		0.699		0.299
				0.858				-0.723
								-0.059
Google Searches								
ADULT COLD & FLU REMEDIES	0.051	-0.269	-0.241	-0.808	0.258	-0.341	-0.214	-0.619
CHILDRENS' COLD & FLU REMEDIES	0.369*	0.360	0.452	0.559	0.716**	0.708	-0.303	0.281
COUGH REMEDIES	-0.050	0.060	-0.318	-0.371	0.295	0.273	-0.083	-0.674
THERMOMETERS	0.661***	0.613	0.212	0.877	0.891***	0.909	0.570*	0.191
ANTI-VIRAL PRODUCTS	0.562***	-0.360	0.346	-0.836	0.610*	-0.306	0.038	-0.529
TISSUES	-0.063	0.270	0.196	0.498	0.296	0.728	-0.034	0.399
		0.437		-0.579		0.669		0.140
		0.808		0.797		0.967		0.819
		0.299		-0.474		0.089		-0.437
		0.745		0.845		0.869		0.496
		-0.371		-0.590		-0.305		-0.493
		0.257		0.791		0.728		0.440

Figure Legends:

Figure 1. Top Panel: Weekly estimated cases of influenza shown are from English GP surveillance system (HPA/Q-surveillance) and UK wide estimates adjusted for changes in care seeking behaviour (Flu Survey). Middle Panel: Weekly sales per 100,000 customers of six product groups from a national UK retailer. Bottom Panel: Scaled weekly estimates of UK media interest (number of relevant newspaper headlines (LexisNexis) or newspaper, radio and television articles (Meltwater)); UK public interest is represented by relative internet search volume from Google Search Trends.

Figure 2. Correlations between sales of 6 product categories and Influenza A H1N1/pdm cases during 2009. Points relate to a geographic region, size of the point and depth of colour is related to the strength of the correlation.

Supplementary Figures:

Figure A1. For each geographic region and each product category a trend of weekly sales in 2008-2010 is available (grey line). A trend of seasonal sales is calculated from 2008 sales (trend line to left of the vertical black dotted line). The optimal number of sine/cosine pairs is selected using a maximised log likelihood method. From that a fitted line of the expected seasonal sales for that product group at that spatial resolution is generated (dashed red line). This seasonal trend acts as the 'expected baseline sales' for each corresponding week of 2009 and 2010. The residual sales are used within the analysis. National UK data is shown in this figure.

Figure A2. The optimal number of sine/cosine pairs for fitted line is calculated using a log likelihood method. This figure demonstrates the differences in optimal fitted lines (dashed red line) for different sub-regions based on 2008 sales of childrens' remedies (grey line to left of vertical black dotted line).

Figure A3. Test for spatial structure in sales of six product categories (whole time period) and cases of Influenza A H1N1 pdm (time period of available sub-regional case data is highlighted in red) at a sub-regional (PCT) level. This test was performed across 156 sub-regions for each week of the time period. A grey square indicates evidence of statistically significant spatial heterogeneity for the sales of that product group during that week. Darker grey indicates greater statistical significance. The coloured background regions indicate general specific periods of influenza activity (pink: early pandemic period, blue: summer pandemic wave; green: winter pandemic peak and seasonal peak in 2008).

Supplementary tables

Table A1: Number of Sine/Cosine Pairs in Model Fit by Product Group and Region

Table A2: Correlation between Retail Sales, and Media Interest

Table A3: Correlation between Retail Sales and Regional Cases

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7 **The spatio-temporal association of non-prescription retail sales with cases during the 2009**
8 **influenza pandemic in Great Britain.**
9

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47 **Word Count:** 26452948
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ABSTRACT

Background: As many individuals will self-medicate for mild influenza-like illness, surveillance of non-prescription purchases may be an important adjunct to healthcare-based surveillance in early assessment of the severity of a novel influenza strain or other pathogen. Its usefulness as a marker of seasonal influenza has been investigated for over 30 years with varying degrees of success.

Objective: The aim of this paper was to compare spatio-temporal patterns of retail sales, influenza cases during the 2009 influenza pandemic. To assess whether retail sales of non-prescription products can be used for syndromic surveillance and whether it can detect influenza activity at different spatial scales. A secondary objective was to assess whether changes in purchasing behaviour related to public health advice or levels of media or public interest.

Setting: United Kingdom

Participants: National and regional influenza case estimates and retail sales from major British supermarket.

Methods/Outcome Measures: Weekly, seasonally-adjusted sales by a major British supermarket of over-the-counter symptom remedies and non-pharmaceutical products; recommended as part of the advice offered by public health agencies; were compared with weekly influenza case estimates. Comparisons were made at national and regional spatial resolutions. We also compared sales to national measures of contemporaneous media output and public interest (internet search volume) related to the pandemic.

Results: At a national scale there was no significant correlation between retail sales of symptom remedies and cases for the whole pandemic period in 2009. At the regional scale, a minority of regions showed statistically significant positive correlations between cases and sales of adult 'cold and flu' remedies and cough remedies [3.2%, 5/156, 3.8%, 6/156], but a greater number of regions showed a significant positive correlation between cases and symptomatic remedies for children [35.6%, 55/156]. Significant positive correlations between cases and sales of thermometers and anti-viral hand gels/wash were seen at both spatial scales [Cor 0.477 (95% CI 0.171-0.699); 0.711 (95% CI 0.495-0.844)]. We found no significant association between retail sales and media reporting or internet search volume.

Conclusion: This study provides evidence that the British public responded appropriately to health messaging about hygiene. Non-prescription Retail sales at a national level are not useful for the detection of cases. However, at finer spatial scales, in particular age-groups, retail sales may help augment existing surveillance and merit further study.

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ARTICLE SUMMARY

Strengths and limitations of the study

- This study is the first to examine associations between non-prescription retail sales and influenza cases at different spatial resolutions in a British setting and in particular it's potential as part of syndromic surveillance systems.
- The adjustment for seasonality in retail sales was fitted for each spatial resolution to attempt to capture regional differences which may exist.
- The inclusion of non-pharmaceutical products allowed for the first objective assessment of the response to government public health messaging.
- The main weakness of this study is that regional data was available only for England and for a portion of the 2009/2010 pandemic period.
- Increasing the years of sales data prior to the pandemic period would have provided a more robust estimate of sales trend in a typical year.

Introduction

Public health surveillance has traditionally relied on healthcare providers reporting selected notifiable conditions, usually with biological confirmation [1]. Although a key part of national and international health regulations, this system has well-recognised problems including delays in reporting and difficulty in identifying unusual activity [2]. Expansion of non-traditional surveillance methods has occurred over the last 2 decades, initially because of concerns regarding bioterrorism, and has now been adopted into routine public health systems in many countries. These methods (often referred to as Syndromic Surveillance Systems) offer a real-time or near-real-time collection of data from a variety of sources, ideally in an automated manner which allows early identification of the spread and impact of potential emerging public health threats and better estimates of incidence in seasonal outbreaks [3]. The 2009 influenza pandemic provided the motivation to adopt and appraise many of these methods [4 5]. In the UK many of the lessons learned during this time were subsequently adopted during the 2012 Olympics and Paralympics to identify any early infectious disease threat [6].

The surveillance of infectious diseases can be strongly affected by the care seeking behaviour of individuals [7]. As many individuals will self-medicate for mild illness, surveillance of non-prescription sales has been suggested as an adjunct to healthcare based surveillance to estimate the magnitude and dynamics of care seeking behaviour [8]. Its usefulness for surveillance of seasonal influenza [9-13] and other illnesses [14-17] has been examined for over 30 years with varying degrees of success. A major potential benefit of this type of surveillance system would be to provide more reliable estimates of incidence when the propensity to seek care is low or changeable, and to identify early-stage epidemics through unusual purchasing activity. Additionally, this type of surveillance may also provide more finely resolved spatio-temporal information on incidence. At present, retail sales are not used for syndromic surveillance in Great Britain.

The first two cases of influenza A H1N1 2009/pdm in the UK were confirmed on 27 April 2009 [18]. There was a considerable media response before this and through the summer months. In addition to this a major government campaign was launched ("Catch it, Kill it, Bin it"). This encouraged the use of clean tissues and regular hand washing/use of alcohol hand gel. A leaflet was distributed to every household in the UK on 5 May 2009 with this hygiene advice and also included information on accessing clinical advice [19]. As part of the response within England the National Pandemic Flu Service (NPFs) was established which provided online and telephone advice to individuals including access to anti-viral medication, this commenced on 23 July 2009 and operated until 10 February 2010. This was offered as an alternative to usual primary care services [20].

Here, we describe the temporal and spatial patterns of sales of over-the-counter flu and cold remedies and non-pharmaceutical products; recommended as part of the advice offered by public health agencies; sold by a major British supermarket. ~~and~~We compare these patterns to national, regional and sub-regional estimated cases of pandemic influenza during 2009 in Great Britain. We also compare the pattern of sales to national measures of media output and public interest (internet search volume) related to the pandemic during the same time period to assess their relationship to purchasing behaviour.

Methods

Data sources (Table 1)

The weekly estimates of influenza cases were obtained via the Health Protection Agency (HPA; now part of Public Health England) as part of their influenza surveillance systems [21]. UK-wide data was calculated via the FluSurvey project (www.flusurvey.org) which adjusted healthcare-based surveillance system outputs to account for changes in care-seeking behaviour during the pandemic; as determined through an online survey of a community cohort the study directly estimated the propensity of individuals to seek care (and therefore contribute to surveillance estimates) during the pandemic through an online survey of a community cohort and indirectly through NPFS consultation [22]. Regional case data was available through the HPA/Q-Surveillance network which monitors diagnoses of influenza-like-illness (ILI) recorded by general practitioners onto routine electronic systems and extracted on a daily and weekly basis [23]. Over 3,400 practices contribute to the system, which covers approximately 38% of the UK population; most of the practices are in England with fewer in Wales and Northern ~~Island~~ Ireland (NI). At the time of the 2009 pandemic no Scottish practices contributed to the system. The density of coverage allows reporting at country and regional levels. Regionally this corresponds to 10 English Strategic Health Authorities (SHAs) and 156 Primary Care Trusts (PCTs), which is the lowest unit of healthcare provision in England with an average population size of 350,000. The HPA/Q-Surveillance data was provided as daily counts of reported ILI cases in each PCT and including estimated population in each PCT for that day. This was aggregated to a weekly scale and converted to incidence as a rate of cases per 100,000 population. HPA/QSurveillance data was aggregated to 3 spatial resolutions; sub-regional, regional and country level (corresponding to PCT, SHA and England, Wales and NI respectively).

Two measures of media interest and one of public interest over time were compiled. Daily national newspaper article counts were compiled from the Lexis Nexis newspaper archive [24], counting articles with headlines containing “swine flu” or “h1n1”. The same search phrases were used to identify relevant articles on the Meltwater online database: this database includes newspaper, online, television and radio news articles and reporting [25]. Internet search trends were used as a proxy for public interest in the pandemic. This was derived from Google Insight search facility [26], and the daily relative volume of searches made where the search terms contained the terms “swine flu” or “h1n1” were collated.

Weekly unit sales of non-prescription retail products for a major national UK retailer were obtained for the period 28 January 2008 to 25 April 2010. These sales records were derived from a 10% sample of transactions where a loyalty card was presented at the point of purchase and were available at store level. Data on individual product sales were extracted from a master database and aggregated into six categories: Adult Cold and Flu Remedies; Children’s Cold and Flu Remedies; Cough Remedies; Thermometers; Anti-Viral Products (including hand gel and wipes); Tissues. Sales as a proportion of customer base were used instead of absolute sales to control for confounders such as changes in store hours in the period of the study or variation in market share between stores. Short shelf-life products were assumed to be indicative of total customer base. Sales were therefore adjusted in the first instance by dividing weekly total sales (for each category of product and spatial scale) by the average weekly sales of milk and bananas at the appropriate spatial scale (annual sales for 2008 and 2009 available).

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7 The extreme seasonality associated with influenza (and subsequently symptomatic remedies) in
8 temperate zones could introduce biases in the analysis. To adjust for this, an underlying seasonal
9 trend in proportional sales was fitted to log-transformed retail sales data from the beginning of
10 February 2008 to the end of January 2009. This was a pre-pandemic year, which we assumed to be
11 typical of the seasonal trend in influenza incidence. A flexible way to represent a seasonal trend is
12 through a sum of sine-cosine waves with frequencies corresponding to 1, 2, 3, etc cycles per year.
13 For example, the model with 2 sine-cosine pairs is

$$14 \ln(y_t + 1) = \alpha_0 + \alpha_1 \sin\left(\frac{2\pi t}{52}\right) + \beta_1 \cos\left(\frac{2\pi t}{52}\right) + \alpha_2 \sin\left(\frac{4\pi t}{52}\right) + \beta_2 \cos\left(\frac{4\pi t}{52}\right) + \varepsilon_t$$

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17 where y_t is the retail sales data for each week of the year, t , during 2008, α and β terms are the
18 regression coefficients for each sine and cosine function, and ε is an error term.

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20 The model-fitting process was repeated for each product category at each spatial resolution. This
21 resulted in between 1 and 4 sine-cosine pairs across the different product groups. In each case, the
22 fitted seasonal model was used to derive weekly residuals for each week of the 2009 and 2010 data;
23 these residuals, which are normalized with respect to normal non-pandemic seasonal sales, are used
24 in the comparative analysis (Supplementary Appendix Table A1, Figure A1 and A2).

25
26 Pearson's correlation was performed between each product category, national UK cases and media
27 reporting. Analysis was performed for the whole pandemic period as well as the early pandemic
28 period (06 April- 01 June 2009, media reporting only), summer pandemic wave (01 June – 30 August
29 2009, case and media reporting) and winter pandemic wave (31 August 2009 – 14 February 2010,
30 case and media reporting). HPA/Q-Surveillance cases were examined at different geographic scales
31 and evaluated by Pearson's correlation coefficients. For each product category, correlation between
32 residual sales and cases was assessed for the period 4 May 2009 to 09 November 2009. As a rise in
33 retail sales might be expected to occur before an outbreak is detected through healthcare based
34 surveillance cross correlation with weekly time lags was also performed.

35
36 Spatial correlation was performed to look for evidence of clustering of residual sales and influenza
37 cases at different time points. This was performed using the 'spatial test' function in R statistical
38 language, included in the GeoR package [27]: this calculates a test statistic by Monte Carlo
39 permutation testing for spatial autocorrelation based on the use of variograms. For each product
40 group, this test statistic was calculated for sub-regional residual sales. These spatial correlations
41 were then examined as part of the weekly time series.

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43 All data adjustment and analysis was performed using R statistical software, version 2.15.2.
44 Statistical significance was set at 95%.

45 Results

46
47 During the declared pandemic period there were two peaks of estimated cases in the summer and
48 winter seasons seen in ~~both HPA/Q Surveillance and national~~ flusurvey data (Figure 1).
49 HPA/Q Surveillance data at a national scale did not show a winter peak. This is most likely due to the
50 established presence of the NPFS service which triaged influenza like illness resulting in a reduced
51 number of primary care consultations. Media reporting was high in the early pandemic period
52 (where there were relatively few cases in the UK) and during the summer wave but was less during
53 the winter wave. Unadjusted national retail sales are shown in Figure 1 on a logarithmic scale.
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7 There was a statistically significant positive correlation between thermometer and anti-viral product
8 sales and national cases for the whole pandemic period (Table 2). When divided into summer and
9 winter pandemic waves, the correlation was stronger in the summer wave than the winter wave.
10 Children's cold and flu remedies were also positively correlated with national cases during the
11 summer wave but not in the winter wave. Correlation between weekly residual sales and weekly
12 media reporting was also performed (Table 2 and SA Table [A1A2](#)). Thermometer and anti-viral
13 products were significantly positively correlated with media reporting for the whole pandemic
14 period (Cor 0.477 (95% CI 0.171-0.699); 0.711 (95% CI 0.495-0.844) respectively). No product group
15 sales were significantly associated with media reporting in the early pandemic period though the
16 strength of correlation was higher in the summer than the winter wave (Table 2 [and SA Table A2](#)).
17

18 At a regional level there was no significant correlation between estimated influenza cases and retail
19 sales of adult 'cold and flu' remedies, cough remedies or tissues. There were weak but statistically
20 significant correlations between sales of children's remedies and cases in six English regions and
21 Wales (SA Table A3). Stronger positive correlations were seen between thermometer and cases and
22 hand-gel sales and cases across all English regions and Wales (SA Table A3). No additional significant
23 correlations were identified through cross-correlation analysis. [The strongest correlation in cross-](#)
24 [correlation testing was for no lag \(0 weeks\) for all comparisons.](#)
25

26 At the sub-regional level there was a significant positive correlation between thermometer and
27 hand-gel sales and cases in England (69.9%, 109/156; 71.8%, 112/156 respectively) (Figure 2).
28 Several sub-regions had a statistically significant positive correlation between cases and sales of
29 adult 'cold and flu' remedies (3.2%, 5/156) and cough remedies (3.8%, 6/156); however, a greater
30 number of sub-regions had a significant correlation between cases and children's remedy sales
31 (35.6%, 55/156).
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33 We found periods of significant spatial structure throughout the pandemic period for all sale
34 products (SA Figure A3), particularly for tissue and anti-viral products sales which appear to have
35 more sustained periods of spatial patterning than the other product types.
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38 Discussion

39 We analysed non-prescription retail sales data for a major ~~GB-UK~~ supermarket in comparison with
40 ~~cases of~~ pandemic influenza [syndromic case estimates](#) within Great Britain to assess the utility of
41 purchase data ~~to reflect case estimates from existing surveillance methods, to inform and augment~~
42 ~~existing surveillance methods.~~ We found a poor match between symptomatic remedies and cases at
43 the national scale for both summer and winter waves of the pandemic. However, we found a
44 significant association between children's remedies and cases for the summer wave at the national
45 scale, and sub-regional scales, where we found significant association in 55 out of 156 PCTs.
46 Significant positive correlations between cases and sales of thermometers and anti-viral hand gels
47 and hand wash were seen at all spatial scales.
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50 One concern about the use of retail sales as a surveillance tool is that it may be more easily
51 influenced by factors other than symptomatic cases, such as heightened media coverage, and
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7 promotional activity by manufacturers, supermarkets and government, than other forms of
8 reporting. The greatest press coverage occurred during the early pandemic period where there were
9 relatively few cases of pandemic influenza in ~~the GB~~the UK. The lack of correlation between sales
10 and this heightened coverage during this period suggests that 'panic buying' of symptomatic
11 remedies or non-pharmacological groups in response to media reports did not occur. The lack of
12 correlation between sales and media reports in the winter suggests that sales were more driven by
13 cases than media reports as there was a similar level of cases in both the summer and winter
14 periods.

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16 The use of sales information for adult and child remedy products has been suggested as a useful
17 augmentation to traditional surveillance mechanisms [8 13 14], but has not been tested within ~~the~~
18 ~~GB~~the UK. Previous studies have suggested that ~~more~~-localised retail sales data is more reflective of
19 surveyed influenza patterns than national level data [11 12 28] ~~[12] in other counties suggest that~~
20 ~~national-scale data is uninformative [12], but more localised data can reflect surveyed influenza~~
21 ~~patterns [11-25].~~ Our results broadly support these observations. Some products may be more
22 useful than others in their relative ability to reflect underlying disease incidence [29]. Our results
23 suggest that children's remedies may better reflect community infection patterns than adult
24 products. This may be due to children being at higher risk of infection with 2009 pandemic influenza
25 than adults [30], being more likely to be symptomatic [31 32], or may reflect adult-parent
26 differences in self-medication practices [33]. We find no evidence that retail sales may detect cases
27 earlier than established surveillance systems, though our analysis is limited by data resolved at a
28 weekly scale.

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31 Sales of anti-viral products and thermometers were highly associated with both pandemic influenza
32 cases and media and public interest measures, especially during the first 'summer' wave of the
33 pandemic. This finding was not replicated in tissue sales and may reflect larger unit sales per
34 100,000 customers making signals harder to detect. The use of anti-viral products and
35 thermometers (for self-diagnosis) were recommended by UK government public health messaging
36 during the early months of the pandemic and throughout the pandemic [19]. Cross sectional
37 telephone surveys have generally reported low level of uptake of public health advice [34 35] but
38 there is some evidence that this is a poor indicator of actual behaviour when more objective
39 measures are used [36]. We believe our results are the first national-scale evidence that the public
40 actively responded to these messages, at least through the purchasing of such products, and
41 provides an alternative objective measure of public response to health advice.

42
43
44 There are several limitations to this study. The sales data used here are derived from the shopping
45 purchases of a sample of shopping baskets, and only from purchases involving presentation of a
46 loyalty card. The sales data are only sourced from one supermarket chain, and while that chain has
47 one of the largest market shares nationally in the UK, many non prescription purchases are likely to
48 be made in other outlets (such as dedicated pharmacies) which may better reflect community
49 incidence of infection. The available sales data, while resolved to purchases made at an individual
50 store level, was only available at a weekly time resolution preventing more finely resolved temporal
51 analysis. Sales of anti-pyretic medication not branded as 'cold and flu remedies' were excluded from
52 our analysis because of concerns regarding the interpretation of signals from these products.
53 Remedy products may be purchased for a variety of reasons other than to directly medicate against
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infection with influenza: they could be used for symptom alleviation for a range of other pathogen infections and conditions. We do not know if and how purchasing patterns reflect the use of the products themselves: individuals may use previously purchased products at the onset of new symptoms, only purchasing products when these expire, rather than buying new products to treat a new illness. We did not have access to surveillance data at PCT level for the full pandemic period, which would have been very valuable. [The case data to which we compared the retail sales information is largely based on diagnosis of influenza-like illness cases \(syndromic illness\) and not virologically confirmed cases.](#) Case data used in this analysis was not stratified by age; we were therefore unable to perform a more appropriate comparison of case data with adult and children products. Purchasing patterns made over a greater number of years and influenza seasons could have improved the seasonality estimation of purchasing behaviour.

The pandemic of 2009 was of a mild strain, which did not appear to generate a large volume of community cases which self-medicated using OTC remedies and which did not present to existing surveillance mechanisms. However, at particular spatial scales and in particular age-groups, or (we suggest) for more severe strains, retail sales may help augment existing surveillance mechanisms to provide a quantitative indication of care-seeking behaviour. However, there remain considerable uncertainties in the specific usage and self-medicating behaviour of individuals in relation to infection and purchasing of products: further investigation is required prior to the use of sales data for surveillance purposes.

Conclusions

Retail sales of over the counter symptom remedies at a national level are unlikely to be useful for the detection of cases. However, at more finely resolved spatial scales and in particular age-groups retail sales may help augment existing influenza surveillance and merit further study. Our study demonstrates that the retail sales patterns of particular product types, such as personal hygiene and self-diagnosis products, can be of value in assessing public responses to regional and national health messaging.

Contributors

ST performed the analysis and took the lead in writing; JMR conceived the study; all authors designed the analysis and commented on manuscript drafts. The authors are grateful to John Edmunds and Ellen Brooks Pollock for providing Flu Survey case estimates and to James Rubin and Susan Michie for providing aggregated media article counts. JMR would like to thank Ashleigh Jellicoe and Xu-Sheng Zhang for assistance in compiling newspaper and retail sales data.

[The views expressed are those of the authors and not necessarily those of the NHS, the NIHR, the Department of Health, or Public Health England.](#)

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Competing Interests: None.

Figure 1. Top Panel: Weekly estimated cases of influenza shown are from English GP surveillance system (HPA/Q-surveillance) and UK wide estimates adjusted for changes in care seeking behaviour (Flu Survey). Middle Panel: Weekly sales per 100,000 customers of six product groups from a national UK retailer. Bottom Panel: Scaled weekly estimates of UK media interest (number of relevant newspaper headlines (LexisNexis) or newspaper, radio and television articles (Meltwater)); UK public interest is represented by relative internet search volume from Google Search Trends.

Figure 2. Correlations between sales of 6 product categories and Influenza A H1N1/pdm cases during 2009. Points relate to a geographic region, size of the point and depth of colour is related to the strength of the correlation.

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Table 1: Data Sources of Influenza Case Estimates, Media Reporting and Public Interest

Data	Description	Source	Dates	Ref
Flu Survey	GB-UK National Case Estimates	Adjusted healthcare-based surveillance system.	01 June 2009 - 08 Feb 2010	[22]
HPA/Q Surveillance	Regional Case Estimates	General Practitioner symptomatic surveillance	04 May 2009 – 15 Nov 2009	[23]
LexisNexis	UK Media Coverage	UK newspaper headlines with reference to A/H1N1pdm and related terms	25 April 2009 – 27 Dec 2009	[24]
Meltwater	UK Media Coverage	UK newspaper headlines, radio and television news items with reference to A/H1N1pdm and related terms	06 April 2009 – 19 April 2010	[25]
Google Trends	UK Internet Searches	Internet searches from UK IP addresses with reference to A/H1N1pdm and related terms	06 April 2009 - 28 Dec 2009	[26]

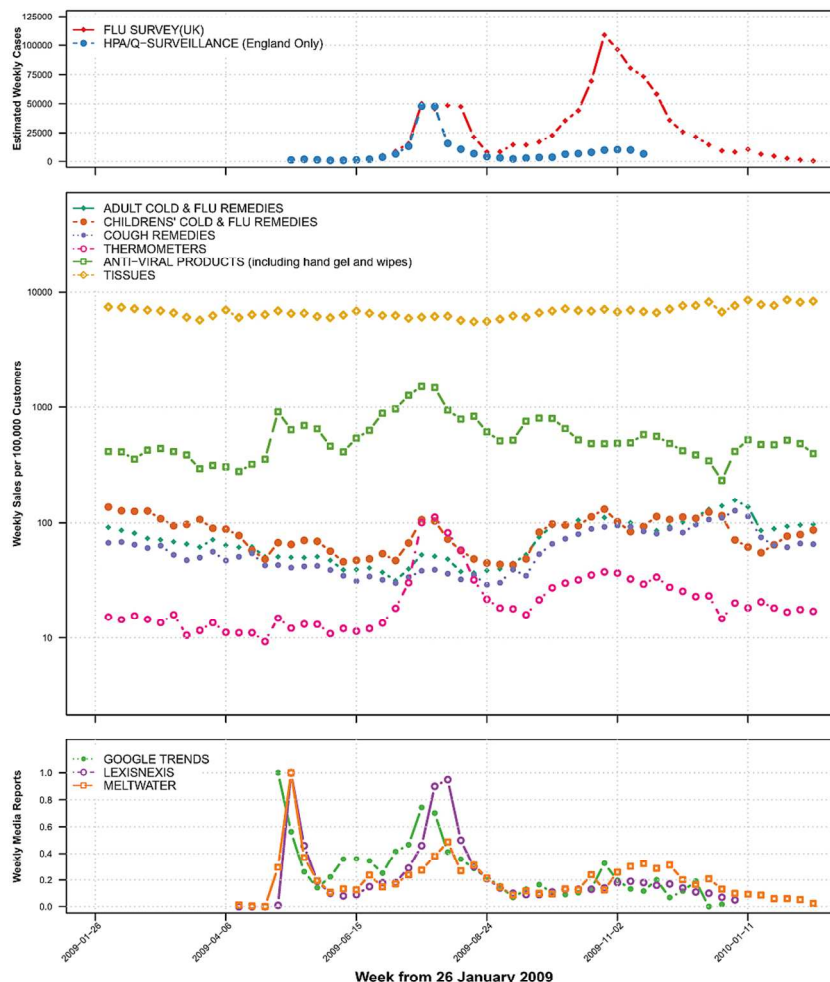
Table 2: Correlation between Retail Sales, National Cases and Media Interest* <0.05; ** <0.01 ***<0.001

	<i>Whole Pandemic Period (19 April 2009–14 Feb 2010)</i>		<i>Early Pandemic (19 April –31 May 2009)</i>		<i>Summer Wave (01 June – 30 Aug20 09)</i>		<i>Winter Wave (31 Aug 2009 – 14 Feb 2010)</i>	
	Cor	95% CI	Cor	95% CI	Cor	95% CI	Cor	95% CI
FluSurvey Case Estimates								
ADULT COLD & FLU REMEDIES	0.116	-0.216 0.424	-	-	0.193	-0.401 0.672	0.149	-0.270 0.521
CHILDRENS' COLD & FLU REMEDIES	-0.023	-0.344 0.303	-	-	0.778**	0.396 0.930	0.010	-0.395 0.412
COUGH REMEDIES	0.374*	0.056 0.622	-	-	0.245	-0.353 0.702	0.396	-0.009 0.689
THERMOMETERS	0.445**	0.142 0.672	-	-	0.935***	0.792 0.981	0.796***	0.579 0.908
ANTI-VIRAL PRODUCTS	0.072	-0.258 0.387	-	-	0.671*	0.190 0.892	0.014	-0.392 0.415
TISSUES	0.051	-0.278 0.369	-	-	0.128	-0.455 0.634	-0.057	-0.450 0.354
Meltwater Reports								
ADULT COLD & FLU REMEDIES	-0.256	-0.488 0.010	-0.379	-0.855 0.444	0.151	-0.436 0.648	-0.399	-0.691 0.005
CHILDRENS' COLD & FLU REMEDIES	0.171	-0.099 0.417	0.447	-0.376 0.876	0.576*	0.037 0.856	-0.427*	-0.708 -0.029
COUGH REMEDIES	-0.225	-0.462 0.043	-0.447	-0.876 0.376	0.249	-0.350 0.703	-0.129	-0.506 0.290
THERMOMETERS	0.364**	0.110 0.574	0.374	-0.449 0.854	0.772**	0.384 0.928	0.378	-0.030 0.678
ANTI-VIRAL PRODUCTS	0.458***	0.219 0.645	0.537	-0.270 0.901	0.516	-0.049 0.831	-0.119	-0.498 0.299
TISSUES	-0.288	-0.514 -0.025	0.386	-0.437 0.858	0.241	-0.358 0.699	-0.451	-0.723 -0.059
Google Searches								
ADULT COLD & FLU REMEDIES	0.051	-0.269 0.360	-0.241	-0.808 0.559	0.258	-0.341 0.708	-0.214	-0.619 0.281
CHILDRENS' COLD & FLU REMEDIES	0.369*	0.060 0.613	0.452	-0.371 0.877	0.716**	0.273 0.909	-0.303	-0.674 0.191
COUGH REMEDIES	-0.050	-0.360 0.270	-0.318	-0.836 0.498	0.295	-0.306 0.728	-0.083	-0.529 0.399
THERMOMETERS	0.661***	0.437 0.808	0.212	-0.579 0.797	0.891***	0.669 0.967	0.570*	0.140 0.819
ANTI-VIRAL PRODUCTS	0.562***	0.299 0.745	0.346	-0.474 0.845	0.610*	0.089 0.869	0.038	-0.437 0.496
TISSUES	-0.063	-0.371 0.257	0.196	-0.590 0.791	0.296	-0.305 0.728	-0.034	-0.493 0.440

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7 **Figure 1**– Top Panel: Weekly estimated cases of influenza shown are from English GP surveillance
8 system (HPA/Q surveillance) and UK wide estimates adjusted for changes in care seeking behavior
9 (Flu Survey). Middle Panel: Weekly sales per 100,000 customers of six product groups from a
10 national UK retailer. Bottom Panel: Scaled weekly estimates of UK media interest (number of
11 relevant newspaper headlines (LexisNexis) or newspaper, radio and television articles (Meltwater));
12 UK public interest is represented by relative internet search volume from Google Search Trends.

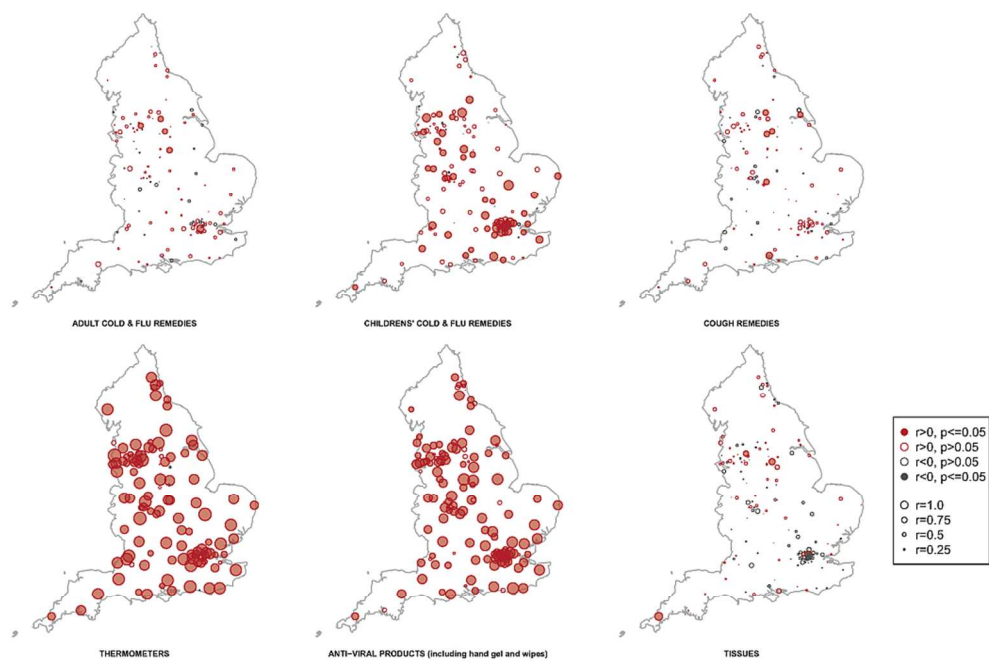
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14 **Figure 2**– Correlations between sales of 6 product categories and Influenza A H1N1/pdm cases during
15 2009. Points relate to a geographic region, size of the point and depth of colour is related to the
16 strength of the correlation.

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Table A1: Number of Sine/Cosine Pairs in Model Fit by Product Group and Region

	1 Sine/Cosine Pair	2 Sine/Cosine Pair	3 Sine/Cosine Pair	4 Sine/Cosine Pair	Unable to Fit
National					
ADULT COLD & FLU REMEDIES	0	0	1	0	0
CHILDRENS' COLD & FLU REMEDIES	0	0	1	0	0
COUGH REMEDIES	0	0	1	0	0
THERMOMETERS	0	0	1	0	0
ANTI-VIRAL PRODUCTS	1	0	0	0	0
TISSUES	0	1	0	0	0
Regional					
ADULT COLD & FLU REMEDIES	0	1	11	0	1
CHILDRENS' COLD & FLU REMEDIES	2	3	7	1	0
COUGH REMEDIES	0	0	12	0	1
THERMOMETERS	0	8	5	0	0
ANTI-VIRAL PRODUCTS	13	0	0	0	0
TISSUES	0	13	0	0	0
Subregional					
ADULT COLD & FLU REMEDIES	39	39	37	6	30
CHILDRENS' COLD & FLU REMEDIES	88	37	24	1	1
COUGH REMEDIES	51	40	4	1	30
THERMOMETERS	108	14	4	1	24
ANTI-VIRAL PRODUCTS	143	6	2	0	0
TISSUES	41	105	4	1	0

Table A2: Correlation between Retail Sales, and Media Interest * <0.05; ** <0.01 ***<0.001

	<i>Whole Pandemic Period (19 April 2009–14 Feb 2010)</i>		<i>Early Pandemic (19 April -31 May 2009)</i>		<i>Summer Wave (01 June – 30 Aug2009)</i>		<i>Winter Wave (31 Aug 2009 – 14 Feb 2010)</i>	
	Cor	95% CI	Cor	95% CI	Cor	95% CI	Cor	95% CI
LexisNexis								
ADULT COLD & FLU REMEDIES	0.169	-0.174	-0.872	-0.992	0.737**	0.313	0.171	-0.337
CHILDRENS' COLD & FLU REMEDIES	0.452**	0.140	-0.890*	-0.993 -	0.870***	0.612	0.101	-0.399
COUGH REMEDIES	-0.015	-0.347	-0.856	-0.990	0.760*	0.359	0.242	-0.270
THERMOMETERS	0.477**	0.171	0.536	-0.657	0.799**	0.444	0.559*	0.108
ANTI-VIRAL PRODUCTS	0.711***	0.495	0.786	-0.314	0.853***	0.569	0.212	-0.299
TISSUES	-0.149	-0.460	0.861	-0.089	-0.088	-0.610	0.141	-0.364
		0.194		0.991		0.486		0.583

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Table A3: Correlation between Retail Sales and Regional Cases * <0.05; ** <0.01 ***<0.001

	ADULT COLD & FLU REMEDIES		CHILDRENS' COLD & FLU REMEDIES		COUGH REMEDIES		THERMOMETERS		ANTI-VIRAL PRODUCTS (including hand gel and wipes)		TISSUES	
	Cor	95% CI	Cor	95% CI	Cor	95% CI	Cor	95% CI	Cor	95% CI	Cor	95% CI
South Central	0.211	-0.176 0.542	0.376*	0.003 0.657	0.128	-0.257 0.478	0.905***	0.803 0.955	0.673***	0.401 0.836	-0.012	-0.384 0.362
East Of England	0.049	-0.330 0.414	0.354	-0.022 0.643	0.034	-0.344 0.402	0.923***	0.838 0.964	0.778***	0.571 0.892	-0.082	-0.442 0.300
London	0.155	-0.232 0.499	0.553**	0.226 0.767	0.331	-0.048 0.627	0.860***	0.717 0.934	0.792***	0.595 0.900	-0.206	-0.538 0.181
South East Coast	0.163	-0.223 0.506	0.590**	0.278 0.789	0.077	-0.304 0.438	0.925***	0.842 0.965	0.768***	0.554 0.887	-0.052	-0.417 0.328
South West	0.105	-0.279 0.460	0.389*	0.019 0.666	0.003	-0.371 0.375	0.924***	0.840 0.964	0.658***	0.378 0.828	0.024	-0.352 0.394
North West	0.099	-0.284 0.456	0.189	-0.198 0.525	0.055	-0.325 0.419	0.934***	0.862 0.969	0.710***	0.459 0.856	0.082	-0.300 0.442
East Midlands	0.145	-0.242 0.491	0.323	-0.056 0.622	0.018	-0.357 0.388	0.926***	0.845 0.966	0.840***	0.680 0.924	0.046	-0.333 0.412
West Midlands	-0.089	-0.447 0.294	0.281	-0.103 0.592	0.030	-0.347 0.399	0.863***	0.723 0.935	0.795***	0.600 0.901	-0.025	-0.394 0.351
Yorkshire And The Humber	0.241	-0.145 0.563	0.437*	0.077 0.697	0.194	-0.193 0.529	0.926***	0.845 0.966	0.721***	0.477 0.862	0.147	-0.240 0.493
Wales	0.151	-0.235 0.496	0.418*	0.053 0.684	0.125	-0.260 0.476	0.944***	0.882 0.974	0.509**	0.168 0.741	0.216	-0.171 0.545
North East	0.268	-0.117 0.583	0.510**	0.169 0.742	0.227	-0.160 0.553	0.945***	0.884 0.975	0.728***	0.487 0.866	0.032	-0.345 0.400

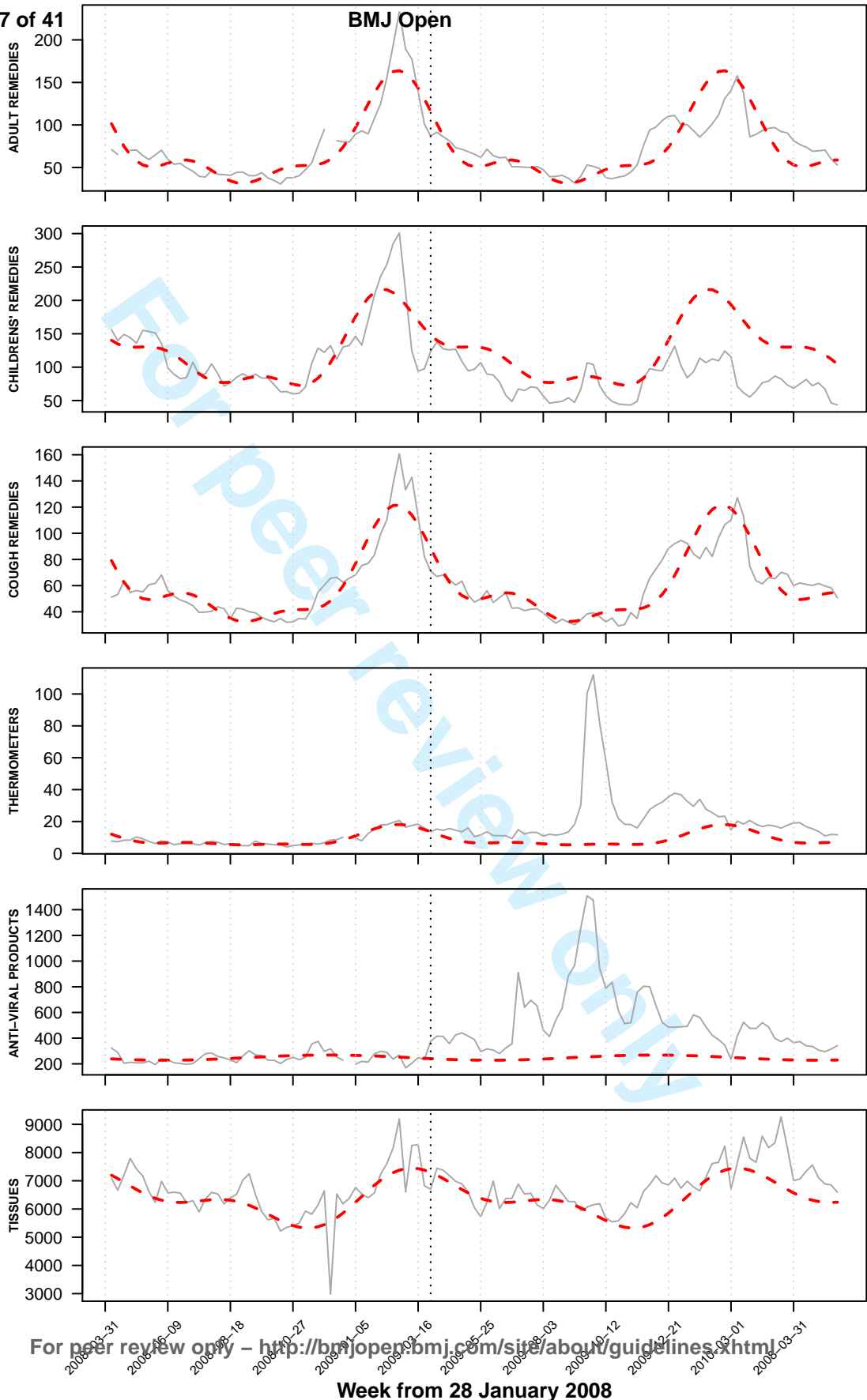
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Figure A1. For each geographic region and each product category a trend of weekly sales in 2008-2010 is available (grey line). A trend of seasonal sales is calculated from 2008 sales (trend line to left of the vertical black dotted line). The optimal number of sine/cosine pairs is selected using a maximised log likelihood method. From that a fitted line of the expected seasonal sales for that product group at that spatial resolution is generated (dashed red line). This seasonal trend acts as the 'expected baseline sales' for each corresponding week of 2009 and 2010. The residual sales are used within the analysis. National UK data is shown in this figure.

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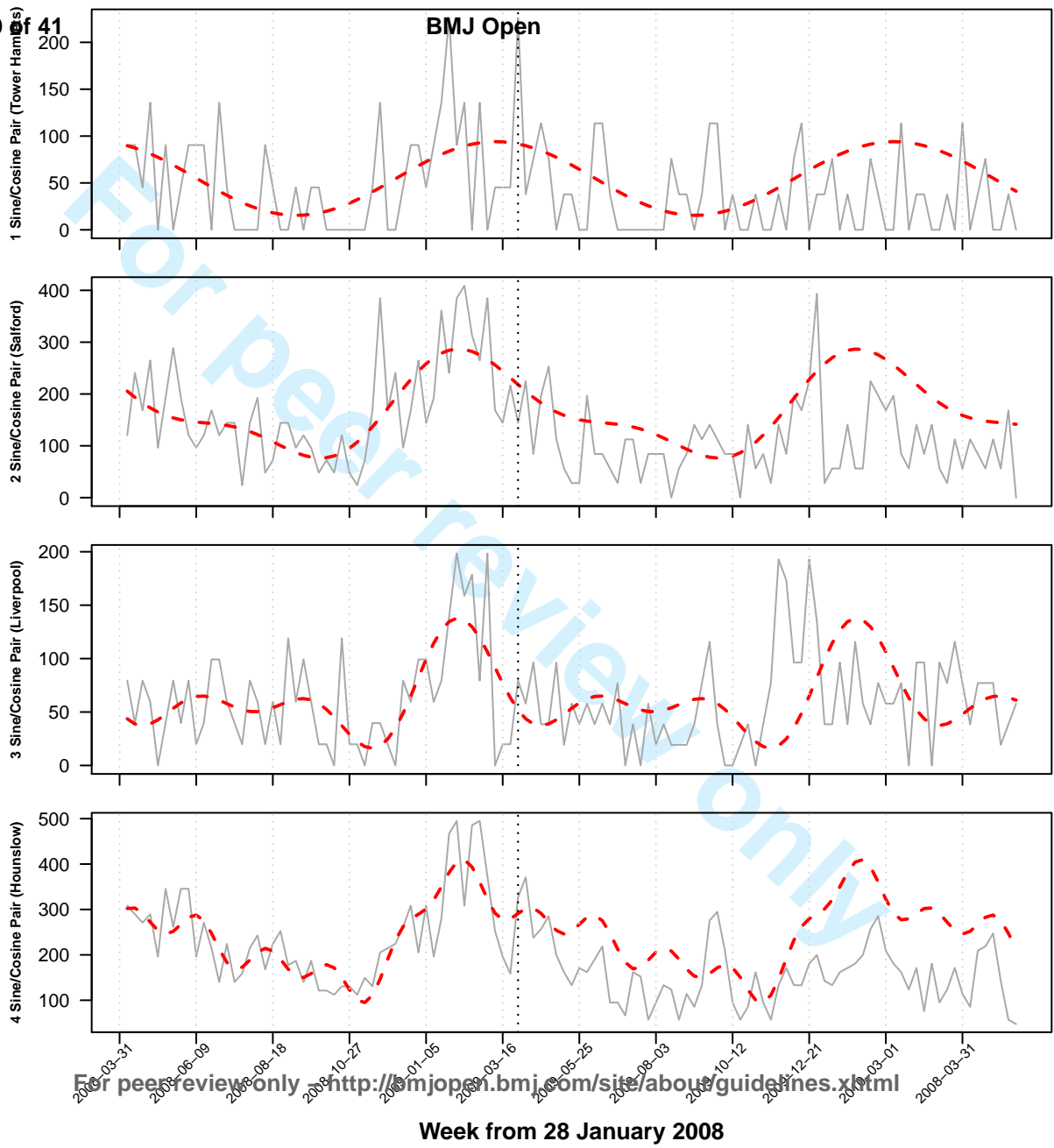
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3 **Figure A2.** The optimal number of sine/cosine pairs for fitted line is calculated using a log likelihood
4 method. This figure demonstrates the differences in optimal fitted lines (dashed red line) for
5 different sub-regions based on 2008 sales of childrens' remedies (grey line to left of vertical black
6 dotted line).
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Weekly Sales of Childrens Remedies per 100,000 Customers

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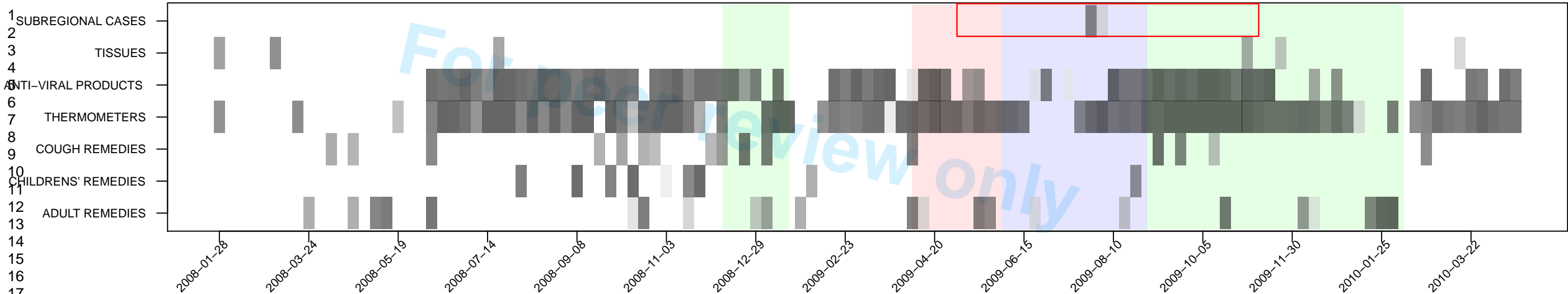


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Figure A3. Test for spatial structure in sales of six product categories (whole time period) and cases of Influenza A H1N1 pdm (time period of available sub-regional case data is highlighted in red) at a sub-regional (PCT) level. This test was performed across 156 sub-regions for each week of the time period. A grey square indicates evidence of statistically significant spatial heterogeneity for the sales of that product group during that week. Darker grey indicates greater statistical significance. The coloured background regions indicate general specific periods of influenza activity (pink: early pandemic period, blue: summer pandemic wave; green: winter pandemic peak and seasonal peak in 2008).

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Week from 28 January 2008