Table S4: Summary estimates for satisfaction scores

	RLC	NLC	Difference			Effect size
	Median (IQR)#	Median (IQR)#	U	z	P-value	r
Leeds Satisfaction Questionnaire - LSQ (1-5, 1=lowest score)						
Week 26						
LSQ-General (70, 70)*	2.3 (2.0, 2.7)	2.5 (2.3, 2.7)	1967.5	-2.096	0.036	-0.17
LSQ-Information (70, 70)*	3.0 (2.8, 3.1)	3.0 (2.9, 3.1)	2218.5	-0.980	0.327	-0.08
LSQ-Empathy (70, 70)*	3.0 (2.8, 3.1)	3.0 (2.8, 3.0)	2311.0	-0.588	0.557	-0.05
LSQ-Technical (70, 70)*	3.0 (2.9, 3.1)	3.0 (3.0, 3.1)	2203.5	-1.053	0.293	-0.08
LSQ-Attitude (70, 70)*	3.0 (2.8, 3.0)	3.0 (2.8, 3.2)	2043.0	-1.741	0.082	-0.14
LSQ-Access (70, 70)*	3.0 (3.0, 3.1)	3.0 (3.0, 3.1)	2431.5	-0.081	0.936	-0.01
Week 52						
LSQ-General (59, 67)*	2.7 (2.3, 2.7)	2.3 (2.3, 2.7)	1714.0	-1.333	0.183	-0.12
LSQ-Information (59, 67)*	3.0 (2.9, 3.1)	3.0 (2.8, 3.0)	1770.0	-1.034	0.301	-0.09
LSQ-Empathy (59, 67)*	3.0 (2.9, 3.1)	3.0 (2.9, 3.0)	1865.0	-0.557	0.578	-0.05
LSQ-Technical (59, 67)*	3.0 (3.0, 3.3)	3.0 (3.0, 3.1)	1797.5	-0.898	0.369	-0.08
LSQ-Attitude (59, 67)*	3.0 (2.8, 3.2)	3.0 (2.8, 3.2)	1800.0	-0.888	0.375	-0.08
LSQ-Access (59, 67)*	3.0 (3.0, 3.1)	3.0 (2.9, 3.1)	1745.5	-1.156	0.248	-0.10

RLC = Rheumatologist-led clinic; NLC = Nurse-led clinic
# Medians of observed values (not change)
U = Mann-Whitney (U) Statistic
z = z-score
r = the effect size
* Analysis of complete-cases [number of completed questionnaires – RLC group; NLC group].