## Multimedia Appendix 1.

## Search words used

"Chronic Care Model" and "Internet"

"Chronic Care Model" and "telemedicine"

"Chronic Care Model" and "information and communication technology"

"Chronic Care Model" and "ICT"

"Chronic Care Model" and "e-health"

"Chronic Care Model" and "electronic health"

"Chronic Care Model" and "health informatics"

"Chronic Care Model" and "interactive health communication applications"