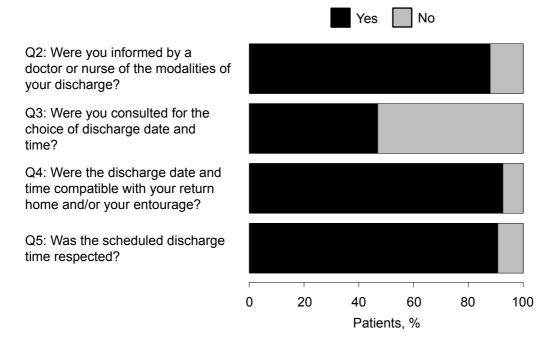
MULTIMEDIA APPENDIX 3

Other figures supplementing the main manuscript.

Figure A3-1

Item 1 score: discharge-logistics organization (Q2, Q3, Q4, Q5, Q11C–E).

Item 1 score, median [interquartile]: 0.86 [0.8-1]



At discharge: Q11C: What did you think of the time needed to obtain your medical and administrative documents? Q11D: What did you think of the time needed for your transportation to arrive? Q11E: Did you have any difficulties dealing with the administrative discharge formalities?

20

40

Patients, %

80

60

100

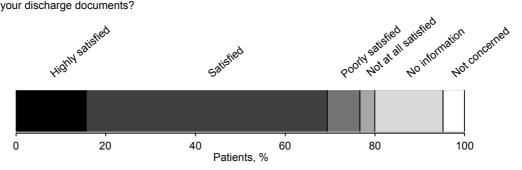
Reasonable / no difficulties

Figure A3-2

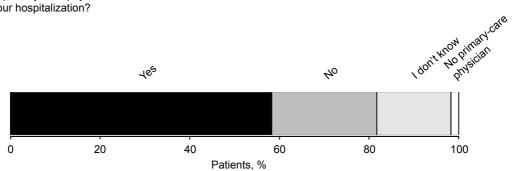
Item 2 score: preplanned post-hospitalization continuity-of-care organization (Q7, Q9, Q10).

Item 2 score, median [interquartile] = 0.67 [0.58-0.92]

Q7: What did you think about the information provided by the medical or nursing staff when you received your discharge documents?



Q9: Was your primary-care physician informed of your hospitalization?



Q10: Did you have the phone number of the unit in which you were hospitalized?

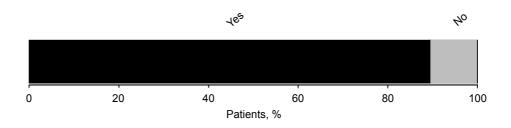


Figure A3-3

Item 3 score: patients' impressions of the hospital-discharge process (Q11A, Q11B, Q11F, Q11G).

Item 3 score, median [interquartile] = 1 [0.75-1]

At discharge:

