

Version 1.0/20130813

Questionnaire
(to be answered by patients)

In order to improve our quality of service, please kindly fill out the following questions.

- 1) What's your major problem today? _____
- 2) Have you ever been treated for this problem before seeing this mission?
 a. Yes b. No
- 3) What kind of health information was provided to you today? *Multiple choices
 a. none b. medical care c. personal hygiene
 d. drug e. others, please specify

- 4) How well did you understand what the doctor(s) told you?
 a. very much b. so so c. poorly
- 5) Do you understand how to care for your health problem(s) in the future?
 a. Yes b. No c. not sure
- 6) How did you learn about this mission? *Multiple choices
 a. word of mouth b. sign/flier c. radio d. health provider
- 7) How long does it take you to get here from home?
About _____ hour(s),
by _____ *Multiple choices
 a. on foot b. public transportation (ex: bus)
 c. personal vehicle (ex: car, motorcycle) d. others: _____ (ex: animal)
- 8) Please rate your overall experience with this mission.
 a. excellent b. average c. poor
- 9) How often would you like to see the services being provided by this mission?
 a. every 2 months b. every 4 months c. every 6 months
 d. every year e. never again
- 10) Will there be medical providers to follow up your problem?
 a. Yes b. No
- 11) How long does it take you to go to the **nearest** health provider (including clinic, health center, or hospital) from your home?
About _____ hour(s),
by _____ *Multiple choices
 a. on foot b. public transportation (ex: bus)
 c. personal vehicle (ex: car, motorcycle) d. others: _____ (ex: animal)

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Personal information

- 12) Sex
 a. female b. male
- 13) Age
_____ years old
- 14) Current Marital status
 a. single
 b. married
 c. divorced
- 15) How many years of education do you have?
 a. never
 b. primary school
 c. secondary school
 d. high school
 e. college
 f. master or above
- 16) Ethnicity
 a. Swazis
 b. others _____
- interviewer's signature : _____

Thank you very much for your time and cooperation!!