

Glossary of terms

Term	Description
Institutional entrepreneur	Change agent with strong leadership skills and sufficient resources, who takes the lead in creating a strategic focus and giving direction to structural change.
Capacity building	The act of developing the processes, skills, activities, and resources needed for organisations to survive, adapt, and thrive in a fast-paced changing environment.
Adaptive capacity	The ability of a system to modify or transform its behaviour, in anticipation of and in response to change, to capitalise on opportunities for improvement.
Community-based organisation	Typically comprises non-government, not-for-profit organisations, representative of a community, that provide social, health, and welfare services to meet community needs.
Mechanism	Elements in the cognitive decision-making process, such as collective beliefs, norms, preferences, which interact with resources, opportunities, and constraints to influence changes in behaviour.
Context	Conditions, including cultural, social, historical, or institutional features, within the implementation setting that modify the behaviour of mechanisms.
Context-Mechanism-Outcome configuration (CMO)	The relationship between particular contextual features, particular causal mechanisms, and particular intended and unintended outcomes.
Program theory	A program theory describes what a program is expected to do and how it is expected to work, and includes explanations of contexts, mechanisms, outcomes, and their configurations.