

THE FOLLOWING QUESTIONNAIRE IS ANONYMOUS

1. Please tick one of the boxes for the question below:

Over the past two years I have missed appointment(s) with my psychiatrist or care coordinator on:

- One Occasion
- Two Occasions
- More than two occasions
- I have never missed an appointment with my psychiatrist/ care coordinator.

2. Please tick as many boxes as you feel applicable to you in terms of the question below.

If you have missed at least one appointment, what do you think was the reason?

- I forgot I had an appointment.
- I wasn't taking my medication and was too embarrassed to tell my psychiatrist/ care coordinator.
- I had a previous bad experience with appointments.
- It was too expensive for me to attend the appointment.
- I had no means of transport to attend the appointment.
- I do not like the way my psychiatrist/ care coordinator sees me as a person with medical illness.
- The appointment I was given was not convenient for me.
- The appointments were very infrequent.
- I felt there was a stigma for me when people saw me entering the building.
- I did not like my psychiatrist/ care coordinator. Reason.....
- I did not find the appointments helpful.
- I do not have a mental illness.
- I have a mental illness but I don't think I need to see my psychiatrist/ care coordinator.
- Other reason.....

3. What can we do differently to help you attend your appointments?

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Thank you very much for taking the time to complete