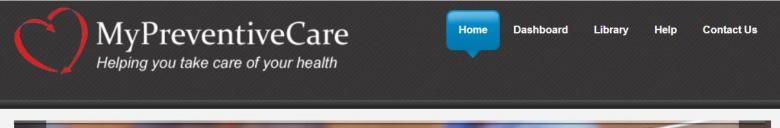
MyPreventiveCare patient portal home page





#### Getting Started . . .

- 1. Get your medical id from your doctor
- 2. Register for your FREE account here
- 3. Answer 10 to 12 health questions

#### Login Now

No account? Just click the button below!

#### What is it?

MyPreventiveCare is a tool to help you and your doctor work together to keep you healthy. It is a completely personalized way to see what steps you've already taken and what else you can do to check for and prevent illnesses such as:

- Heart disease
- High blood pressure
- Breast cancer
- Osteoporosis

- High cholesterol
- Prostate cancer
- Diabetes

MyPreventiveCare doesn't just tell you what people should do to stay healthy -- it is all about what you need to stay healthy.

Vascular disease

Colon cancer

Cervical cancer

Alert to start MyQuestions in the patient dashboard



MyQuestions opening page



Home Dashboard Library Help Contact Us

A You are here : MyQuestions

# The Decision about Breast Cancer Screening

#### **Your Information**

You have never had a mammogram.

#### **The Decision**

The decision to get screening mammograms between the age of 40 and 49 years is an individual one. It depends on your risk for breast cancer. It also depends on your values about the benefits and harms.

20

Is screening right for you?



We want to give you more information for this decision but first we want to know what questions are at the top of your list. Please click MyQuestions<sup>TM</sup> below and take a few minutes to help us learn how we can help you.

Start MyQuestions™

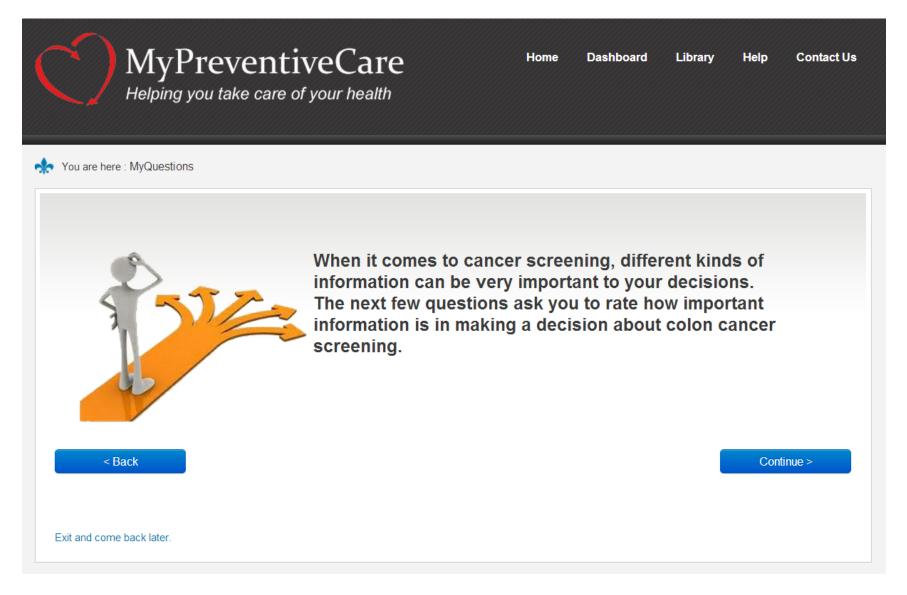
No thanks, ask me about this another time.

MyPreventiveCare Helping you take care of your health	Home	Dashboard	Library	Help	Contact Us
You are here : MyQuestions					
Have you previously heard that you should or should	not hav	e colon cai	ncer scr	eening	?
• No					
< Back				Save & O	Continue >
Question 1 of 17					
Exit and come back later.					

MyPreventiveCare Helping you take care of your health	Home	Dashboard	Library	Help	Contact Us
You are here : MyQuestions					
How far along are you with making a decision al	oout colon car	icer screei	ning?		
I have not yet thought about the choice					
<ul> <li>I am thinking about the choice</li> </ul>					
I am close to making a choice					
◯ I have already made a choice					
< Back				Save &	Continue >
Question	2 of 17				
Exit and come back later.					

	eventiveCare	Home	Dashboard	Library	Help	Contac
• You are here : MyQuestions						
-	a choice, what would you	<u>do next</u> to decide	whether t	o get co	lon ca	ncer
screening?						
Select all that apply Do nothing						
Let my gut feelings	s or instincts guide me					
Attend a lecture or	seminar					
Do my own reading	g and research					
	are provider					
<ul> <li>Talk to my health of</li> </ul>						
-	le I trust: my family, friends, or so	meone who has been t	nrough this			
-		meone who has been ti	nrough this			
-		meone who has been ti	nrough this	_	Save & O	Continue >
☐ Talk to other peop	le I trust: my family, friends, or so	meone who has been th	nrough this		Save & O	Continue >

*MyQuestions* transition page



Ć,	MyPreventiveCare	ome Dashi	board	Library	
You are	e here : MyQuestions				
For e	each of the items below, select how important each is	s to you.			
			Very important	Somewha important	
V	Vhat are my options (choices) for getting screened or not getting screened?		۲	0	
н	low much would screening improve my chances of living longer?		۲	0	
D	oes one kind of screening test work better than another?		0	0	
	re there problems that screening might cause, such as false test results, medic omplications, or unnecessary treatments?	cal	۲	0	
	What are the screening guidelines of expert organizations, such as the American society?	n Cancer	0	٠	
н	low is the screening test performed?		0	۲	
	law common or how depression in the concert?		$\bigcirc$	0	

Contact Us

Not that important

۲

Save & Continue >

lelp

 How is the screening test performed?
 Image: Constraint of the screening test performed?

 How common or how dangerous is the cancer?
 Image: Constraint of the screening of the screening of the screening of the screening of the screening.

 What are the costs and what will my insurance cover?
 Image: Constraint of the screening of the screenin

< Back

MyQuestions transition page



Home	Dashboard	Library	Help	Contact Us

A You are here : MyQuestions

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	an
WX T P	qu
	Or
	the slic
< Back	

### How do you want your questions answered?

These days information comes in many different forms. Do you want your questions answered in words, as statistics, or would you prefer pictures? It may depend on the question.

On the next page, you will see each question you rated as important. For each, click the colored box to say what form you want your answer. Also, don't forget to use the slider next to the boxes to say how much detail you want!

Continue >

Exit and come back later.

INSTRUCTIONS: Choose the option that shows the way you would	want the	e topic ex	plained a	nd then	adjust the slider to <b>the</b>
level of detail you desire for the topic.	Words	Pictures	Numbers	Stories	Level of Detail
What are my options (choices) for getting screened or not getting screened?	۲	0	0	0	
How much would screening improve my chances of living longer?	0	۲	0	0	
Are there problems that screening might cause, such as false test results, medical complications, or unnecessary treatments?	0	0	۲	0	
What are the screening guidelines of expert organizations, such as the American Cancer Society?	0	0	0	۲	
How is the screening test performed?	0	۲	0	0	
What are the costs and what will my insurance cover?	0	0	0	0	

$\bigcirc$	MyPreventiveCare Helping you take care of your health	Home	Dashboard	Library	Help	Contact Us

A You are here : MyQuestions

When you do your own <u>reading and research</u> for a decision like cancer screening, how helpful are...?

	Most helpful	Somewhat helpful	Less helpful	Doesn't apply to me
nternet research or other online information (e.g. Mayo Clinic, WebMD, or Google)	۲	0	0	0
Felevision programs or commercial videos about screening	0	۲	0	0
Articles about screening in magazines or newspapers	0	0	۲	0
Educational materials from a doctor's office or health organizations, such as pamphlets, brochures, flyers, or videos	0	۲	0	0
Something else	0	0	0	0

< Back

Save & Continue >

Question 6 of 17

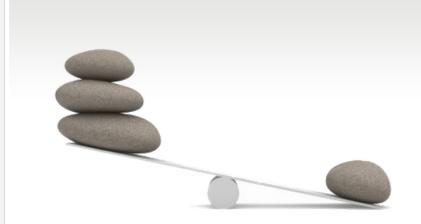
You are here : My	Questions				
	-	r you to use sta reening option		rs and percentages, to lear	<u>n what to</u>
INSTRUCTIO	ONS: Enter the num	mbers 1, 2, and 3 next	to the options <u>in the order</u> a	that best represents your preferences.	
1	Tables Listed in data tables with rows and columns	Tables			
3	Pictures C Shown in pictures, such as pie charts or bar graphs Tm a visual person	Pictures			
2	Plain English provident of the spoken word	Plain English			
< Back			Question 7 of 17	Save	e & Continue >

#### MyQuestions transition page



Home	Dashboard	Library	Help	Contact Us

Nou are here : MyQuestions



When some people make difficult medical choices, they focus on weighing the pros and cons (benefits and risks) on a scale. When other people make difficult decisions, they focus on gut feelings or instincts. The next questions are about <u>how you</u> <u>believe you would make your choice</u>.

< Back

Exit and come back later.

Continue >

Neighing the pros	he response that represents how you believe you wo	ould make your choice.
	Gut feelings or instincts are most important Gut feelings or instincts are somewhat important Not sure or neutral Weighing pros and cons are somewhat important Weighing pros and cons are most important	
	)	

A You are here : MyQuestions

# How important are the following fears or worries to your decision about colon cancer screening?

	Very important	Somewhat important	Not that important
Getting cancer or not catching cancer early enough.	۲	0	0
The pain or embarrassment of the test.	0	0	۲
Getting bad news when the results come back or finding out I have cancer.	0	۲	0
The costs of screening.	0	۲	0
Having complications (risks and side effects) from the screening test.	۲	0	0
Going to health care providers.	0	0	۲
Regretting my decision.	$\bigcirc$	$\bigcirc$	۲
Please specify what else you would like to know about when deciding about cancer screening.	0	0	0

< Back

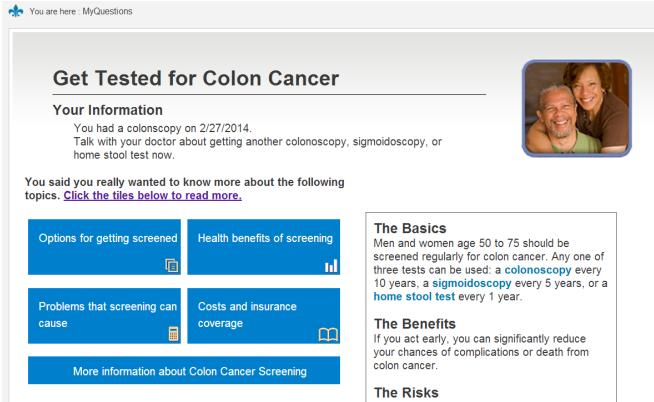
Save & Continue >

Question 9 of 17

Exit and come back later.

Patient created "decision aid"

Tiles with information patient said was "very important" (question 4) in the format they wanted to see the information (question 5). Up to four tiles were included, although patients could access all resources (for all topics and all formats) by clicking on "More information about Colon Cancer Screening."



Screening isn't perfect and can produce a "false-positive" result when there is no cancer. This can cause anxiety and lead to additional tests. Also, a colonoscopy can sometimes cause bleeding, damage to the colon, or other serious complications.

Move to Next Steps >

Example of content in patient educational material tile

	Question		
			Index Print
"How much	would screening improve my chances	of living longer?"	
	Chance of Death from Colon C In People Who Get Screened	ancer	
	*********		
	*********		
	will die from will not die colon cancer		
	eople who are screened for colon cancer, about 1 or 2 ner words, getting tested does not guarantee that you w		

-	Answers to Your Question			-P	∽ – ¤
	Question Index			Ind	ex Print
	Click on a link in the index below to open the chosen question in the specified format.				
	"What are my options (choices) for getting screened or not getting screened?"	Words	Pictures	Numbers	Stories
	"How much would screening improve my chances of living longer?"	Words	Pictures	Numbers	Stories
	"Does one kind of screening test work better than another?"	Words	Pictures	Numbers	Stories
	"Are there problems that screening might cause, such as false test results, medical complications, or unnecessary treatments?"	Words	Pictures	<u>Numbers</u>	<u>Stories</u>
	"What are the screening guidelines of expert organizations, such as the American Cancel Society?"	r <u>Words</u>	Pictures	<u>Numbers</u>	<u>Stories</u>
	"How is the screening test performed?"	Words	Pictures	Numbers	<u>Stories</u>
	"How common or how dangerous is the cancer?"	Words	Pictures	Numbers	Stories
	"What are the costs and what will my insurance cover?"	Words	Pictures	Numbers	<u>Stories</u>
	"What do I need to know about logistics, such as preparation, where to go, scheduling, an transportation?"	d <u>Words</u>	Pictures	<u>Numbers</u>	<u>Stories</u>
					Show All
	"How much would screening improve my chances of living lo	onger?"			
	Chance of Death from Colon Cancer In People Who Get Screened				

## Patient can access a library of all educational material

MyPreventiveCare Helping you take care of your health		Home	Dashboard	Library	Help	Contact Us
You are here : MyQuestions						
What steps do you want to take next?						
<ul> <li>I want to give it more thought.</li> <li>I have already decided to get a colonoscopy.</li> <li>I have already decided to get a stool blood test.</li> </ul>						
< Back	Question 10 of 17				Save & C	Continue >
Exit and come back later.						

MyPreventiveCare Helping you take care of your health	Home	Dashboard	Library	Help	Contact Us
You are here : MyQuestions					
Which of the following would you like to do?					
□ No next steps for now.					
Do more reading and research.					
Fill out a printed or online "decision aid" questionnaire that of	could help me we	eigh pros and	cons.		
Talk with <i>[check all that apply]</i>					
a specialist for a second opinion.					
my family, friends, clergy, or other people I trust.					
Prayer.					
Get a reminder to make this decision.					
□ Other next steps.					
< Back				Save & (	Continue >
Question 11 d	of 17				



A You are here : MyQuestions

## Please click the button that best describes how you feel about your decision.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
I know the benefits and risks of each option for getting screened or not getting screened	۲	0	$\bigcirc$	0	0
I am clear about which benefits and risks from colon cancer screening matter most to me	0	۲	0	0	0
I have enough support and advice to make a decision about getting colon cancer screening	٠	0	0	0	0
I feel sure about the best choice for me	0	0	۲	0	0

< Back

Save & Continue >

Question 12 of 17

MyPreventiveCare Helping you take care of your health	Home	Dashboard	Library	Help	Contact Us
You are here : MyQuestions					
<ul> <li>Would you like to discuss colon cancer screening <i>MyPreventiveCare<sup>TM</sup></i> can notify your healthcare properties of the second secon</li></ul>	r answers to yo	ur provider)			
< Back Question 13 of	f 17			Save & O	Continue >
Exit and come back later.					

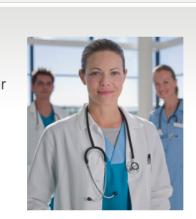
MyPreventiveCare Helping you take care of your health	Home Dashboard	d Library Help C	ontad
/ou are here : MyQuestions			
Vhat about colon cancer screening <u>would you</u>	like to discuss with you	ur health care provi	der
✓ What are my options (choices) for getting screened or	not getting screened?	Print Check	dist
<ul> <li>What are my options (choices) for getting screened of</li> <li>How much would screening improve my chances of livir</li> </ul>			anac
<ul> <li>Does one kind of screening test work better than anoth</li> </ul>			
Are there problems that screening might cause, such as unnecessary treatments?		nplications, or	
What are the screening guidelines of expert organizatio	ns, such as the American Canc	er Society?	
How is the screening test performed?			
How is the solecting test performed? How common or how dangerous is the cancer?			
How common or how dangerous is the cancer?	ration, where to go, scheduling,	and	

· / / 📉 / / / / / / / / / / / / / / / /	PreventiveCare	Home	Dashboard	Library	Help	Contact Us
You are here : MyQuest	ons					
	cancer screening decision, slide the slide role you would prefer with your health		-			
INSTRUCTIONS:	Drag the slider below to the role you would prefer with you	ur health ca	re provider.			
	A. I prefer to make the decision about colon cancer screening.					
	B. I prefer to make the final decision about colon cancer screening provider's opinion.	after serious	y considering my	health care		
•	C. I prefer that my health care provider and I share responsibility f	for deciding w	hich choice is best	for me.		
	D. I prefer that my health care provider makes the final decision al seriously considers my opinion.	bout colon ca	ncer screening but			
	E. I prefer to leave much of the decision regarding colon cancer sc	reening to my	health care provi	der.		
< Back					Save & (	Continue >
	Question 15 of 17					

#### MyQuestions Question #16 – Invitation to have visit audio recorded

A You are here : MyQuestions

Can you help us?

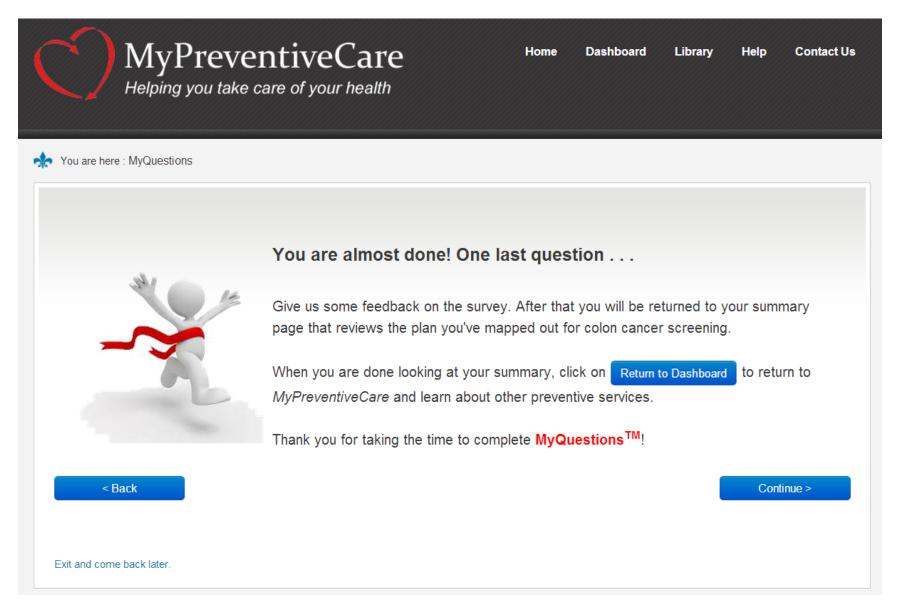


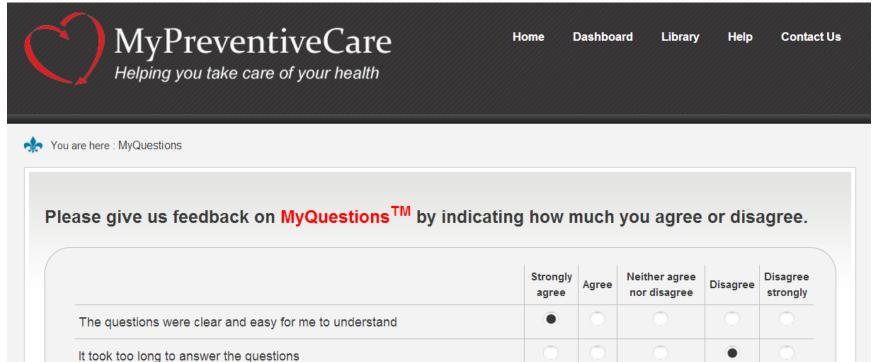
We want to see whether completing MyQuestions<sup>TM</sup> helps patients at their doctor's appointment. As part of a study, we are audio-recording about 30 appointments. All you would need to do is arrive a few minutes early for your next appointment to sign a consent form and allow your appointment to be recorded. In return we will thank you with a \$50 Target gift card.

Want to learn more? Please enter your information and a coordinator will call with more details.

act me				
	act me	act me	act me	act me

#### MyQuestions transition page





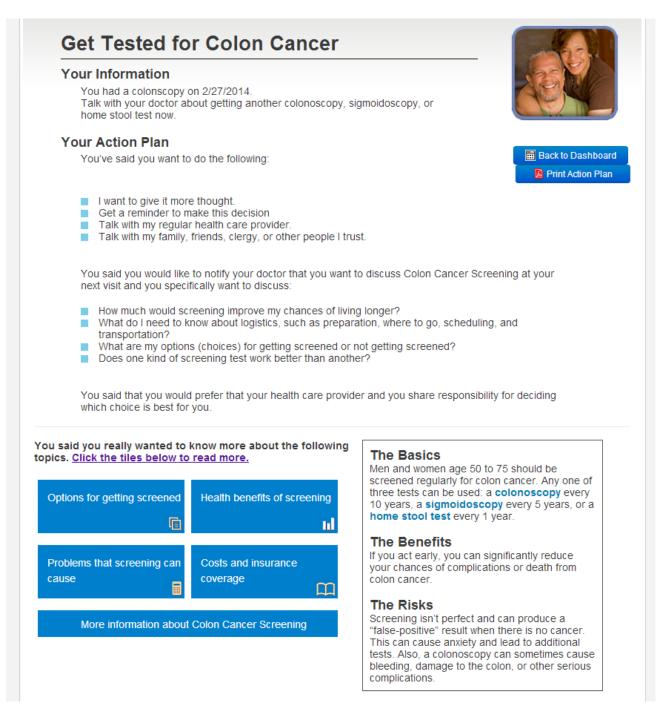
The questions were clear and easy for me to understand	•	0	0	0	0
It took too long to answer the questions	0	0	0	۲	0
Completing MyQuestions <sup>TM</sup> helped me with my decision about cancer screening	۲	0	0	0	0
Completing MyQuestions <sup>TM</sup> could help other patients who have diabetes or other diseases and face complex medical choices	۲	0	Q	0	0

< Back

Continue >

Thank you for completing MyQuestionsTM. Your answers will help us improve your care.

#### MyQuestions Action Page - created by patient responses to above questions



Example of summary of patient responses in the clinician's electronic health record

rder-R	Result Group Cover 🛛 💌 TEST, CYNTHI	д 🗸 🗸 🕨		1 🗹 🔻 🕅	▶
ems :	8 Active Patient Tasks				
📑 F	Resulted - Requires Verification				
<u>.</u> .	Colon Cancer 劉四 Screening Preferences	Shibla, Suzie		Final	14Jan2014 12:00AM
	Test	Result	Flag	Reference	
	Current decision (colon ca screening)			na	
	Patient would like a colonoscop	iy .			
	Preferred decision role			na	
	Patient wants to make the deci	sion			
	Topics patient wants to discuss			na	
	Screening options; Health bene	fits; Best test			
	Patient fears and worries			na	
	Pain/embarrassment; Complica	tions: Costs			