

Design Overview and Planned Timeline*

	<i>Facilitator Training</i> (Initial 2-day face-to-face meeting and weekly conference calls)	
1 month	<i>Baseline Data Collection: Early-Start and Delayed-Start Sites</i> <ul style="list-style-type: none"> ✓ BSOC Surveys ✓ Study-Specific Surveys ✓ Case Plan Ratings <i>Randomization to Early-Start or Delayed-Start Site</i>	
12 months	<i>Early-Start Sites</i> OPII Intervention 1. Start-up Phase Activities 2. Needs Assessment 3. Process Improvement Planning 4. Implementation 5. Sustainability/Follow-up	<i>Delayed-Start Sites</i> No Intervention
6 months	<i>Follow-up Data Collection: Early-Start and Delayed-Start Sites</i> <ul style="list-style-type: none"> ✓ Study-Specific Surveys ✓ Change Team/Agency Staff Interviews ✓ Case Plan Ratings 	
12 months	<i>Early-Start Sites</i> No Intervention	<i>Delayed-Start Sites</i> OPII Intervention 1. Start-up Phase Activities 2. Needs Assessment 3. Process Improvement Planning 4. Implementation 5. Sustainability/Follow-up
6 months	<i>Follow-up Data Collection Delayed-Start Sites</i> <ul style="list-style-type: none"> ✓ Study-Specific Surveys ✓ Change Team/Agency Staff Interviews ✓ Case Plan Ratings 	

* See text for description of data collection forms.

OPII = Organizational Process Improvement Intervention

BSOC = Baseline Survey of Organizational Characteristics