

## APPENDIX G

### Instruments grouped according to domain

#### CLINICAL INTEGRATION DOMAIN

	Index Instrument (209 index instruments from 379 studies)	Reference Study (300 articles)	Year	Study Code	Construct classification	Internal consistency	Reliability score	Measurement error	Content validity score	Structural validity	Hypothesis testing	Criterion validity	Responsiveness
1.	Continuity of Care in Children's Mental Health (C3MH)	Tobon, J. I. <sup>1</sup>	2013	357	care continuity / comprehensive care	excellent	good	not assessed	excellent	poor	excellent	good	not assessed
2.	Alberta Continuity of Services Scale-Mental Health	Durbin, J. <sup>2</sup>	2004	110	care continuity / comprehensive care	excellent	not assessed	not assessed	excellent	excellent	poor	not assessed	not assessed
3.	Alberta Continuity of Services Scale-Mental Health	Joyce, A. S. <sup>3</sup>	2010	206	care continuity / comprehensive care	excellent	not assessed	poor	not assessed	excellent	good	not assessed	not assessed
4.	Care Continuity Instrument	Bull, M. J. <sup>4</sup>	2000	64	care continuity / comprehensive care	fair	poor	not assessed	fair	fair	not assessed	not assessed	poor
5.	Care Continuity Instrument	Bull, M. J. <sup>4</sup>	2000	63	care continuity / comprehensive care	fair	poor	not assessed	fair	fair	not assessed	not assessed	poor
6.	Care Transition Measure (CTM)	Bakshi <sup>5</sup>	2012	27	care continuity / comprehensive care	fair	not assessed	poor	not assessed	fair	fair	poor	not assessed
7.	Care Transition Measure (CTM)	Bakshi <sup>5</sup>	2012	25	care continuity / comprehensive care	fair	not assessed	poor	not assessed	fair	fair	poor	not assessed
8.	Care Transition Measure (CTM)	Bakshi <sup>5</sup>	2012	28	care continuity / comprehensive care	fair	not assessed	poor	not assessed	fair	fair	poor	not assessed
9.	Care Transition Measure (CTM)	Bakshi <sup>5</sup>	2012	26	care continuity / comprehensive care	fair	not assessed	poor	not assessed	fair	fair	poor	not assessed
10.	Care Transition Measure (CTM)	Parry <sup>6</sup>	2008	278	care continuity / comprehensive care	poor	not assessed	not assessed	not assessed	poor	fair	not assessed	not assessed
11.	Care Transition Measure (CTM)	Coleman <sup>7</sup>	2005	439	care continuity / comprehensive care	excellent	not assessed	not assessed	excellent	excellent	good	not assessed	not assessed
12.	Care Transition Measure (CTM)	Coleman <sup>8</sup>	2002	440	care continuity / comprehensive care	poor	not assessed	not assessed	excellent	not assessed	good	poor	not assessed
13.	Care Transition Measure (CTM)	Shadmi <sup>9</sup>	2009	584	care continuity / comprehensive care	excellent	not assessed	not assessed	not assessed	excellent	good	not assessed	not assessed
14.	Care Transition Measure (CTM)	Shadmi <sup>9</sup>	2009	583	care continuity / comprehensive care	excellent	not assessed	not assessed	not assessed	excellent	good	not assessed	not assessed
15.	<b>Components of Primary Care Index (CPCI)</b>	Haggerty, J. L. <sup>10</sup>	2011	160	care continuity / comprehensive care	excellent	not assessed	not assessed	excellent	excellent	not assessed	not assessed	not assessed
16.	<b>Components of Primary Care Index (CPCI)</b>	Haggerty, J. L. <sup>10</sup>	2011	157	care continuity / comprehensive care	excellent	not assessed	not assessed	excellent	excellent	not assessed	not assessed	not assessed
17.	CONNECT	Chavez, L. M. <sup>11</sup>	2007	75	care continuity / comprehensive care	poor	good	not assessed	excellent	not assessed	poor	not assessed	not assessed
18.	CONNECT	Ware, N. C. <sup>12</sup>	2003	382	care continuity / comprehensive care	poor	fair	not assessed	good	not assessed	fair	not assessed	not assessed
19.	Continuity of Care - User Measure (CONTINUUM)	Rose, D. <sup>13</sup>	2009	297	care continuity / comprehensive care	not assessed	fair	not assessed	fair	not assessed	poor	not assessed	not assessed
20.	Continuity of Care - User Measure (CONTINUUM)	Sweeney, A. <sup>14</sup>	2012	352	care continuity / comprehensive care	excellent	not assessed	not assessed	not assessed	excellent	good	not assessed	not assessed
21.	Continuity of Care in Children's Mental Health (C3MH)	Tobon, J. I. <sup>1</sup>	2013	358	care continuity / comprehensive care	excellent	not assessed	not assessed	excellent	poor	excellent	good	not assessed
22.	Continuity of Care Practices Survey	Schaefer, J. A. <sup>15</sup>	2004	307	care continuity / comprehensive care	poor	not assessed	not assessed	good	not assessed	fair	not assessed	not assessed
23.	Continuity of Care Practices Survey	Schaefer, J. A. <sup>15</sup>	2004	308	care continuity / comprehensive care	poor	not assessed	not assessed	good	not assessed	fair	not assessed	not assessed
24.	Diabetes Continuity of Care Scale (DCCS)	Dolovich, L. R. <sup>16</sup>	2004	107	care continuity / comprehensive care	poor	fair	not assessed	excellent	poor	fair	not assessed	not assessed
25.	Experienced continuity of care for diabetes mellitus (ECC-DM)	Gulliford, M. C. <sup>17</sup>	2006	153	care continuity / comprehensive care	excellent	good	poor	not assessed	good	not assessed	good	not assessed
26.	General practice clinical linkages interviews (GPC-LI) <sup>^</sup>	Amoroso, C. <sup>18</sup>	2007	11	care continuity / comprehensive care	fair	poor	poor	not assessed	fair	fair	not assessed	not assessed
27.	Heart Continuity of Care Questionnaire (HCCQ)	Kowalyk, K. M. <sup>19</sup>	2004	223	care continuity / comprehensive care	poor	not assessed	not assessed	poor	not assessed	fair	fair	not assessed
28.	Hybrid tool from 3 questionnaires	Burns, T. <sup>20</sup>	2009	65	care continuity / comprehensive care	fair	not assessed	not assessed	good	fair	not assessed	not assessed	not assessed
29.	Measure of Experienced Continuity of Care (MECC)	King, M. <sup>21</sup>	2008	216	care continuity / comprehensive care	poor	fair	not assessed	fair	not assessed	poor	not assessed	not assessed
30.	National health and health services use questionnaire	Bentler, S. E. <sup>22</sup>	2014	45	care continuity / comprehensive care	fair	not assessed	poor	not assessed	not assessed	fair	fair	not assessed
31.	Nijmegen Continuity Questionnaire (NCQ)	Uijen, A. A. <sup>23</sup>	2011	366	care continuity / comprehensive care	good	not assessed	not assessed	good	good	good	not assessed	not assessed
32.	Nijmegen Continuity Questionnaire (NCQ)	Uijen, A. A. <sup>24</sup>	2012	367	care continuity / comprehensive care	good	good	not assessed	not assessed	excellent	good	not assessed	not assessed

	<b>Index Instrument (209 index instruments from 379 studies)</b>	<b>Reference Study (300 articles)</b>	<b>Year</b>	<b>Study Code</b>	<b>Construct classification</b>	<b>Internal consistency</b>	<b>Reliability score</b>	<b>Measurement error</b>	<b>Content validity score</b>	<b>Structural validity</b>	<b>Hypothesis testing</b>	<b>Criterion validity</b>	<b>Responsiveness</b>
33.	Parents' Perceptions of Continuity Scale (PPCS)	Epstein, E. G. <sup>25</sup>	2013	122	care continuity / comprehensive care	poor	not assessed	not assessed	excellent	not assessed	good	not assessed	not assessed
34.	Patient Continuity of Care Questionnaire (PCCQ)	Hadjistavropoulos, H. <sup>26</sup>	2008	154	care continuity / comprehensive care	good	not assessed	not assessed	not assessed	good	good	not assessed	not assessed
35.	Patient's Perception of Continuity (PC)	Chao, J. <sup>27</sup>	1988	71	care continuity / comprehensive care	fair	not assessed	not assessed	fair	fair	not assessed	poor	not assessed
36.	Postoperative Handover Assessment Tool (PoHAT)	Nagpal, K. <sup>28</sup>	2011	264	care continuity / comprehensive care	not assessed	fair	not assessed	fair	not assessed	fair	not assessed	not assessed
37.	<b>Primary Care Assessment Tool (PCAT)</b>	Haggerty <sup>10</sup>	2011	159	care continuity / comprehensive care	excellent	not assessed	not assessed	excellent	excellent	not assessed	not assessed	not assessed
38.	<b>Primary Care Assessment Tool (PCAT)</b>	Haggerty <sup>29</sup>	2011	477	care continuity / comprehensive care	excellent	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed
39.	<b>Primary Care Assessment Tool (PCAT)</b>	Haggerty <sup>30</sup>	2011	483	care continuity / comprehensive care	excellent	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed
40.	Relational and management continuity of care Questionnaire	Gulliford, M. <sup>31</sup>	2011	152	care continuity / comprehensive care	fair	not assessed	not assessed	fair	fair	not assessed	not assessed	not assessed
41.	Systematic Monitoring of Male Circumcision Scale-Up	Omondi Aduda <sup>32</sup>	2014	639	care continuity / comprehensive care	not assessed	not assessed	not assessed	not assessed	good	not assessed	not assessed	not assessed
42.	Unnamed 12	McLaughlin, S. E. <sup>33</sup>	2008	252	care continuity / comprehensive care	poor	fair	not assessed	good	not assessed	not assessed	not assessed	not assessed
43.	Unnamed 8	Masters, S. <sup>34</sup>	2010	243	care continuity / comprehensive care	fair	fair	not assessed	not assessed	fair	fair	fair	not assessed
44.	Assertive Community Treatment (TACT) Scale	Wholey, D. R. <sup>35</sup>	2012	390	care coordination / case management	fair	fair	not assessed	good	fair	fair	not assessed	not assessed
45.	Case Management Quality Questionnaire (CMQQ)	Hadjistavropoulos, H. D. <sup>36</sup>	2003	156	care coordination / case management	excellent	not assessed	not assessed	excellent	excellent	not assessed	not assessed	not assessed
46.	Client Perception of Coordination Questionnaire (CPCQ)	McGuiness, C. <sup>37</sup>	2003	250	care coordination / case management	good	not assessed	not assessed	good	good	good	not assessed	not assessed
47.	Patient Acuity Case management Evaluation (PACE tool)	Balstad, A. <sup>38</sup>	2006	29	care coordination / case management	not assessed	poor	not assessed	excellent	poor	poor	not assessed	not assessed
48.	Prescriptions, Ready to reenter the community, Placement, Assurance of Safety, Realistic Expectations, Empowerment, Directed to appropriate services (PREPARED)	Grimmer <sup>39</sup>	2001	470	care coordination / case management	not assessed	not assessed	not assessed	excellent	good	good	good	not assessed
49.	Unnamed 16	Samele, C. <sup>40</sup>	2002	305	care coordination / case management	not assessed	not assessed	not assessed	not assessed	poor	poor	not assessed	not assessed
50.	Unnamed 36	Young <sup>41</sup>	2011	631	care coordination / case management	good	good	not assessed	excellent	good	not assessed	not assessed	not assessed
51.	Cancer services integration	Dobrow, M. J. <sup>42</sup>	2009	106	care integration	excellent	not assessed	not assessed	good	excellent	fair	not assessed	not assessed
52.	Care Process Self Evaluation Tool (CPSET)	Seys, D. <sup>43</sup>	2013	376	care integration	fair	fair	not assessed	excellent	fair	fair	fair	not assessed
53.	Care Process Self Evaluation Tool (CPSET)	Vanhaecht, K. <sup>44</sup>	2007	319	care integration	fair	not assessed	not assessed	not assessed	fair	not assessed	not assessed	not assessed
54.	Caregivers' Satisfaction with Stroke Care Questionnaire: C-SASC	Cramm <sup>45</sup>	2011	443	care integration	good	not assessed	not assessed	not assessed	good	not assessed	not assessed	not assessed
55.	CareWell in Hospital Questionnaire	Bakker, F. C. <sup>46</sup>	2014	24	care integration	poor	fair	not assessed	fair	not assessed	poor	not assessed	poor
56.	<b>Components of Primary Care Index (CPCI)</b>	Flocke, S. A. <sup>47</sup>	1997	130	care integration	fair	not assessed	not assessed	fair	not assessed	fair	fair	not assessed
57.	Consumer Assessment of Health Plans Survey (CAHPS)	Scholle, S. H. <sup>48</sup>	2012	310	care integration	fair	poor	not assessed	good	good	not assessed	not assessed	not assessed
58.	Consumer Assessment of Health Plans Survey (CAHPS)	Scholle, S. H. <sup>48</sup>	2012	311	care integration	fair	poor	not assessed	good	good	not assessed	not assessed	not assessed
59.	Consumer Assessment of Health Plans Survey (CAHPS)	Arah <sup>49</sup>	2006	412	care integration	good	not assessed	not assessed	excellent	good	not assessed	not assessed	not assessed
60.	Consumer Assessment of Health Plans Survey (CAHPS)	Gallagher <sup>50</sup>	2009	463	care integration	poor	not assessed	not assessed	excellent	good	not assessed	not assessed	not assessed
61.	Consumer Assessment of Health Plans Survey (CAHPS)	Hargraves <sup>51</sup>	2003	492	care integration	excellent	not assessed	not assessed	excellent	excellent	not assessed	not assessed	not assessed
62.	Consumer Assessment of Health Plans Survey (CAHPS)	Hays <sup>52</sup>	1999	497	care integration	fair	not assessed	not assessed	excellent	good	not assessed	not assessed	not assessed
63.	Consumer Assessment of Health Plans Survey (CAHPS)	Hays <sup>52</sup>	1999	498	care integration	fair	not assessed	not assessed	excellent	good	not assessed	not assessed	not assessed
64.	Consumer Assessment of Health Plans Survey (CAHPS)	Hays <sup>52</sup>	1999	499	care integration	fair	not assessed	not assessed	excellent	good	not assessed	not assessed	not assessed
65.	Consumer Assessment of Health Plans Survey (CAHPS)	Hays <sup>52</sup>	1999	500	care integration	fair	not assessed	not assessed	excellent	good	not assessed	not assessed	not assessed
66.	Consumer Assessment of Health Plans Survey (CAHPS)	Solomon <sup>53</sup>	2005	594	care integration	fair	fair	not assessed	excellent	fair	fair	not assessed	not assessed
67.	Consumer Assessment of Health Plans Survey (CAHPS)	Solomon <sup>53</sup>	2005	595	care integration	fair	fair	not assessed	excellent	fair	fair	not assessed	not assessed
68.	Consumer Perceptions of Care (CPC)	Clark, C. <sup>54</sup>	2008	79	care integration	excellent	good	not assessed	excellent	excellent	not assessed	good	not assessed
69.	<b>Consumer Quality Index (CQI)</b>	Berendsen, A. J. <sup>55</sup>	2009	46	care integration	excellent	not assessed	not assessed	excellent	excellent	poor	not assessed	not assessed
70.	<b>Consumer Quality Index (CQI)</b>	Booij, J. C. <sup>56</sup>	2013	56	care integration	fair	not assessed	not assessed	not assessed	fair	not assessed	not assessed	not assessed
71.	<b>Consumer Quality Index (CQI)</b>	Booij, J. C. <sup>56</sup>	2013	57	care integration	poor	not assessed	not assessed	not assessed	fair	not assessed	not assessed	not assessed
72.	<b>Consumer Quality Index (CQI)</b>	Howie <sup>57</sup>	2000	509	care integration	poor	not assessed	not assessed	excellent	poor	not assessed	not assessed	not assessed
73.	<b>Consumer Quality Index (CQI)</b>	Stubbe <sup>58</sup>	2007	600	care integration	excellent	good	not assessed	not assessed	excellent	good	not assessed	not assessed
74.	<b>Consumer Quality Index (CQI)</b>	Stubbe <sup>59</sup>	2007	601	care integration	excellent	good	not assessed	not assessed	excellent	good	not assessed	not assessed
75.	<b>Consumer Quality Index (CQI)</b>	Triemstra <sup>60</sup>	2010	614	care integration	fair	not assessed	not assessed	not assessed	fair	not assessed	not assessed	not assessed
76.	<b>Consumer Quality Index (CQI)</b>	Triemstra <sup>60</sup>	2010	615	care integration	fair	not assessed	not assessed	not assessed	fair	not assessed	not assessed	not assessed
77.	<b>Consumer Quality Index (CQI)</b>	Triemstra <sup>60</sup>	2010	616	care integration	fair	not assessed	not assessed	not assessed	fair	not assessed	not assessed	not assessed
78.	CPSO Peer Assessment	Wenghofer, E. F. <sup>61</sup>	2006	386	care integration	fair	not assessed	not assessed	excellent	fair	fair	not assessed	not assessed
79.	DELTA service user assessment	Ahgren, B. <sup>62</sup>	2009	7	care integration	poor	not assessed	not assessed	fair	poor	not assessed	not assessed	not assessed
80.	Dual Diagnosis Capability in Healthcare Settings (DDCHCS)	McGovern, M. P. <sup>63</sup>	2012	249	care integration	poor	poor	not assessed	not assessed	not assessed	not assessed	not assessed	not assessed
81.	General Practice Assessment Questionnaire (GPAQ)	Jaturapatporn, D. <sup>64</sup>	2006	200	care integration	fair	not assessed	not assessed	fair	fair	not assessed	not assessed	not assessed
82.	General Practice Assessment Questionnaire (GPAQ)	Mead <sup>65</sup>	2008	546	care integration	good	not assessed	not assessed	excellent	excellent	not assessed	not assessed	not assessed
83.	General Practice Assessment Questionnaire (GPAQ)	Mead <sup>65</sup>	2008	545	care integration	good	not assessed	not assessed	excellent	excellent	not assessed	not assessed	not assessed

	Index Instrument (209 index instruments from 379 studies)	Reference Study (300 articles)	Year	Study Code	Construct classification	Internal consistency	Reliability score	Measurement error	Content validity score	Structural validity	Hypothesis testing	Criterion validity	Responsiveness
84.	General Practice Assessment Survey (GPAS)	Ramsay, J. <sup>66</sup>	2000	293	care integration	poor	poor	not assessed	not assessed	not assessed	fair	not assessed	not assessed
85.	General Practice Assessment Survey (GPAS)	Bower <sup>67</sup>	2002	428	care integration	not assessed	not assessed	not assessed	excellent	good	good	not assessed	not assessed
86.	General Practice Assessment Survey (GPAS)	Jayasinghe, U. W. <sup>68</sup>	2008	202	care integration	excellent	not assessed	poor	excellent	excellent	not assessed	poor	not assessed
87.	General Practice Patient Survey	Lyratzopoulos, G. <sup>69</sup>	2011	240	care integration	poor	fair	not assessed	poor	not assessed	not assessed	not assessed	not assessed
88.	Kim Alliance Scale	Kim <sup>70</sup>	2001	517	care integration	good	not assessed	not assessed	excellent	good	good	not assessed	not assessed
89.	Measure of Processes of Care (MPOC)	Bjerre, I. M. <sup>71</sup>	2004	52	care integration	fair	not assessed	not assessed	not assessed	fair	not assessed	not assessed	not assessed
90.	Measure of Processes of Care (MPOC)	Himuro, N. <sup>72</sup>	2013	174	care integration	good	good	not assessed	excellent	good	not assessed	good	not assessed
91.	Measure of Processes of Care (MPOC)	Himuro, N. <sup>72</sup>	2013	175	care integration	good	good	not assessed	excellent	good	not assessed	good	not assessed
92.	Measure of Processes of Care (MPOC)	Klassen, A. F. <sup>73</sup>	2009	217	care integration	excellent	not assessed	not assessed	not assessed	excellent	good	not assessed	not assessed
93.	Measure of Processes of Care (MPOC)	Siebes <sup>74</sup>	2007	591	care integration	good	good	not assessed	not assessed	good	good	not assessed	not assessed
94.	Measure of Processes of Care (MPOC)	King <sup>75</sup>	1996	519	care integration	fair	fair	not assessed	good	fair	good	not assessed	not assessed
95.	Measure of Processes of Care (MPOC)	Tang, H. N. <sup>76</sup>	2012	353	care integration	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
96.	Measure of Processes of Care (MPOC)	King <sup>77</sup>	2004	518	care integration	good	good	not assessed	excellent	good	good	good	not assessed
97.	Measure of Processes of Care (MPOC)	Saloojee, G. M. <sup>78</sup>	2009	304	care integration	fair	fair	not assessed	fair	fair	fair	not assessed	not assessed
98.	Measure of Processes of Care (MPOC)	McConachie <sup>79</sup>	2003	538	care integration	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
99.	Measure of Processes of Care (MPOC)	McConachie <sup>79</sup>	2003	539	care integration	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
100.	Measure of Processes of Care (MPOC)	McConachie <sup>79</sup>	2003	540	care integration	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
101.	Measure of Processes of Care (MPOC)	McConachie <sup>79</sup>	2003	541	care integration	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
102.	Measure of Processes of Care (MPOC)	McConachie <sup>79</sup>	2003	542	care integration	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
103.	Medical Care Questionnaire (MCQ)	Harley, C. <sup>80</sup>	2009	167	care integration	excellent	not assessed	not assessed	excellent	excellent	good	not assessed	not assessed
104.	Mental Health Statistics Improvement Program (MHSIP)	Eisen <sup>81</sup>	2001	456	care integration	excellent	not assessed	not assessed	excellent	excellent	not assessed	excellent	not assessed
105.	New Zealand General Practice Assessment Questionnaire	Zwier, G. <sup>82</sup>	2013	406	care integration	poor	fair	not assessed	not assessed	not assessed	fair	not assessed	not assessed
106.	Nursing Practice Models Questionnaire	Mueller, C. <sup>83</sup>	2010	262	care integration	fair	not assessed	not assessed	fair	fair	not assessed	not assessed	not assessed
107.	Outcomes index (measure of person-centered planning)^^^	Holburn, S. <sup>84</sup>	2000	182	care integration	poor	poor	not assessed	excellent	poor	not assessed	not assessed	not assessed
108.	Pain Care Quality (PainCQ)	Pett, M. A. <sup>85</sup>	2013	285	care integration	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
109.	Pain Care Quality (PainCQ)	Pett, M. A. <sup>85</sup>	2013	286	care integration	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
110.	Parent's Perceptions of Primary Care measure (P3C)	Seid <sup>86</sup>	2001	581	care integration	good	not assessed	not assessed	excellent	good	good	not assessed	not assessed
111.	Patient Assessment of Chronic Illness Care (PACIC)	Cramm, J. M. <sup>87</sup>	2012	93	care integration	excellent	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	poor
112.	Patient Assessment of Chronic Illness Care (PACIC)	Cramm, J. M. <sup>87</sup>	2012	94	care integration	excellent	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	poor
113.	Patient Assessment of Chronic Illness Care (PACIC)	Gugiu, P. C. <sup>88</sup>	2009	151	care integration	fair	poor	not assessed	excellent	fair	fair	not assessed	not assessed
114.	Patient Assessment of Chronic Illness Care (PACIC)	Rosemann, T. <sup>89</sup>	2007	298	care integration	fair	fair	not assessed	poor	fair	fair	not assessed	not assessed
115.	Patient Assessment of Chronic Illness Care (PACIC)	Aragones <sup>90</sup>	2008	411	care integration	good	good	fair	excellent	good	not assessed	not assessed	not assessed
116.	Patient Assessment of Chronic Illness Care (PACIC)	Gugiu <sup>91</sup>	2010	473	care integration	excellent	not assessed	not assessed	excellent	excellent	good	not assessed	not assessed
117.	Patient Assessment of Chronic Illness Care (PACIC)	Wensing <sup>92</sup>	2008	624	care integration	excellent	poor	not assessed	excellent	excellent	good	not assessed	not assessed
118.	Patient Career Diary	Baker <sup>93</sup>	1999	418	care integration	good	not assessed	poor	excellent	good	not assessed	not assessed	not assessed
119.	Patient Experiences Questionnaire (PEQ)	Steine <sup>94</sup>	2001	597	care integration	excellent	not assessed	not assessed	excellent	excellent	good	not assessed	not assessed
120.	Patient Experiences Questionnaire (PEQ)	Pettersen <sup>95</sup>	2004	565	care integration	excellent	good	not assessed	not assessed	excellent	good	not assessed	not assessed
121.	Patient-Centered Medical Home tool (PCMH)	Alexander, J. A. <sup>96</sup>	2013	9	care integration	not assessed	not assessed	not assessed	not assessed	poor	not assessed	not assessed	poor
122.	<b>Primary Care Assessment Tool (PCAT)</b>	Shi <sup>97</sup>	2001	589	care integration	good	not assessed	not assessed	excellent	good	not assessed	not assessed	not assessed
123.	<b>Primary Care Assessment Tool (PCAT)</b>	Jeon, K. Y. <sup>98</sup>	2011	203	care integration	excellent	fair	poor	not assessed	poor	good	excellent	not assessed
124.	<b>Primary Care Assessment Tool (PCAT)</b>	Jeon, K. Y. <sup>98</sup>	2011	204	care integration	excellent	fair	poor	not assessed	poor	good	excellent	not assessed
125.	<b>Primary Care Assessment Tool (PCAT)</b>	Lee <sup>99</sup>	2009	525	care integration	excellent	not assessed	not assessed	excellent	excellent	good	not assessed	not assessed
126.	<b>Primary Care Assessment Tool (PCAT)</b>	Macinko <sup>100</sup>	2007	531	care integration	excellent	not assessed	not assessed	not assessed	good	good	not assessed	not assessed
127.	Processes Index (measure of person-centered planning)^^^	Holburn, S. <sup>84</sup>	2000	181	care integration	poor	poor	not assessed	excellent	poor	not assessed	not assessed	not assessed
128.	Prostate Care Questionnaire for Patients (PCQ-P)	Tarrant <sup>101</sup>	2009	608	care integration	good	good	not assessed	excellent	good	good	not assessed	not assessed
129.	Quality Care Questionnaire-End of Life (QCQ-EOL)	Yun <sup>102</sup>	2006	632	care integration	good	not assessed	not assessed	excellent	good	not assessed	not assessed	not assessed
130.	Quality of Care Through the Patients' Eyes (QUOTE)	Sixma <sup>103</sup>	2000	592	care integration	fair	not assessed	not assessed	excellent	fair	not assessed	not assessed	not assessed
131.	Quality of Care Through the Patients' Eyes (QUOTE)	Nijkamp <sup>104</sup>	2002	562	care integration	good	good	not assessed	not assessed	good	not assessed	not assessed	not assessed
132.	Quality of Care Through the Patients' Eyes (QUOTE)	van der Eijk <sup>105</sup>	1998	619	care integration	good	fair	not assessed	excellent	not assessed	not assessed	good	not assessed
133.	Quality of Care Through the Patients' Eyes (QUOTE)	van Campen <sup>106</sup>	2001	618	care integration	good	not assessed	not assessed	excellent	good	not assessed	not assessed	not assessed
134.	Quality of Dying and Death (QODD)	Curtis, J. R. <sup>107</sup>	2002	96	care integration	excellent	not assessed	not assessed	not assessed	excellent	poor	not assessed	not assessed
135.	Quality of Psychiatric Care	Schroder, A. <sup>108</sup>	2010	313	care integration	good	not assessed	not assessed	not assessed	good	good	not assessed	not assessed
136.	Safety Net Medical Home Scale (SNMHS)	Birnberg, J. M. <sup>109</sup>	2011	50	care integration	poor	not assessed	not assessed	excellent	poor	not assessed	not assessed	not assessed
137.	Service Quality Questionnaire	Tomes <sup>110</sup>	1995	613	care integration	fair	not assessed	not assessed	excellent	fair	not assessed	not assessed	not assessed
138.	SERVQUAL	Babakus, E. <sup>111</sup>	1992	20	care integration	fair	poor	poor	fair	fair	fair	not assessed	not assessed
139.	SERVQUAL	Vandamme <sup>112</sup>	1993	621	care integration	fair	not assessed	not assessed	good	excellent	good	not assessed	not assessed
140.	Unnamed 23	Wei, X. <sup>113</sup>	2008	384	care integration	excellent	not assessed	not assessed	fair	good	good	not assessed	not assessed

	Index Instrument (209 index instruments from 379 studies)	Reference Study (300 articles)	Year	Study Code	Construct classification	Internal consistency	Reliability score	Measurement error	Content validity score	Structural validity	Hypothesis testing	Criterion validity	Responsiveness
141.	Unnamed 25	de Kok <sup>114</sup>	2007	448	care integration	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed	not assessed
142.	Unnamed 35	Wressle <sup>115</sup>	2008	630	care integration	good	not assessed	not assessed	excellent	good	not assessed	not assessed	not assessed
143.	Unnamed 40	Haddad <sup>116</sup>	2000	475	care integration	good	not assessed	not assessed	excellent	good	good	good	not assessed
144.	4-point Ordinal Alliance Scale (4PAS)	Misdrahi <sup>117</sup>	2009	554	patient-centered care	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
145.	Agnew Relationship Measure	Agnew-Davies <sup>118</sup>	1998	407	patient-centered care	fair	not assessed	poor	excellent	fair	not assessed	not assessed	not assessed
146.	Agnew Relationship Measure	Stiles <sup>119</sup>	2002	598	patient-centered care	fair	not assessed	not assessed	excellent	not assessed	poor	not assessed	not assessed
147.	Agnew Relationship Measure	Stiles <sup>119</sup>	2002	599	patient-centered care	fair	not assessed	not assessed	excellent	not assessed	poor	not assessed	not assessed
148.	Ambulatory Care Experiences Survey	Safran <sup>120</sup>	2006	576	patient-centered care	poor	not assessed	not assessed	not assessed	not assessed	not assessed	not assessed	not assessed
149.	Better Jobs Better Care PCC instrument	Sullivan, J. L. <sup>121</sup>	2013	351	patient-centered care	fair	not assessed	not assessed	good	not assessed	good	not assessed	not assessed
150.	California Psychotherapy Alliance Scales (CALPAS)	Gaston <sup>122</sup>	1991	421	patient-centered care	good	fair	not assessed	not assessed	good	not assessed	not assessed	not assessed
151.	CARES observation tool (COT)	Gaugler, J. E. <sup>123</sup>	2013	143	patient-centered care	poor	not assessed	not assessed	excellent	not assessed	not assessed	not assessed	not assessed
152.	Caring Assessment Tool (CAT)	Duffy, J. R. <sup>124</sup>	2014	453	patient-centered care	excellent	not assessed	not assessed	excellent	excellent	not assessed	not assessed	not assessed
153.	Caring Assessment Tool (CAT)	Duffy <sup>125</sup>	2007	109	patient-centered care	fair	poor	not assessed	not assessed	not assessed	fair	poor	not assessed
154.	Client-Centered Questionnaire	de Witte, L. <sup>126</sup>	2006	101	patient-centered care	excellent	not assessed	not assessed	excellent	excellent	not assessed	not assessed	not assessed
155.	Client-Centered Rehabilitation Questionnaire	Cott, C. A. <sup>127</sup>	2006	89	patient-centered care	poor	fair	not assessed	fair	poor	fair	not assessed	not assessed
156.	Clinician Support for Patient Activation Measure (CS-PAM)	Hibbard, J. H. <sup>128</sup>	2010	171	patient-centered care	fair	not assessed	not assessed	not assessed	fair	not assessed	not assessed	not assessed
157.	CollaboRATE	Barr, P. J. <sup>129</sup>	2014	33	patient-centered care	not assessed	fair	not assessed	not assessed	poor	not assessed	poor	poor
158.	CollaboRATE	Barr, P. J. <sup>129</sup>	2014	34	patient-centered care	not assessed	fair	not assessed	not assessed	poor	not assessed	poor	poor
159.	CollaboRATE	Elwyn <sup>130</sup>	2013	457	patient-centered care	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed	not assessed
160.	Communication Assessment Instrument	Winning <sup>131</sup>	2013	393	patient-centered care	fair	not assessed	not assessed	not assessed	fair	not assessed	not assessed	not assessed
161.	Communication Assessment Instrument	Schonwetter <sup>132</sup>	2012	579	patient-centered care	fair	not assessed	not assessed	not assessed	poor	not assessed	not assessed	not assessed
162.	Communication Assessment Instrument	Schonwetter <sup>132</sup>	2012	580	patient-centered care	fair	not assessed	not assessed	not assessed	poor	not assessed	not assessed	not assessed
163.	Communication Assessment Instrument	Wener <sup>133</sup>	2011	623	patient-centered care	not assessed	not assessed	not assessed	good	not assessed	not assessed	not assessed	not assessed
164.	Communication Assessment Instrument	Wener <sup>133</sup>	2011	622	patient-centered care	not assessed	not assessed	not assessed	good	not assessed	not assessed	not assessed	not assessed
165.	<b>Components of Primary Care Index (CPCI)</b>	Beaulieu, M. D. <sup>134</sup>	2011	39	patient-centered care	fair	not assessed	poor	excellent	fair	poor	not assessed	not assessed
166.	Consultation and Relational Empathy (CARE) measure	Fung, C. S. <sup>135</sup>	2009	139	patient-centered care	excellent	not assessed	not assessed	excellent	excellent	good	not assessed	not assessed
167.	Consultation and Relational Empathy (CARE) measure	Mercer <sup>136</sup>	2004	550	patient-centered care	poor	not assessed	not assessed	excellent	not assessed	poor	not assessed	not assessed
168.	Consultation and Relational Empathy (CARE) measure	Mercer <sup>137</sup>	2008	551	patient-centered care	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
169.	Consultation and Relational Empathy (CARE) measure	Mercer <sup>138</sup>	2008	552	patient-centered care	poor	not assessed	not assessed	not assessed	excellent	good	not assessed	not assessed
170.	Consultation and Relational Empathy (CARE) measure	Mercer SW <sup>139</sup>	2008	553	patient-centered care	poor	good	not assessed	not assessed	good	fair	not assessed	not assessed
171.	Cultural competence assessment instrument	Doorenbos <sup>140</sup>	2005	452	patient-centered care	good	good	not assessed	excellent	good	good	not assessed	not assessed
172.	Distrust of the healthcare system (DHS)	Katapodi <sup>141</sup>	2010	514	patient-centered care	excellent	not assessed	not assessed	not assessed	not assessed	good	not assessed	not assessed
173.	Doctor-Patient Scale	de Monchy <sup>142</sup>	1988	449	patient-centered care	good	not assessed	not assessed	excellent	poor	good	not assessed	not assessed
174.	Embedded Patient-Centered Care Scale	Wilkerson, L. <sup>143</sup>	2010	392	patient-centered care	poor	not assessed	not assessed	fair	not assessed	fair	not assessed	not assessed
175.	ENDOCARE questionnaire (ECQ)	Dancet, E. A. <sup>144</sup>	2011	98	patient-centered care	fair	not assessed	not assessed	fair	fair	not assessed	not assessed	not assessed
176.	<b>EUROPEP</b>	Beaulieu, M. D. <sup>134</sup>	2011	41	patient-centered care	fair	not assessed	poor	excellent	fair	poor	not assessed	not assessed
177.	Facilitation of Patient Involvement Scale (FPI)	Martin <sup>145</sup>	2001	534	patient-centered care	poor	not assessed	not assessed	excellent	not assessed	fair	not assessed	not assessed
178.	Facilitation of Patient Involvement Scale (FPI)	Martin <sup>145</sup>	2001	535	patient-centered care	poor	not assessed	not assessed	excellent	not assessed	fair	not assessed	not assessed
179.	Facilitation of Patient Involvement Scale (FPI)	Martin <sup>145</sup>	2001	536	patient-centered care	poor	poor	not assessed	excellent	not assessed	fair	not assessed	not assessed
180.	Facilitation of Patient Involvement Scale (FPI)	Martin <sup>145</sup>	2001	537	patient-centered care	poor	poor	not assessed	excellent	not assessed	fair	not assessed	not assessed
181.	Family Assessment of Treatment at End of Life	Casarett <sup>146</sup>	2008	435	patient-centered care	good	not assessed	not assessed	excellent	excellent	good	good	not assessed
182.	Family perceived involvement (F-INVOLVE)	Reid <sup>147</sup>	2007	570	patient-centered care	fair	fair	not assessed	good	fair	fair	not assessed	not assessed
183.	Four Habits Coding Scheme (4HCS)	Clayton, M. F. <sup>148</sup>	2011	82	patient-centered care	not assessed	fair	not assessed	not assessed	poor	not assessed	not assessed	not assessed
184.	Four Habits Coding Scheme (4HCS)	Krupat <sup>149</sup>	2006	521	patient-centered care	poor	fair	not assessed	not assessed	not assessed	fair	not assessed	not assessed
185.	Giving Youth a Voice questionnaire (GYV)	Gan, C. <sup>150</sup>	2008	142	patient-centered care	poor	fair	not assessed	excellent	not assessed	fair	not assessed	not assessed
186.	Group-Based Medical Mistrust Scale (GBMMS)	Thompson <sup>151</sup>	2004	612	patient-centered care	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
187.	Health Care Climate Questionnaire (HCCQ)	Fiscella <sup>152</sup>	2007	459	patient-centered care	good	not assessed	not assessed	excellent	not assessed	good	not assessed	not assessed
188.	Health Care Communication Questionnaire (HCCQ)	Gremigni, P. <sup>153</sup>	2008	150	patient-centered care	fair	not assessed	poor	excellent	fair	fair	not assessed	not assessed
189.	Health Care relationship (HCR) Trust Scale	Bova <sup>154</sup>	2006	427	patient-centered care	excellent	good	not assessed	excellent	excellent	not assessed	not assessed	not assessed
190.	Health Care System Distrust Scale	Rose <sup>155</sup>	2004	575	patient-centered care	excellent	not assessed	not assessed	excellent	excellent	good	good	not assessed
191.	Helping Alliance Questionnaire (HAQ)	De Weert-Van Oene <sup>156</sup>	1999	450	patient-centered care	good	not assessed	not assessed	excellent	good	good	not assessed	not assessed
192.	Individualized Care Instrument (ICI)	Charalambous, A. <sup>157</sup>	2012	73	patient-centered care	poor	not assessed	not assessed	not assessed	poor	poor	not assessed	not assessed
193.	Individualized Care Scale (ICS)	Charalambous, A. <sup>157</sup>	2012	74	patient-centered care	poor	not assessed	not assessed	not assessed	poor	poor	not assessed	not assessed
194.	Individualized Care Scale (ICS)	Petroz, U. <sup>158</sup>	2011	284	patient-centered care	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
195.	Individualized Care Scale (ICS)	Suhonen, R. <sup>159</sup>	2010	348	patient-centered care	good	not assessed	not assessed	excellent	fair	fair	not assessed	not assessed
196.	Individualized Care Scale (ICS)	Suhonen, R. <sup>160</sup>	2000	350	patient-centered care	fair	fair	not assessed	excellent	fair	fair	not assessed	not assessed
197.	Individualized Care Scale (ICS)	Suhonen <sup>161</sup>	2010	602	patient-centered care	good	not assessed	not assessed	not assessed	good	not assessed	not assessed	not assessed
198.	Individualized Care Scale (ICS)	Suhonen <sup>161</sup>	2010	603	patient-centered care	good	not assessed	not assessed	not assessed	good	not assessed	not assessed	not assessed
199.	Individualized Care Scale (ICS)	Suhonen <sup>161</sup>	2010	604	patient-centered care	good	not assessed	not assessed	not assessed	good	not assessed	not assessed	not assessed
200.	Individualized Care Scale (ICS)	Suhonen <sup>161</sup>	2010	605	patient-centered care	good	not assessed	not assessed	not assessed	good	not assessed	not assessed	not assessed
201.	Individualized Care Scale (ICS)	Suhonen <sup>161</sup>	2010	606	patient-centered care	fair	not assessed	not assessed	not assessed	poor	not assessed	not assessed	not assessed
202.	Inpatient-Treatment Alliance Scale (ITAS)	Blais <sup>162</sup>	2004	425	patient-centered care	fair	fair	not assessed	excellent	fair	not assessed	not assessed	not assessed
203.	Interpersonal Processes of Care version (IPC-II)	Beaulieu, M. D. <sup>134</sup>	2011	40	patient-centered care	fair	not assessed	poor	excellent	fair	poor	not assessed	not assessed
204.	Jefferson Scale of Physician Empathy	Hojat <sup>163</sup>	2001	508	patient-centered care	good	not assessed	not assessed	excellent	good	good	good	not assessed
205.	Learners' Perceptions Survey—Primary Care (LPS-PC)	Byrne, J. M. <sup>164</sup>	2013	66	patient-centered care	not assessed	not assessed	not assessed	excellent	poor	not assessed	not assessed	not assessed
206.	Matched-pair instrument	Campbell <sup>165</sup>	2007	434	patient-centered care	good	not assessed	poor	excellent	good	not assessed	not assessed	not assessed
207.	Measure of Patient-Centered Communication (MPCC)	Clayton, M. F. <sup>148</sup>	2011	81	patient-centered care	not assessed	fair	not assessed	not assessed	poor	not assessed	not assessed	not assessed
208.	Measure of Processes of Care (MPOC)	Woodside <sup>166</sup>	2001	629	patient-centered care	good	good	not assessed	excellent	good	good	not assessed	not assessed
209.	Measure of Trust in Insurers	Goold <sup>167</sup>	2006	469	patient-centered care	good	not assessed	not assessed	excellent	good	good	not assessed	not assessed

	Index Instrument (209 index instruments from 379 studies)	Reference Study (300 articles)	Year	Study Code	Construct classification	Internal consistency	Reliability score	Measurement error	Content validity score	Structural validity	Hypothesis testing	Criterion validity	Responsiveness
210.	Measuring instrument for individualized care	Chappell <sup>168</sup>	2007	438	patient-centered care	poor	fair	not assessed	excellent	poor	good	not assessed	not assessed
211.	Medical Communication Competence Scale	Cegala <sup>169</sup>	1998	437	patient-centered care	good	not assessed	not assessed	excellent	good	not assessed	not assessed	not assessed
212.	Multi-country Survey Study Responsiveness Questionnaire	Valentine, N. B. <sup>170</sup>	2007	369	patient-centered care	excellent	good	not assessed	excellent	excellent	good	not assessed	not assessed
213.	Observing patient involvement scale (OPTION)	Elwyn, G. <sup>171</sup>	2003	121	patient-centered care	good	fair	not assessed	excellent	good	good	not assessed	not assessed
214.	Oncology Patients' Perception of the Quality of Nursing Care	Radwin, L. <sup>172</sup>	2003	291	patient-centered care	fair	not assessed	not assessed	poor	fair	not assessed	not assessed	not assessed
215.	OutPatient Experiences Questionnaire (OPEQ)	Garratt <sup>173</sup>	2005	465	patient-centered care	excellent	good	not assessed	excellent	excellent	excellent	not assessed	not assessed
216.	Pain Care Quality (PainCQ)	Beck <sup>174</sup>	2010	423	patient-centered care	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed	not assessed
217.	Pain Care Quality (PainCQ)	Beck <sup>175</sup>	2010	424	patient-centered care	good	not assessed	poor	excellent	good	not assessed	not assessed	not assessed
218.	Patient Activation Measure (PAM)	Fowles, J. B. <sup>176</sup>	2009	134	patient-centered care	good	poor	poor	not assessed	not assessed	fair	not assessed	not assessed
219.	Patient Activation Measure (PAM)	Skolasky, R. L. <sup>177</sup>	2011	332	patient-centered care	poor	not assessed	not assessed	not assessed	poor	good	not assessed	not assessed
220.	Patient Activation Measure (PAM)	Hibbard <sup>178</sup>	2005	505	patient-centered care	good	not assessed	poor	not assessed	good	not assessed	poor	not assessed
221.	Patient Activation Measure (PAM)	Hibbard <sup>179</sup>	2004	506	patient-centered care	good	not assessed	good	excellent	good	good	good	not assessed
222.	Patient Perception of Patient-Centeredness Questionnaire (PPPCQ)	Constand, M. K. <sup>180</sup>	2014	85	patient-centered care	poor	poor	not assessed	not assessed	fair	fair	fair	fair
223.	Patient Reactions Assessment	Galassi <sup>181</sup>	1992	462	patient-centered care	good	not assessed	not assessed	excellent	good	good	not assessed	not assessed
224.	Patient Responses to Nursing Behaviors (PRNB)	Kemppainen, J. <sup>182</sup>	1999	212	patient-centered care	good	not assessed	not assessed	excellent	fair	fair	not assessed	not assessed
225.	Patient trust in community pharmacists (TRUST-Ph)	Ngorsuraches <sup>183</sup>	2008	559	patient-centered care	good	not assessed	not assessed	excellent	good	not assessed	not assessed	not assessed
226.	Patient trust in community pharmacists (TRUST-Ph)	Ngorsuraches <sup>183</sup>	2008	560	patient-centered care	good	not assessed	not assessed	excellent	good	good	not assessed	not assessed
227.	Patient-centered care competency (PCC)	Hwang, J. I. <sup>184</sup>	2013	198	patient-centered care	excellent	poor	not assessed	fair	excellent	not assessed	not assessed	not assessed
228.	Patient-centered family-focused care (PCFFC)	Hannum Rose, J. <sup>185</sup>	2007	164	patient-centered care	excellent	not assessed	poor	excellent	excellent	not assessed	not assessed	not assessed
229.	Patient-centered instrument for assessment of quality of breast cancer care	de Kok, M. <sup>186</sup>	2010	99	patient-centered care	fair	not assessed	not assessed	fair	fair	not assessed	not assessed	not assessed
230.	Patient-Centered Observation Form (PCOF)	Chesser, A. <sup>187</sup>	2013	76	patient-centered care	poor	not assessed	not assessed	not assessed	not assessed	not assessed	not assessed	not assessed
231.	Patient-centered questionnaire (PCQ)	Pedro, J. <sup>188</sup>	2013	283	patient-centered care	excellent	not assessed	not assessed	not assessed	good	good	not assessed	not assessed
232.	Patient-centered questionnaire (PCQ)	van der Eijk, M. <sup>189</sup>	2012	371	patient-centered care	fair	not assessed	not assessed	excellent	fair	not assessed	not assessed	not assessed
233.	Patient-centered questionnaire (PCQ)	van Empel, I. W. <sup>190</sup>	2010	372	patient-centered care	poor	fair	not assessed	excellent	not assessed	fair	not assessed	not assessed
234.	Patient-centered score sheet	Henbest <sup>191</sup>	1989	502	patient-centered care	not assessed	poor	not assessed	not assessed	not assessed	not assessed	good	good
235.	Patient-Centeredness Multi-Choice Questionnaire x (PMQX)	Rolfe <sup>192</sup>	1993	574	patient-centered care	not assessed	fair	not assessed	not assessed	not assessed	fair	not assessed	not assessed
236.	Patient-Doctor Depth of Relationship Scale	Ridd <sup>193</sup>	2011	571	patient-centered care	fair	fair	not assessed	good	fair	fair	not assessed	not assessed
237.	Patient-Doctor Relationship Questionnaire	Mingote Adan, J. <sup>194</sup>	2009	257	patient-centered care	poor	not assessed	not assessed	not assessed	fair	not assessed	fair	not assessed
238.	Patient-Doctor Relationship Questionnaire	Van der Feltz-Cornelis <sup>195</sup>	2004	620	patient-centered care	good	good	not assessed	excellent	good	not assessed	not assessed	not assessed
239.	Patient-relevant hierarchy of needs	Juhnke, C. <sup>196</sup>	2013	207	patient-centered care	poor	not assessed	not assessed	fair	fair	not assessed	not assessed	not assessed
240.	Patient-reported Interpersonal Processes of Care	Stewart, A. L. <sup>197</sup>	2007	342	patient-centered care	excellent	not assessed	not assessed	good	excellent	good	not assessed	not assessed
241.	Pediatric Patient-Family-Centered Care Benchmarking Survey	Carmen, S. <sup>198</sup>	2008	70	patient-centered care	fair	not assessed	not assessed	excellent	fair	not assessed	not assessed	not assessed
242.	Pediatric Trust in Physician Scale (Pedi-TiPS)	Moseley <sup>199</sup>	2006	556	patient-centered care	poor	not assessed	not assessed	not assessed	not assessed	good	not assessed	not assessed
243.	Perceived Involvement in Care Scale	Smith <sup>200</sup>	2006	593	patient-centered care	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
244.	Perceptions of Involvement in Care Scale	Lerman <sup>201</sup>	1990	527	patient-centered care	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
245.	Person-centered Care Assessment Tool (P-CAT)	Rokstad, A. M. <sup>202</sup>	2012	296	patient-centered care	fair	fair	not assessed	not assessed	fair	fair	not assessed	not assessed
246.	Person-centered Care Assessment Tool (P-CAT)	Edvardsson <sup>203</sup>	2010	454	patient-centered care	excellent	good	not assessed	excellent	excellent	not assessed	not assessed	not assessed
247.	Person-centered Care Assessment Tool (P-CAT)	Sjogren, K. <sup>204</sup>	2012	331	patient-centered care	poor	good	not assessed	good	good	not assessed	not assessed	not assessed
248.	Person-centered care of Older People with Cognitive Impairment in Acute Care (POPAC)	Nilsson, A. <sup>205</sup>	2013	266	patient-centered care	fair	fair	not assessed	fair	fair	not assessed	not assessed	not assessed
249.	Person-centered care of Older People with Cognitive Impairment in Acute Care (POPAC)	Edvardsson, D. <sup>206</sup>	2013	115	patient-centered care	fair	poor	not assessed	fair	fair	not assessed	not assessed	not assessed
250.	Person-centered Climate Questionnaire (PCCQ)	Bergland, A. <sup>207</sup>	2012	47	patient-centered care	good	good	not assessed	excellent	good	not assessed	not assessed	not assessed
251.	Person-centered Climate Questionnaire (PCCQ)	Edvardsson, D. <sup>208</sup>	2009	113	patient-centered care	fair	fair	not assessed	excellent	fair	not assessed	not assessed	not assessed
252.	Person-centered Climate Questionnaire (PCCQ)	Edvardsson, D. <sup>209</sup>	2010	114	patient-centered care	fair	fair	not assessed	excellent	fair	not assessed	not assessed	not assessed
253.	Person-centered Climate Questionnaire (PCCQ)	Edvardsson <sup>210</sup>	2008	116	patient-centered care	good	fair	not assessed	excellent	good	not assessed	not assessed	not assessed
254.	Person-centered Climate Questionnaire (PCCQ)	Edvardsson <sup>211</sup>	2009	117	patient-centered care	good	fair	not assessed	excellent	good	not assessed	not assessed	not assessed
255.	Person-Centered Health Care for Older Adults Survey	Dow, B. <sup>212</sup>	2013	108	patient-centered care	excellent	not assessed	not assessed	excellent	excellent	not assessed	not assessed	not assessed
256.	Person-directed Care (PDC)	White, D. L. <sup>213</sup>	2008	389	patient-centered care	good	not assessed	not assessed	excellent	good	good	not assessed	not assessed
257.	Pharmacy Service Orientation Measure	Clark, B. E. <sup>214</sup>	2006	78	patient-centered care	poor	not assessed	not assessed	not assessed	not assessed	not assessed	not assessed	not assessed
258.	Picker Commonwealth Patient Centered Care Questionnaire	Ryan, M. E. <sup>215</sup>	1995	301	patient-centered care	not assessed	poor	not assessed	fair	not assessed	not assessed	not assessed	not assessed
259.	<b>Primary Care Assessment Survey (PCAS)</b>	Beaulieu, M. D. <sup>134</sup>	2011	38	patient-centered care	fair	not assessed	poor	excellent	fair	poor	not assessed	not assessed
260.	Quality from Patient's Perspective	Wilde <sup>216</sup>	1994	625	patient-centered care	good	not assessed	not assessed	excellent	good	not assessed	not assessed	not assessed
261.	Quality from Patient's Perspective	Wilde <sup>216</sup>	1994	626	patient-centered care	good	not assessed	not assessed	excellent	good	not assessed	not assessed	not assessed
262.	Quality of Care Through the Patients' Eyes (QUOTE)	van Weert, J. C. <sup>217</sup>	2009	374	patient-centered care	excellent	not assessed	not assessed	fair	good	good	not assessed	not assessed
263.	Quality of Care Through the Patients' Eyes (QUOTE)	van Weert, J. C. <sup>217</sup>	2009	375	patient-centered care	excellent	not assessed	not assessed	fair	good	good	not assessed	not assessed
264.	Quality of End-of-life care and Satisfaction with Treatment (QUEST)	Sulmasy <sup>218</sup>	2002	607	patient-centered care	poor	fair	not assessed	good	not assessed	fair	not assessed	not assessed
265.	Quality of end-of-life communication (QOC)	Engelberg <sup>219</sup>	2006	458	patient-centered care	excellent	not assessed	not assessed	excellent	excellent	good	not assessed	not assessed
266.	Quality of Family Experience (QUAL-E FAM)	Steinhauser, K. E. <sup>220</sup>	2014	339	patient-centered care	fair	fair	not assessed	excellent	fair	poor	not assessed	not assessed
267.	Race-based Medical Mistrust	Shelton <sup>221</sup>	2010	588	patient-centered care	good	not assessed	not assessed	not assessed	good	good	not assessed	not assessed
268.	Relational Communication Scale	Gallagher <sup>222</sup>	2001	464	patient-centered care	poor	not assessed	not assessed	not assessed	poor	poor	not assessed	not assessed
269.	Relational communication scale for observational measurement (RCS-O)	Gallagher, T. J. <sup>223</sup>	2005	140	patient-centered care	fair	fair	not assessed	not assessed	fair	poor	not assessed	not assessed
270.	Revised Health Care System Distrust Scale	Shea <sup>224</sup>	2008	585	patient-centered care	fair	not assessed	not assessed	excellent	fair	fair	not assessed	not assessed
271.	Rochester Participatory Decision-Making Scale (RPAD)	Shields <sup>225</sup>	2005	590	patient-centered care	not assessed	good	not assessed	not assessed	not assessed	good	not assessed	not assessed
272.	Scale To Assess Therapeutic Relationships in Community Mental	McGuire-Snieckus <sup>226</sup>	2007	544	patient-centered care	not assessed	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed

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	Health Care (STAR)												
273.	Scale To Assess Therapeutic Relationships in Community Mental Health Care (STAR)	McGuire-Snieckus <sup>226</sup>	2007	543	patient-centered care	not assessed	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
274.	Survivor Unmet Needs Survey (SUNS)	Campbell, H. S. <sup>227</sup>	2014	68	patient-centered care	good	not assessed	not assessed	not assessed	excellent	not assessed	excellent	not assessed
275.	Survivor Unmet Needs Survey (SUNS)	Campbell, H. S. <sup>228</sup>	2010	69	patient-centered care	good	good	not assessed	excellent	good	not assessed	not assessed	not assessed
276.	Survivor Unmet Needs Survey (SUNS)	Hodgkinson, K. <sup>229</sup>	2007	176	patient-centered care	fair	fair	not assessed	fair	fair	fair	not assessed	not assessed
277.	Survivor Unmet Needs Survey (SUNS)	Hodgkinson, K. <sup>230</sup>	2007	177	patient-centered care	fair	fair	not assessed	fair	fair	fair	not assessed	not assessed
278.	Systematic Culture Inquiry On Patient safety in primary care (SCOPE)	Zwart, D. L. <sup>231</sup>	2011	405	patient-centered care	excellent	not assessed	not assessed	excellent	excellent	good	not assessed	not assessed
279.	The Human Connection Scale	Mack <sup>232</sup>	2009	532	patient-centered care	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
280.	Therapy Alliance Scale	Pinsof, W. M. <sup>233</sup>	2008	289	patient-centered care	good	not assessed	not assessed	not assessed	good	good	not assessed	not assessed
281.	Therapy Alliance Scale	Pinsof, W. M. <sup>233</sup>	2008	290	patient-centered care	good	not assessed	not assessed	not assessed	good	good	not assessed	not assessed
282.	Therapy Alliance Scale	Pinsof, W. M. <sup>233</sup>	2008	288	patient-centered care	fair	not assessed	not assessed	not assessed	good	good	not assessed	not assessed
283.	Trust in Nurses Scale	Radwin <sup>234</sup>	2010	567	patient-centered care	fair	not assessed	not assessed	not assessed	fair	not assessed	not assessed	not assessed
284.	Trust in Nurses Scale	Radwin <sup>234</sup>	2010	568	patient-centered care	fair	not assessed	not assessed	not assessed	fair	not assessed	not assessed	not assessed
285.	Trust in Nurses Scale	Radwin <sup>235</sup>	2005	569	patient-centered care	fair	not assessed	not assessed	good	not assessed	fair	not assessed	not assessed
286.	Trust in Oncologist Scale (TiOS)	Hillen <sup>236</sup>	2012	507	patient-centered care	excellent	good	not assessed	excellent	excellent	not assessed	not assessed	not assessed
287.	Trust in Physicians Scale	Anderson <sup>237</sup>	1990	409	patient-centered care	good	not assessed	not assessed	excellent	poor	poor	not assessed	not assessed
288.	Trust in Physicians Scale	Freburger <sup>238</sup>	2003	461	patient-centered care	excellent	not assessed	not assessed	excellent	excellent	good	not assessed	not assessed
289.	Trust in Physicians Scale	Thom <sup>239</sup>	1999	610	patient-centered care	poor	fair	not assessed	not assessed	not assessed	fair	not assessed	not assessed
290.	Trust in the Medical Profession	Hall <sup>240</sup>	2002	489	patient-centered care	excellent	not assessed	not assessed	excellent	excellent	good	not assessed	not assessed
291.	Tucker Culturally Sensitive Healthcare Inventory (T-CUSHCI)	Tucker, C. M. <sup>241</sup>	2010	361	patient-centered care	poor	fair	not assessed	not assessed	not assessed	not assessed	not assessed	not assessed
292.	Tucker Culturally Sensitive Healthcare Inventory (T-CUSHCI)	Tucker, C. M. <sup>241</sup>	2007	362	patient-centered care	poor	fair	not assessed	not assessed	not assessed	not assessed	not assessed	not assessed
293.	Tucker Culturally Sensitive Healthcare Inventory (T-CUSHCI)	Mirsu-Paun, A. <sup>242</sup>	2007	259	patient-centered care	poor	not assessed	not assessed	fair	poor	poor	not assessed	not assessed
294.	Unnamed 1	Adams, R. <sup>243</sup>	2012	5	patient-centered care	not assessed	not assessed	not assessed	fair	fair	poor	not assessed	not assessed
295.	Unnamed 15	Ouwens, M. <sup>244</sup>	2010	275	patient-centered care	poor	not assessed	not assessed	fair	not assessed	not assessed	not assessed	poor
296.	Unnamed 17	Shields, L. <sup>245</sup>	2004	325	patient-centered care	poor	fair	not assessed	fair	poor	not assessed	poor	not assessed
297.	Unnamed 18	Sidani, S. <sup>246</sup>	2008	328	patient-centered care	poor	not assessed	not assessed	not assessed	not assessed	fair	not assessed	not assessed
298.	Unnamed 19	Sidani, S. <sup>246</sup>	2008	329	patient-centered care	poor	not assessed	not assessed	not assessed	not assessed	fair	not assessed	not assessed
299.	Unnamed 20	Straten, G. F. <sup>247</sup>	2002	345	patient-centered care	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
300.	Unnamed 22	Van den Broeck <sup>248</sup>	2012	370	patient-centered care	fair	not assessed	not assessed	excellent	fair	fair	not assessed	not assessed
301.	Unnamed 27	Grol <sup>249</sup>	1990	472	patient-centered care	fair	not assessed	not assessed	excellent	fair	not assessed	not assessed	not assessed
302.	Unnamed 29	Kelly <sup>250</sup>	2005	515	patient-centered care	good	good	not assessed	excellent	good	not assessed	not assessed	not assessed
303.	Unnamed 31	Leisen <sup>251</sup>	2001	526	patient-centered care	fair	poor	not assessed	fair	fair	fair	fair	not assessed
304.	Unnamed 33	Little <sup>252</sup>	2001	529	patient-centered care	fair	not assessed	not assessed	poor	fair	fair	not assessed	not assessed
305.	Unnamed 34	Thom <sup>253</sup>	2011	611	patient-centered care	fair	fair	not assessed	excellent	fair	fair	not assessed	not assessed
306.	Unnamed 37	Zhang <sup>254</sup>	2009	633	patient-centered care	good	not assessed	not assessed	excellent	good	good	not assessed	not assessed
307.	Unnamed 39	Saturno <sup>255</sup>	2015	640	patient-centered care	not assessed	fair	not assessed	not assessed	not assessed	not assessed	not assessed	not assessed
308.	Unnamed 4	Hiidenhovi, H. <sup>256</sup>	2001	172	patient-centered care	poor	poor	not assessed	excellent	poor	not assessed	not assessed	not assessed
309.	Vanderbilt Therapeutic Alliance Scale (VTAS-R)	Shelef <sup>257</sup>	2008	586	patient-centered care	fair	fair	not assessed	not assessed	not assessed	fair	poor	not assessed
310.	Vanderbilt Therapeutic Alliance Scale (VTAS-R)	Shelef <sup>257</sup>	2008	587	patient-centered care	fair	fair	not assessed	not assessed	not assessed	fair	poor	not assessed
311.	Verona medical interview classification system (VR-MICS)	Del Piccolo, L. <sup>258</sup>	2005	103	patient-centered care	not assessed	fair	not assessed	not assessed	poor	not assessed	not assessed	not assessed
312.	Verona medical interview classification system (VR-MICS)	Del Piccolo, L. <sup>258</sup>	2005	104	patient-centered care	not assessed	fair	not assessed	not assessed	poor	not assessed	not assessed	not assessed
313.	Verona medical interview classification system (VR-MICS)	Del Piccolo, L. <sup>258</sup>	2005	105	patient-centered care	not assessed	fair	not assessed	not assessed	poor	not assessed	not assessed	not assessed
314.	Wake Forest Physician Trust Scale	Bachinger <sup>259</sup>	2009	414	patient-centered care	excellent	not assessed	not assessed	excellent	excellent	good	not assessed	not assessed
315.	Wake Forest Physician Trust Scale	Hall <sup>260</sup>	2002	490	patient-centered care	excellent	not assessed	not assessed	excellent	excellent	not assessed	not assessed	not assessed
316.	Wake Forest Physician Trust Scale	Hall <sup>260</sup>	2002	491	patient-centered care	excellent	good	not assessed	excellent	excellent	not assessed	not assessed	not assessed
317.	Working Alliance Inventory (WAI)	Hatcher <sup>261</sup>	2006	494	patient-centered care	not assessed	not assessed	not assessed	excellent	good	good	not assessed	not assessed
318.	Working Alliance Inventory (WAI)	Hatcher <sup>261</sup>	2006	496	patient-centered care	good	poor	not assessed	excellent	good	good	not assessed	not assessed
319.	Working Alliance Inventory (WAI)	Hatcher <sup>261</sup>	2006	495	patient-centered care	not assessed	not assessed	not assessed	excellent	good	good	not assessed	not assessed

### PROFESSIONAL INTEGRATION

	<b>Index Instrument</b>	<b>Reference Study</b>	<b>Year</b>	<b>Study Code</b>	<b>Construct classification</b>	<b>Internal consistency</b>	<b>Reliability score</b>	<b>Measurement error</b>	<b>Content validity score</b>	<b>Structural validity</b>	<b>Hypothesis testing</b>	<b>Criterion validity</b>	<b>Responsiveness</b>
320.	<b>Components of Primary Care Index (CPCI)</b>	Burge <sup>262</sup>	2011	433	care continuity / comprehensive care	excellent	not assessed	not assessed	excellent	excellent	good	not assessed	not assessed
321.	Handover Performance Tool (HPT)	Pezzolessi, C. <sup>263</sup>	2013	287	care continuity / comprehensive care	fair	fair	not assessed	fair	fair	fair	not assessed	not assessed
322.	<b>Primary Care Assessment Survey (PCAS)</b>	Burge <sup>262</sup>	2011	431	care continuity / comprehensive care	excellent	not assessed	not assessed	excellent	excellent	good	not assessed	not assessed
323.	<b>Primary Care Assessment Tool (PCAT)</b>	Burge <sup>262</sup>	2011	432	care continuity / comprehensive care	excellent	not assessed	not assessed	excellent	excellent	good	not assessed	not assessed
324.	Collaboration And Satisfaction About Care Decisions	Baggs <sup>264</sup>	1994	415	care coordination / case management	fair	not assessed	not assessed	excellent	fair	fair	not assessed	not assessed
325.	Team Emergency Assessment Measure (TEAM)	Cooper <sup>265</sup>	2010	442	care coordination / case management	fair	fair	not assessed	excellent	fair	not assessed	not assessed	not assessed
326.	Unnamed 32	Temkin-Greener <sup>266</sup>	2004	609	care coordination / case management	poor	not assessed	not assessed	excellent	not assessed	good	not assessed	not assessed

	Index Instrument	Reference Study	Year	Study Code	Construct classification	Internal consistency	Reliability score	Measurement error	Content validity score	Structural validity	Hypothesis testing	Criterion validity	Responsiveness
327.	Consumer Quality Index (CQI)	Damman, O. <sup>267</sup>	2009	97	care integration	excellent	not assessed	not assessed	excellent	not assessed	not assessed	not assessed	not assessed
328.	Primary Care Behavioral Health Provider Adherence Questionnaire (PPAQ)	Beehler, G. P. <sup>268</sup>	2013	42	care integration	poor	not assessed	not assessed	excellent	poor	fair	fair	not assessed
329.	Unnamed 14	Nuno-Solinis, <sup>269</sup>	2013	269	care integration	fair	not assessed	not assessed	fair	fair	not assessed	not assessed	not assessed
330.	California Psychotherapy Alliance Scales (CALPAS)	Barkham <sup>270</sup>	1993	467	patient-centered care	good	not assessed	not assessed	excellent	good	good	not assessed	not assessed
331.	Helping Alliance Questionnaire (HAQ)	Bale <sup>271</sup>	2006	420	patient-centered care	fair	not assessed	not assessed	not assessed	poor	good	not assessed	not assessed
332.	Hospital Survey of Patient Safety Culture (HSOPSC)	Nie, Y. <sup>272</sup>	2013	265	patient-centered care	good	not assessed	not assessed	not assessed	good	not assessed	not assessed	not assessed
333.	Working Alliance Inventory (WAI)	Bale <sup>271</sup>	2006	419	patient-centered care	fair	not assessed	not assessed	not assessed	poor	good	not assessed	not assessed

### ORGANIZATIONAL INTEGRATION

	Index Instrument	Reference Study	Year	Study Code	Construct classification	Internal consistency	Reliability score	Measurement error	Content validity score	Structural validity	Hypothesis testing	Criterion validity	Responsiveness
334.	EUROPEP	Haggerty <sup>273</sup>	2011	488	care continuity / comprehensive care	excellent	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed
335.	Primary Care Assessment Survey (PCAS)	Haggerty <sup>273</sup>	2011	486	care continuity / comprehensive care	excellent	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed
336.	Primary Care Assessment Tool (PCAT)	Haggerty <sup>10</sup>	2011	158	care continuity / comprehensive care	excellent	not assessed	not assessed	excellent	excellent	not assessed	not assessed	not assessed
337.	Jones Synergy Scale	Jones, J. <sup>274</sup>	2011	205	care coordination / case management	fair	not assessed	not assessed	fair	fair	not assessed	fair	not assessed
338.	Assessment of Chronic Illness Care (ACIC)	Cramm <sup>275</sup>	2011	444	care integration	not assessed	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	poor
339.	Assessment of Chronic Illness Care (ACIC)	Cramm <sup>275</sup>	2011	445	care integration	good	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	poor
340.	Components of Primary Care Index (CPCI)	Haggerty <sup>30</sup>	2011	484	care integration	excellent	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed
341.	Human Service Integration Measure	Browne, G. <sup>276</sup>	2004	61	care integration	not assessed	not assessed	not assessed	excellent	poor	poor	poor	not assessed
342.	Medical Home Index (MHI)	Cooley, W. C. <sup>277</sup>	2003	86	care integration	poor	fair	not assessed	excellent	poor	fair	not assessed	not assessed
343.	Primary Care Assessment Survey (PCAS)	Haggerty <sup>30</sup>	2011	482	care integration	excellent	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed
344.	Primary Care Assessment Tool (PCAT)	Haggerty <sup>10</sup>	2011	161	care integration	excellent	not assessed	not assessed	excellent	excellent	not assessed	not assessed	not assessed
345.	Primary Care Assessment Tool (PCAT)	Cassady <sup>278</sup>	2000	436	care integration	good	fair	not assessed	excellent	good	good	not assessed	not assessed
346.	Veterans Affairs Outpatient Community Services	Haggerty <sup>30</sup>	2011	485	care integration	excellent	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed

### FUNCTIONAL INTEGRATION

	Index Instrument	Reference Study	Year	Study Code	Construct classification	Internal consistency	Reliability score	Measurement error	Content validity score	Structural validity	Hypothesis testing	Criterion validity	Responsiveness
347.	Geriatric Care Environment Scale (GCES)	Paulo de Almeida Tavares, J. <sup>279</sup>	2013	282	care integration	fair	not assessed	not assessed	not assessed	fair	fair	not assessed	not assessed
348.	Interpersonal Processes of Care version (IPC-II)	Haggerty <sup>29</sup>	2011	480	care integration	excellent	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed
349.	Scale of Functional Integration	Ahgren, B. <sup>280</sup>	2005	6	care integration	poor	not assessed	not assessed	fair	poor	poor	not assessed	not assessed

### COMBINATION OF DOMAINS

	Index Instrument	Reference Study	Year	Study Code	Construct classification	Internal consistency	Reliability score	Measurement error	Content validity score	Structural validity	Hypothesis testing	Criterion validity	Responsiveness
350.	Continuity of Care Measure (CCM)	Haggerty, J. L. <sup>281</sup>	2012	162	care continuity / comprehensive care	poor	not assessed	not assessed	not assessed	excellent	poor	not assessed	poor
351.	Coordination of Handoff Effectiveness Questionnaire (CHEQ)	Block, M. <sup>282</sup>	2013	54	care continuity / comprehensive care	poor	not assessed	not assessed	excellent	not assessed	not assessed	not assessed	fair
352.	Cuestionario Continuidad Asistencial Entre Niveles de Atención (CCAENA)	Aller, M. B. <sup>283</sup>	2013	10	care continuity / comprehensive care	excellent	not assessed	not assessed	excellent	good	good	not assessed	not assessed
353.	Handoff clinical evaluation exercise (CEX)	Horwitz, L. I. <sup>284</sup>	2013	185	care continuity / comprehensive care	fair	poor	not assessed	excellent	not assessed	not assessed	not assessed	not assessed
354.	Handoff clinical evaluation exercise (CEX)	Horwitz, L. I. <sup>285</sup>	2013	187	care continuity / comprehensive care	fair	poor	not assessed	excellent	not assessed	not assessed	not assessed	not assessed
355.	Handoff clinical evaluation exercise (CEX)	Horwitz, L. I. <sup>284</sup>	2013	186	care continuity / comprehensive care	fair	poor	not assessed	excellent	not assessed	not assessed	not assessed	not assessed
356.	Handoff clinical evaluation exercise (CEX)	Horwitz, L. I. <sup>285</sup>	2013	188	care continuity / comprehensive care	fair	poor	not assessed	excellent	not assessed	not assessed	not assessed	not assessed
357.	Heart Continuity of Care Questionnaire (HCCQ)	Hadjistavropoulos, H. D. <sup>286</sup>	2004	155	care continuity / comprehensive care	excellent	not assessed	not assessed	not assessed	excellent	fair	not assessed	not assessed
358.	Team Evaluation and Assessment Measure (TEAM)	Taylor, C. <sup>287</sup>	2012	354	care coordination / case management	poor	not assessed	not assessed	good	not assessed	fair	not assessed	not assessed
359.	Assessment of Chronic Illness Care (ACIC)	Bonomi, A. E. <sup>288</sup>	2002	55	care integration	poor	not assessed	not assessed	fair	poor	poor	not assessed	poor
360.	Components of Primary Care Index (CPCI)	Haggerty <sup>29</sup>	2011	478	care integration	excellent	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed
361.	Consumer Assessment of Behavioral Health Survey (CABHS)	Eisen <sup>81</sup>	2001	455	care integration	excellent	not assessed	not assessed	excellent	excellent	not assessed	excellent	not assessed

	Index Instrument	Reference Study	Year	Study Code	Construct classification	Internal consistency	Reliability score	Measurement error	Content validity score	Structural validity	Hypothesis testing	Criterion validity	Responsiveness
362.	<b>EUROPEP</b>	Haggerty <sup>29</sup>	2011	479	care integration	excellent	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed
363.	Geriatric Care Environment Scale (GCES)	Kim, H. <sup>289</sup>	2007	214	care integration	fair	not assessed	not assessed	fair	poor	not assessed	not assessed	not assessed
364.	Index of GP integration (GP questionnaire)	Batterham, R. <sup>290</sup>	2002	36	care integration	excellent	not assessed	not assessed	excellent	excellent	poor	not assessed	not assessed
365.	Patient Assessment of Chronic Illness Care (PACIC)	Glasgow, R. E. <sup>291</sup>	2005	149	care integration	good	good	not assessed	excellent	good	good	not assessed	not assessed
366.	Patient Perceptions of Integrated Care Survey	Singer, S. J. <sup>292</sup>	2013	330	care integration	fair	not assessed	not assessed	fair	fair	fair	not assessed	not assessed
367.	<b>Primary Care Assessment Survey (PCAS)</b>	Haggerty <sup>29</sup>	2011	476	care integration	excellent	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed
368.	<b>Primary Care Assessment Tool (PCAT)</b>	Haggerty <sup>273</sup>	2011	487	care integration	excellent	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed
369.	Unnamed 21	Uyei, J. <sup>293</sup>	2014	368	care integration	fair	fair	not assessed	good	fair	fair	not assessed	not assessed
370.	Unnamed 24	Zineldin, M. <sup>294</sup>	2011	403	care integration	poor	not assessed	not assessed	not assessed	fair	not assessed	not assessed	not assessed
371.	Unnamed 7	Lukas, C. V. <sup>295</sup>	2002	239	care integration	fair	not assessed	not assessed	fair	fair	not assessed	poor	not assessed
372.	Veterans Affairs Outpatient Community Services	Haggerty <sup>281</sup>	2011	481	care integration	excellent	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed
373.	Clinical Risk Monitoring Instrument	Briner, M. <sup>296</sup>	2010	59	patient-centered care	not assessed	not assessed	not assessed	excellent	not assessed	not assessed	not assessed	not assessed
374.	Individualized Care Inventory	O'Rourke <sup>297</sup>	2009	563	patient-centered care	fair	not assessed	not assessed	not assessed	fair	not assessed	not assessed	not assessed
375.	Individualized Care Inventory	O'Rourke <sup>297</sup>	2009	564	patient-centered care	fair	not assessed	not assessed	not assessed	fair	not assessed	not assessed	not assessed
376.	Internal Participation Scale (IPS)	Korner, M. <sup>298</sup>	2013	220	patient-centered care	poor	not assessed	not assessed	not assessed	poor	poor	not assessed	not assessed
377.	Internal Participation Scale (IPS)	Korner, M. <sup>298</sup>	2013	221	patient-centered care	poor	not assessed	not assessed	not assessed	poor	poor	not assessed	not assessed
378.	Multidimensional Trust in Health Care Systems Scale (MTHCSS)	Egede, L. E. <sup>299</sup>	2008	119	patient-centered care	fair	not assessed	not assessed	excellent	fair	fair	not assessed	not assessed
379.	<b>Primary Care Assessment Survey (PCAS)</b>	Safran <sup>300</sup>	1998	577	patient-centered care	poor	fair	not assessed	not assessed	not assessed	not assessed	not assessed	not assessed

\* Index instruments are the main instruments validated in studies included in the review; other instruments used as gold standard for criterion validity or comparators to test convergent/divergent validity are not presented in the summary

\*\* Assumed when not specified in the paper

^ described other instruments but only tested for the main instrument measuring inter-organizational linkages in general practice (GCP-LI); no psychometric properties for the other 3 tools (which were used to validate the GCP-LI)

^^ described other instruments but analysis was only performed using the combined items in the Process and Outcome index tools

Boldface: Example of different studies measuring different constructs using the same instrument

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