
SPNS Navigator Focus Group Guide Content Areas & Sample Items

Content Area	Sample Items
Background characteristics	<ul style="list-style-type: none">• <i>How long have you been a patient navigator?</i>• <i>Please describe your past work and educational background.</i>• <i>What kind of training did you need to get up to speed when you first started this position?</i>
Tasks	<ul style="list-style-type: none">• <i>What are your set roles and responsibilities?</i>• <i>How are they different than others on the team?</i>• <i>How do you work in conjunction with case managers?</i>• <i>How do you document your work with others?</i>
Successes and challenges	<ul style="list-style-type: none">• <i>What are the successes you have encountered in your job as a patient navigator?</i>• <i>What are the challenges?</i>• <i>Can you describe any creative or innovative solutions you have used to deal with the challenges?</i>
