## Appendix 1: Items used for assessing respondents' perceived health outcomes from using the Internet for health purposes

Items used in our survey:

## Items used for assessing the respondents perceived health outcomes:

"Do you agree or disagree that seeking health information on the Internet:"

- 1. Improved your ability to manage your health needs.
- 2. Enabled you to ask your physician questions resulting from the information you acquired on the Internet.
- 3. Enabled you to show your physician the information that you retrieved.
- 4. Increased your sense of power in your encounter with the physician.
- 5. Improved your understanding of the symptoms, conditions, or treatments in which you were interested.
- 6. Revised your knowledge of health innovations.
- 7. Led you to take independent steps (such as seeing a specialist, or changing an exercise regimen or eating habits).
- 8. Enabled you to think about alternative treatment options.
- 9. Made you more aware of patients' insurance-related rights.

Responses were expressed on a 5-point scale from 1 (*strongly agree*) to 5 (*strongly disagree*).