Author	Ref	Provider	Peer	Partner	Contact	Communication	Activities/
(year)	[423	(Detail)	N.T.	NT.	x.71 ·	/Interactivity	Multimedia
Kersting	[47]	CBT trained	No	No	Website	Asynchronous	Text-based
et al		internet				two-way	Assignment
(2011)		therapist				supportive	Expressive
IZ and the st	[40]	(Psychologists)	NI -	NT -	1 47-1	feedback	writing
Kersting	[46]	CBT trained	No	No	Website	Asynchronous	Text-based
et al		internet				two-way	Assignment
(2013)		therapist (Psychologists)				supportive feedback	Letter writing
Milgrom	[28]	Therapist	Yes	Yes	Phone	Synchronous	Text-based
et al		(Psychology,	Chat	Partner	guided	two-way	Animation
(2016)		Clinical		support	Website	supportive	Case vignettes
		psychologist,		website	reminder	feedback	Video, audio
		Health			or	(Telephone	tutorial
		psychologist)			tracking	coaching)	Photos
							Workbook
Nieminen	[29]	Therapist	No	No	Website	Asynchronous	Text-based
et al		(Psychologist			Contact	two-way	Therapy track
(2016)		and MSc			system	supportive	Assignment
		psychology students)			(request)	feedback	track
O'Mahen	[32]	Therapists	Yes	No	Website	Asynchronous	Multimedia
et al		(Specialist	Chat		Phone	two-way	Online clinic
(2013)		health visitor			E-mail	supportive	Assignment
		and clinical				feedback	Ū
		psychologist)					
O'Mahen	[30]	Therapist	Yes	No	Website	Asynchronous	Interactive
et al		(Mental health	Chat		E-mail	two-way	exercise with
(2014)		workers)			Phone	supportive	work examples
					Text	feedback	Audio
					messages		
Pugh et al	[31]	Therapist (PhD	No	No	Email	Asynchronous	Assignment
(2016)	-	clinical			Phone	two-way	Text
		psychology				supportive	/Animation
		students and				feedback	Video / Audio
		psychologist)					Check-in
							questions
Sheeber et	[33]	CBT trained	Yes	No	Website	Asynchronous	Board writing
al. (2012)		therapist	Chat		Phone	two-way	Bulletin board
		(Mental health				supportive	Online
		worker and lay				feedback	consultation
		person)					

Multimedia Appendix 4. Interaction of Internet-based cognitive behavioral therapy in 8 trials.

Chat, Chat Room Discussion; Contact, Contact with therapist; Partner, Partner Support; Peer, Peer Support