

<b>Author and year</b> RCTs/participants R-AMSTAR Disease group	<b>Intervention</b> TH intervention SM focus and components	<b>Results</b> Meta-reviews report summary statistics Narrative syntheses: denominator is number of RCTs reporting outcome	<b>Harvest plot decision</b> <i>Any important quality concerns</i> ([SR] = Systematic review author, [MR] = Meta-review author)
<b>Diabetes Reviews</b>			
* <b>Baron 2012</b> 12 RCTs, n=1303 R-AMSTAR = 28 T1DM and T2DM	<b>TH:</b> Mobile TM of blood glucose <b>Implied SM:</b> Focus of SR was monitoring and provision of action plan	T1DM: 0/2 RCTs showed a significant improvement in HbA1c T2DM: 6/10 RCTs showed a significant improvement in HbA1c	<b>T1DM:</b> illustrated as neutral <b>T2DM:</b> Illustrated as positive (hatched) <i>Evidence inconsistent.[SR]</i> <i>Publication bias not assessed [MR]</i>
*** <b>Beatty 2013</b> 5 RCTs, n=1627 R-AMSTAR = 31 T2DM	<b>TH:</b> Internet based SM <b>Explicit SM:</b> Focus of SR was lifestyle advice/support	0/4 RCTs showed a significant improvement in HbA1c Intermediate outcomes reported as improved: diet in 2/5; activity in 1/5; self-efficacy in 1/5	<b>T2DM:</b> illustrated as neutral <i>Effect size of primary outcomes not assessed [MR]</i>
* <b>Beratarrechea 2014</b> 3 RCTs R-AMSTAR = 31 DM 1and2	<b>TH:</b> Mobile interventions in developing countries <b>Implied SM:</b> Information and education (n=2), monitoring and action plan (n=1)	2/3 RCTs showed a significant improvement in 'glycaemic control', but unclear how this was measured	<b>Excluded</b> – unclear if HbA1c  <i>Publication bias not assessed [MR]</i>
** <b>Cassimatis 2012</b> 13 RCTs R-AMSTAR = 26 DM 1and2	<b>TH:</b> Behavioural support via video/telephone support <b>Explicit SM:</b> Focus of SR was lifestyle advice/support; Adherence support (n=8)	4/13 RCTs showed a significant improvement in HbA1c Intermediate outcomes reported as improved: diet in 5/8; activity in 5/8; self-care in 3/13; medication adherence in 3/8	<b>T1/2DM:</b> illustrated as neutral <i>2/13 reported relationships between intervention intensity and outcomes; both showed greater improvement with more substantial intervention [SR]</i>
* <b>Currell 2000</b> 2 RCTs,n=148 R-AMSTAR = 38 T1DM	<b>TH:</b> Internet and telephone interventions <b>Implied SM:</b> Focus of SR was monitoring and provision of action plan	1/2 RCTs showed significant improvement in HbA1c Intermediate outcomes reported as decreased family problem-solving in 1 RCT	<b>T1DM:</b> illustrated as neutral <i>Relatively old review – interventions in early stages and in development. Evidence likely to have been superseded.[MR]</i>
** <b>De Jongh 2012</b> 2 RCTs, n = 130 R-AMSTAR = 36 T1DM	<b>TH:</b> Mobile phone messaging for SM support <b>Explicit SM:</b> Information and education (n=1), Adherence support (n=2)	Meta-analysis of HbA1c: no significant improvement vs control (MD -0.15%, 95%CI -0.77 to 0.47) Intermediate outcomes: No change in complications in 1 RCT, no change in healthcare utilisation in 1 RCT	<b>T1DM:</b> illustrated as neutral <i>Most studies provided insufficient information to assess the risk of bias.[SR]</i>
*** <b>Farmer 2005</b> 12 RCTs, n=1038 R-AMSTAR = 36 DM 1 and 2	<b>TH:</b> TM supporting blood glucose self-monitoring <b>Explicit SM:</b> Focus of SR was monitoring and provision of action plan	Meta-analysis of HbA1c (9RCTs): No significant reduction in HbA1c vs control (MD -0.1%, 95%CI -0.4% to 0.04) Intermediate outcomes: no difference in healthcare utilisation	<b>T1/2DM:</b> illustrated as neutral <i>Review authors highlight poor description of trial methodologies [SR]</i>
*** <b>Farmer 2016</b> 11 RCTs, n=4820 R-AMSTAR = 37 T2DM	<b>TH:</b> Messaging and/or monitoring <b>Explicit SM:</b> Focus of SR was adherence support	Meta-analysis of impact on adherence (5RCTs): 'moderate' effect, not statistically significant Narrative synthesis: improved adherence in 6/15 interventions	<b>Excluded</b> – no control outcomes <i>Self-reported measures of adherence may not be reliable. High risk of bias in "the majority of" included studies. [SR]</i>
** <b>Flodgren 2015</b> 21 RCTs, n=3412 R-AMSTAR = 44 DM 1 and 2	<b>TH:</b> Interactive TH excluding telephone-only interventions <b>Implied SM:</b> Focus of SR was clinical review and advice; information and education (n=11)	Meta-analysis of HbA1c (16RCTs): Significant reduction vs usual care (MD -0.31, 95%CI -0.37 to -0.24) Intermediate outcomes reported as improved: healthcare usage in 1/5	<b>T1/2DM:</b> illustrated as positive
** <b>Garzia-Lizana 2007</b> 7 RCTs, n=1044 R-AMSTAR = 22 DM 1 and 2	<b>TH:</b> TH intervention excluding telephone-only <b>Explicit SM:</b> Information and education (n=3); Monitoring and action plan (n=4)	1/7 RCTs showed significant reduction in HbA1c	<b>T1/2DM:</b> illustrated as neutral <i>High degree of heterogeneity. Reduction in intensity of interventions if used in clinical practice may change efficacy.[SR]</i> <i>Publication bias not assessed [MR]</i>

<p><b>** Graziano 2009</b> 8 RCTs, n=2105 R-AMSTAR = 23 T2DM</p>	<p><b>TH:</b> Isolated telephone interventions <b>Explicit SM:</b> Focus of SR was information and education and clinical review with advice</p>	<p>3/8 RCTs showed significant reduction in HbA1c</p>	<p><b>T2DM:</b> illustrated as neutral <i>Authors acknowledge that the mediating role of self-management is not assessed in their review.[SR]</i> <i>Publication bias not assessed [MR]</i></p>
<p><b>** Greenwood 2014</b> 15 RCTs R-AMSTAR = 21 T2DM</p>	<p><b>TH:</b> Remote TM to support self-monitoring of glucose <b>Explicit SM:</b> Focus of SR was information and education; monitoring and action plan; clinical review and advice; and lifestyle advice/support</p>	<p>HbA1c was improved in those RCTs incorporating at least 5 of 7 pre-specified SM components. Greater reductions were seen in those with 6 of 7 components.</p>	<p><b>T2DM:</b> illustrated as positive (hatched) <i>Included participants with T2DM using insulin, for whom effects of titration may not truly reflect behaviour change. [SR]</i> <i>No quality assessment used.[MR]</i></p>
<p><b>** Hamine 2015</b> 26 RCTs R-AMSTAR = 23 DM 1 and 2</p>	<p><b>TH:</b> Mobile interventions <b>Explicit SM:</b> Focus of SR was medication adherence support</p>	<p>11/26 RCTs showed improved glycaemic control Intermediate outcomes reported as improved adherence in 7/13 RCTs</p>	<p><b>T1/2DM:</b> illustrated as neutral <i>Limitation of self-reported measures of adherence. Little evidence of theoretical frameworks. [SR]</i> <i>Publication bias not assessed [MR]</i></p>
<p><b>* Holtz 2012</b> 7 RCTs, n=417 R-AMSTAR = 22 DM 1 and 2</p>	<p><b>TH:</b> Mobile interventions <b>Explicit SM:</b> Information and education (n=3); monitoring and action plan (n=6)</p>	<p>2/7 RCTs showed a significant improvement in HbA1c Intermediate outcomes reported as 'modest' improvements in knowledge and self-efficacy in a 'small proportion' of RCTs</p>	<p><b>T1/2DM:</b> illustrated as neutral <i>Small sample sizes.[SR]</i> <i>Diversity of outcomes considered at a general level without further analysis of some specific outcomes. Publication bias not assessed [MR]</i></p>
<p><b>** Huang 2015</b> 18 RCTs, n=3798 R-AMSTAR = 33 T2DM</p>	<p><b>TH:</b> Transmission of self-monitored blood glucose <b>Implied SM:</b> Focus of SR was monitoring with action plan</p>	<p>Meta-analysis of HbA1c: significant reduction vs control (MD -0.54%, 95%CI -0.75 to -0.34)</p>	<p><b>T2DM:</b> illustrated as positive <i>Limited detail provided of included studied [MR]</i></p>
<p><b>* Jaana 2007</b> 13 RCTs, n=889 R-AMSTAR = 20 DM 1 and 2</p>	<p><b>TH:</b> Home telemonitoring <b>Implied SM:</b> Focus of SR was monitoring and action plan; lifestyle advice/support (n=3)</p>	<p>7/13 showed significant improvements in HbA1c Intermediate outcomes reported as improved knowledge or self-care in 6/13</p>	<p><b>T1/2DM:</b> illustrated as positive (hatched) <i>Heterogeneity of patient populations and outcomes measures limit generalisability [SR]</i> <i>No quality assessment, Publication bias not assessed [MR]</i></p>
<p><b>** Kok 2011</b> 9 RCTs, n=2223 R-AMSTAR = 28 DM 1 and 2</p>	<p><b>TH:</b> TH intervention for SM education <b>Explicit SM:</b> Focus of SR was information and education; monitoring and action plan (n=4)</p>	<p>8/9 showed significant improvement in HbA1c (5 were intervention plus usual care, 4 were intervention in place of usual care)</p>	<p><b>T1/2DM:</b> illustrated as positive <i>"evidence not fully convincing because of limited number of studies available and the methodological limitations"[SR].</i> <i>Publication bias not assessed [MR]</i></p>
<p><b>* Krishna 2008</b> 8 RCTs, n=271 R-AMSTAR = 21 DM 1 and 2</p>	<p><b>TH:</b> Mobile phone SM support <b>Explicit SM:</b> Focus of SR was information and education support and monitoring with action plan</p>	<p>5/6 showed significant improvement in HbA1c Intermediate outcomes reported as improved self-efficacy in 1/1 RCT</p>	<p><b>T1/2DM:</b> illustrated as positive <i>Study heterogeneity. Concern about reliability of patient entered data. Small short-term statistically significant, changes in HbA1c may not be clinically significance [SR].</i> <i>No quality assessment. Publication bias not assessed [MR]</i></p>
<p><b>* Krishna 2009</b> 9 RCTs, n=331 R-AMSTAR = 19 DM 1 and 2</p>	<p><b>TH:</b> Mobile phone SM support and education <b>Explicit SM:</b> Focus of SR was information and education; monitoring and action plan (n=7); adherence support (n=7); and lifestyle</p>	<p>7/8 RCTs showed significant improvement in HbA1c Intermediate outcomes reported as improved insulin adherence in 1/1 RCT</p>	<p><b>T1/2DM:</b> illustrated as positive <i>Small sample sizes. Lack of cost information [SR]. No quality assessment. Publication bias not assessed [MR]</i></p>

	advice (n=7)		
<b>*** Kujipers 2012</b> 11 RCTs R-AMSTAR = 31 DM 1 and 2	<b>TH:</b> Web based intervention	3/6 RCTs showed significant improvement in self-efficacy	<b>Excluded:</b> no control outcome <i>Limited description of methods in primary studies including randomisation process [SR]. Publication bias not assessed [MR]</i>
<b>*** Liang 2011</b> 11 RCTs n=1060 R-AMSTAR = 34 DM 1 and 2	<b>TH:</b> Mobile phone interventions <b>Explicit SM:</b> Focus of SR was lifestyle advice/support; "most studies" included monitoring and action plan	Meta-analysis of HbA1c: significant reduction vs usual care (MD -0.5%, 95% CI -0.2 to -0.8%) Effect more marked for T2DM than T1DM	<b>T1/2DM:</b> illustrated as positive <i>Smaller trials showed greater effect – possible publication bias.[SR]</i>
<b>* Lieber 2014</b> 5 RCTs R-AMSTAR = 22 DM 1 and 2	<b>TH:</b> TM of self-monitored blood glucose <b>Implied SM:</b> Focus of SR was monitoring with action plan	1/5 RCTs showed significant improvement in HbA1c	<b>T1/2DM:</b> illustrated as neutral <i>Considerable heterogeneity between studies.[SR] No quality assessment. Publication bias not assessed [MR]</i>
<b>** Marcolino 2013</b> 13 RCTs, n=4207 R-AMSTAR = 39 DM 1 and 2	<b>TH:</b> TH facilitated communication with professional <b>Implied SM:</b> Focus of SR was information and education and clinical review with advice	Meta-analysis of HbA1c: significant reduction versus control (MD -0.44%, 95%CI -0.61 to -0.26%). Effect more marked for T1DM Secondary outcomes reported as significant reductions in blood pressure (systolic and diastolic) and LDL cholesterol	<b>T1/2DM:</b> illustrated as positive <i>May reflect different self-management strategies, or be confounded by age of participants and design/acceptability of telehealth intervention [SR]</i>
<b>Montori 2004</b> 8 RCTs, n=391 R-AMSTAR = 24 T1DM	<b>TH:</b> TH facilitated communication with professional <b>Implied SM:</b> Focus of SR was monitoring with action plan	Meta-analysis of HbA1c: no significant difference vs usual care (MD 0.2%, 95%CI -0.2 to 0.6%)	<b>T1DM:</b> illustrated as neutral <i>Early meta-analysis: few participants in the included studies. Conclusions assume 'telecare' is a single homogenous intervention [MR].</i>
<b>** Medical Advisory Secretariat 2009</b> 8 RCTs, n=2269 R-AMSTAR = 36 T2DM	<b>TH:</b> Home telemonitoring <b>Implied SM:</b> Focus of SR was monitoring and action plan; lifestyle advice/support (n=7)	Meta-analysis of HbA1c: significant reduction vs usual care (MD -0.48%, 95%CI -0.70 to -0.26)	<b>T2DM:</b> illustrated as positive <i>Possible confounding as content of intervention group training not clear. Significant heterogeneity between studies.[SR] Publication bias not assessed [MR]</i>
<b>* Mushcab 2015</b> 9 RCTs R-AMSTAR = 25 T2DM	<b>TH:</b> Web-based transmission of self-monitored blood glucose <b>Explicit SM:</b> Focus of SR was monitoring and action plan	4/9 RCTs showed significant reduction in HbA1c	<b>T2DM:</b> illustrated as neutral <i>Publication bias not assessed [MR]</i>
<b>** Polisen 2009</b> 16 RCTs, n=1671 R-AMSTAR = 38 DM 1 and 2	<b>TH:</b> Home TH (subdivided telemonitoring and telephone support) <b>Implied SM:</b> Information and education (n=5), monitoring and action plan (n=13), lifestyle advice/support (n=4)	Meta-analysis of HbA1c in home telemonitoring: significant reduction vs usual care (MD -0.21%, 95%CI -0.35% to -0.08%)	<b>T1/2DM:</b> illustrated as positive <i>Poor methodological quality of included studies [SR]. Publication bias not assessed [MR]</i>
<b>** Safari 2014</b> 10 RCTs, n=960 R-AMSTAR = 36 T2DM	<b>TH:</b> Mobile text-messaging <b>Explicit SM:</b> Focus of SR was information and education	Meta-analysis of HbA1c: significant reduction vs control (MD -0.595%, 95% CI -0.833 to -0.356)	<b>T2DM:</b> illustrated as positive <i>Egger's analysis suggests high chance of publication bias[SR]</i>
<b>*** Small 2013</b> 7 RCTs, n=1807 R-AMSTAR = 34 DM 1 and 2	<b>TH:</b> Telephone interventions using peer support or "lay health workers" <b>Explicit SM:</b> Focus of SR was information and	Meta-analysis of HbA1c: significant reduction vs control (MD -0.26, 95%CI -0.41 to -0.11) Intermediate outcomes reported as improved self-care behaviours in 4/4 RCTs	<b>T1/2DM:</b> illustrated as positive <i>Publication bias not assessed [MR]</i>

	education; psychological support (n=3), lifestyle advice/support (n=4)		
<b>* Suksomboon 2014</b> 5 RCTs, n=953 R-AMSTAR = 36 DM 1 and 2	<b>TH:</b> Telephone-only interventions <b>Implied SM:</b> Information and education (n=2), Clinical review and advice (n=3), Adherence support (n=3)	Meta-analysis of HbA1c: no significant improvement vs usual care (MD -0.38%, 95%CI -0.91 to 0.16)	<b>T1/2DM:</b> illustrated as neutral <i>Variation in the contents and description of standard care in 5 trials. [SR] Studies in which active self-monitoring or medication adjustment by patients was part of the trial were excluded.[MR]</i>
<b>* Sutcliffe 2011</b> 9 RCTs R-AMSTAR = 36 T1DM	<b>TH:</b> TH aimed at improving access and management of young people with T1DM <b>Implied SM:</b> Focus of SR was clinical review and advice; psychological support (n=2)	2/10 RCTs showed significant improvement in HbA1c Intermediate outcomes reported as improved self-care in 2 RCTs	<b>T1DM:</b> illustrated as neutral <i>Breadth of study designs make magnitude of effects and effects on health difficult to determine. Little large scale high quality evidence identified. [SR] Publication bias not assessed [MR]</i>
<b>** Viana 2016</b> 6 RCTs, n=494 R-AMSTAR = 35 T1DM	<b>TH:</b> Telemonitoring of blood glucose and telephone support <b>Explicit SM:</b> Focus of SR was adherence support; information and education (n=2); monitoring and action plan (n=4)	Meta-analysis of HbA1c: no significant difference vs usual care (MD -0.124, 95%CI -0.268 to 0.020)	<b>T1DM:</b> illustrated as neutral <i>Publication bias not assessed [MR]</i>
<b>* Verhoeven 2007</b> 11 RCTs R-AMSTAR = 31 DM 1 and 2	<b>TH:</b> Teleconsultation and videoconferencing <b>Implied SM:</b> Focus of SR was clinical review and advice	Meta-analysis of HbA1c: no significant reduction vs usual care (MD 0.03%, 95%CI -0.31 to 0.24%)	<b>T1/2DM:</b> illustrated as neutral <i>Publication bias not assessed [MR]</i>
<b>** Verhoeven 2010</b> 28 RCTs R-AMSTAR = 35 T1/2DM	<b>TH:</b> Synchronous and Asynchronous teleconsultation <b>Implied SM:</b> Focus of SR was clinical review and advice	Meta-analysis of HbA1c: no significant reduction vs controls (MD -0.10%, 95%CI -0.39 to 0.18%)	<b>T1/2DM:</b> illustrated as neutral <i>Publication bias not assessed [MR]</i>
<b>** Wens 2008</b> 2 RCTs R-AMSTAR = 34 T2DM	<b>TH:</b> TH mediated education interventions <b>Explicit SM:</b> Focus of review was information and education and adherence support	1/2 showed a significant reduction in HbA1c	<b>T2DM:</b> illustrated as neutral <i>Search completed in 2002 as was subgroup analysis of previous Cochrane review.[MR]</i>
<b>*** Wu 2010</b> 7 RCTs, n=1764 R-AMSTAR = 38 T2DM	<b>TH:</b> Telephone follow-up <b>Explicit SM:</b> Monitoring and action plan (n=5); clinical review and advice (n=5); psychological support (n=2); lifestyle advice/support (n=2)	Meta-analysis of HbA1c: no significant difference vs usual care (MD -0.44%, 95%CI -0.93 to 0.06). Planned subgroup analysis of more intensive interventions showed significant improvement (MD -0.84% 95%CI -1.67 to 0.0) Intermediate outcomes reported improved: BMI in 0/2, BP in 0/1, healthcare utilisation in 2/4, dietician attendance in 1/4, podiatrist attendance in 1/4, self-efficacy in 2/3	<b>T2DM:</b> illustrated as neutral <i>Only analysed studies which reported mean difference in HbA1c. Secondary outcome analysis limited by differences in data availability.[SR]</i>
<b>** Zhai 2014</b> 35 RCTs R-AMSTAR = 38 T2DM	<b>TH:</b> Home telemonitoring <b>Implied SM:</b> Focus of SR was monitoring and action plan	Meta-analysis of HbA1c: significant reduction vs control (MD -0.37%, 95%CI -0.49% to -0.25%)	<b>T2DM:</b> illustrated as positive <i>Heterogeneity in length of follow-up. Lack of blinding in included studies.[SR]</i>
<b>Heart Failure Reviews</b>			
<b>* Beratarrechea 2014</b>	<b>TH:</b> Mobile phone interventions in developing	Improved 6 minute walk test in 1 RCT	<b>Excluded:</b> no control outcome <i>Publication bias not assessed [MR]</i>

1 RCT R-AMSTAR = 31 Heart failure	countries <b>Implied SM:</b> information and education (n=1), lifestyle advice/support (n=1)		
<b>** Chaudhry 2007</b> 5 RCTs, n=2623 R-AMSTAR = 34 Heart failure	<b>TH:</b> any telemonitoring or telephone intervention <b>Implied SM:</b> Focus of SR was information and education and adherence support	0/5 showed reduced mortality vs control 3/5 showed reduced heart failure hospitalisation 2/5 showed reduced all-cause hospitalisation	<b>HF:</b> illustrated as neutral <i>Poor quality of data reporting in primary studies. High heterogeneity of interventions and technologies. [SR]</i> <i>Publication bias not assessed [MR]</i>
<b>*** Ciere 2012</b> 11 RCTs R-AMSTAR = 31 Heart failure	<b>TH:</b> telehealth interventions excluding telephone-only <b>Explicit SM:</b> Focus of SR was information and education and monitoring with action plans	Authors analysed evidence linking interventions to knowledge, self-care behaviours, and self-efficacy. Evidence was either lacking or too ambiguous to draw conclusions.	<b>Excluded:</b> no control outcome <i>Included study quality was generally poor with concerns relating to study power and blinding of assessors [SR]. Publication bias not assessed [MR]</i>
<b>* Clarke 2011</b> 13 RCTs, n=3480 R-AMSTAR = 27 Heart failure	<b>TH:</b> telemonitoring using specialised equipment <b>Implied SM:</b> Focus of SR was monitoring with action plan and adherence support	Meta-analyses: significant reduction vs control in: mortality (RR 0.77 (95% CI 0.61 to 0.97)) – primary outcome, heart failure specific hospital admission (RR 0.73 (95% CI 0.62-0.87)) No significant reduction in: all-cause hospital admission (RR 0.99 (95% CI 0.88-1.11)), emergency dept. visits (RR 1.04 (95% CI 0.86-1.26))	<b>HF:</b> illustrated as positive <i>Significant heterogeneity of studies. [SR]</i> <i>Little analysis of the role of self-management despite this being highlighted. No quality assessment. Publication bias not assessed [MR]</i>
<b>** Garcia-Lizana 2007</b> 6 RCTs, n=1086 R-AMSTAR = 22 Heart failure	<b>TH:</b> TH intervention excluding telephone-only <b>Explicit SM:</b> information and education (n=1), monitoring and action plan (n=1), clinical review and advice (n=4)	2/3 showed reduced mortality 1/2 showed reduced hospitalisations 2/2 showed reduced emergency dept. visits 2/3 showed improved treatment adherence	<b>HF:</b> illustrated as positive <i>Heterogeneity between interventions and technologies. Reduction in intensity of interventions if used in clinical practice may change efficacy.[SR]</i> <i>Publication bias not assessed [MR]</i>
<b>** Inglis 2015</b> 41 RCTs, n=13192 R-AMSTAR = 42 Heart failure	<b>TH:</b> structured telephone support and physiological telemonitoring <b>Implied SM:</b> Focus of SR was monitoring and action plan and clinical review with advice; information and education (n=4)	Meta-analyses: both telemonitoring and telephone support reduced all-cause mortality (RR 0.80, 95%CI 0.68 to 0.94 and RR 0.87, 95% CI 0.77 to 0.98, respectively) and heart-failure hospitalisations (RR 0.71, 95% CI 0.60 to 0.83 and RR 0.87, 95% CI 0.77 to 0.98, respectively) but not all-cause hospitalisations (RR 0.95, 95% CI 0.90 to 1.00 and RR 0.95, 95% CI 0.89 to 1.01, respectively)	<b>HF:</b> illustrated as positive <i>Difficulty identifying outcomes from multiple publications[SR]</i>
<b>** Kuijpers 2012</b> 3 RCTs, n=165 R-AMSTAR = 31 Heart failure	<b>TH:</b> Web-based interventions <b>Explicit SM:</b> Focus of SR was lifestyle advice and support	1/1 RCT showed improved self-care in both intervention and control groups, but with no significant difference 0/1 RCT showed improved self-efficacy	<b>Excluded:</b> no control outcomes <i>Limited description of methods in primary studies including randomisation process.[SR]</i> <i>Publication bias not assessed [MR]</i>
<b>* Radhakrishnan 2012</b> 8 RCTs, n=835 R-AMSTAR = 25 Heart failure	<b>TH:</b> Interactive telemonitoring or educational interventions <b>Explicit SM:</b> information and education (n=4), clinical review and advice (n=4)	No sustained improvements in self-care in RCT data	<b>Excluded:</b> no control outcomes <i>Conclusion based on results of trials lacking control groups. No quality assessment. Publication bias not assessed [MR]</i>
<b>* Schmidt 2010</b> 19 RCTs R-AMSTAR = 24 Heart failure	<b>TH:</b> Home telemonitoring <b>Implied SM:</b> Focus of SR was monitoring with action plans	3/3 reported improved medication compliance with telemonitoring	<b>Excluded:</b> no control outcomes <i>High heterogeneity in telemonitoring definitions and in nature of interventions.[SR]</i> <i>Publication bias not assessed [MR]</i>
<b>Asthma Reviews</b>			
<b>* Beratarrechea</b>	<b>TH:</b> Mobile phone	1/1 RCT reported improved FEV1 and	<b>Asthma:</b> illustrated as positive

<b>2014</b> 2 RCTs R-AMSTAR = 31 Asthma	interventions in developing countries <b>Implied SM:</b> Monitoring and action plan (n=2)	symptoms scores 1/1 RCT reported reduced hospitalisation and emergency dept. visits	<i>Publication bias not assessed [MR]</i>
<b>** De Jongh 2012</b> 1 RCT, n=16 R-AMSTAR = 36 Asthma	<b>TH:</b> Mobile phone messaging interventions <b>Explicit SM:</b> Monitoring and action plan (n=1), adherence support (n=1)	1 RCT reported improvements in symptom score, hospital admissions and PEF variability. Clinic visits higher in intervention group	<b>Asthma:</b> illustrated as positive “Extremely small sample size”. Most studies provided insufficient information to assess the risk of bias.[SR]
<b>** Flodgren 2015</b> 5 RCTs, n=825 R-AMSTAR = 44 Asthma	<b>TH:</b> Interactive TH excluding telephone-only interventions <b>Explicit SM:</b> Focus of SR was clinical review and advice; information and education (n=5)	0/4 showed improved symptom scores 0/3 showed improved spirometry tests 1/4 showed increased clinic visits in intervention group	<b>Asthma:</b> illustrated as neutral
<b>* Garcia-Lizana 2007</b> 5RCTs, n=733 R-AMSTAR = 22 Asthma	<b>TH:</b> TH interventions excluding telephone-only <b>Explicit SM:</b> Information and education (n=5)	2/5 reported improved symptom scores 2/4 reported reduced unscheduled healthcare utilisation	<b>Asthma:</b> illustrated as neutral High degree of heterogeneity between interventions and technologies. Reduction in intensity of interventions if used in clinical practice may change efficacy.[SR] Publication bias not assessed [MR]
<b>* Jaana 2009</b> 7 RCTs R-AMSTAR = 22 Asthma	<b>TH:</b> Home telemonitoring <b>Explicit SM:</b> Monitoring and action plan (n=6); clinical review and advice (n=7); adherence support (n=3)	5/7 reported improved symptoms No consistent evidence of reduced healthcare utilisation (all respiratory conditions)	<b>Asthma:</b> illustrated as positive Limited detail on systematic review methodology. Publication bias not assessed [MR]
<b>* Krishna 2009</b> 1 RCT, n=16 R-AMSTAR = 21 Asthma	<b>TH:</b> Mobile phone messaging with educational focus <b>Explicit SM:</b> Focus of SR was clinical review and advice; education and information	1/1 reported improved symptoms and reduced medication use	<b>Asthma:</b> illustrated as positive Only one RCT, very small sample size. Publication bias not assessed [MR]
<b>** Marcano Belisario 2013</b> 2 RCTs, n=408 R-AMSTAR = 39 Asthma	<b>TH:</b> Smartphone applications <b>Explicit SM:</b> Focus of review was monitoring and action plans	0/1 reported improved symptoms 1/2 reported improved health-related QOL 1/2 reported reduced emergency dept. visits 0/2 showed reduced hospital admissions	<b>Asthma:</b> illustrated as neutral Inadequate information for one study to assess risk of bias [SR]
<b>** McLean 2010</b> 21 RCTs, n=12038 R-AMSTAR = 42 Asthma	<b>TH:</b> Home-based TH including telemonitoring and structured telephone support <b>Implied SM:</b> Focus of SR was monitoring and action plans and information and education	Meta-analyses: significant reduction versus control in hospitalisation after 12 months (OR 0.21 (95%CI 0.0 to 0.61)). No significant reduction in emergency department visits or hospitalisation after 3 months (OR 1.16 (95%CI 0.52 to 2.58) and 0.47 (95%CI 0.01 to 36.46), respectively). Improvement in health-related QOL was below clinically significant threshold.	<b>Asthma:</b> illustrated as neutral Poor randomisation procedure and overall variable quality of primary studies.[SR]
<b>COPD Reviews</b>			
<b>* Bolton 2011</b> 2 RCTs, n=139 R-AMSTAR = 32 COPD	<b>TH:</b> Interactive physiological telemonitoring <b>Implied SM:</b> Focus of SR was monitoring and action plan; information and education (n=1)	1/1 reported improved QOL (St George’s Respiratory Questionnaire) 1/1 reported fewer hospital admissions and emergency dept. visits No significant reduction in exacerbation frequency	<b>COPD:</b> illustrated as positive (hatched) High risk of bias in quality assessment within review. [SR] RCTs: small sample sizes; only one including SM component. Publication bias not assessed [MR]
<b>* Cruz 2014</b> 7 RCTs, n=392 R-AMSTAR = 36 COPD	<b>TH:</b> Home telemonitoring <b>Implied SM:</b> Focus of SR was monitoring with action plan	Meta analyses: statistically significant improvement vs control in hospitalisation rate (– RR 0.72 (95%CI 0.53 to 0.98)) and QOL using SGRQ (SMD -0.53 (95%CI -0.97 to -0.09))	<b>COPD:</b> illustrated as neutral Small sample sizes of RCTs (although good quality). Unable to incorporate data from some studies as it was not comparable.

		No significant difference in mean number of hospitalisations (SMD -0.06 (95%CI -0.32 to 0.19)) emergency dept. visits (RR 0.68 (95%CI 0.38 to 1.18)) and mortality (RR=1.43, 95%CI 0.40-5.03)	<i>Exclusion of non-English studies (Portuguese and Spanish accepted). Unable to assess for publication bias.[SR]</i>
<b>** Flodgren 2015</b> 3 RCTs, n=130 R-AMSTAR = 44 COPD	<b>TH:</b> Interactive TH excluding telephone-only interventions <b>Explicit SM:</b> Focus of SR was clinical review and advice; information and education (n=3)	1/1 reported no difference in healthcare utilisation 1/1 reported no difference in symptom score 1/1 reported improved health related QOL	<b>COPD:</b> illustrated as neutral
<b>* Franek 2012</b> 6 RCTs, n=310 R-AMSTAR = 33 COPD	<b>TH:</b> Home telemonitoring and telephone-only support <b>Implied SM:</b> Focus of SR was monitoring and action plan; information and education (n=2)	2/6 reported reduced hospitalisation 1/3 reported reduced emergency dept. visits 2/2 reported improved health related QOL 0/1 reported improved mortality 0/1 reported reduced exacerbations 1/1 reported improved self-efficacy	<b>COPD:</b> illustrated as neutral <i>Definitions of hospitalisation differed between studies. Low quality of evidence according to quality assessment. High level of heterogeneity limiting conclusions. [SR]</i>
<b>** Kuijpers 2012</b> 2 RCTs R-AMSTAR = 31 COPD	<b>TH:</b> Internet-based interventions <b>Explicit SM:</b> Focus of SR was lifestyle advice/support; psychological support (n=1)	1/2 reported significant improvement in self-efficacy	<b>Excluded:</b> no control outcomes <i>Limited description of methods in primary studies including randomisation process.[SR]. Publication bias not assessed [MR]</i>
<b>** Lundell 2015</b> 9 RCTs, n=982 R-AMSTAR = 39 COPD	<b>TH:</b> Interactive telemonitoring or counselling <b>Explicit SM:</b> Focus of SR was clinical review and advice	Meta-analyses: significant improvement vs control in time spent physically active (MD 64.7mins, 95%CI 54.4 to 74.9) No significant difference in exercise tolerance (MD 1.3 m (95% CI -8.1 to 5.5)) and dyspnoea score (MD 0.088 (95% CI 0.056 to 0.233))	<b>COPD:</b> illustrated as neutral
<b>** McLean 2011</b> 10 RCTs, n=1004 R-AMSTAR = 43 COPD	<b>TH:</b> Home-based TH including telemonitoring and structured telephone support <b>Implied SM:</b> Focus of SR was monitoring and action plan; information and education (n=4)	Meta-analyses: significant reduction vs control in hospitalisations (OR 0.27 (95% CI 0.11 to 0.66) and emergency dept. visits OR 0.46 (95%CI 0.33 to 0.65) No significant difference in mortality (OR 1.05 (95%CI 0.63 to 1.75)) or QOL (MD in SGRQ. -6.57 (95%CI -13.62 to 0.48))	<b>COPD:</b> illustrated as positive (hatched) <i>Heterogeneity in definitions of COPD and interventions evaluated. Theoretical work and modelling of complex interventions unclear[SR]</i>
<b>* Polisena 2010</b> 7 RCTs, n=697 R-AMSTAR = 35 COPD	<b>TH:</b> Home telemonitoring and telephone support <b>Implied SM:</b> Focus of SR was monitoring with action plan	Meta-analysis: no significant difference in mortality between telephone support and control (RR 1.07 (95% CI 0.70 to 1.62))* No overall improvement in QOL with home telemonitoring With telephone support 5/5 reported fewer hospitalisations and 4/4 reported fewer emergency dept. visits	<b>COPD:</b> illustrated as neutral <i>Clinical heterogeneity due to diverse study populations and study design. Insufficient number of studies to assess publication bias. [SR]</i>
<b>Cancer Reviews</b>			
<b>** Beatty 2013</b> 1 RCT, n=62 R-AMSTAR=31 Breast cancer	<b>TH:</b> Moderated internet-based self-help <b>Explicit SM:</b> Focus of SR was lifestyle advice/support; psychological support (n=1)	0/1 showed improvements in QOL or 'emotional wellbeing'	<b>Cancer:</b> illustrated as neutral <i>Level of professional input is unclear – may not truly qualify as telehealth. [MR]</i>
<b>**Kuijpers 2012</b> 1 RCT, n=325 R-AMSTAR=31 Breast cancer and prostate cancer	<b>TH:</b> Internet-based interventions <b>Explicit SM:</b> Focus of SR was lifestyle advice/support	No significant improvement in patient empowerment	<b>Excluded:</b> no control outcomes <i>Little evidence directed at cancer specifically. Limited description of methods in primary studies including randomisation process. [SR]</i>
<b>* McAlpine 2015</b>	<b>TH:</b> Online education	0/2 reported improved QOL	<b>Cancer:</b> illustrated as neutral

4 RCTs R-AMSTAR= 29 Cancer (lung n=1, breast n=1, various n=2)	programmes linking patient with clinician <b>Explicit SM:</b> Focus of SR was information and education	1/2 reported improved symptom scores	<i>No quality assessment [MR].</i>
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**Abbreviations**

CI – confidence interval; COPD – Chronic Obstructive Pulmonary Disease; DM- diabetes mellitus; HF – heart failure; MD – mean difference; PEF – Peak expiratory flow; RCT – randomised controlled trial; RR – Relative risk; SGRQ - St George's Respiratory Questionnaire; SR – Systematic review; T1DM – type 1 diabetes mellitus; T2DM – type 2 diabetes mellitus; TH – Telehealth

\*The risk ratio was originally published as 1.21 (95%CI 0.84 to 1.75), however this was shown to have been the result of an error which was subsequently identified (ref) and corrected (ref).