

11. The information (such as on-line help, on-screen messages and other documentation) provided with this system was clear.

N/A **STRONGLY** 1 2 3 4 5 6 7 **STRONGLY**
 DISAGREE
 COMMENTS:

12. It was easy to find the information I needed.

N/A **STRONGLY** 1 2 3 4 5 6 7 **STRONGLY**
 DISAGREE
 COMMENTS:

13. The information provided for the system was easy to understand.

N/A **STRONGLY** 1 2 3 4 5 6 7 **STRONGLY**
 DISAGREE
 COMMENTS:

14. The information was effective in helping me complete the tasks and scenarios.

N/A **STRONGLY** 1 2 3 4 5 6 7 **STRONGLY**
 DISAGREE
 COMMENTS:

15. The organization of information on the system screens was clear.

N/A **STRONGLY** 1 2 3 4 5 6 7 **STRONGLY**
 DISAGREE
 COMMENTS:

16. The interface of this system was pleasant.

Note: The interface includes those items that you use to interact with the system. For example, some components of the interface are the keyboard, the mouse, the screens (including their use of graphics and language).

N/A **STRONGLY** 1 2 3 4 5 6 7 **STRONGLY**
 DISAGREE
 COMMENTS:

17. I liked using the interface of this system.

N/A **STRONGLY** 1 2 3 4 5 6 7 **STRONGLY**
 DISAGREE
 COMMENTS:

18. This system has all the functions and capabilities I expect it to have.

N/A **STRONGLY** 1 2 3 4 5 6 7 **STRONGLY**
 DISAGREE
 COMMENTS:

19. Overall, I am satisfied with this system.

N/A **STRONGLY** 1 2 3 4 5 6 7 **STRONGLY**
 DISAGREE
 COMMENTS: