

Supplement 2: Selection criteria

Study type:

Include	Exclude
Primary qualitative research studies Interviews/focus groups Peer reviewed	Theses/Dissertations Opinion articles Case studies Surveys (quantitative) Organisation reports Reviews

Primary health care professionals:

Include	Exclude
Nurses General practitioners Midwives Health visitors (nurse/midwives) Pharmacists	Obstetricians Psychologists Psychotherapists Physiotherapists Counsellors Social workers Managers Interpreters Volunteers Unqualified health professional (e.g student nurse) Unspecified staff within service providers

Health care service users:

Include	Exclude
Refugees Asylum seekers Forced/Involuntary migrants Refugee claimant	Migrants Immigrants Undocumented migrant Illegal immigrant

Setting of practice of health professionals:

Include	Exclude
Community Community health centres General practices Community clinics Refugee/asylum centres	Asylum seeker detention centre Hospitals- acute care Specialist centres: referral from primary care

High-income countries (World Bank classification 2015¹):

Include:

Andorra	Guam	Saudi Arabia
Antigua and Barbuda	Hong Kong SAR, China	Seychelles
Argentina	Hungary	Singapore
Aruba	Iceland	Sint Maarten (Dutch part)
Australia	Ireland	Slovak Republic
Austria	Isle of Man	Slovenia
Bahamas, The	Israel	Spain
Bahrain	Italy	St. Kitts and Nevis
Barbados	Japan	St. Martin (French part)
Belgium	Korea, Rep.	Sweden
Bermuda	Kuwait	Switzerland
Brunei Darussalam	Latvia	Taiwan, China
Canada	Liechtenstein	Trinidad and Tobago
Cayman Islands	Lithuania	Turks and Caicos Islands
Channel Islands	Luxembourg	United Arab Emirates
Chile	Macao SAR, China	United Kingdom
Croatia	Malta	United States
Curaçao	Monaco	Uruguay
Cyprus	Netherlands	Venezuela, RB
Czech Republic	New Caledonia	Virgin Islands (U.S.)
Denmark	New Zealand	
Equatorial Guinea	Northern Mariana Islands	
Estonia	Norway	
Faeroe Islands	Oman	
Finland	Poland	
France	Portugal	
French Polynesia	Puerto Rico	
Germany	Qatar	
Greece	Russian Federation	
Greenland	San Marino	

Focus of study:

Include	Exclude
Experiences providing primary healthcare for refugees and asylum seekers	Experiences treating a specific condition common in refugees and asylum seekers, but no focus on healthcare interactions. Experiences of a particular service or organisation for refugees and asylum seekers HCP's perspectives on refugees and asylum seekers' experiences

¹ The World Bank, World Bank list of economies (July 2015) [Data file]. Retrieved from <http://data.worldbank.org/about/country-and-lending-groups>