

Appendix 3 Google Search Strategy

- the first 100 hits of the following strings will be examined for electronic communication tools that meet the specified inclusion and exclusion criteria

Key Terms

1. (electronic | online | web-based | web based | internet | computer-based) (“patient*physician” | “patient*nurse” | “patient*clinician” | “patient* provider” | “patient*pharmacist”) (communication | messaging | contact) (tool | app | application | system | portal | platform | network)
2. (electronic | online | web-based | web based | internet | computer-based) (communication | messaging | contact) (tool | app | application | system | portal | platform | network)
3. (“patient*physician” | “patient*nurse” | “patient*clinician” | “patient* provider” | “patient*pharmacist”) (communication | messaging | contact) (tool | app | application | system | portal | platform | network)
4. (healthcare | physician | provider | clinician | pharmacist | nurse) (eVisits | telehealth | telemedicine)
5. (healthcare | physician | provider | clinician | pharmacist | nurse) (eVisits) (tool | app | application | system | portal | platform | network)
6. (healthcare | physician | provider | clinician | pharmacist | nurse) (patient) (tool | app | application | system | portal | platform | network)