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Views of commissioners, managers and healthcare professionals on the NHS Health Check programme: a systematic review

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Complete List of Authors:	Mills, Katie; University of Cambridge, Public Health & Primary Care Harte, Emma; RAND Europe Martin, Adam; Academic Unit of Health Economics, Leeds Institute of Health Sciences MacLure, Calum; RAND Europe Griffin, Simon; The Primary Care Unit, Institute of Public Health Mant, Jonathan; University of Cambridge, General Practice and Primary Care Research Unit Meads, Catherine; Anglia Ruskin University, Faculty of Health, Social Care and Education Saunders, Catherine; University of Cambridge, Cambridge Centre for Health Services Research Walter, Fiona; University of Cambridge, Dept of Public Health and Primary Care Usher-Smith, Juliet; The Primary Care Unit, Institute of Public Health
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3 **Views of commissioners, managers and healthcare professionals on the NHS Health**
4 **Check programme: a systematic review**
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8 Mills K¹, Harte E², Martin A³, MacLure C², Griffin SJ^{1,4}, Mant J¹, Meads C⁵, Saunders CL¹,
9 Walter FM¹, Usher-Smith JA¹
10

11
12
13 ¹The Primary Care Unit, Institute of Public Health, University of Cambridge, Box 113
14 Cambridge Biomedical Campus, Cambridge, CB2 0SR, UK

15 ²RAND Europe, Westbrook Centre, Milton Road, Cambridge, CB4 1YG, UK

16
17 ³Academic Unit of Health Economics, Leeds Institute of Health Sciences, University of
18 Leeds, Leeds, LS2 9LJ, UK

19
20
21 ⁴MRC Epidemiology Unit, University of Cambridge, Institute of Metabolic Science,
22 Cambridge, CB2 0QQ, UK

23
24
25 ⁵Faculty of Health, Social Care and Education, Anglia Ruskin University
26

27
28 Correspondence to: Juliet Usher-Smith jau20@medschl.cam.ac.uk
29

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ABSTRACT

Objective: To synthesize data concerning the views of commissioners, managers and health-care professionals towards the NHS Health Check programme in general and the challenges faced when implementing it in practice.

Design: A systematic review of surveys and interview studies with a descriptive analysis of quantitative data and thematic synthesis of qualitative data.

Data sources: An electronic literature search of Medline, Embase, Health Management Information Consortium (HMIC), Cumulative Index of Nursing and Allied Health Literature (CINAHL), Global Health, PsycInfo, Web of Science, OpenGrey, the Cochrane Library, NHS Evidence, Google Scholar, Google, Clinical Trials.gov and the ISRCTN registry to 09/11/16 with no language restriction and manual screening of reference lists of all included papers.

Inclusion criteria: Primary research reporting views of commissioners, managers or healthcare professionals on the NHS Health Check programme and its implementation in practice.

Results:

Of 18,524 citations, 15 articles met the inclusion criteria. There was evidence from both quantitative and qualitative studies that some commissioners and general practice healthcare professionals were enthusiastic about the programme while others raised concerns around inequality of uptake, the evidence-base and cost-effectiveness. In contrast, those working in pharmacies were all positive about programme benefits, citing opportunities for their business and staff. The main challenges to implementation were: difficulties with IT and computer software; resistance to the programme from some GPs; the impact on workload and staffing; funding; and training needs. Inadequate privacy was also a challenge in pharmacy and community settings, along with difficulty recruiting people eligible for Health Checks, and poor public access to some venues.

Conclusions:

The success of the NHS Health Check Programme relies on engagement by those responsible for its commissioning, management and delivery. Recognising and addressing the challenges identified in this review, in particular the concerns of GPs, is important for the future of the programme.

Strengths and limitations of this study

- This is the first study to systematically synthesize data concerning the views of commissioners, managers and healthcare professionals on the NHS Health Check programme.
- By including quantitative and qualitative data and studies not published in the mainstream medical literature it provides a comprehensive overview.
- However, the included studies were at risk of selection bias with recruitment consistently reported to have been difficult and all included only small sample sizes.
- Participants may also have responded in ways that reflected best practice or views they felt they ought to hold rather than their true views.

INTRODUCTION

Despite improvements in clinical care and reductions in risk factors such as smoking, cardiovascular disease (CVD) remains the leading cause of years of life lost in the UK¹, with nearly 400 people dying each day from CVD across England and Wales². To help reduce this burden of disease the National Institute for Health and Care Excellence^{3,4} and World Health Organization⁵ recommend incorporating primary prevention initiatives. To address this, in 2009 Public Health England (PHE) introduced the NHS Health Check programme in England. The aim of the programme is to offer to all those between 40 and 74 years of age, with no pre-existing CVD, type 2 diabetes or dementia, an assessment of their risk of developing CVD and diabetes and advice about risk management, including medication, lifestyle advice and referral services.

The NHS Health Checks are held in General Practice (GP) surgeries, pharmacies, and community settings and are delivered by GPs, practice nurses, Health Care Assistants (HCAs), pharmacists and/or pharmacy assistants. Although it has been a mandated public health service since 2013 with clear guidelines on the required elements⁶, there is flexibility in how local areas choose to commission the programme with GP surgeries and pharmacies choosing whether to deliver NHS Health Checks. The programme itself has also remained controversial, and its effectiveness has been challenged by both researchers and clinicians⁷⁻⁹. The result has been variability in approach to implementation and delivery across the country¹⁰ and varying levels of engagement amongst health care professionals.

As with all individual-level interventions the impact of the NHS Health Check programme depends on those delivering it. This review synthesizes studies describing the views of commissioners, managers and healthcare professionals towards the NHS Health Check programme, and in doing so explores some of the reasons behind this variation and the challenges faced when implementing the programme.

METHODS

We performed a systematic literature review following a study protocol (available on request) that followed the PRISMA guidelines¹¹.

Search strategy

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Published studies were identified from the results of an existing literature review conducted by PHE covering the period from 1st January 1996 to 9th November 2016. This was supplemented by a search in Web of Science and OpenGrey over the same time period. We undertook hand searches of the reference lists of all included publications and performed additional online searches for further publications by named authors identified in the search. Searches completed by PHE included the following sources: Medline, PubMed, Embase, Health Management Information Consortium (HMIC), Cumulative Index of Nursing and Allied Health Literature (CINAHL), Global Health, PsycInfo, the Cochrane Library, NHS Evidence, Google Scholar, Google, Clinical Trials.gov and the ISRCTN registry. Full details of all the search strategies are shown in Appendix 1. No language restrictions were applied.

Study eligibility criteria

Study selection was a two-part process. Initially, studies were screened by title and abstract for potential relevance to the NHS Health Checks. We excluded commentaries, editorials and opinion papers. In the second stage we identified studies reporting the views and experiences of healthcare professionals on NHS Health Checks. Two researchers (JUS and AM) read the full-text of all the potentially relevant studies. Studies for which it was unclear whether or not these inclusion criteria were met were discussed at consensus meetings with the wider research team.

Data extraction, quality assessment and synthesis

Data extraction was completed independently by two researchers (JUS + AM/CS/KM for the quantitative data and JUS + EH/CMa/KM for the qualitative data). Data extracted included study design, time period, recruitment method, participants and analytic method. Studies were also assessed for quality using the Critical Appraisal Skills Programme (CASP) checklist¹² for qualitative studies or a combined CASP checklist for cohort or randomized-controlled trials for the quantitative studies. No studies were excluded on the basis of quality alone.

We synthesized the qualitative data using thematic synthesis approaches which have been described in detail elsewhere¹³. Briefly, after initial reading and re-reading the papers we first coded all findings under the headings of “results” and findings” within the primary studies. We then organised these codes into descriptive, and subsequently analytical, themes. The initial coding was completed by two researchers (JUS and EH/CMa). Each researcher had

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3 experience of conducting and analysing qualitative data and brought their own professional
4 background (academic general practice, public services, health systems and innovation) to the
5 interpretation of the findings. Consensus meetings were held with the wider research team,
6 which included researchers with both clinical and non-clinical backgrounds and those with
7 relevant topic expertise, to discuss the emerging codes and develop descriptive and analytical
8 themes. To allow for appreciation of the data reviewed in these studies, illustrative
9 quotations have been included alongside the analytical themes presented.
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16 For the quantitative data, we extracted all the findings from the studies and synthesized those
17 descriptively, grouping similar aspects together.
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20 21 **RESULTS**

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23 The initial literature search generated 18,524 titles and abstracts. 178 papers were potentially
24 relevant to NHS Health Checks. These were reviewed at full text level (Figure 1). Of those,
25 164 were excluded. Reasons were that they did not include any relevant data for this research
26 question, were duplicates or commentaries, or did not describe NHS Health Checks. Through
27 citation searching one additional article was identified. This review is, therefore, based on 15
28 articles¹⁴⁻²⁸. The characteristics of these are shown in Table 1 and the detailed quality
29 assessment is shown in Tables 2a and b.
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36 The studies used a range of designs. One included quantitative results from surveys¹⁸, two
37 quantitative results from surveys alongside free-text question responses^{14,17,21}, one free-text
38 responses from a survey²⁸, and 10 findings from semi-structured interviews^{15,16,19,20,22-27}. The
39 majority ($n=10$) reported the views of healthcare professionals working within general
40 practice. Four included pharmacists^{16,18,20,22}, four those delivering NHS Health Checks within
41 community settings^{22,24,25,28}, and two commissioners^{20,22}. Most collected data within the first
42 two years of the programme (2009-2011). Sample sizes ranged between 25 and 442 for the
43 survey studies and between 4 and 58 for the interview studies. All of the qualitative studies
44 were considered to be of medium or high quality and the three quantitative studies were all of
45 medium quality. Response rates for the two survey studies that reported them were 24% for
46 GPs¹⁷, 76% for practice managers¹⁷, and 34% for pharmacists¹⁸.
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56 **Overall views of the NHS Health Check Programme**

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Commissioners

Only one study reported the views of commissioners on the programmes as a whole²². Across the 14 commissioners interviewed, their enthusiasm for NHS Health Checks varied: while many approaching the programme positively, others described lower levels of engagement.

“It’s very difficult to provide reassurance when on a personal level you’re not sure if you’ve 100% bought into the programme either” Commissioner²²

General practice healthcare professionals

Two studies reported quantitative results from surveys with general practice healthcare professionals. In one, a survey of 43 GPs from 31 practices¹⁷, 51% ($n=22$) viewed the programme as important, 54% ($n=24$) as beneficial to their patients, and 5% ($n=2$) considered the NHS Health Check programme to be a waste of time and resources. In the same study 36 out of 81 GPs and practice managers (44%) felt the high risk patient identification was beneficial to the practice. In a second survey of 25 healthcare professionals 72% ($n=18$) perceived that NHS Health Checks were useful in early detection and gave time to discuss patient health and lifestyles¹⁴.

Of the ten interview studies, in general participants expressed the view that NHS Health Checks were beneficial in the early detection and prevention of disease^{15,19,22,26}.

“It’s a good way to try and prevent illness and long term or serious conditions developing in the future” Practice manager¹⁹

“I think it’s a very good idea. We have a very high proportion of our patients who suffer with diabetes, almost 10% of our patients are diabetic so I thought this was an excellent opportunity to screen those earlier and pick them up.” GP²⁶

There were, however, a number of concerns raised about the programme. In particular, some GPs described how they felt the programme attracted the “worried well” and that the patients who would benefit the most were the ones who were least likely to attend^{14,15,21–23}.

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3 *“if you send out an invite to a large number of people then the people who present*
4 *themselves (laughs) er might well fit into that worried well category, um won't*
5 *necessarily be um the HGV driver who works long hours and smokes a lot” GP²³*
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10 Many also described doubts about the long-term benefits and the costs of implementation,
11 including staff resources and lack of evidence for the effectiveness^{14,15,17,19,23}.
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14 *“I don't think there is an awful lot of value. I think you'll pick up a few people a little*
15 *bit earlier. Now whether that's worth the cost, obviously it's great for those individual*
16 *patients, whether that's worth the cost of running a programme like this. I'd be*
17 *amazed if it was.” Nurse²³*
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21 *“I think really this is mass screening and there's not a great deal of proof behind*
22 *it.....Not entirely convinced with being told we have to offer a check to everyone.”*
23 *GP¹⁵*
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30 Linked to this, participants in several of the studies described the challenges to achieving
31 behaviour change and the difficulties they had getting people to make longstanding changes
32 to their lifestyle following the health checks^{26 15,25 14}.
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36 *“Even if you access them, even if you find out that they're a really high risk score*
37 *then getting these people to take on board you know the lifestyle changes, changes to*
38 *their diet, exercising more. It's very difficult to get them to take those changes on.”*
39 *Nurse¹⁵*
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45 Managing high-risk levels of alcohol consumption was felt to be especially challenging for
46 some GPs and staff, particularly amongst patients in certain religious groups in which alcohol
47 consumption can be stigmatised²⁶. A lack of resources and lack of, or inconsistency of, well-
48 funded support services in the wider community also contributed to this^{14,15,22,26}.
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53 *“We used to have things called exercise referral and we refer people to free gym*
54 *sessions and send them to Slimming World and they'd get Slimming World sessions.*
55 *We had really good responses and really good uptake for that, but that's all gone*
56 *now.” Nurse¹⁵*
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Pharmacists

Three studies described the views of pharmacists^{16,18,20}. Two of these interviewed pharmacists and those involved in the delivery of NHS Health Checks in pharmacies^{16,18}. The third sent out a postal questionnaire to pharmacists, reporting a 34% response rate²⁰. In contrast to the studies with healthcare professionals from general practice, very few participants from pharmacies discussed the benefits or otherwise of the NHS Health Checks to patients. Instead the focus was on the benefits of delivering NHS Health Checks in pharmacies, with all feeling it offered immense job satisfaction, promoted the image of the pharmacy and provided a good opportunity for staff development^{16,18,20}.

"I wanted to do this regardless... if I'm in a position where I can give somebody information that will then enable them to change their behaviour and live a healthier life that's a satisfying thing to do." Pharmacist¹⁶

"For being the place to come in your local area for your health concerns, I think all round, for both the staff personally and for the company's goal, I think it's a positive thing." Pharmacist¹⁶

Those delivering NHS Health checks in community settings

No studies reported the views towards the programme as a whole from those involved in delivering NHS Health Checks in community settings.

Challenges to implementation

One study reported challenges to implementation across all settings reported by commissioners²². In that study the greatest challenges were: engaging with GPs, both to encourage them to deliver NHS Health Checks within their practice and to facilitate delivery by non-GP providers; difficulties with data management in the absence of standard Read Codes when NHS Health Checks were first introduced, and the lack of clear national guidelines around data handling; and ensuring consistency of provision across GPs, particularly with the lack of a formal quality assurance or monitoring system at the time.

"The massive thing is the sheer variability in delivery. You get some star performers and some people that just won't engage with it" Commissioner²²

General practice

Seven studies described the challenges general practice healthcare professionals had experienced when implementing the NHS Health Checks within their practice. The main challenges are summarised in Table 3. Difficulties with IT and computer software were mentioned in over half of the studies, particularly related to the call and recall system when the programme was introduced^{15,17,21,22} with 39% of practice managers in one study reporting difficulties with the clinical system, software, or errors in the existing data¹⁷. Impact on workload was also cited as a challenge for some. In a survey of 25 healthcare professionals, approximately 40% indicated there had been issues with staffing levels since starting to deliver NHS Health Checks, with some attributing these issues to the extra workload created by NHS Health Checks¹⁴.

“NHS Health Check generates a huge workload for our staff in addition to what we do, a roughly 20 per cent additional workload” Nurse¹⁴

In other studies, practice managers and GPs also generally agreed that the programme’s impact on workload had knock-on effects on other services¹⁷, with the financial reimbursement considered not sufficient to justify the work^{17,22,26} or influencing their implementation²⁶.

“In order to get good payments we had to reach 50% target within three months ...it was important for us to get the targets very very quickly.” GP²⁶

Concerns about remuneration were also reported by commissioners who claimed that NHS Health Checks were less of a priority as they are not part of the Quality and Outcomes Framework (QOF) for which GPs get paid²².

“GPs have a very ‘small business’ mentality, and if the Health Care Assistant is off doing a Health Check and can’t be doing something else for them, they get very jittery about that” Commissioner²²

Inadequate training was the final theme and was discussed in many of the studies^{14,15,21,26}. These include a survey of 25 health care professionals in which 44% ($n=11$) indicated that

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3 they required further training¹⁴. A survey of staff at 65 general practices in two inner London
4 boroughs showed that staff at 62% (n=40) and 65% (n=42) of practices had attended training
5 in delivering lifestyle advice or risk information, but only 43% (n=28) of practices reported
6 that staff had attended training in measurement methods; at 23% (n=15) of practices no
7 specific training was reported and 28% (n=18) considered that additional training would have
8 been beneficial²¹. In free text responses 24% (n=5/21) of health care professionals suggested
9 that improvements to staff training and capacity were required²¹.
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16 *“[Training] would be good. As I say, we just learnt from our healthcare assistant*
17 *what to do; basically it was like kind of on the job training... It would be nice to*
18 *understand it in depth more, wouldn't it?” HCA¹⁵*
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23 **Pharmacies**

24 Three studies reported the challenges faced by those involved in commissioning or delivering
25 NHS Health Checks within pharmacies. In a survey of 442 community pharmacists¹⁸, the
26 three most important perceived barriers to implementation were lack of time, lack of staff and
27 lack of reimbursement (all reported by over 55% of respondents). Lack of time and staff were
28 also referred to in qualitative interviews with pharmacy staff. In particular, they described
29 how, due to other commitments, most pharmacists did not have the capacity to perform the
30 initial assessments as part of the NHS Health Checks. Instead, these were carried out by
31 pharmacy assistants, who in turn needed more substantial training than was initially
32 offered^{16,18,20}
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41 *“The people they have working for them... haven't got the background in care*
42 *knowledge or expertise. It wasn't like a GP surgery where you have Healthcare*
43 *Assistants and Practice Nurses who on a day to day basis take blood pressures, take*
44 *pulses, take blood and give advice on health” PCT staff member²⁰*
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49 Difficulties with funding were also discussed by commissioners who had had to develop
50 different agreements from those with general practice as pharmacies pay VAT on all services
51 they deliver and had had to allocate additional funds for unexpected costs, such as having to
52 vaccinate pharmacy staff to allow them to handle blood and bodily fluids²⁰.
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3 Other challenges (Table 3) identified by pharmacists and commissioners included: lack of
4 private space for consultations (25% ($n=111/442$)¹⁸); difficulties with IT, particularly the
5 need for a sufficiently secure internet connection to allow them to transfer patient identifiable
6 data; and difficulty recruiting participants as the eligible population was largely dictated by
7 footfall within the pharmacy^{18,20,22}. Some pharmacies that were very close to GP practices
8 delivering the NHS Health Check, also experienced competition between settings.
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15 *“Actually there’s another problem, capturing the people. Everyone is out to capture*
16 *them...it’s very hard if you see someone coming in and say, ‘Oh! You could be a*
17 *candidate’, and they say, ‘The surgery has approached me and I’m going there’.”*
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19 Pharmacy representative²⁰
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23 **Community settings**

24 Three studies reported the views of those involved in delivering NHS Health Checks in
25 community settings^{24,28,22}. In contrast to some of the views expressed by HCAs working in
26 general practice, in a small study of 10 HCAs delivering community-based NHS Health
27 Checks, most felt there were enough staff and felt they had adequate support²⁸ and workers
28 on a Health Bus found delivering NHS Health Checks to be fulfilling, enjoyable and overall a
29 positive experience²². The main challenges identified (Table 3) were poor access to some
30 venues, inadequate privacy, problems with some of the equipment and connection to the
31 internet, and resistance from GPs to accept referrals from third-party providers.
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40 *“I don’t think you come across very professional when you’re sitting in a kitchen and*
41 *all huddled round and all on top of each other. And it’s not very nice for the patients,*
42 *because...quite personal information”* Nurse²⁴
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46 *“Because we were all in the same room it was easy to listen to what was happening*
47 *next door.”* HCA²⁸
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51 **DISCUSSION**

52 **Key findings**

53 While there was evidence that some commissioners, managers and healthcare professionals
54 working in general practice could see the benefit of the NHS Health Check programme for
55 patients, in the largest survey of GPs only half viewed the programme as important and
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3 beneficial to their patients. A range of views was also seen in qualitative studies where some
4 were enthusiastic while others raised concerns around inequality of uptake, the evidence
5 behind the programme, and the cost-effectiveness. In contrast, those working in pharmacies
6 were all positive about the programme, citing opportunities for their business and staff as
7 reasons.
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12 A number of challenges to implementation were identified. Difficulties with IT and computer
13 software and resistance to the programme from GPs were described across all settings. The
14 impact on workload and staffing, funding, and training needs were also challenges in general
15 practice and pharmacy settings, while inadequate privacy was common to both pharmacies
16 and community settings. Some pharmacies also experienced difficulty recruiting people for
17 NHS Health Checks and poor access to some venues was reported in community settings.
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24 **Strengths and limitations**

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26 The strengths of this review include the comprehensive electronic search across multiple
27 databases, the inclusion of reports not published within the mainstream medical literature,
28 and the synthesis of both quantitative and qualitative data. However, all the studies included
29 only small sample sizes and so may not be generalizable beyond the study context. In
30 addition, recruiting GPs was consistently reported to have been difficult, especially from
31 practices performing fewer NHS Health Checks, and the pharmacists who took part were all
32 from pharmacies already involved in delivering NHS Health Checks; these studies are
33 therefore at a particular risk of selection bias. Although the studies included a range of
34 professionals from different settings, the views reported may, therefore, reflect the opinions
35 of those who are particularly enthusiastic or negative, or have strong views about the NHS
36 Health Check programme. The findings are also constrained by the questions addressed by
37 the original researchers. Secondly, across all the studies it is possible that participants
38 responded in ways that reflected best practice or the views they felt they ought to hold and so
39 the findings may not reflect their true personal views. We also did not have access to the
40 original data and so were only able to synthesize the findings considered by the authors of the
41 original studies as worthy of report. Finally, all but two studies were conducted prior to 2013
42 and so may not reflect changes to the programme since then.
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55 **Comparison with existing literature**

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3 The main challenges to implementation identified in this study are consistent with those
4 reported for prevention and health promotion in general. A multinational study across 11
5 European countries which included over 2000 GPs found that, although GPs believed
6 prevention and health promotion was important, the workload, lack of time and need for
7 funding limited their engagement²⁹. Issues around workload and lack of time were also the
8 two main barriers in a survey of GP views of their role in cancer prevention in the UK³⁰ and,
9 along with lack of funding, were reported in a questionnaire survey of general practice
10 healthcare professionals views on advising patients about physical activity³¹ and a qualitative
11 study of lifestyle counselling in Ireland³². The concerns expressed by some healthcare
12 professionals in this study about the difficulties changing patients' behaviours are also
13 commonly reported in the literature^{31,33-35}: in one survey 40.3% (n = 112/278) GPs agreed
14 that patients' behaviours are established and difficult to change³⁰.

24 **Implications for clinicians, policymakers and future research**

25 Given their central role in the success of the programme, the finding that a number of
26 commissioners, GPs and other general practice staff had doubts about the evidence behind the
27 programme has important implications for future delivery of NHS Health Checks. Lack of
28 belief about proven effectiveness has been identified as one of the main barriers to offering
29 health promotion activities within routine care amongst Dutch GPs and nurses³⁵ and evidence
30 of effectiveness as one of the main incentives for GPs in a multinational study²⁹. A survey of
31 Australian GPs' views on clinical guidelines also cited an evidence base as the most
32 important factor in their deciding whether to follow the recommendations of a guideline³⁶. In
33 the eight years since the programme was introduced there has been a growing evidence base
34 around the NHS Health Checks. In contrast to the views held by many of the healthcare
35 professionals in these studies, evidence suggests, for example, that, in part due to targeted
36 approaches, more people in the most deprived quintile compared with the least deprived
37 quintile have had NHS Health Checks³⁷⁻³⁹ and there has been a consistent 3% to 4% increase
38 in statin prescribing amongst attendees of the NHS Health Check compared with matched
39 non-attendees⁴⁰⁻⁴². Ensuring that programmes are effective and producing up-to-date,
40 concise, summaries of the evidence and estimated benefits for different patient groups in an
41 easily accessible format should therefore be a priority for those supporting delivery of the
42 NHS Health Check programme and other similar prevention programmes. Piloting future
43 programmes to provide such evidence before rolling them out nationally and including a
44 phased roll out with in-built evaluation may also help address some of these concerns,
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3 particularly amongst GPs whose engagement is key to delivery of the programme in all
4 settings.
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8 Anticipating and addressing training needs and difficulties with IT and computer software
9 early may also increase engagement. Indeed, in 2013, since the majority of these studies were
10 published, PHE introduced standard Read codes to facilitate data entry, updated software for
11 identifying those eligible, and provided additional online training modules for healthcare
12 professionals.
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18 Overcoming some of the other challenges identified, such as funding and increased workload,
19 are more difficult given the context of the current financial crisis within the NHS and reports
20 of primary care services being stretched beyond safe limits by the needs of those with
21 existing morbidity⁴³. However, this review suggests there may be greater enthusiasm amongst
22 pharmacies than general practices for delivering NHS Health Checks. Capitalising on this
23 may be an effective way to reduce pressure on general practice whilst at the time empowering
24 pharmacists to take on a wider role within healthcare⁴⁴.
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32
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38 helpful comments on our analysis.
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45 A summary of the findings reported in this manuscript have been published online by Public
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47 http://www.healthcheck.nhs.uk/commissioners_and_providers/evidence/) and RAND
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49 journal.
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55 **Contributors**

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3 KM synthesised and interpreted the findings and wrote the first draft of the manuscript. EH
4 screened articles for inclusion, extracted and synthesised the qualitative data, interpreted the
5 findings and critically revised the manuscript. CMa extracted and synthesised the qualitative
6 data and critically revised the manuscript. AM screened articles for inclusion, interpreted the
7 findings and critically revised the manuscript. CS, CM, FW, SG and JM developed the
8 protocol, interpreted the findings and critically revised the manuscript. JUS developed the
9 protocol, screened articles for inclusion, extracted and synthesised the quantitative and
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36 **Data sharing**

37 All data are available from the reports or authors of the primary research. No additional data
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43 **Competing Interests**

44 All authors have completed the Unified Competing Interest form at
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10 All authors had full access to all of the data in the study and can take responsibility for the
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14 The corresponding author affirms that the manuscript is an honest, accurate, and transparent
15 account of the study being reported; that no important aspects of the study have been omitted;
16 and that any discrepancies from the study as planned (and, if relevant, registered) have been
17 explained.
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22 23 **FIGURE LEGENDS**

24 Figure 1. PRISMA flow diagram
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Table 1. Features of studies

Author/ year	Type of report	Study period	Location of study	Setting of NHS Health Check	Data collection method	n	Method of recruitment to study	Participant characteristics	Method of analysis
Baker 2015 ¹⁴	Journal article	Not given	South West England	30.1% of total practices delivering NHS Health Checks	Surveys including quantitative and qualitative questions	25	Identified randomly via the County Medical List to ensure geographic spread	2 GPs, 14 practice managers, 6 practice nurses, 2 healthcare assistants and 1 administrator	Descriptive statistics Thematic analysis
Crabtree 2010 ¹⁶	Conference abstract	2009	Not given	32 (of 35) pharmacies in the area delivering NHS Health Checks	Semi-structured telephone interviews	32	All 35 pharmacies delivering the service were contacted	15 pharmacists, 13 support staff and 4 pre-registration pharmacists	Thematic analysis
Greenwich 2011 ²⁸	Report	2011	Greenwich	Community	Open-ended questionnaire	11	All (12) clinicians delivering community outreach services providing NHS Health Checks were invited	Healthcare assistants, nurses, pharmacists and health trainers	Not described
Ismail and Kelly 2015 ¹⁵	Journal article	2010	Yorkshire	25 general practices	Semi-structured interviews	58	Letters of invitation or flyers to 41 general practices targeted to reflect diversity in terms of performance	Healthcare assistants, GPs, practice managers, practice nurses and other support staff	Framework analysis
Krska 2015 ¹⁷	Journal article	2011	Sefton, an area of North West England	33 (of 55) general practices	Postal survey with free text responses	83 (76% of practice managers, 24% of GPs)	Personally addressed letters of invitation with a covering letter to all practice managers and GPs at 55 practices	40 practice managers and 43 GPs	Categorisation of responses
Loo 2011 ¹⁸	Conference abstract	2009	Not given	Pharmacies	Postal questionnaire	442 (34%)	Questionnaire posted to all pharmacies in the area	All pharmacists 59% male; 89.1% full time; 53.4% worked for large multiple pharmacies	Descriptive statistics
McDermott 2016 ¹⁹	Journal article	2013-15	2 London boroughs	17 general practices	Semi-structured interviews	24	Recruited from within a trial of an enhanced invitation method	52% practice managers, 9% healthcare assistants, 30% administrators, 9% public health leads	Framework analysis
McNaughton 2011 ²⁰	Journal article	Not given	Tees Valley	8 pharmacies	Semi-structured interviews	20	Postal invitation	10 primary care trust members, 8 pharmacists, 2 representatives from Local Pharmaceutical Committee	Thematic analysis
Nicholas 2012 ²¹	Journal article	2011	2 London boroughs	70 (of 96) general practices	Survey with free text responses	65	Invitations to all 96 general practices	25 practice managers, 8 GPs, 16 practice nurses, 2 healthcare assistants, 3	Descriptive statistics Content

1										
2									administrators and 14 not	analysis
3									specified	
4	Oswald	Evaluation	2009 –	Teesside	13 general	Semi-structured	25	Letter of invitation to practice	8 practice managers, 14	Thematic
5	2010 ²⁷	report	2010		practices	interviews		managers	practice nurses, 1 GP, 1	analysis
6									healthcare assistant, 1	
7									pharmacist	
8	Research	Research	2013	Not given	All settings	Semi-structured	26	Contacts provided by	14 commissioners, 12 GPs,	Not described
9	works 2013 ²²	report				interviews		Commissioners with snowballing	practice managers, health	
10								recruitment	care assistant, nurse	
11									practitioner, physical	
12									activity development	
13									officer, health bus workers	
14									and a community	
15	Riley 2015 ²⁴	Journal	2013	Bristol	Community	Semi-structured	4	Participants were recruited via	1 practice nurse, 1	Thematic
16		article		inner-city	settings	interviews		their involvement with	healthcare assistant, 1	analysis
17								community outreach events.	engagement worker and 1	
18									health trainer	
19	Riley 2015 ²³	Journal	2013-	Bristol	11 general	Semi-structured	15	18 were invited with purposive	5 GPs, 5 practice nurses, 3	Thematic
20		article	14		practices	interviews		sampling	healthcare assistants, 2	analysis
21									pharmacists	
22	Shaw 2015 ²⁵	Journal	2010-	Birmingham	General	Semi-structured	31	Recruited through lead clinicians	9 GPs, 6 practice	Thematic
23		article	11	and Black	practices and	interviews			managers, 4 practice	analysis
24				Country	community				nurses, 6 healthcare	
25									assistants, 1 alternative	
26									provider director, 1 call	
27									centre manager, 2 call	
28									centre operatives and 2	
29									alternative provider	
30	Shaw 2016 ²⁶	Journal	Not	Birmingham	General	Semi-structured	9	Recruitment undertaken by local	registered practice nurses	Thematic
31		article	given		practices	interviews		NHS trust. No further details	All GPs	analysis
32								provided		

Table 2a. Quality assessment of studies including surveys

Author, date	Study addressed a clearly focused issue	Use of an appropriate method / Randomisation (for RCTs)	Recruitment / comparability of study groups at baseline	Blinding (for RCTs)	Exposure measurement	Outcome measurement	Comparability of study groups during study (for RCTs)	Follow up (for longitudinal studies)	Confounding factors (for non-RCTs):	Applicability to England	Overall
Baker 2015 ¹⁴	●	●	●	n/a	n/a	●	n/a	n/a	●	●	Medium
Krska 2015 ¹⁷	●	●	●	n/a	n/a	●	n/a	n/a	●	●	Medium
Loo 2011 ¹⁸	●	●	●	n/a	n/a	n/a	n/a	n/a	●	●	Medium

● Low ● Medium ● High

Table 2b. Quality assessment of studies including qualitative data

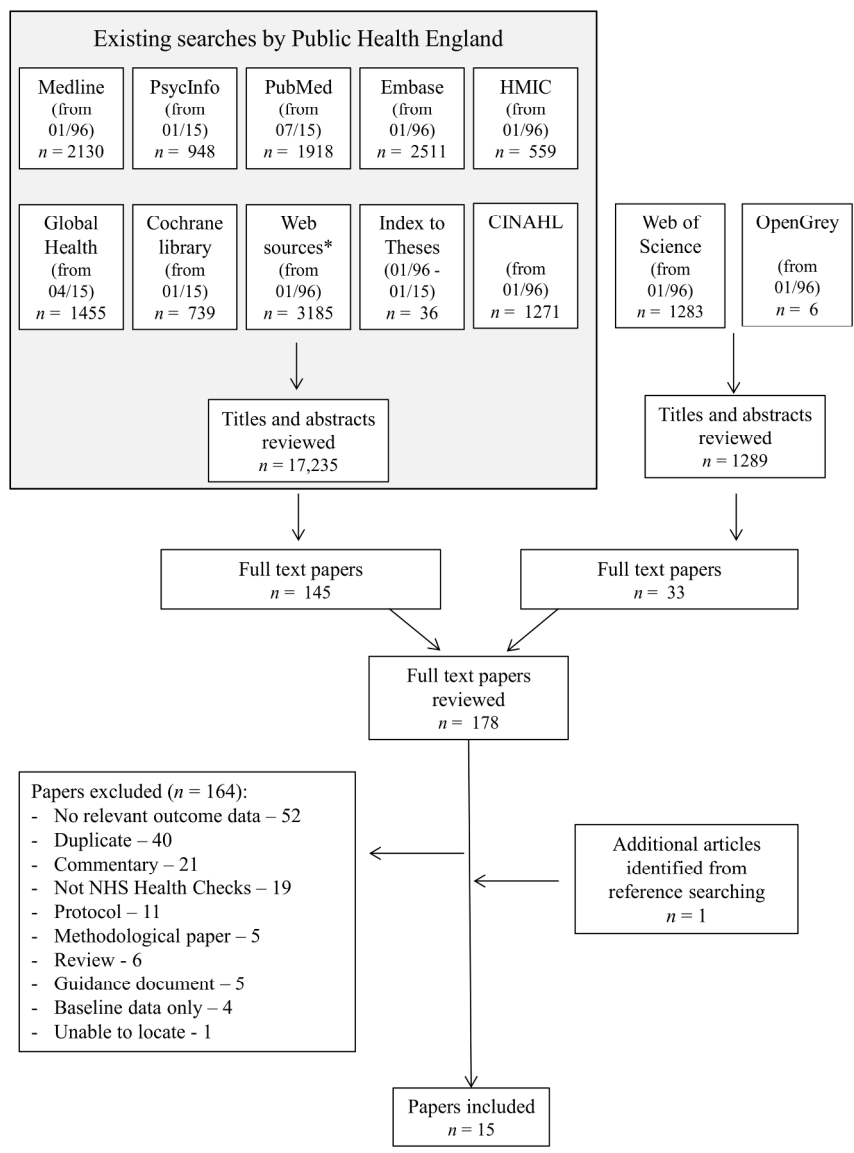
Author, date	Study addressed a clearly focused issue	Appropriateness of qualitative method	Design	Recruitment	Consideration of relationship between research and participants	Ethical issues	Rigor of data analysis	Clarity of statement of findings	Overall
Baker 2015 ¹⁴	●	●	●	•	•	●	●	●	Medium
Crabtree 2010 ¹⁶	●	●	•	•	•	●	•	●	Medium
Greenwich 2011 ²⁸	●	●	●	●	•	•	•	●	Medium
Ismail and Kelly 2015 ¹⁵	●	●	●	●	●	●	●	●	High
Krska 2015 ¹⁷	●	●	•	●	n/a	●	●	●	Medium
McDermott 2016 ¹⁹	●	●	●	•	•	●	●	●	Medium
McNaughton 2011 ²⁰	●	●	●	●	•	●	●	●	High
Nicholas 2013 ²¹	●	●	●	●	n/a	•	●	●	High
Oswald 2010 ²⁷	●	●	●	●	•	●	●	●	Medium
Research Works 2013 ²²	●	●	●	●	•	•	•	●	Medium
Riley 2015 ²³	●	●	●	●	●	●	●	●	High
Riley 2015 ²⁴	●	●	●	●	●	●	●	●	High
Shaw 2015 ²⁵	●	●	●	●	•	●	●	●	High
Shaw 2016 ²⁶	●	●	●	●	•	●	●	●	High

• Low ● Medium ● High

Table 3. Challenges to implementation of NHS Health Checks reported across the settings

Challenge to implementation	General practices	Pharmacies	Community settings
Difficulties with IT and computer software	✓ ^{15,17,21,22}	✓ ^{20,22}	✓ ^{22,24,28}
Impact on workload / staffing	✓ ^{14,15,17,21}	✓ ^{16,18,20}	
Funding	✓ ^{15 17}	✓ ^{18,20}	
Training needs	✓ ^{14,15,21,26}	✓ ^{18,20}	
Resistance from GPs	✓ ²²	✓ ²²	✓ ²²
Inadequate privacy		✓ ^{18,20,22}	✓ ^{24,28}
Difficulty recruiting participants		✓ ^{20,22}	
Poor access to some venues			✓ ²⁸

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PRISMA flow diagram

190x254mm (300 x 300 DPI)

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3 **Appendix 1 – Search strategies**
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Database	Search strategy
Ovid Medline	<p>8</p> <p>9 1. health check*.tw.</p> <p>10 2. (diabetes adj3 screen*).tw.</p> <p>11 3. (cardiovascular adj3 screen*).tw.</p> <p>12 4. (population adj2 screen*).tw.</p> <p>13 5. (risk factor adj3 screen*).tw.</p> <p>14 6. (opportunistic adj3 screen*).tw.</p> <p>15 7. medical check*.tw.</p> <p>16 8. general check*.tw.</p> <p>17 9. periodic health exam*.tw.</p> <p>18 10. annual exam*.tw.</p> <p>19 11. annual review*.tw.</p> <p>20 12. NHSHC.tw.</p> <p>21 13. 1 or 2 or 3 or 4 or 5 or 6 or 7 or 8 or 9 or 10 or 11 or 12</p> <p>22 14. cardiovascular adj3 prevention.tw.</p> <p>23 15. (primary care or general practice or primary healthcare).tw</p> <p>24 16. 14 and 15</p> <p>25 17. Cardiovascular Diseases/ AND Primary Prevention/</p> <p>26 18. 16 or 17</p> <p>27 19. 13 or 18</p>
PubMed	<p>28</p> <p>29 1. health check*</p> <p>30 2. diabetes screen*</p> <p>31 3. cardiovascular screen*</p> <p>32 4. population screen*</p> <p>33 5. risk factor screen*</p> <p>34 6. opportunistic screen*</p> <p>35 7. medical check*</p> <p>36 8. general check*</p> <p>37 9. periodic health exam*</p> <p>38 10. annual exam*</p> <p>39 11. annual review*</p> <p>40 12. NHSHC</p> <p>41 13. 1 or 2 or 3 or 4 or 5 or 6 or 7 or 8 or 9 or 10 or 11 or 12</p> <p>42 14. Cardiovascular Diseases AND Primary Prevention[MeSH Terms]</p> <p>43 15. "primary care"[Text Word] OR "general practice"[Text Word] OR</p> <p>44 "primary healthcare"[Text Word])</p> <p>45 16. (cardiovascular[Text Word] AND prevention[Text Word])</p> <p>46 17. #15 and #16</p> <p>47 18. #14 or #17</p> <p>48 19. #13 or #18</p>
Ovid Embase	<p>49</p> <p>50 1. health check*.tw.</p> <p>51 2. (diabetes adj3 screen*).tw.</p> <p>52 3. (cardiovascular adj3 screen*).tw.</p> <p>53 4. (population adj2 screen*).tw.</p> <p>54</p> <p>55</p> <p>56</p> <p>57</p> <p>58</p> <p>59</p> <p>60</p>

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5. (risk factor adj3 screen*).tw.
6. (opportunistic adj3 screen*).tw.
7. medical check*.tw.
8. general check*.tw.
9. periodic health exam*.tw.
10. annual exam*.tw.
11. annual review*.tw.
12. NHSHC.tw.
13. periodic medical examination/
14. 1 or 2 or 3 or 4 or 5 or 6 or 7 or 8 or 9 or 10 or 11 or 12 or 13
15. cardiovascular adj3 prevention.tw.
16. (primary care or general practice or primary healthcare).tw
17. 15 and 16
18. cardiovascular disease/ AND primary prevention/
19. 17 or 18
20. 14 or 19

Ovid HMIC

- 1 "health check*".af.
- 2 health checks/
- 3 (cardiovascular or vascular or heart or diabetes or stroke).af.
- 4 (screen* or risk).af.
- 5 3 AND 4
- 6 1 OR 2 or 5
- 7 cardiovascular adj3 prevention.tw.
- 8 (primary care or general practice or primary healthcare).tw
- 9 7 and 8
- 10 Cardiovascular diseases/ AND exp preventive medicine/
- 11 9 or 10
- 12 6 or 11

EBSCO

CINAHL

- S10 S1 OR S2 OR S9
S9 S5 OR S8
S8 S6 AND S7
S7 (MH "Preventive Health Care+")
S6 (MH "Cardiovascular Diseases+")
S5 S3 AND S4
S4 "primary care" or "general practice" or "primary healthcare"
S3 TX cardiovascular N3 prevention
S2 (diabetes N3 screen*) OR (cardiovascular N3 screen*) OR
(population N2 screen*) OR (risk factor N3 screen*) OR (opportunistic
N3 screen*) OR "medical check*" OR "general check*" OR "periodic
health exam*" OR "annual exam*" OR "annual review*" OR NHSHC
S1 health check*

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Health

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- S10 S6 OR S19 OR S3 Limiters - Publication Year: 2016
S9 S7 AND S8
S8 DE "preventive medicine"
S7 DE "cardiovascular diseases"
S6 S4 AND S5
S5 "primary care" or "general practice" or "primary healthcare"

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2
3 S4 TX cardiovascular N3 prevention
4 S3 S1 OR S2
5 S2 (diabetes N3 screen*) OR (cardiovascular N3 screen*) OR
6 (population N2 screen*) OR (risk factor N3 screen*) OR (opportunistic
7 N3 screen*) OR "medical check*" OR "general check*" OR "periodic
8 health exam*" OR "annual exam*" OR "annual review*" OR NHSHC
9 S1 health check*
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12 HDAS PsycInfo 1 "health check*".af.
13 2 PHYSICAL EXAMINATION/
14 3 HEALTH SCREENING/
15 4 "diabetes screen*".af
16 5 "cardiovascular screen*".af
17 6 "population screen*".af
18 7 ("opportunistic* screen*" OR "risk factor screen*").af
19 8 ("medical check*" OR "general check*" OR "periodic health exam*" OR "annual exam*" OR "annual review*" OR NHSHC).af
20 9 1 OR 2 OR 3 OR 4 OR 5 OR 6 OR 7 OR 8
21 10 cardiovascular.ti,ab
22 11 prevention.ti,ab
23 12 10 AND 11
24 13 CARDIOVASCULAR DISORDERS/
25 14 PREVENTIVE MEDICINE/
26 15 13 AND 14
27 16 12 OR 15
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35 Web of Science, "health check*" OR "diabetes screen*" OR "cardiovascular screen*" OR
36 Science Citation "population screen*" OR "risk factor screen*" OR "Opportunistic
37 Index screen*" OR "medical check*" OR "general check*" OR "periodic health
38 exam*" OR "annual exam*" OR "annual review*" OR NHSHC
39 OR
40 (Cardiovascular NEAR/3 prevention) AND ("primary care" OR "general
41 practice" OR "primary healthcare")
42 Limit to: England, Scotland, Wales, North Ireland
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46 Cochrane Library #1 "health check*"
47 (Wiley) #2 (diabetes next/3 screen*) or (cardiovascular next/3 screen*) or
48 (population next/2 screen*) or (opportunistic next/2 screen*) or ("risk
49 factor" next/3 screen*) or "medical check*" or "general check*" or
50 "periodic health exam*" or "annual exam*" or "annual review*" or
51 NHSHC
52 #3 cardiovascular adj3 prevention.tw.
53 #4 (primary care or general practice or primary healthcare).tw
54 #5 #3 and #4
55 #6 MeSH descriptor: [Cardiovascular Diseases] this term only
56 #7 MeSH descriptor: [Primary Prevention] explode all trees
57 #8 #6 and #7
58 #9 #5 or #8
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NHS Evidence	“health check*” OR cardiovascular prevention primary care
TRIP database	“health check*” OR cardiovascular prevention primary care
Google Scholar	"nhs health check" cardiovascular “health check” cardiovascular prevention “primary care”
Google	"nhs health check" cardiovascular prevention “primary care” cardiovascular “health check”
Clinical trials.gov and ISRCND registry	“health check”

For peer review only



PRISMA 2009 Checklist

Section/topic	#	Checklist item	Reported on page #
TITLE			
Title	1	Identify the report as a systematic review, meta-analysis, or both.	1
ABSTRACT			
Structured summary	2	Provide a structured summary including, as applicable: background; objectives; data sources; study eligibility criteria, participants, and interventions; study appraisal and synthesis methods; results; limitations; conclusions and implications of key findings; systematic review registration number.	2
INTRODUCTION			
Rationale	3	Describe the rationale for the review in the context of what is already known.	4
Objectives	4	Provide an explicit statement of questions being addressed with reference to participants, interventions, comparisons, outcomes, and study design (PICOS).	4
METHODS			
Protocol and registration	5	Indicate if a review protocol exists, if and where it can be accessed (e.g., Web address), and, if available, provide registration information including registration number.	4
Eligibility criteria	6	Specify study characteristics (e.g., PICOS, length of follow-up) and report characteristics (e.g., years considered, language, publication status) used as criteria for eligibility, giving rationale.	5
Information sources	7	Describe all information sources (e.g., databases with dates of coverage, contact with study authors to identify additional studies) in the search and date last searched.	5
Search	8	Present full electronic search strategy for at least one database, including any limits used, such that it could be repeated.	Appendix 1
Study selection	9	State the process for selecting studies (i.e., screening, eligibility, included in systematic review, and, if applicable, included in the meta-analysis).	5
Data collection process	10	Describe method of data extraction from reports (e.g., piloted forms, independently, in duplicate) and any processes for obtaining and confirming data from investigators.	5/6
Data items	11	List and define all variables for which data were sought (e.g., PICOS, funding sources) and any assumptions and simplifications made.	Table 1 and 3
Risk of bias in individual studies	12	Describe methods used for assessing risk of bias of individual studies (including specification of whether this was done at the study or outcome level), and how this information is to be used in any data synthesis.	5
Summary measures	13	State the principal summary measures (e.g., risk ratio, difference in means).	5/6
Synthesis of results	14	Describe the methods of handling data and combining results of studies, if done, including measures of consistency (e.g., I^2 for each meta-analysis). http://bmjopen.bmj.com/site/about/guidelines.xhtml	5



PRISMA 2009 Checklist

Page 1 of 2

Section/topic	#	Checklist item	Reported on page #
Risk of bias across studies	15	Specify any assessment of risk of bias that may affect the cumulative evidence (e.g., publication bias, selective reporting within studies).	5/6
Additional analyses	16	Describe methods of additional analyses (e.g., sensitivity or subgroup analyses, meta-regression), if done, indicating which were pre-specified.	N/A
RESULTS			
Study selection	17	Give numbers of studies screened, assessed for eligibility, and included in the review, with reasons for exclusions at each stage, ideally with a flow diagram.	6 and Fig 1
Study characteristics	18	For each study, present characteristics for which data were extracted (e.g., study size, PICOS, follow-up period) and provide the citations.	Table 1 and 2
Risk of bias within studies	19	Present data on risk of bias of each study and, if available, any outcome level assessment (see item 12).	Table 2
Results of individual studies	20	For all outcomes considered (benefits or harms), present, for each study: (a) simple summary data for each intervention group (b) effect estimates and confidence intervals, ideally with a forest plot.	Table 1 and 3
Synthesis of results	21	Present results of each meta-analysis done, including confidence intervals and measures of consistency.	N/A
Risk of bias across studies	22	Present results of any assessment of risk of bias across studies (see Item 15).	N/A
Additional analysis	23	Give results of additional analyses, if done (e.g., sensitivity or subgroup analyses, meta-regression [see Item 16]).	N/A
DISCUSSION			
Summary of evidence	24	Summarize the main findings including the strength of evidence for each main outcome; consider their relevance to key groups (e.g., healthcare providers, users, and policy makers).	12/13
Limitations	25	Discuss limitations at study and outcome level (e.g., risk of bias), and at review-level (e.g., incomplete retrieval of identified research, reporting bias).	13
Conclusions	26	Provide a general interpretation of the results in the context of other evidence, and implications for future research.	13/14
FUNDING			
Funding	27	Describe sources of funding for the systematic review and other support (e.g., supply of data); role of funders for the systematic review.	14/15

From: Moher D, Liberati A, Tetzlaff J, Altman DG, The PRISMA Group (2009). Preferred Reporting Items for Systematic Reviews and Meta-Analyses: The PRISMA Statement. PLoS Med 6(6): e1000097. doi:10.1371/journal.pmed1000097

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BMJ Open

Views of commissioners, managers and healthcare professionals on the NHS Health Check programme: a systematic review

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Keywords:	NHS Health Check, health care professional views, systematic review

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3 **Views of commissioners, managers and healthcare professionals on the NHS Health**
4 **Check programme: a systematic review**
5

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8 Mills K¹, Harte E², Martin A³, MacLure C², Griffin SJ^{1,4}, Mant J¹, Meads C⁵, Saunders CL¹,
9 Walter FM¹, Usher-Smith JA¹
10

11
12 ¹The Primary Care Unit, Institute of Public Health, University of Cambridge, Box 113
13 Cambridge Biomedical Campus, Cambridge, CB2 0SR, UK
14

15 ²RAND Europe, Westbrook Centre, Milton Road, Cambridge, CB4 1YG, UK
16

17 ³Academic Unit of Health Economics, Leeds Institute of Health Sciences, University of
18 Leeds, Leeds, LS2 9LJ, UK
19

20 ⁴MRC Epidemiology Unit, University of Cambridge, Institute of Metabolic Science,
21 Cambridge, CB2 0QQ, UK
22

23 ⁵Faculty of Health, Social Care and Education, Anglia Ruskin University
24
25

26
27
28 Correspondence to: Juliet Usher-Smith jau20@medschl.cam.ac.uk
29

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ABSTRACT

Objective: To synthesize data concerning the views of commissioners, managers and health-care professionals towards the NHS Health Check programme in general and the challenges faced when implementing it in practice.

Design: A systematic review of surveys and interview studies with a descriptive analysis of quantitative data and thematic synthesis of qualitative data.

Data sources: An electronic literature search of Medline, Embase, Health Management Information Consortium (HMIC), Cumulative Index of Nursing and Allied Health Literature (CINAHL), Global Health, PsycInfo, Web of Science, OpenGrey, the Cochrane Library, NHS Evidence, Google Scholar, Google, Clinical Trials.gov and the ISRCTN registry to 09/11/16 with no language restriction and manual screening of reference lists of all included papers.

Inclusion criteria: Primary research reporting views of commissioners, managers or healthcare professionals on the NHS Health Check programme and its implementation in practice.

Results:

Of 18,524 citations, 15 articles met the inclusion criteria. There was evidence from both quantitative and qualitative studies that some commissioners and general practice healthcare professionals were enthusiastic about the programme while others raised concerns around inequality of uptake, the evidence-base and cost-effectiveness. In contrast, those working in pharmacies were all positive about programme benefits, citing opportunities for their business and staff. The main challenges to implementation were: difficulties with IT and computer software; resistance to the programme from some GPs; the impact on workload and staffing; funding; and training needs. Inadequate privacy was also a challenge in pharmacy and community settings, along with difficulty recruiting people eligible for Health Checks, and poor public access to some venues.

Conclusions:

The success of the NHS Health Check Programme relies on engagement by those responsible for its commissioning, management and delivery. Recognising and addressing the challenges identified in this review, in particular the concerns of GPs, is important for the future of the programme.

Strengths and limitations of this study

- This is the first study to systematically synthesize data concerning the views of commissioners, managers and healthcare professionals on the NHS Health Check programme.
- By including quantitative and qualitative data and studies not published in the mainstream medical literature it provides a comprehensive overview.
- However, the included studies were at risk of selection bias with recruitment consistently reported to have been difficult and all included only small sample sizes.
- Participants may also have responded in ways that reflected best practice or views they felt they ought to hold rather than their true views.

INTRODUCTION

Despite improvements in clinical care and reductions in risk factors such as smoking, cardiovascular disease (CVD) remains the leading cause of years of life lost in the UK¹, with nearly 400 people dying each day from CVD across England and Wales². To help reduce this burden of disease the National Institute for Health and Care Excellence^{3,4} and World Health Organization⁵ recommend incorporating primary prevention initiatives. To address this, in 2009 Public Health England (PHE) introduced the NHS Health Check programme in England. The aim of the programme is to offer to all those between 40 and 74 years of age, with no pre-existing CVD, type 2 diabetes or dementia, an assessment of their risk of developing CVD and diabetes and advice about risk management, including medication, lifestyle advice and referral services.

The NHS Health Checks are held in General Practice (GP) surgeries, pharmacies, and community settings and are delivered by GPs, practice nurses, Health Care Assistants (HCAs), pharmacists and/or pharmacy assistants. Although it has been a mandated public health service since 2013 with clear guidelines on the required elements⁶, there is flexibility in how local areas choose to commission the programme with GP surgeries and pharmacies choosing whether to deliver NHS Health Checks. The programme itself has also remained controversial, and its effectiveness has been challenged by both researchers and clinicians⁷⁻⁹. The result has been variability in approach to implementation and delivery across the country¹⁰ and varying levels of engagement amongst health care professionals.

As with all individual-level interventions the impact of the NHS Health Check programme depends on those delivering it. This review synthesizes studies describing the views of commissioners, managers and healthcare professionals towards the NHS Health Check programme, and in doing so explores some of the reasons behind this variation and the challenges faced when implementing the programme.

METHODS

We performed a systematic literature review following a study protocol (available at osf.io/amb4z) that followed the PRISMA guidelines¹¹.

Search strategy

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Published studies were identified from the results of an existing literature review conducted by PHE covering the period from 1st January 1996 to 9th November 2016¹². This was supplemented by a search in Web of Science and OpenGrey over the same time period. We undertook hand searches of the reference lists of all included publications and performed additional online searches for further publications by named authors identified in the search. Searches completed by PHE included the following sources: Medline, PubMed, Embase, Health Management Information Consortium (HMIC), Cumulative Index of Nursing and Allied Health Literature (CINAHL), Global Health, PsycInfo, the Cochrane Library, NHS Evidence, Google Scholar, Google, Clinical Trials.gov and the ISRCTN registry. Full details of all the search strategies are shown in Appendix 1. No language restrictions were applied.

Study eligibility criteria

Study selection was a two-part process. Initially, studies were screened by title and abstract for potential relevance to the NHS Health Checks. We excluded commentaries, editorials and opinion papers. In the second stage we identified studies reporting the views and experiences of healthcare professionals on NHS Health Checks. Two researchers (JUS and AM) read the full-text of all the potentially relevant studies. Studies for which it was unclear whether or not these inclusion criteria were met were discussed at consensus meetings with the wider research team.

Data extraction, quality assessment and synthesis

Data extraction was completed independently by two researchers (JUS + AM/CS/KM for the quantitative data and JUS + EH/CMa/KM for the qualitative data). Data extracted included study design, time period, recruitment method, participants and analytic method. Studies were also assessed for quality using the Critical Appraisal Skills Programme (CASP) checklist¹³ for qualitative studies or a combined CASP checklist for cohort or randomized-controlled trials for the quantitative studies. No studies were excluded on the basis of quality alone.

We synthesized the qualitative data using thematic synthesis approaches which have been described in detail elsewhere¹⁴. Briefly, after initial reading and re-reading the papers we first coded all findings under the headings of “results” and findings” within the primary studies. We then organised these codes into descriptive, and subsequently analytical, themes. The initial coding was completed by two researchers (JUS and EH/CMa). Each researcher had

1
2
3 experience of conducting and analysing qualitative data and brought their own professional
4 background (academic general practice, public services, health systems and innovation) to the
5 interpretation of the findings. Consensus meetings were held with the wider research team,
6 which included researchers with both clinical and non-clinical backgrounds and those with
7 relevant topic expertise, to discuss the emerging codes and develop descriptive and analytical
8 themes. To allow for appreciation of the data reviewed in these studies, illustrative
9 quotations have been included alongside the analytical themes presented.
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16 For the quantitative data, we extracted all the findings from the studies and synthesized those
17 descriptively, grouping similar aspects together.
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20 21 **RESULTS**

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23 The initial literature search generated 18,524 titles and abstracts. 178 papers were potentially
24 relevant to NHS Health Checks. These were reviewed at full text level (Figure 1). Of those,
25 164 were excluded. Reasons were that they did not include any relevant data for this research
26 question, were duplicates or commentaries, or did not describe NHS Health Checks. Through
27 citation searching one additional article was identified. This review is, therefore, based on 15
28 articles¹⁵⁻²⁹. The characteristics of these are shown in Table 1 and the detailed quality
29 assessment is shown in Tables 2a and b.
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36 The studies used a range of designs. One included quantitative results from surveys¹⁹, two
37 quantitative results from surveys alongside free-text question responses^{15,18,22}, one free-text
38 responses from a survey²⁹, and 10 findings from semi-structured interviews^{16,17,20,21,23-28}. The
39 majority ($n=10$) reported the views of healthcare professionals working within general
40 practice. Four included pharmacists^{17,19,21,23}, four those delivering NHS Health Checks within
41 community settings^{23,25,26,29}, and two commissioners^{21,23}. Most collected data within the first
42 two years of the programme (2009-2011). Sample sizes ranged between 25 and 442 for the
43 survey studies and between 4 and 58 for the interview studies. All of the qualitative studies
44 were considered to be of medium or high quality and the three quantitative studies were all of
45 medium quality. Response rates for the two survey studies that reported them were 24% for
46 GPs¹⁸, 76% for practice managers¹⁸, and 34% for pharmacists¹⁹.
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56 **Overall views of the NHS Health Check Programme**

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Commissioners

Only one study reported the views of commissioners on the programmes as a whole²³. Across the 14 commissioners interviewed, their enthusiasm for NHS Health Checks varied: while many approaching the programme positively, others described lower levels of engagement.

“It’s very difficult to provide reassurance when on a personal level you’re not sure if you’ve 100% bought into the programme either” Commissioner²³

General practice healthcare professionals

Two studies reported quantitative results from surveys with general practice healthcare professionals. In one, a survey of 43 GPs from 31 practices¹⁸, 51% ($n=22$) viewed the programme as important, 54% ($n=24$) as beneficial to their patients, and 5% ($n=2$) considered the NHS Health Check programme to be a waste of time and resources. In the same study 36 out of 81 GPs and practice managers (44%) felt the high risk patient identification was beneficial to the practice. In a second survey of 25 healthcare professionals 72% ($n=18$) perceived that NHS Health Checks were useful in early detection and gave time to discuss patient health and lifestyles¹⁵.

Of the ten interview studies, in general participants expressed the view that NHS Health Checks were beneficial in the early detection and prevention of disease^{16,20,23,27}.

“It’s a good way to try and prevent illness and long term or serious conditions developing in the future” Practice manager²⁰

“I think it’s a very good idea. We have a very high proportion of our patients who suffer with diabetes, almost 10% of our patients are diabetic so I thought this was an excellent opportunity to screen those earlier and pick them up.” GP²⁷

There were, however, a number of concerns raised about the programme. In particular, some GPs described how they felt the programme attracted the “worried well” and that the patients who would benefit the most were the ones who were least likely to attend^{15,16,22–24}.

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3 *“if you send out an invite to a large number of people then the people who present*
4 *themselves (laughs) er might well fit into that worried well category, um won't*
5 *necessarily be um the HGV driver who works long hours and smokes a lot” GP²⁴*
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10 Many also described doubts about the long-term benefits and the costs of implementation,
11 including staff resources and lack of evidence for the effectiveness^{15,16,18,20,24}.
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14 *“I don't think there is an awful lot of value. I think you'll pick up a few people a little*
15 *bit earlier. Now whether that's worth the cost, obviously it's great for those individual*
16 *patients, whether that's worth the cost of running a programme like this. I'd be*
17 *amazed if it was.” Nurse²⁴*
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21 *“I think really this is mass screening and there's not a great deal of proof behind*
22 *it.....Not entirely convinced with being told we have to offer a check to everyone.”*
23 *GP¹⁶*
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30 Linked to this, participants in several of the studies described the challenges to achieving
31 behaviour change and the difficulties they had getting people to make longstanding changes
32 to their lifestyle following the health checks^{27 16,26 15}.
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36 *“Even if you access them, even if you find out that they're a really high risk score*
37 *then getting these people to take on board you know the lifestyle changes, changes to*
38 *their diet, exercising more. It's very difficult to get them to take those changes on.”*
39 *Nurse¹⁶*
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45 Managing high-risk levels of alcohol consumption was felt to be especially challenging for
46 some GPs and staff, particularly amongst patients in certain religious groups in which alcohol
47 consumption can be stigmatised²⁷. A lack of resources and lack of, or inconsistency of, well-
48 funded support services in the wider community also contributed to this^{15,16,23,27}.
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53 *“We used to have things called exercise referral and we refer people to free gym*
54 *sessions and send them to Slimming World and they'd get Slimming World sessions.*
55 *We had really good responses and really good uptake for that, but that's all gone*
56 *now.” Nurse¹⁶*
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Pharmacists

Three studies described the views of pharmacists^{17,19,21}. Two of these are conference abstracts in which pharmacists and those involved in the delivery of NHS Health Checks in pharmacies had been interviewed^{17,19}. The third sent out a postal questionnaire to pharmacists, reporting a 34% response rate²¹. In contrast to the studies with healthcare professionals from general practice, very few participants from pharmacies discussed the benefits or otherwise of the NHS Health Checks to patients. Instead the focus was on the benefits of delivering NHS Health Checks in pharmacies, with all feeling it offered immense job satisfaction, promoted the image of the pharmacy and provided a good opportunity for staff development^{17,19,21}.

"I wanted to do this regardless... if I'm in a position where I can give somebody information that will then enable them to change their behaviour and live a healthier life that's a satisfying thing to do." Pharmacist¹⁷

"For being the place to come in your local area for your health concerns, I think all round, for both the staff personally and for the company's goal, I think it's a positive thing." Pharmacist¹⁷

Those delivering NHS Health checks in community settings

No studies reported the views towards the programme as a whole from those involved in delivering NHS Health Checks in community settings.

Challenges to implementation

One study reported challenges to implementation across all settings reported by commissioners²³. In that study the greatest challenges were: engaging with GPs, both to encourage them to deliver NHS Health Checks within their practice and to facilitate delivery by non-GP providers; difficulties with data management in the absence of standard Read Codes when NHS Health Checks were first introduced, and the lack of clear national guidelines around data handling; and ensuring consistency of provision across GPs, particularly with the lack of a formal quality assurance or monitoring system at the time.

"The massive thing is the sheer variability in delivery. You get some star performers and some people that just won't engage with it" Commissioner²³

General practice

Seven studies described the challenges general practice healthcare professionals had experienced when implementing the NHS Health Checks within their practice. The main challenges are summarised in Table 3. Difficulties with IT and computer software were mentioned in over half of the studies, particularly related to the call and recall system when the programme was introduced^{16,18,22,23} with 39% of practice managers in one study reporting difficulties with the clinical system, software, or errors in the existing data¹⁸. Impact on workload was also cited as a challenge for some. In a survey of 25 healthcare professionals, approximately 40% indicated there had been issues with staffing levels since starting to deliver NHS Health Checks, with some attributing these issues to the extra workload created by NHS Health Checks¹⁵.

“NHS Health Check generates a huge workload for our staff in addition to what we do, a roughly 20 per cent additional workload” Nurse¹⁵

In other studies, practice managers and GPs also generally agreed that the programme’s impact on workload had knock-on effects on other services¹⁸, with the financial reimbursement considered not sufficient to justify the work^{18,23,27} or influencing their implementation²⁷.

“In order to get good payments we had to reach 50% target within three months ...it was important for us to get the targets very very quickly.” GP²⁷

Concerns about remuneration were also reported by commissioners who claimed that NHS Health Checks were less of a priority as they are not part of the Quality and Outcomes Framework (QOF) for which GPs get paid²³.

“GPs have a very ‘small business’ mentality, and if the Health Care Assistant is off doing a Health Check and can’t be doing something else for them, they get very jittery about that” Commissioner²³

Inadequate training was the final theme and was discussed in many of the studies^{15,16,22,27}. These include a survey of 25 health care professionals in which 44% ($n=11$) indicated that

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3 they required further training¹⁵. A survey of staff at 65 general practices in two inner London
4 boroughs showed that staff at 62% (n=40) and 65% (n=42) of practices had attended training
5 in delivering lifestyle advice or risk information, but only 43% (n=28) of practices reported
6 that staff had attended training in measurement methods; at 23% (n=15) of practices no
7 specific training was reported and 28% (n=18) considered that additional training would have
8 been beneficial²². In free text responses 24% (n=5/21) of health care professionals suggested
9 that improvements to staff training and capacity were required²².
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16 *“[Training] would be good. As I say, we just learnt from our healthcare assistant*
17 *what to do; basically it was like kind of on the job training... It would be nice to*
18 *understand it in depth more, wouldn't it?”* HCA¹⁶
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23 **Pharmacies**

24 Three studies, two of which are conference abstracts, reported the challenges faced by those
25 involved in commissioning or delivering NHS Health Checks within pharmacies. In a survey
26 of 442 community pharmacists¹⁹, the three most important perceived barriers to
27 implementation were lack of time, lack of staff and lack of reimbursement (all reported by
28 over 55% of respondents). Lack of time and staff were also referred to in qualitative
29 interviews with pharmacy staff. In particular, they described how, due to other commitments,
30 most pharmacists did not have the capacity to perform the initial assessments as part of the
31 NHS Health Checks. Instead, these were carried out by pharmacy assistants, who in turn
32 needed more substantial training than was initially offered^{17,19,21}
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41 *“The people they have working for them... haven't got the background in care*
42 *knowledge or expertise. It wasn't like a GP surgery where you have Healthcare*
43 *Assistants and Practice Nurses who on a day to day basis take blood pressures, take*
44 *pulses, take blood and give advice on health”* PCT staff member²¹
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49 Difficulties with funding were also discussed by commissioners who had had to develop
50 different agreements from those with general practice as pharmacies pay VAT on all services
51 they deliver and had had to allocate additional funds for unexpected costs, such as having to
52 vaccinate pharmacy staff to allow them to handle blood and bodily fluids²¹.
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3 Other challenges (Table 3) identified by pharmacists and commissioners included: lack of
4 private space for consultations (25% ($n=111/442$)¹⁹); difficulties with IT, particularly the
5 need for a sufficiently secure internet connection to allow them to transfer patient identifiable
6 data; and difficulty recruiting participants as the eligible population was largely dictated by
7
8 footfall within the pharmacy^{19,21,23}. Some pharmacies that were very close to GP practices
9 delivering the NHS Health Check, also experienced competition between settings.
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15 *“Actually there’s another problem, capturing the people. Everyone is out to capture*
16 *them...it’s very hard if you see someone coming in and say, ‘Oh! You could be a*
17 *candidate’, and they say, ‘The surgery has approached me and I’m going there’.”*
18
19 Pharmacy representative²¹
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23 **Community settings**

24 Three studies reported the views of those involved in delivering NHS Health Checks in
25 community settings^{25,29,23}. In contrast to some of the views expressed by HCAs working in
26 general practice, in a small study of 10 HCAs delivering community-based NHS Health
27 Checks, most felt there were enough staff and felt they had adequate support²⁹ and workers
28 on a Health Bus found delivering NHS Health Checks to be fulfilling, enjoyable and overall a
29 positive experience²³. The main challenges identified (Table 3) were poor access to some
30 venues, inadequate privacy, problems with some of the equipment and connection to the
31 internet, and resistance from GPs to accept referrals from third-party providers.
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40 *“I don’t think you come across very professional when you’re sitting in a kitchen and*
41 *all huddled round and all on top of each other. And it’s not very nice for the patients,*
42 *because...quite personal information”* Nurse²⁵
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46 *“Because we were all in the same room it was easy to listen to what was happening*
47 *next door.”* HCA²⁹
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51 **DISCUSSION**

52 **Key findings**

53 While there was evidence that some commissioners, managers and healthcare professionals
54 working in general practice could see the benefit of the NHS Health Check programme for
55 patients, in the largest survey of GPs only half viewed the programme as important and
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3 beneficial to their patients. A range of views was also seen in qualitative studies where some
4 were enthusiastic while others raised concerns around inequality of uptake, the evidence
5 behind the programme, and the cost-effectiveness. In contrast, those working in pharmacies
6 were all positive about the programme, citing opportunities for their business and staff as
7 reasons.
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12 A number of challenges to implementation were identified. Difficulties with IT and computer
13 software and resistance to the programme from GPs were described across all settings. The
14 impact on workload and staffing, funding, and training needs were also challenges in general
15 practice and pharmacy settings, while inadequate privacy was common to both pharmacies
16 and community settings. Some pharmacies also experienced difficulty recruiting people for
17 NHS Health Checks and poor access to some venues was reported in community settings.
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24 **Strengths and limitations**

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26 The strengths of this review include the comprehensive electronic search across multiple
27 databases, the inclusion of reports not published within the mainstream medical literature,
28 and the synthesis of both quantitative and qualitative data. However, all the studies included
29 only small sample sizes and so may not be generalizable beyond the study context. In
30 addition, recruiting GPs was consistently reported to have been difficult, especially from
31 practices performing fewer NHS Health Checks, and the pharmacists who took part were all
32 from pharmacies already involved in delivering NHS Health Checks; these studies are
33 therefore at a particular risk of selection bias. Although the studies included a range of
34 professionals from different settings, the views reported may, therefore, reflect the opinions
35 of those who are particularly enthusiastic or negative, or have strong views about the NHS
36 Health Check programme. The findings are also constrained by the questions addressed by
37 the original researchers. Secondly, across all the studies it is possible that participants
38 responded in ways that reflected best practice or the views they felt they ought to hold and so
39 the findings may not reflect their true personal views. We also did not have access to the
40 original data and so were only able to synthesize the findings considered by the authors of the
41 original studies as worthy of report. Finally, all but two studies were conducted prior to 2013
42 and so are more representative of the initial phase of the programme and may not reflect
43 changes since then.
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56 **Comparison with existing literature**

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3 While we only included studies specific to the NHS Health Check programme, the main
4 challenges to implementation identified in this study are consistent with those reported for
5 prevention and health promotion in general. A multinational study across 11 European
6 countries which included over 2000 GPs found that, although GPs believed prevention and
7 health promotion was important, the workload, lack of time and need for funding limited their
8 engagement³⁰. Issues around workload and lack of time were also the two main barriers in a
9 survey of GP views of their role in cancer prevention in the UK³¹ and, along with lack of
10 funding, were reported in a questionnaire survey of general practice healthcare professionals
11 views on advising patients about physical activity³² and a qualitative study of lifestyle
12 counselling in Ireland³³. The concerns expressed by some healthcare professionals in this
13 study about the difficulties changing patients' behaviours are also commonly reported in the
14 literature^{32,34-36}: in one survey 40.3% (n = 112/278) GPs agreed that patients' behaviours are
15 established and difficult to change³¹.
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26 **Implications for clinicians, policymakers and future research**

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28 Given their central role in the success of the programme, the finding that a number of
29 commissioners, GPs and other general practice staff had doubts about the evidence behind the
30 programme has important implications for future delivery of NHS Health Checks. Lack of
31 belief about proven effectiveness has been identified as one of the main barriers to offering
32 health promotion activities within routine care amongst Dutch GPs and nurses³⁶ and evidence
33 of effectiveness as one of the main incentives for GPs in a multinational study³⁰. A survey of
34 Australian GPs' views on clinical guidelines also cited an evidence base as the most
35 important factor in their deciding whether to follow the recommendations of a guideline³⁷. In
36 the eight years since the programme was introduced there has been a growing evidence base
37 around the NHS Health Checks. In contrast to the views held by many of the healthcare
38 professionals in these studies, evidence suggests, for example, that, in part due to targeted
39 approaches, more people in the most deprived quintile compared with the least deprived
40 quintile have had NHS Health Checks³⁸⁻⁴⁰ and there has been a consistent 3% to 4% increase
41 in statin prescribing amongst attendees of the NHS Health Check compared with matched
42 non-attendees⁴¹⁻⁴³. Ensuring that programmes are effective and producing up-to-date,
43 concise, summaries of the evidence and estimated benefits for different patient groups in an
44 easily accessible format should therefore be a priority for those supporting delivery of the
45 NHS Health Check programme and other similar prevention programmes. Piloting future
46 programmes to provide such evidence before rolling them out nationally and including a
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3 phased roll out with in-built evaluation may also help address some of these concerns,
4 particularly amongst GPs whose engagement is key to delivery of the programme in all
5 settings.
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9 Anticipating and addressing training needs and difficulties with IT and computer software
10 early may also increase engagement. Indeed, in 2013, since the majority of these studies were
11 published, PHE introduced standard Read codes to facilitate data entry, updated software for
12 identifying those eligible, and provided additional online training modules for healthcare
13 professionals.
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19 Overcoming some of the other challenges identified, such as funding and increased workload,
20 are more difficult given the context of the current financial crisis within the NHS and reports
21 of primary care services being stretched beyond safe limits by the needs of those with
22 existing morbidity⁴⁴. However, this review suggests there may be greater enthusiasm amongst
23 pharmacies than general practices for delivering NHS Health Checks. Capitalising on this
24 may be an effective way to reduce pressure on general practice whilst at the time empowering
25 pharmacists to take on a wider role within healthcare⁴⁵.
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32 33 **ACKNOWLEDGEMENTS**

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46 A summary of the findings reported in this manuscript have been published online by Public
47 Health England (available at

48 http://www.healthcheck.nhs.uk/commissioners_and_providers/evidence/) and RAND
49 (http://www.rand.org/content/dam/rand/pubs/external_publications/EP60000/EP67129/RAND_EP67129.pdf). Permission from both has been obtained to publish the results in this
50 journal.
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57 58 **Contributors**

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3 KM synthesised and interpreted the findings and wrote the first draft of the manuscript. EH
4 screened articles for inclusion, extracted and synthesised the qualitative data, interpreted the
5 findings and critically revised the manuscript. CMa extracted and synthesised the qualitative
6 data and critically revised the manuscript. AM screened articles for inclusion, interpreted the
7 findings and critically revised the manuscript. CS, CM, FW, SG and JM developed the
8 protocol, interpreted the findings and critically revised the manuscript. JUS developed the
9 protocol, screened articles for inclusion, extracted and synthesised the quantitative and
10 qualitative data, interpreted the findings and wrote the first draft of the manuscript.
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31 submit the article for publication.
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36 **Data sharing**

37 All data are available from the reports or authors of the primary research. No additional data
38 is available.
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43 **Competing Interests**

44 All authors have completed the Unified Competing Interest form at
45 www.icmje.org/coi_disclosure.pdf (available on request from the corresponding author) and
46 declare that (1) they have no support from or relationships with companies that might have an
47 interest in the submitted work in the previous 3 years; (2) their spouses, partners, or children
48 have no financial relationships that may be relevant to the submitted work; and (3) they have
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10 All authors had full access to all of the data in the study and can take responsibility for the
11 integrity of the data and the accuracy of the data analysis
12

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14 The corresponding author affirms that the manuscript is an honest, accurate, and transparent
15 account of the study being reported; that no important aspects of the study have been omitted;
16 and that any discrepancies from the study as planned (and, if relevant, registered) have been
17 explained.
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22 23 **FIGURE LEGENDS**

24 Figure 1. PRISMA flow diagram
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Table 1. Features of studies

Author/ year	Type of report	Study period	Location of study	Setting of NHS Health Check	Data collection method	<i>n</i>	Method of recruitment to study	Participant characteristics	Method of analysis
Baker 2015 ¹⁵	Journal article	Not given	South West England	30.1% of total practices delivering NHS Health Checks	Surveys including quantitative and qualitative questions	25	Identified randomly via the County Medical List to ensure geographic spread	2 GPs, 14 practice managers, 6 practice nurses, 2 healthcare assistants and 1 administrator	Descriptive statistics Thematic analysis
Crabtree 2010 ¹⁷	Conference abstract	2009	Not given	32 (of 35) pharmacies in the area delivering NHS Health Checks	Semi-structured telephone interviews	32	All 35 pharmacies delivering the service were contacted	15 pharmacists, 13 support staff and 4 pre-registration pharmacists	Thematic analysis
Greenwich 2011 ²⁹	Report	2011	Greenwich	Community	Open-ended questionnaire	11	All (12) clinicians delivering community outreach services providing NHS Health Checks were invited	Healthcare assistants, nurses, pharmacists and health trainers	Not described
Ismail and Kelly 2015 ¹⁶	Journal article	2010	Yorkshire	25 general practices	Semi-structured interviews	58	Letters of invitation or flyers to 41 general practices targeted to reflect diversity in terms of performance	Healthcare assistants, GPs, practice managers, practice nurses and other support staff	Framework analysis
Krska 2015 ¹⁸	Journal article	2011	Sefton, an area of North West England	33 (of 55) general practices	Postal survey with free text responses	83 (76% of practice managers, 24% of GPs)	Personally addressed letters of invitation with a covering letter to all practice managers and GPs at 55 practices	40 practice managers and 43 GPs	Categorisation of responses
Loo 2011 ¹⁹	Conference abstract	2009	Not given	Pharmacies	Postal questionnaire	442 (34%)	Questionnaire posted to all pharmacies in the area	All pharmacists 59% male; 89.1% full time; 53.4% worked for large multiple pharmacies	Descriptive statistics
McDermott 2016 ²⁰	Journal article	2013-15	2 London boroughs	17 general practices	Semi-structured interviews	24	Recruited from within a trial of an enhanced invitation method	52% practice managers, 9% healthcare assistants, 30% administrators, 9% public health leads	Framework analysis
McNaughton 2011 ²¹	Journal article	Not given	Tees Valley	8 pharmacies	Semi-structured interviews	20	Postal invitation	10 primary care trust members, 8 pharmacists, 2 representatives from Local Pharmaceutical Committee	Thematic analysis
Nicholas 2012 ²²	Journal article	2011	2 London boroughs	70 (of 96) general practices	Survey with free text responses	65	Invitations to all 96 general practices	25 practice managers, 8 GPs, 16 practice nurses, 2 healthcare assistants, 3	Descriptive statistics Content

1									administrators and 14 not	analysis
2									specified	
3									8 practice managers, 14	Thematic
4	Oswald	Evaluation	2009 –	Teesside	13 general	Semi-structured	25	Letter of invitation to practice	practice nurses, 1 GP, 1	analysis
5	2010 ²⁸	report	2010		practices	interviews		managers	healthcare assistant, 1	
6									pharmacist	
7									14 commissioners, 12 GPs,	Not described
8	Research	Research	2013	Not given	All settings	Semi-structured	26	Contacts provided by	practice managers, health	
9	works 2013 ²³	report				interviews		Commissioners with snowballing	care assistant, nurse	
10								recruitment	practitioner, physical	
11									activity development	
12									officer, health bus workers	
13									and a community	
14									pharmacist	
15	Riley 2015 ²⁵	Journal	2013	Bristol	Community	Semi-structured	4	Participants were recruited via	1 practice nurse, 1	Thematic
16		article		inner-city	settings	interviews		their involvement with	healthcare assistant, 1	analysis
17								community outreach events.	engagement worker and 1	
18									health trainer	
19	Riley 2015 ²⁴	Journal	2013-	Bristol	11 general	Semi-structured	15	18 were invited with purposive	5 GPs, 5 practice nurses, 3	Thematic
20		article	14		practices	interviews		sampling	healthcare assistants, 2	analysis
21									pharmacists	
22	Shaw 2015 ²⁶	Journal	2010-	Birmingham	General	Semi-structured	31	Recruited through lead clinicians	9 GPs, 6 practice	Thematic
23		article	11	and Black	practices and	interviews			managers, 4 practice	analysis
24				Country	community				nurses, 6 healthcare	
25									assistants, 1 alternative	
26									provider director, 1 call	
27									centre manager, 2 call	
28									centre operatives and 2	
29									alternative provider	
30	Shaw 2016 ²⁷	Journal	Not	Birmingham	General	Semi-structured	9	Recruitment undertaken by local	registered practice nurses	Thematic
31		article	given		practices	interviews		NHS trust. No further details	All GPs	analysis
32								provided		

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Table 2a. Quality assessment of studies including surveys

Author, date	Study addressed a clearly focused issue	Use of an appropriate method / Randomisation (for RCTs)	Recruitment / comparability of study groups at baseline	Blinding (for RCTs)	Exposure measurement	Outcome measurement	Comparability of study groups during study (for RCTs)	Follow up (for longitudinal studies)	Confounding factors (for non-RCTs):	Applicability to England	Overall
Baker 2015 ¹⁵	●	●	●	n/a	n/a	●	n/a	n/a	●	●	Medium
Krska 2015 ¹⁸	●	●	●	n/a	n/a	●	n/a	n/a	●	●	Medium
Loo 2011 ¹⁹	●	●	●	n/a	n/a	n/a	n/a	n/a	●	●	Medium

● Low ● Medium ● High

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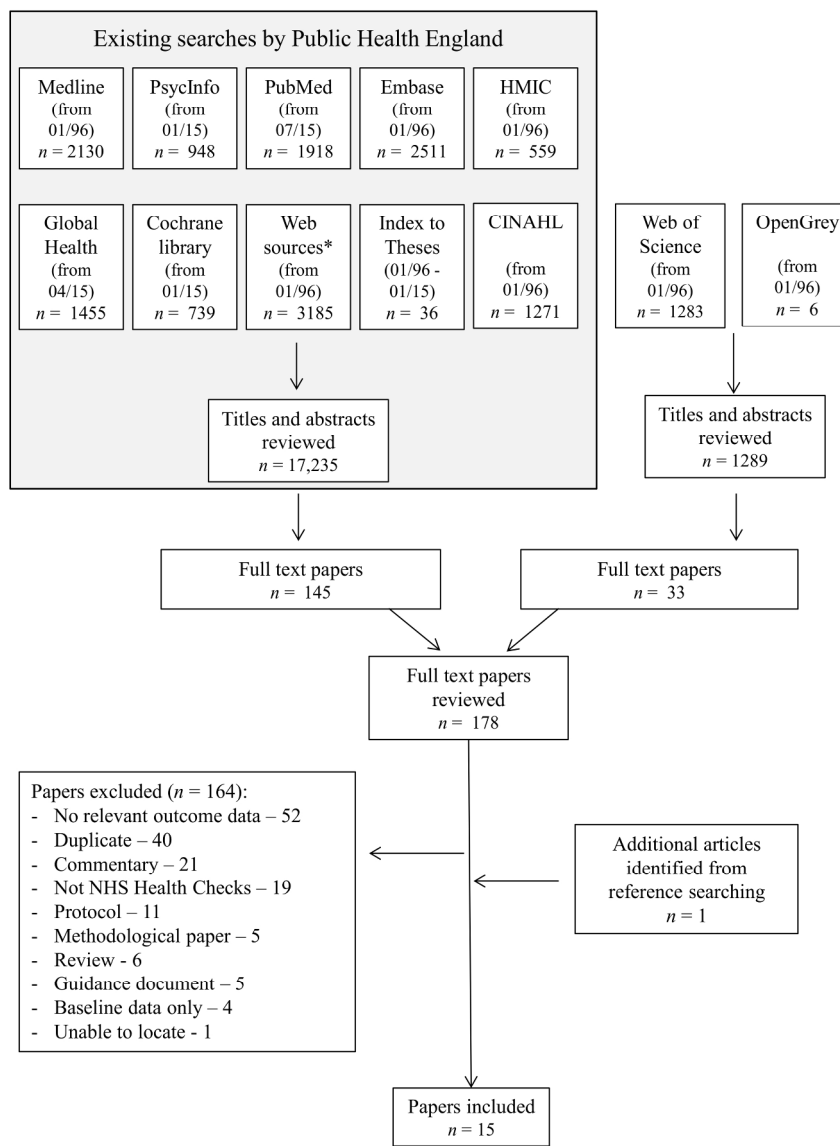
Table 2b. Quality assessment of studies including qualitative data

Author, date	Study addressed a clearly focused issue	Appropriateness of qualitative method	Design	Recruitment	Consideration of relationship between research and participants	Ethical issues	Rigor of data analysis	Clarity of statement of findings	Overall
Baker 2015 ¹⁵	●	●	●	•	•	●	●	●	Medium
Crabtree 2010 ¹⁷	●	●	•	•	•	●	•	●	Medium
Greenwich 2011 ²⁹	●	●	●	●	•	•	•	●	Medium
Ismail and Kelly 2015 ¹⁶	●	●	●	●	●	●	●	●	High
Krska 2015 ¹⁸	●	●	•	●	n/a	●	●	●	Medium
McDermott 2016 ²⁰	●	●	●	•	•	●	●	●	Medium
McNaughton 2011 ²¹	●	●	●	●	•	●	●	●	High
Nicholas 2013 ²²	●	●	●	●	n/a	•	●	●	High
Oswald 2010 ²⁸	●	●	●	●	•	●	●	●	Medium
Research Works 2013 ²³	●	●	●	●	•	•	•	●	Medium
Riley 2015 ²⁴	●	●	●	●	●	●	●	●	High
Riley 2015 ²⁵	●	●	●	●	●	●	●	●	High
Shaw 2015 ²⁶	●	●	●	●	•	●	●	●	High
Shaw 2016 ²⁷	●	●	●	●	•	●	●	●	High

• Low ● Medium ● High

Table 3. Challenges to implementation of NHS Health Checks reported across the settings

Challenge to implementation	General practices	Pharmacies	Community settings
Difficulties with IT and computer software	✓ ^{16,18,22,23}	✓ ^{21,23}	✓ ^{23,25,29}
Impact on workload / staffing	✓ ^{15,16,18,22}	✓ ^{17,19,21}	
Funding	✓ ^{16 18}	✓ ^{19,21}	
Training needs	✓ ^{15,16,22,27}	✓ ^{19,21}	
Resistance from GPs	✓ ²³	✓ ²³	✓ ²³
Inadequate privacy		✓ ^{19,21,23}	✓ ^{25,29}
Difficulty recruiting participants		✓ ^{21,23}	
Poor access to some venues			✓ ²⁹



PRISMA flow diagram

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3 **Appendix 1 – Search strategies**
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Database	Search strategy
Ovid Medline	<p>8</p> <p>9 1. health check*.tw.</p> <p>10 2. (diabetes adj3 screen*).tw.</p> <p>11 3. (cardiovascular adj3 screen*).tw.</p> <p>12 4. (population adj2 screen*).tw.</p> <p>13 5. (risk factor adj3 screen*).tw.</p> <p>14 6. (opportunistic adj3 screen*).tw.</p> <p>15 7. medical check*.tw.</p> <p>16 8. general check*.tw.</p> <p>17 9. periodic health exam*.tw.</p> <p>18 10. annual exam*.tw.</p> <p>19 11. annual review*.tw.</p> <p>20 12. NHSHC.tw.</p> <p>21 13. 1 or 2 or 3 or 4 or 5 or 6 or 7 or 8 or 9 or 10 or 11 or 12</p> <p>22 14. cardiovascular adj3 prevention.tw.</p> <p>23 15. (primary care or general practice or primary healthcare).tw</p> <p>24 16. 14 and 15</p> <p>25 17. Cardiovascular Diseases/ AND Primary Prevention/</p> <p>26 18. 16 or 17</p> <p>27 19. 13 or 18</p>
PubMed	<p>28</p> <p>29 1. health check*</p> <p>30 2. diabetes screen*</p> <p>31 3. cardiovascular screen*</p> <p>32 4. population screen*</p> <p>33 5. risk factor screen*</p> <p>34 6. opportunistic screen*</p> <p>35 7. medical check*</p> <p>36 8. general check*</p> <p>37 9. periodic health exam*</p> <p>38 10. annual exam*</p> <p>39 11. annual review*</p> <p>40 12. NHSHC</p> <p>41 13. 1 or 2 or 3 or 4 or 5 or 6 or 7 or 8 or 9 or 10 or 11 or 12</p> <p>42 14. Cardiovascular Diseases AND Primary Prevention[MeSH Terms]</p> <p>43 15. "primary care"[Text Word] OR "general practice"[Text Word] OR</p> <p>44 "primary healthcare"[Text Word])</p> <p>45 16. (cardiovascular[Text Word] AND prevention[Text Word])</p> <p>46 17. #15 and #16</p> <p>47 18. #14 or #17</p> <p>48 19. #13 or #18</p>
Ovid Embase	<p>49</p> <p>50 1. health check*.tw.</p> <p>51 2. (diabetes adj3 screen*).tw.</p> <p>52 3. (cardiovascular adj3 screen*).tw.</p> <p>53 4. (population adj2 screen*).tw.</p> <p>54</p> <p>55</p> <p>56</p> <p>57</p> <p>58</p> <p>59</p> <p>60</p>

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4 5. (risk factor adj3 screen*).tw.
5 6. (opportunistic adj3 screen*).tw.
6 7. medical check*.tw.
7 8. general check*.tw.
8 9. periodic health exam*.tw.
9 10. annual exam*.tw.
10 11. annual review*.tw.
11 12. NHSHC.tw.
12 13. periodic medical examination/
13 14. 1 or 2 or 3 or 4 or 5 or 6 or 7 or 8 or 9 or 10 or 11 or 12 or 13
14 15. cardiovascular adj3 prevention.tw.
15 16. (primary care or general practice or primary healthcare).tw
16 17. 15 and 16
17 18. cardiovascular disease/ AND primary prevention/
18 19. 17 or 18
19 20. 14 or 19
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24 Ovid HMIC 1 "health check*".af.
25 2 health checks/
26 3 (cardiovascular or vascular or heart or diabetes or stroke).af.
27 4 (screen* or risk).af.
28 5 3 AND 4
29 6 1 OR 2 or 5
30 7 cardiovascular adj3 prevention.tw.
31 8 (primary care or general practice or primary healthcare).tw
32 9 7 and 8
33 10 Cardiovascular diseases/ AND exp preventive medicine/
34 11 9 or 10
35 12 6 or 11
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39 EBSCO S10 S1 OR S2 OR S9
40 CINAHL S9 S5 OR S8
41 S8 S6 AND S7
42 S7 (MH "Preventive Health Care+")
43 S6 (MH "Cardiovascular Diseases+")
44 S5 S3 AND S4
45 S4 "primary care" or "general practice" or "primary healthcare"
46 S3 TX cardiovascular N3 prevention
47 S2 (diabetes N3 screen*) OR (cardiovascular N3 screen*) OR
48 (population N2 screen*) OR (risk factor N3 screen*) OR (opportunistic
49 N3 screen*) OR "medical check*" OR "general check*" OR "periodic
50 health exam*" OR "annual exam*" OR "annual review*" OR NHSHC
51 S1 health check*
52
53
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55 EBSCO Global S10 S6 OR S19 OR S3 Limiters - Publication Year: 2016
56 Health S9 S7 AND S8
57 S8 DE "preventive medicine"
58 S7 DE "cardiovascular diseases"
59 S6 S4 AND S5
60 S5 "primary care" or "general practice" or "primary healthcare"

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S4 TX cardiovascular N3 prevention
S3 S1 OR S2
S2 (diabetes N3 screen*) OR (cardiovascular N3 screen*) OR
(population N2 screen*) OR (risk factor N3 screen*) OR (opportunistic
N3 screen*) OR "medical check*" OR "general check*" OR "periodic
health exam*" OR "annual exam*" OR "annual review*" OR NHSHC
S1 health check*

HDAS PsycInfo 1 "health check*".af.
2 PHYSICAL EXAMINATION/
3 HEALTH SCREENING/
4 "diabetes screen*".af
5 "cardiovascular screen*".af
6 "population screen*".af
7 ("opportunistic* screen*" OR "risk factor screen*").af
8 ("medical check*" OR "general check*" OR "periodic health exam*" OR "annual exam*" OR "annual review*" OR NHSHC).af
9 1 OR 2 OR 3 OR 4 OR 5 OR 6 OR 7 OR 8
10 cardiovascular.ti,ab
11 prevention.ti,ab
12 10 AND 11
13 CARDIOVASCULAR DISORDERS/
14 PREVENTIVE MEDICINE/
15 13 AND 14
16 12 OR 15
17 9 OR 16

Web of Science, Science Citation Index "health check*" OR "diabetes screen*" OR "cardiovascular screen*" OR "population screen*" OR "risk factor screen*" OR "Opportunistic screen*" OR "medical check*" OR "general check*" OR "periodic health exam*" OR "annual exam*" OR "annual review*" OR NHSHC
OR
(Cardiovascular NEAR/3 prevention) AND ("primary care" OR "general practice" OR "primary healthcare")
Limit to: England, Scotland, Wales, North Ireland

Cochrane Library (Wiley) #1 "health check*"
#2 (diabetes next/3 screen*) or (cardiovascular next/3 screen*) or (population next/2 screen*) or (opportunistic next/2 screen*) or ("risk factor" next/3 screen*) or "medical check*" or "general check*" or "periodic health exam*" or "annual exam*" or "annual review*" or NHSHC
#3 cardiovascular adj3 prevention.tw.
#4 (primary care or general practice or primary healthcare).tw
#5 #3 and #4
#6 MeSH descriptor: [Cardiovascular Diseases] this term only
#7 MeSH descriptor: [Primary Prevention] explode all trees
#8 #6 and #7
#9 #5 or #8
#10 #1 or #2 or #9

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4 NHS Evidence “health check*” OR cardiovascular prevention primary care
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7 TRIP database “health check*” OR cardiovascular prevention primary care
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9 Google Scholar "nhs health check"
10 cardiovascular “health check”
11 cardiovascular prevention “primary care”
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14 Google "nhs health check"
15 cardiovascular prevention “primary care”
16 cardiovascular “health check”
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19 Clinical “health check”
20 trials.gov and
21 ISRCND registry
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PRISMA 2009 Checklist

Section/topic	#	Checklist item	Reported on page #
TITLE			
Title	1	Identify the report as a systematic review, meta-analysis, or both.	1
ABSTRACT			
Structured summary	2	Provide a structured summary including, as applicable: background; objectives; data sources; study eligibility criteria, participants, and interventions; study appraisal and synthesis methods; results; limitations; conclusions and implications of key findings; systematic review registration number.	2
INTRODUCTION			
Rationale	3	Describe the rationale for the review in the context of what is already known.	4
Objectives	4	Provide an explicit statement of questions being addressed with reference to participants, interventions, comparisons, outcomes, and study design (PICOS).	4
METHODS			
Protocol and registration	5	Indicate if a review protocol exists, if and where it can be accessed (e.g., Web address), and, if available, provide registration information including registration number.	4
Eligibility criteria	6	Specify study characteristics (e.g., PICOS, length of follow-up) and report characteristics (e.g., years considered, language, publication status) used as criteria for eligibility, giving rationale.	5
Information sources	7	Describe all information sources (e.g., databases with dates of coverage, contact with study authors to identify additional studies) in the search and date last searched.	5
Search	8	Present full electronic search strategy for at least one database, including any limits used, such that it could be repeated.	Appendix 1
Study selection	9	State the process for selecting studies (i.e., screening, eligibility, included in systematic review, and, if applicable, included in the meta-analysis).	5
Data collection process	10	Describe method of data extraction from reports (e.g., piloted forms, independently, in duplicate) and any processes for obtaining and confirming data from investigators.	5/6
Data items	11	List and define all variables for which data were sought (e.g., PICOS, funding sources) and any assumptions and simplifications made.	Table 1 and 3
Risk of bias in individual studies	12	Describe methods used for assessing risk of bias of individual studies (including specification of whether this was done at the study or outcome level), and how this information is to be used in any data synthesis.	5
Summary measures	13	State the principal summary measures (e.g., risk ratio, difference in means).	5/6
Synthesis of results	14	Describe the methods of handling data and combining results of studies, if done, including measures of consistency (e.g., I^2 for each meta-analysis). http://bmjopen.bmj.com/site/about/guidelines.xhtml	5



PRISMA 2009 Checklist

Page 1 of 2

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Section/topic	#	Checklist item	Reported on page #
Risk of bias across studies	15	Specify any assessment of risk of bias that may affect the cumulative evidence (e.g., publication bias, selective reporting within studies).	5/6
Additional analyses	16	Describe methods of additional analyses (e.g., sensitivity or subgroup analyses, meta-regression), if done, indicating which were pre-specified.	N/A
RESULTS			
Study selection	17	Give numbers of studies screened, assessed for eligibility, and included in the review, with reasons for exclusions at each stage, ideally with a flow diagram.	6 and Fig 1
Study characteristics	18	For each study, present characteristics for which data were extracted (e.g., study size, PICOS, follow-up period) and provide the citations.	Table 1 and 2
Risk of bias within studies	19	Present data on risk of bias of each study and, if available, any outcome level assessment (see item 12).	Table 2
Results of individual studies	20	For all outcomes considered (benefits or harms), present, for each study: (a) simple summary data for each intervention group (b) effect estimates and confidence intervals, ideally with a forest plot.	Table 1 and 3
Synthesis of results	21	Present results of each meta-analysis done, including confidence intervals and measures of consistency.	N/A
Risk of bias across studies	22	Present results of any assessment of risk of bias across studies (see Item 15).	N/A
Additional analysis	23	Give results of additional analyses, if done (e.g., sensitivity or subgroup analyses, meta-regression [see Item 16]).	N/A
DISCUSSION			
Summary of evidence	24	Summarize the main findings including the strength of evidence for each main outcome; consider their relevance to key groups (e.g., healthcare providers, users, and policy makers).	12/13
Limitations	25	Discuss limitations at study and outcome level (e.g., risk of bias), and at review-level (e.g., incomplete retrieval of identified research, reporting bias).	13
Conclusions	26	Provide a general interpretation of the results in the context of other evidence, and implications for future research.	13/14
FUNDING			
Funding	27	Describe sources of funding for the systematic review and other support (e.g., supply of data); role of funders for the systematic review.	14/15

From: Moher D, Liberati A, Tetzlaff J, Altman DG, The PRISMA Group (2009). Preferred Reporting Items for Systematic Reviews and Meta-Analyses: The PRISMA Statement. PLoS Med 6(6): e1000097. doi:10.1371/journal.pmed1000097

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