

BMJ Open

Using Patient-Reported Outcome measures (PROMs) to promote quality of care and safety in the management of patients with Advanced Chronic Kidney Disease (PRO-track Project) – A mixed-methods project protocol

Journal:	<i>BMJ Open</i>
Manuscript ID	bmjopen-2017-016687
Article Type:	Protocol
Date Submitted by the Author:	02-Mar-2017
Complete List of Authors:	<p>Aiyegbusi, Olalekan; University of Birmingham, Institute of Applied Health Research; University of Birmingham, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Kyte, Derek; University of Birmingham, Institute of Applied Health Research; University of Birmingham, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Cockwell, Paul; Queen Elizabeth Hospital Birmingham, Department of Renal Medicine; University of Birmingham, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Marshall, Tom; University of Birmingham, Institute of Applied Health Research; University of Birmingham, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Dutton, Mary; Queen Elizabeth Hospital Birmingham, Department of Renal Medicine</p> <p>Slade, Anita; University of Birmingham, Institute of Applied Health Research; University of Birmingham, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Marklew, Neil; University of Birmingham, Patient Advisory Group Member, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Price, Gary; University of Birmingham, Patient Advisory Group Member, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Verdi, Rav; University of Birmingham, Patient Advisory Group Member, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Waters, Judi; University of Birmingham, Patient Advisory Group Member, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Sharpe, Keeley; University of Birmingham, Patient Advisory Group Member, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Calvert, Melanie; University of Birmingham, Institute of Applied Health Research; University of Birmingham, Centre for Patient-Reported Outcomes Research (CPROR)</p>
Primary Subject Heading:	Patient-centred medicine
Secondary Subject Heading:	Health services research, Qualitative research, Renal medicine, Research methods
Keywords:	NEPHROLOGY, Chronic renal failure < NEPHROLOGY, QUALITATIVE RESEARCH, STATISTICS & RESEARCH METHODS, USABILITY TESTING,

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

	VALIDATION STUDY

SCHOLARONE™
Manuscripts

For peer review only

1
2
3 **Using Patient-Reported Outcome measures (PROMs) to promote quality of**
4 **care and safety in the management of patients with Advanced Chronic Kidney**
5 **Disease (PRO-trACK Project) – A mixed-methods project protocol**
6
7
8
9

10 Olalekan Lee Aiyegbusi^{1, 2}, Derek Kyte^{1, 2*}, Paul Cockwell^{1, 3}, Tom Marshall^{1, 2}, Mary
11 Dutton³, Anita Slade^{1, 2}, Neil Marklew⁴, Gary Price⁴, Rav Verdi⁴, Judi Waters⁴, Keeley
12 Sharpe⁴, Melanie Calvert^{1, 2}
13

- 14
15
16
17 1. Centre for Patient-Reported Outcomes Research, University of Birmingham,
18 Edgbaston, Birmingham, UK
19
20
21 2. Institute of Applied Health Research, University of Birmingham, Edgbaston,
22 Birmingham, UK
23
24
25
26 3. Department of Renal Medicine, University Hospitals Birmingham NHS
27 Foundation Trust, Queen Elizabeth Hospital Birmingham, Mindelsohn Way,
28 Edgbaston, Birmingham, UK
29
30
31
32 4. Patient Advisory Group Member, Centre for Patient-Reported Outcomes
33 Research, University of Birmingham, UK
34
35
36
37
38

39 Email: Dr O.L. Aiyegbusi, oxa238@bham.ac.uk - Dr D. Kyte, d.g.kyte@bham.ac.uk -
40 Prof P. Cockwell, paul.cockwell@uhb.nhs.uk - Prof T. Marshall,
41 t.p.marshall@bham.ac.uk - M. Dutton, Mary.Dutton@uhb.nhs.uk - Dr A. Slade,
42 A.L.Slade@bham.ac.uk - Prof M. Calvert, m.calvert@bham.ac.uk
43
44
45
46
47

48 * **Correspondence:** Derek Kyte, d.g.kyte@bham.ac.uk
49
50
51
52
53
54

55
56 Word count: 4,052
57
58
59
60

ABSTRACT

Introduction: Advanced chronic kidney disease (CKD) has a major effect on the quality of life and health status of patients and requires accurate and responsive management. The use of electronic patient reported outcome measures (ePROMs) could assist patients with advanced pre-dialysis CKD, and the clinicians responsible for their care, by identifying important changes in symptom burden in real time. We report the protocol for Pro-trACK, which will explore the feasibility and validity of an ePROM system for use in patients with advanced CKD.

Methods and analysis: The project will utilise a mixed-methods approach in three studies. These will comprise: (i) patient usability testing of the ePROM system focusing on acceptability and technical performance/stability; (ii) ascertaining the views of patient and clinician stakeholders on the optimal use and administration of the CKD ePROM system - this will involve qualitative face-to-face/telephone interviewing and/or focus groups with: patients, clinical staff, management and IT team members; (iii) psychometric assessment of the system, within a cohort of patients with advanced CKD, to establish the measurement properties of the ePROM.

Ethics and dissemination: This project was approved by the West Midlands Edgbaston Research Ethics Committee (Reference 17/WM/0010).

The findings from this project will be provided to clinicians at the Department of Renal Medicine, Queen Elizabeth Hospitals, Birmingham (QEHB), NHS England, presented at conferences and to the Kidney Patients' Association, British Kidney Patient Association and the British Renal Society. Articles based on the findings will be written and submitted for publication in peer-reviewed journals.

Strengths and limitations of this project

- Whilst there is evidence to support the use of ePROMs in the management of other conditions, notably cancer, the evidence for the use of ePROMs in the management of patients with CKD is currently limited. The PRO-track project will help fill this evidence gap.
- By using a mixed methods approach, the project will provide a rigorous exploration of the acceptability, validity and feasibility of the ePROM system for the management of patients with CKD.
- This project will only involve patients with CKD stages 4 and 5 and patients on dialysis for ≤ 6 months as the ePROM intervention is presently intended for patients with advanced CKD stages 4 and 5.

INTRODUCTION

Chronic kidney disease (CKD) is a general term that refers to a number of disorders that affect the structure and function of kidneys.¹ The definition of CKD is based on sustained reduction in renal function (i.e. “estimated glomerular filtration rate (eGFR) <60 mL/min per 1.73 m² for 3 months or more”) and/or evidence of structural or functional abnormalities of the kidneys regardless of clinical diagnosis.^{1,2} CKD is associated with other long-term conditions such as hypertension, cardiovascular diseases and diabetes will increase the risk of ill health both when present singly and when associated with other long-term conditions.

CKD causes clinical signs and symptoms, particularly when the disease is advanced.³ The most commonly experienced are fatigue, drowsiness, pain, pruritus and dry skin.⁴ These symptoms often occur concurrently and may negatively affect patients’ daily activities and their physical, emotional and psychological well-being.⁵ Therefore impacting on the quality of life of (QOL) of those affected, particularly as the disease progresses towards end-stage renal disease.^{6,7}

The symptoms of CKD progression can be monitored using self-completed questionnaires known as patient-reported outcome measures (PROMs) which capture information about health status from patients’ own point of view.⁸ Although commonly administered in paper format, PROMs can be completed as electronic patient-reported outcome measures (ePROMs) using multiple digital platforms. This makes it possible to remotely monitor patients and generate ‘real time’ data about patient symptoms and QOL. As patients with advanced CKD are at risk of deteriorating rapidly and developing cardiovascular complications,⁹ the use of an ePROM system may help clinicians detect deterioration of symptoms and assist with

1
2
3 the tailoring of treatment to the needs of each patient.¹⁰⁻¹² Health-related issues that
4
5 matter to patients may also be identified using ePROM data and this could
6
7 potentially facilitate communication and shared-decision making between patients
8
9 and their clinicians.¹³⁻¹⁵ In stable patients, the use of ePROMs may reduce the
10
11 occurrence of unnecessary clinical appointments.¹²
12
13

14
15 In Denmark the WestChronic ePROM System has been successfully implemented
16
17 for tailoring the care of various patient groups¹², while in the UK, patients with cancer
18
19 have been successfully monitored for the side effects of chemotherapy using the
20
21 ePROM Advanced Symptom Management System (ASyMS).¹⁶ However, there is
22
23 limited information on the use of ePROMs in the management of adult patients with
24
25 CKD in a routine clinical setting. Therefore, the aim of the project is to explore the
26
27 feasibility and validity of an electronic patient-reported outcome measure (ePROM)
28
29 system for monitoring and assisting with the individual management of patients with
30
31 advanced CKD.
32
33
34
35
36

37 **Description of the ePROM system**

38
39 The ePROM system will be designed as an electronic method of allowing patients
40
41 with CKD to remotely self-report their symptoms and quality of life using a digital
42
43 platform that is convenient to them (PC, tablet, smartphone, telephone voice
44
45 recognition or scanned paper copy), providing important patient-centred data to the
46
47 patients' clinical team. A patient advisory group (PAG) met prior to commencing the
48
49 project and considered the acceptability, burdensomeness and relevance of four
50
51 questionnaires for the target CKD group. Three questionnaires were selected based
52
53 on this consultation and these will be electronically adapted and tested in the
54
55 ePROM system.
56
57
58
59
60

1
2
3 The ePROM system will be accessed via the secure electronic patient portal
4 developed by the University Hospitals Birmingham NHS Foundation Trust, known as
5 'myhealth@QEHB' (See Figure 1).¹⁷ myhealth@QEHB currently has 14,000 patient
6 users and was awarded the prestigious E- Health Insider award in 2014.¹⁸
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

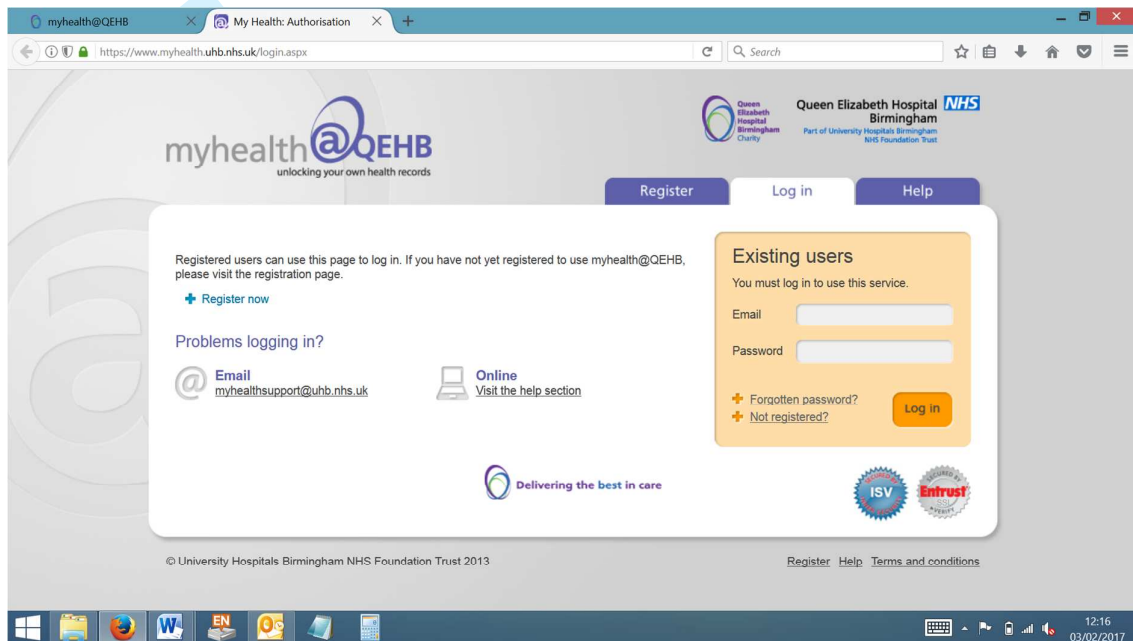


Fig. 1. Screenshot of the myhealth@QEHB login page.

Overview of the PRO-trACK Project

The PRO-trACK project will consist of 3 studies namely:

a) Usability testing: Usability testing refers to the appraisal of a product or service by potential service users and involves the observation of such users completing a task within a predetermined scenario.^{19 20} The ePROM system will be tested by patients with CKD stages 4 and 5.

b) Qualitative study: This will explore the views of stakeholders on the optimal use and administration of the CKD ePROM system. This will involve (1) qualitative face-to-face/telephone interviews with patients with CKD and (2) focus groups/interviews with clinical staff from the QEHB renal service and members of the myHealth team and hospital management staff, as required.

c) The validation of the ePROM system: The purpose of this study is to evaluate the measurement properties of the electronic versions of the selected PROMs hosted on the 'myhealth@QEHB' server. At the end of this study, the most suitable questionnaire (s) would be taken forward for formal feasibility testing.

Research objectives

Study 1 – Usability testing

- i. To determine whether patients can easily navigate the ePROM system.
- ii. To determine if patients are able to complete the 3 questionnaires successfully on their own, and if not, how much assistance they require.
- iii. To determine the average length of time required to complete an ePROM report.

- 1
2
3 iv. To determine the level of satisfaction with the ePROM interface.
4
5 v. To identify changes that might be required to improve user performance and
6
7 satisfaction.
8
9

10
11
12 *Study 2 – Qualitative Study*
13

- 14
15 i. To determine which symptoms patients with CKD find most bothersome.
16
17 ii. To explore how acceptable ePROMs are.
18
19 iii. To determine how often patients will be willing to complete the ePROM.
20
21 iv. To determine the preferred method of completing the ePROM i.e., PC,
22
23 smartphone, tablet, telephone voice recognition or paper completion.
24
25 v. To explore the likely factors that may improve or discourage the completion
26
27 of ePROMs.
28
29 vi. To explore how they would like to receive feedback from the clinical team
30
31 regarding the ePROMs they provide.
32
33
34 vii. To evaluate and rate the relevance of the items of the 3 ePROM
35
36 questionnaires with clinical staff (content validation).
37
38
39 viii. To determine those factors that may improve or discourage the use of
40
41 ePROM data by clinicians.
42
43
44 ix. To determine clinicians preferred method of displaying ePROM data.
45
46
47
48

49 *Study 3 – ePROM Validation*
50

- 51 i. To determine the reliability and validity of the 3 ePROM questionnaires.
52
53 ii. To determine the ability of the ePROM questionnaires to detect change in a
54
55 patient's health over a period of time.
56
57
58
59
60

- 1
2
3 iii. To determine which of the 3 questionnaires is most suitable to take forward
4
5 for formal feasibility testing.
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

METHODS AND ANALYSIS

Project Design

In this section, the project setting and eligibility criteria for participants will be described first as this will be the same for the three studies. Aspects of research methods specific to each study will be subsequently discussed separately.

Project Setting

Queen Elizabeth Hospitals, Birmingham (QEHB) will be the host site for this project. Clinical staff at the Renal Unit, QEHB and academic researchers at the Centre for Patient Reported Outcomes Research, University of Birmingham will be responsible for the conduct and management of the project. The nephrology service comprises 21 consultants, 30 junior doctors, and 20 nurses and allied health professionals in the CKD team.

Project Participants

Patient participants

For the entire project, we will recruit adult patients with advanced CKD stages 4 and 5 under the care of the renal services at QEHB, with $eGFR \leq 20\text{ml}/\text{min}/1.73\text{m}^2$ and a projected risk of progression to ESRD of $>20\%$ within 2-years using the renal risk calculator.²¹ They must have been counselled about treatment modalities for end-stage renal disease (ESRD). ESRD is the term used when the $eGFR$ falls below $10\text{ mL}/\text{min per } 1.73\text{ m}^2$.

1
2
3 We have selected this group of patients as our main target for this project because,
4
5 even though they have not yet reached ESRD, they have the highest symptom
6
7 burden and a high risk of rapid clinical deterioration to ESRD. We hypothesise that
8
9 this group of patients are therefore likely to derive the most benefit from an ePROM
10
11 system.
12

13
14 Patients who have commenced dialysis within 6 months will also be eligible to
15
16 participate as we hypothesise that they will be able to recall their symptoms and
17
18 medical needs pre-dialysis. Participants will be required to converse in everyday
19
20 English and provide informed consent.
21

22
23 Patients who have a recent history of acute kidney injury within the last 3 months, a
24
25 co-morbidity with a high level of symptoms or terminal illness likely to lead to the
26
27 death within 6 months of participation will be excluded from the study.
28
29

30 31 *Clinicians and other professional staff*

32
33 Clinicians who manage patients with CKD at the Renal Unit, QEHB and members of
34
35 the myHealth team and hospital management staff who provide consent will be
36
37 recruited for this project.
38
39

40 41 *Recruitment methods*

42
43 A member of the renal research team at QEHB will screen patients for eligibility
44
45 using the electronic screening tools that are utilised for clinical purposes. This will
46
47 identify patients that meet the eligibility criteria and the clinics they attend. Eligibility
48
49 will be confirmed by direct review of the clinical records by the research nurse and a
50
51 clinician who are members of the renal care team, on the delegated duty log.
52
53
54
55
56
57
58
59
60

1
2
3 Patients will then be approached at clinic by a member of the renal care team and
4
5 given patient information sheet to read. Further information about the study will be
6
7 given and their immediate queries will be addressed. They will be contacted no
8
9 earlier than 48 hours after the clinic visit to ascertain if they wish to participate in the
10
11 study.
12

13
14 Clinicians and other professional staff will be recruited by the members of the
15
16 research team and sent information sheets via email.
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

Study 1 – Usability testing

Data collection

The scenario for this study will be the self-report of a patient's health status between clinic appointments using an electronic device such as a smartphone, tablet or PC/laptop. Each patient will undergo a single one-to-one session with (OLA) the project's Chief Investigator (CI), and attempt to complete the 3 electronic questionnaires with as little assistance as possible.

The Concurrent Think Aloud (CTA) and Retrospective Probing (RP) moderating techniques will be used for this study.²² CTA involves the thinking aloud and vocalisation of participants' thoughts during the session while RP refers to interviewing the participant following the completion of the session.²² The advantage of combining both techniques is that real time feedback of the test session could be obtained which the CI could explore afterwards.¹⁹

The CI will take detailed notes of the participants' comments, actions, non-verbal cues and errors and pass minimal comments to encourage them to think aloud during the sessions.

Qualitative data will be collected in form of a brief audio-recorded interview at the end of each test. The patients will be questioned based on the notes taken by the CI during the session. They will be encouraged to provide any recommendation to improve user experience.

Data analysis

Thematic analysis will be conducted on the qualitative data (See the analysis of patient interviews for more details), which will include the notes taken during the sessions and the transcripts of the post-test interview.

Quantitative data will be summarised using descriptive statistics such as proportions, averages, percentages and rates.¹⁹ Quantitative data will include successful completion rates, error-free rates and average time required for completion.

Sample size

We will recruit up to 30 patients from QEHB for this study based on the recommendations found in literature.²³ The process of improving the usability of any system is an iterative one;¹⁹ therefore patients will be randomly enrolled into groups of 3 - 5 patients per group. The usability testing with each group will correspond to a test cycle. The findings from each test cycle will guide the process of improving the ePROM system before re-testing in the subsequent cycle. A minimum of 2 test cycles will be conducted for this phase of the study.

Study 2 – Qualitative Study

Study 2a - Patient Interviews

Data collection

A qualitative research method utilising semi-structured interviews will be employed in order to obtain the views and opinions of patients on the use of the ePROM system as part of their care. Face-to-face interviews will be arranged to either coincide with patients' scheduled clinic visit or held on a separate day if preferred. The option of a telephone interview will also be given.

A topic guide will be used to provide a general direction for each interview and ensure that important issues are covered whilst allowing enough flexibility to capture other relevant themes that may be arise during any session.

Interviews will be recorded using an encrypted digital audio recorder and transcribed by a professional transcription company.

Data analysis

The transcripts will be analysed by the CI using the Nvivo 10 software package by QSR International. Thematic analysis of the data will be conducted following the six steps described by Braun and Clarke.²⁴ The process of analysis will begin with the CI 'actively' reading and engaging with the data set (i.e. searching for patterns and meanings). The next phase will be the initial coding of the raw transcript data using the QSR software. Extracts will be coded inclusively (i.e. a little surrounding data will be kept to ensure that contextual meaning is not lost).²⁵

1
2
3 Phase 3 will involve the analysis and organisation of codes into potential themes.
4
5 These initial themes will be revised and refined in the 4th phase on two levels. The
6
7 first is at the level of coded data extracts to ensure that they are coherent for each
8
9 theme. The second level of analysis is to ensure that the themes reflect the data set.
10
11 During this phase codes and themes that are redundant may be removed, revised or
12
13 merged as required. Phase 5 will involve the definition of what each theme is and
14
15 what it is not; and its importance in relation to the entire data and the research
16
17 questions. The themes will be considered individually as well as in relation to other
18
19 themes to ensure that overlaps are kept to a minimum. The final phase will be the
20
21 production of the study report.
22
23

24
25 The project team (Independent of the CI) will randomly review a sample of
26
27 transcripts for verification purposes.
28
29

30
31 Data analysis will be carried out simultaneously with data collection and both will
32
33 continue until no new themes emerge from the further analysis i.e. data saturation
34
35 has been reached.²⁶
36

37
38 Respondent validation will be undertaken, whereby a summary of the main points
39
40 arising from the interview will be sent to each participant for comments.
41
42

43 44 45 *Sample size*

46
47 A significant proportion of patients with CKD managed by the Renal Unit are of
48
49 ethnic minority backgrounds. Therefore, patients will be purposively sampled and
50
51 efforts will be made to recruit eligible minority ethnic patients in order to ensure that
52
53 the study reflects the diversity that exists within the patient population. Based on
54
55 experience from previous similar qualitative studies conducted by the research team,
56
57
58
59
60

1
2
3 recruitment will continue until a target sample size of between 15 and 30 patient
4
5 participants is attained or until saturation is achieved.
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

For peer review only

Study 2b - Focus groups with clinicians and other professional staff

Data collection

Focus group discussions will be held with clinicians who manage patients with CKD at the Renal Unit, QEHB, members of the myHealth team and hospital management staff as required. The purpose of these focus groups will be to evaluate the content validity of the selected questionnaires and discuss the various issues that might encourage or discourage the use of ePROMs.

An independent member of staff will serve as chief moderator and direct the discussions while the CI will act as assistant moderator, making notes and observing the interactions within the groups. The discussions will be allowed to develop with minimum interference following a topic guide to ensure that all the main points are covered. Focus group sessions will be recorded using an encrypted digital audio recorder and transcribed by a professional transcription company.

Face-to-face or telephone interviews with clinicians and other professional staff may be conducted to explore their views on the use of PROMs. These interviews will require a maximum of 1 hour.

Sample size

We will aim to include up to 15 participants in up to three focus groups (5 participants in each group) and if necessary interview the same number of participants.

Data analysis

Thematic analysis will be conducted (See analysis of patient interviews for details).

Study 3 – ePROM Validation

Data collection

Patients will be registered on 'myhealth@QEHB' in order to access the ePROM system. There will be the option of completing paper versions if preferred. Time for questionnaire completion may be influenced by patients' symptoms but should require no more than 1 hour.

All participants will be asked to complete the 3 questionnaires 3 times: at study entry, at 2 weeks after initial completion and at 6 months after initial completion.

Completing the questionnaires at these time points will facilitate the comprehensive assessment of psychometric properties.⁸

Data analysis

Quantitative data will be analysed using statistical software such as STATA. Where appropriate, analysis will be conducted separately for patients with CKD stages 4 and 5 and patients on dialysis.

A disclaimer statement will be included in the patient information sheets (PIS) for the validation study informing the patients that the questionnaires will not be assessed until the end of the study; therefore, patients should inform their clinician (e.g. general practice or renal services) of any health care needs for management.

Specific analyses (for definition of measurement properties see Table 1)

Internal consistency reliability: Using baseline scores, Cronbach's alpha will be calculated for the total scales and subscales of the 3 questionnaires. An 'if item

1
2
3 deleted' analysis will be conducted to identify whether any items should be dropped
4
5 from the scale.
6

7
8 *Test-retest reliability:* The completion of the ePROMs, 2 weeks after the initial
9
10 completion will allow the assessment of the stability of the questionnaires. Intra-class
11
12 correlation coefficients (ICC) will be calculated on subscale and total scores.
13

14
15 *Measurement error:* Measurement error will be calculated using the standard error of
16
17 the measurement (SEM). Also the minimally important clinical change (MIC) and the
18
19 smallest detectable change (SDC) will be calculated. The measurement error and
20
21 the MIC will help determine which questionnaire can be used to monitor changes in
22
23 individual patients in routine clinical practice.
24

25
26 *Convergent validity:* Pearson correlation coefficients will be used to assess the
27
28 correlations of the scores obtained from the administration of the ePROMs.
29
30 Correlations between subscale scores will be explored where appropriate.
31
32

33
34 *Structural validity:* Confirmatory factor analysis of baseline scores will be used to
35
36 confirm the item clusters and support the evidence obtained for internal consistency
37
38 of the ePROMs.
39

40
41 *Responsiveness:* The ePROMs will be administered 6 months after the initial
42
43 completion in order to assess the ability of the questionnaires in detecting change in
44
45 patients' condition. Comparisons will also be made between the scores obtained at
46
47 these points and routinely collected clinical and laboratory data.
48

49
50 *Rasch Analysis:* This analysis will be performed to statistically assess the suitability
51
52 of the 3 questionnaires for the patients and help identify redundant items that could
53
54 be subsequently removed. It might also provide a more precise estimate of
55
56 measurement error.
57
58
59
60

1
2
3 *Sample size*
4

5 We aim to recruit at least 180 patients based on the recommendations found in
6 contemporary literature outlining psychometric best-practice.²⁷
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

For peer review only

Reimbursement and Withdrawal

Reimbursement: All patients will be reimbursed for their time with a £20 gift card.^{28 29}

Light refreshments will be provided for focus group participants.

Withdrawal: Patient participants will be informed that they have the right to freely withdraw from the study, for any reason, at any time prior to their data being integrated into the data set. They will not be required to supply a reason for their withdrawal and the decision will have no effect on their future medical care.

As focus group participants (clinicians and other professional staff) will be audio recorded as a group, they will be informed that it will be impossible to withdraw their data during or after a focus group discussion. They will not be required to supply a reason for their withdrawal before a focus group discussion and the decision will have no effect on their employment.

DISCUSSION

PROMs can be completed electronically making it possible to remotely monitor symptoms in patients with CKD and generate 'real time' data which may assist clinicians with the tailoring of treatment to the needs of each patient.¹² The use of ePROMs could potentially foster patient-clinician communication and further support shared-decision between patients with CKD and their clinicians.^{13 14} The regular completion of ePROMs may decrease the need for stable patients with acceptable ePROM data to attend clinical appointments thus sparing them the financial burden and physical stress of travelling. This might free up appointment times for patients that actually need to be seen in clinic.¹² In this manner, the use of PROMs may significantly improve the quality of life of patients with CKD.

At each stage of the project, when necessary, PAG meetings will be convened for their input and drafts of publication manuscripts reviewed by members of the group before submission to journals.

By employing a mixed methods approach, the PRO-trACK project will provide evidence of the feasibility and validity of the ePROM system in patients with advanced CKD.

ETHICS AND DISSEMINATION

Ethics and data management

This project was approved by the West Midlands Edgbaston Research Ethics Committee (Reference 17/WM/0010).

Participant data (whether in electronic or paper format) will be acquired, anonymised, transferred and stored according to the Data Protection Act 1998³⁰; the Confidentiality - NHS Code of Practice³¹; the Caldicott principles³²; the University of Birmingham Code of practice for research³³ and the University of Birmingham Guidance on Out of Hours Activities and Lone Working.³⁴

Only members of the research team will have access to the project data. The exception will be permissions given to authorised regulatory personnel in order to conduct audits and inspections on behalf of the ethics committee.

Dissemination

The findings of the project will be provided to the Informatics Team and the Nephrology Unit at the QEHB as required. Participants will be given a summary of the findings, with reference to the full reports if desired.

Research article(s) based on the findings of the studies will be written and submitted for publication to peer-reviewed journals and all contributors and their contributions to the study will be acknowledged.

Acknowledgement

The authors thank all the members of the Patient Advisory Group (PAG), Centre for Patient-Reported Outcomes Research (CPROR), University of Birmingham, for their comments and suggestions during the development of this project.

Author Contributions

MC is the guarantor for this project. The project was conceived by MC, DK, PC and TM and designed by MC, DK, PC, TM, OLA, MD and AS. OLA drafted the protocol manuscript. The manuscript was reviewed by MC, DK, PC, TM, OLA, MD, AS, NM, GP, RV, JW and KS. The final draft approved by all authors.

Funding

This project is funded as part of the Health Foundation's Improvement Science Programme. The Health Foundation is an independent charity working to improve the quality of healthcare in the UK. The Health Foundation was not involved in any other aspect of the project.

Tom Marshall is partly funded by the National Institute for Health Research (NIHR) through the Collaborations for Leadership in Applied Health Research and Care for West Midlands (CLAHRC-WM). This paper presents independent research and the views expressed in this publication are not necessarily those of the NIHR, the Department of Health, NHS Partner Trusts, University of Birmingham or the CLAHRC WM Management Group.

Competing interests: None declared.

Ethics approval: This project was approved by the West Midlands Edgbaston
Research Ethics Committee (Reference 17/WM/0010).

Table 1. Definitions of domains, measurement properties, and aspects of measurement properties					
Domain	Measurement property	Aspect of measurement property	Definition		
Reliability			The degree to which the measurement is free from measurement error		
	Reliability (extended definition)		The extent to which scores for patients who have not changed are the same for repeated measurement under several conditions: for example, using different sets of items from the same HR-PROs (internal consistency), over time (test-retest) by different persons on the same occasion (inter-rater) or by the same persons (i.e., raters or responders) on different occasions (intra-rater)		
		Internal consistency		The degree of the interrelatedness among the items	
		Reliability		The proportion of the total variance in the measurements which is because of "true" ^a differences among patients	
		Measurement error		The systematic and random error of a patient's score that is not attributed to true changes in the construct to be measured	
Validity			The degree to which an HR-PRO instrument measures the construct(s) it purports to measure		
	Content validity		The degree to which the content of an HR-PRO instrument is an adequate reflection of the construct to be measured		
		Face validity		The degree to which (the items of) an HR-PRO instrument indeed looks as though they are an adequate reflection of the construct to be measured	
	Construct validity			The degree to which the scores of an HR-PRO instrument are consistent with hypotheses (for instance with regard to internal relationships, relationships to scores of other instruments, or differences between relevant groups) based on the assumption that the HR-PRO instrument validly measures the construct to be measured	
			Structural validity		The degree to which the scores of an HR-PRO instrument are an adequate reflection of the dimensionality of the construct to be measured
			Hypotheses testing		Idem construct validity
		Cross-cultural validity		The degree to which the performance of the items on a translated or culturally adapted HR-	

Table 1. Definitions of domains, measurement properties, and aspects of measurement properties			
Domain	Measurement property	Aspect of measurement property	Definition
			PRO instrument are an adequate reflection of the performance of the items of the original version of the HR-PRO instrument
	Criterion validity		The degree to which the scores of an HR-PRO instrument are an adequate reflection of a “gold standard”
Responsiveness			The ability of an HR-PRO instrument to detect change over time in the construct to be measured
	Responsiveness		Idem responsiveness
Interpretability^b			The degree to which one can assign qualitative meaning - that is, clinical or commonly understood connotations - to an instrument's quantitative scores or change in scores.

Abbreviations: HR-PROs, health-related patient-reported outcomes; CTT, classical test theory.

a The word “true” must be seen in the context of the CTT, which states that any observation is composed of two components - a true score and error associated with the observation. “True” is the average score that would be obtained if the scale were given an infinite number of times. It refers only to the consistency of the score and not to its accuracy (ref Streiner & Norman [12]).

b Interpretability is not considered a measurement property but an important characteristic of a measurement instrument. *(Reproduced with permission from Caroline Terwee, COSMIN)*

Bibliography

1. Levey AS, Coresh J. Chronic kidney disease. *Lancet* (London, England) 2012;**379**(9811):165-80.
2. K/DOQI clinical practice guidelines for chronic kidney disease: evaluation, classification, and stratification. *American journal of kidney diseases : the official journal of the National Kidney Foundation* 2002;**39**(2 Suppl 1):S1-266.
3. Meyer T, Hostetter T. Medical Progress: Uremia. *The New England journal of medicine* 2007;**13**(357):1316-25.
4. Almutary H, Bonner A, Douglas C. Symptom burden in chronic kidney disease: a review of recent literature. *Journal of Renal Care* 2013;**39**(3):140-50.
5. Gapstur RL. Symptom burden: a concept analysis and implications for oncology nurses. *Oncology nursing forum* 2007;**34**(3):673-80.
6. Gansevoort RT, Matsushita K, van der Velde M, et al. Lower estimated GFR and higher albuminuria are associated with adverse kidney outcomes. A collaborative meta-analysis of general and high-risk population cohorts. *Kidney international* 2011;**80**(1):93-104.
7. Stringer S, Sharma P, Dutton M, et al. The natural history of, and risk factors for, progressive chronic kidney disease (CKD): the Renal Impairment in Secondary care (RIISC) study; rationale and protocol. *BMC nephrology* 2013;**14**:95.
8. FDA. Patient-reported outcome measures: use in medicinal product development to support labeling claims. Guidance for industry 2009.
<https://www.fda.gov/downloads/drugs/guidances/ucm193282.pdf> (accessed Feb 2017).
9. Go AS, Chertow GM, Fan D, et al. Chronic Kidney Disease and the Risks of Death, Cardiovascular Events, and Hospitalization. *New England Journal of Medicine* 2004;**351**(13):1296-305.
10. Basch E, Bennett A, Pietanza MC. Use of patient-reported outcomes to improve the predictive accuracy of clinician-reported adverse events. *Journal of the National Cancer Institute* 2011;**103**(24):1808-10.
11. Bren L. 'The importance of patient-reported outcomes...It's all about the patients'. FDA Consumer 2006.
https://permanent.access.gpo.gov/lps1609/www.fda.gov/fdac/features/2006/606_patients.html (accessed Feb 2017).
12. Hjollund NH, Larsen LP, Biering K, et al. Use of Patient-Reported Outcome (PRO) Measures at Group and Patient Levels: Experiences From the Generic Integrated PRO System, WestChronic. *Interactive journal of medical research* 2014;**3**(1):e5.
13. Velikova G, Booth L, Smith AB, et al. Measuring quality of life in routine oncology practice improves communication and patient well-being: a randomized controlled trial. *Journal of clinical oncology : official journal of the American Society of Clinical Oncology* 2004;**22**(4):714-24.
14. Gilbody SM, Whitty PM, Grimshaw JM, et al. Improving the detection and management of depression in primary care. *Quality & safety in health care* 2003;**12**(2):149-55.
15. Bennett AV, Jensen RE, Basch E. Electronic patient-reported outcome systems in oncology clinical practice. *CA: a cancer journal for clinicians* 2012;**62**(5):337-47.
16. McCann L, Maguire R, Miller M, et al. Patients' perceptions and experiences of using a mobile phone-based advanced symptom management system (ASyMS) to monitor and manage chemotherapy related toxicity. *Eur J Cancer Care (Engl)* 2009;**18**(2):156-64.
17. myhealth@QEHB University Hospitals Birmingham NHS Foundation Trust 2016.
<http://www.uhb.nhs.uk/myhealth-at-QEHB.htm> (accessed Feb 2017).
18. EHI 2014 Awards. Digital Health 2014. <http://www.ehilib.co.uk/ehi-awards/past-winners/2014-awards/best-use-of-technology-to-share-information-with-patients-and-carers/> (accessed Feb 2017) (accessed Feb 2017).
19. Usability.Gov. <https://www.usability.gov/> (accessed Feb 2017).

- 1
- 2
- 3 20. Nielsen J. Usability Engineering. Academic Press Inc 1994:165.
- 4 21. Tangri N, Stevens LA, Griffith J, et al. A predictive model for progression of chronic kidney disease
- 5 to kidney failure. *Jama* 2011;**305**(15):1553-9.
- 6 22. Van Den Haak M, De Jong M, Jan Schellens P. Retrospective vs. concurrent think-aloud protocols:
- 7 testing the usability of an online library catalogue. *Behaviour & information technology*
- 8 2003;**22**(5):339-51.
- 9 23. Terwee CB, Mokkink LB, Knol DL, et al. Rating the methodological quality in systematic reviews of
- 10 studies on measurement properties: a scoring system for the COSMIN checklist. *Quality of*
- 11 *life research : an international journal of quality of life aspects of treatment, care and*
- 12 *rehabilitation* 2012;**21**(4):651-7.
- 13 24. Braun V, Clarke V. Using thematic analysis in psychology. *Qualitative research in psychology*
- 14 2006;**3**(2):77-101.
- 15 25. Bryman A. *Social Research Methods*. Oxford: Oxford University Press 2001.
- 16 26. Fusch Patricia NL. Are We There Yet? Data Saturation in Qualitative Research. *The Qualitative*
- 17 *Report* 2015;**20**(9).
- 18 27. Terwee CB. Protocol for systematic reviews of measurement properties. COSMIN 2011.
- 19 <http://www.cosmin.nl/images/upload/files/Protocol%20klinimetrische%20review%20versio>
- 20 [n%20nov%202011.pdf](http://www.cosmin.nl/images/upload/files/Protocol%20klinimetrische%20review%20versio) (accessed Feb 2017).
- 21 28. INVOLVE. Payment for Involvement - A guide for making payments to members of the public
- 22 actively involved in NHS, public health and social care research. NIHR 2010.
- 23 <http://www.invo.org.uk/wp-content/uploads/2012/11/INVOLVEPayment-Guiderev2012.pdf>
- 24 (accessed Feb 2017).
- 25 29. Draper H, Wilson S, Flanagan S, et al. Offering payments, reimbursement and incentives to
- 26 patients and family doctors to encourage participation in research. *Family practice*
- 27 2009;**26**(3):231-38.
- 28 30. Parliament of the United Kingdom of Great Britain and Northern Ireland. Data Protection Act
- 29 1998. 2005:92.
- 30 http://www.legislation.gov.uk/ukpga/1998/29/pdfs/ukpga_19980029_en.pdf (accessed Feb
- 31 2017).
- 32 31. DOH. Confidentiality - NHS Code of Practice. Department of Health 2003.
- 33 <https://www.gov.uk/government/publications/confidentiality-nhs-code-of-practice>
- 34 (accessed Feb 2017).
- 35 32. DOH. The Caldicott Committee. Report on the Review of Patient-Identifiable Information
- 36 Department of Health 1997.
- 37 <http://webarchive.nationalarchives.gov.uk/+/www.dh.gov.uk/en/Publicationsandstatistics/P>
- 38 [ublications/PublicationspolicyandGuidance/DH_4068403](http://webarchive.nationalarchives.gov.uk/+/www.dh.gov.uk/en/Publicationsandstatistics/P) (accessed Feb 2017).
- 39 33. UoB. Code of practice for research. University of Birmingham 2015 - 2016.
- 40 <http://www.birmingham.ac.uk/Documents/university/legal/research.pdf> (accessed Feb
- 41 2017).
- 42 34. UoB. Guidance on out of hours activities and lone working. University of Birmingham 2012.
- 43 <https://intranet.birmingham.ac.uk/hr/documents/public/hsu/hsuguidance/31ohalw.pdf>
- 44 (accessed Feb 2017).
- 45
- 46
- 47
- 48
- 49
- 50
- 51
- 52
- 53
- 54
- 55
- 56
- 57
- 58
- 59
- 60

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

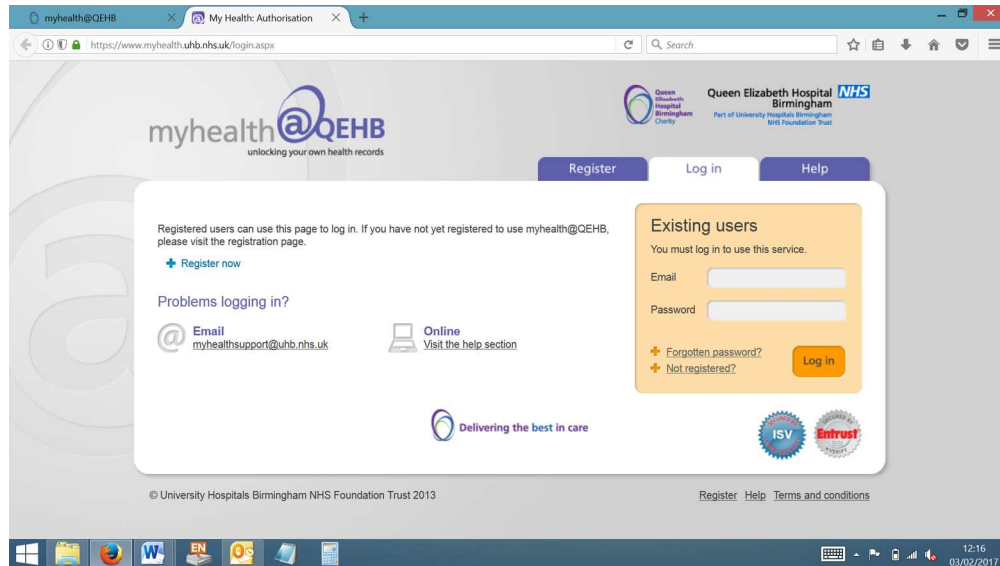


Fig 1. Screenshot of the myhealth@QEHB login page

677x381mm (72 x 72 DPI)

review only

BMJ Open

Using Patient-Reported Outcome measures (PROMs) to promote quality of care and safety in the management of patients with Advanced Chronic Kidney Disease (PRO-track Project) – A mixed-methods project protocol

Journal:	<i>BMJ Open</i>
Manuscript ID	bmjopen-2017-016687.R1
Article Type:	Protocol
Date Submitted by the Author:	16-May-2017
Complete List of Authors:	<p>Aiyegbusi, Olalekan; University of Birmingham, Institute of Applied Health Research; University of Birmingham, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Kyte, Derek; University of Birmingham, Institute of Applied Health Research; University of Birmingham, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Cockwell, Paul; Queen Elizabeth Hospital Birmingham, Department of Renal Medicine; University of Birmingham, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Marshall, Tom; University of Birmingham, Institute of Applied Health Research; University of Birmingham, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Dutton, Mary; Queen Elizabeth Hospital Birmingham, Department of Renal Medicine</p> <p>Slade, Anita; University of Birmingham, Institute of Applied Health Research; University of Birmingham, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Marklew, Neil; University of Birmingham, Patient Advisory Group Member, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Price, Gary; University of Birmingham, Patient Advisory Group Member, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Verdi, Rav; University of Birmingham, Patient Advisory Group Member, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Waters, Judi; University of Birmingham, Patient Advisory Group Member, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Sharpe, Keeley; University of Birmingham, Patient Advisory Group Member, Centre for Patient-Reported Outcomes Research (CPROR)</p> <p>Calvert, Melanie; University of Birmingham, Institute of Applied Health Research; University of Birmingham, Centre for Patient-Reported Outcomes Research (CPROR)</p>
Primary Subject Heading:	Patient-centred medicine
Secondary Subject Heading:	Health services research, Qualitative research, Renal medicine, Research methods
Keywords:	NEPHROLOGY, Chronic renal failure < NEPHROLOGY, QUALITATIVE RESEARCH, STATISTICS & RESEARCH METHODS, USABILITY TESTING,

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

	VALIDATION STUDY

SCHOLARONE™
Manuscripts

For peer review only

1
2
3 **Using Patient-Reported Outcome measures (PROMs) to promote quality of**
4 **care and safety in the management of patients with Advanced Chronic Kidney**
5 **Disease (PRO-trACK Project) – A mixed-methods project protocol**
6
7
8

9
10 Olalekan Lee Aiyegbusi^{1, 2}, Derek Kyte^{1, 2*}, Paul Cockwell^{1, 3}, Tom Marshall^{1, 2}, Mary
11 Dutton³, Anita Slade^{1, 2}, Neil Marklew⁴, Gary Price⁴, Rav Verdi⁴, Judi Waters⁴, Keeley
12 Sharpe⁴, Melanie Calvert^{1, 2}
13
14
15

- 16
17
18
19 1. Centre for Patient-Reported Outcomes Research, University of Birmingham,
20 Edgbaston, Birmingham, UK
21
22
23
24 2. Institute of Applied Health Research, University of Birmingham, Edgbaston,
25 Birmingham, UK
26
27
28
29 3. Department of Renal Medicine, University Hospitals Birmingham NHS
30 Foundation Trust, Queen Elizabeth Hospital Birmingham, Mindelsohn Way,
31 Edgbaston, Birmingham, UK
32
33
34
35 4. Patient Advisory Group Member, Centre for Patient-Reported Outcomes
36 Research, University of Birmingham, UK
37
38
39
40
41
42

43 Email: Dr O.L. Aiyegbusi, oxa238@bham.ac.uk - Dr D. Kyte, d.g.kyte@bham.ac.uk -
44 Prof P. Cockwell, paul.cockwell@uhb.nhs.uk - Prof T. Marshall,
45 t.p.marshall@bham.ac.uk - M. Dutton, Mary.Dutton@uhb.nhs.uk - Dr A. Slade,
46 A.L.Slade@bham.ac.uk - Prof M. Calvert, m.calvert@bham.ac.uk
47
48
49

50
51
52 * **Correspondence:** Derek Kyte, d.g.kyte@bham.ac.uk
53
54

55
56 Word count: 6,192
57
58
59
60

ABSTRACT

Introduction: Advanced chronic kidney disease (CKD) has a major effect on the quality of life and health status of patients and requires accurate and responsive management. The use of electronic patient reported outcome measures (ePROMs) could assist patients with advanced pre-dialysis CKD, and the clinicians responsible for their care, by identifying important changes in symptom burden in real time. We report the protocol for 'Using Patient-Reported Outcome measures (PROMs) to promote quality of care and safety in the management of patients with Advanced Chronic Kidney Disease' (PRO-trACK) project, which will explore the feasibility and validity of an ePROM system for use in patients with advanced CKD.

Methods and analysis: The project will utilise a mixed-methods approach in three studies: (i) usability testing of the ePROM system involving up to 30 patients and focusing on acceptability and technical performance/stability; (ii) ascertaining the views of patient and clinician stakeholders on the optimal use and administration of the CKD ePROM system - this will involve qualitative face-to-face/telephone interviewing with up to 30 patients or until saturation is achieved; focus groups with up to 15 clinical staff, management and IT team members; (iii) psychometric assessment of the system, within a cohort of at least 180 patients with advanced CKD, to establish the measurement properties of the ePROM.

Ethics and dissemination: This project was approved by the West Midlands Edgbaston Research Ethics Committee (Reference 17/WM/0010) and received HRA Approval on 24/02/2017.

The findings from this project will be provided to clinicians at the Department of Renal Medicine, Queen Elizabeth Hospitals, Birmingham (QEHB), NHS England,

1
2
3 presented at conferences and to the Kidney Patients' Association, British Kidney
4 Patient Association and the British Renal Society. Articles based on the findings will
5
6
7 be written and submitted for publication in peer-reviewed journals.
8
9
10

11 12 13 **Strengths and limitations of this project**

- 14
15 • Whilst there is evidence to support the use of ePROMs in the management of
16 other conditions, notably cancer, the evidence for the use of ePROMs in the
17 management of patients with CKD is currently limited. The PRO-trACK project
18 will help fill this evidence gap.
19
- 20 • By using a mixed methods approach, the project will provide a rigorous
21 exploration of the acceptability, validity and feasibility of the ePROM system
22 for the management of patients with CKD.
23
- 24 • This project will only involve patients with CKD stages 4 and 5 and patients on
25 dialysis for ≤ 6 months. This is because the ePROM system is presently
26 intended for patients with advanced CKD stages 4 and 5 who we hypothesise
27 are likely to derive the most benefit.
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

INTRODUCTION

Chronic kidney disease (CKD) refers to a number of disorders affecting the structure and function of kidneys.¹ The definition of CKD is based on sustained reduction in renal function (i.e. “estimated glomerular filtration rate (eGFR) <60 mL/min per 1.73 m² for 3 months or more”) and/or evidence of structural or functional abnormalities of the kidneys regardless of clinical diagnosis.^{1,2} CKD is associated with other long-term conditions such as hypertension, cardiovascular diseases and diabetes will increase the risk of ill health both when present singly and when associated with other long-term conditions.

CKD causes clinical signs and symptoms, particularly when the disease is advanced.³ The most commonly experienced are fatigue, drowsiness, pain, pruritus and dry skin.⁴ These symptoms often occur concurrently and may negatively affect patients’ daily activities and their physical, emotional and psychological well-being.⁵ Therefore impacting on the quality of life of (QOL) of those affected, particularly as the disease progresses towards end-stage renal disease.^{6,7}

The symptoms of CKD progression can be monitored using self-completed questionnaires known as patient-reported outcome measures (PROMs) which capture information about health status from patients’ own point of view.⁸ Although commonly administered in paper format, PROMs can be completed as electronic patient-reported outcome measures (ePROMs) using multiple digital platforms. This makes it possible to remotely monitor patients and generate ‘real time’ data about patient symptoms and QOL. As patients with advanced CKD are at risk of deteriorating rapidly and developing cardiovascular complications,⁹ the use of an ePROM system may help clinicians detect deterioration of symptoms and assist with

1
2
3 the tailoring of treatment to the needs of each patient.¹⁰⁻¹² Health-related issues that
4
5 matter to patients may also be identified using ePROM data and this could
6
7 potentially facilitate communication and shared-decision making between patients
8
9 and their clinicians.¹³⁻¹⁵ In stable patients, the use of ePROMs may reduce the
10
11 occurrence of unnecessary clinical appointments.¹²
12
13

14
15 In Denmark the WestChronic ePROM System has been successfully implemented
16
17 for tailoring the care of various patient groups¹², while in the UK, patients with cancer
18
19 have been successfully monitored for the side effects of chemotherapy using the
20
21 ePROM Advanced Symptom Management System (ASyMS).¹⁶ However, there is
22
23 limited information on the use of ePROMs in the management of adult patients with
24
25 CKD in a routine clinical setting. Therefore, the aim of the project is to explore the
26
27 feasibility and validity of an electronic patient-reported outcome measure (ePROM)
28
29 system for monitoring and assisting with the individual management of patients with
30
31 advanced CKD.
32
33
34
35
36
37

38 **Questionnaire selection and the ePROM system**

39
40 Selection of measures was informed by i) a systematic review of measurement
41
42 properties of PROMs used in CKD patients¹⁷ and ii) feedback from the PAG. The
43
44 systematic review found evidence to support the use of the KDQOL-SF and KDQOL-
45
46 36. However, these two measures were validated by very few studies in our
47
48 population of interest (stages 4 and 5 CKD). The review also identified the IPOS-
49
50 Renal, which is currently undergoing validation through use in a number of renal
51
52 units in the UK.
53
54
55
56
57
58
59
60

1
2
3 A patient advisory group (PAG) met prior to commencing the project and considered
4 the acceptability, burdensomeness and relevance of the KDQOL-SF, KDQOL-36
5 and the IPOS-Renal for the target CKD group. The PAG members chose the
6 KDQOL-36 and IPOS-Renal as they were brief and easy to understand. Therefore,
7 the decision was made to validate the electronic versions of these in the pre-dialysis
8 population (stage 4 and 5). The EuroQol 5-dimension 5-Level (EQ-5D-5L)
9 questionnaire will be used as a comparison measure for this validation study.
10

11
12 The KDQOL-36 and the IPOS-Renal are free to use without charge as long as the
13 developers are appropriately acknowledged and cited. The EQ-5D requires prior
14 written consent and payment of licensing fees (if applicable). A license will be
15 obtained for this project.
16

17
18 The PRO-trACK project will consist of 3 studies namely: (i) usability testing with
19 patients (ii) qualitative study with patients and clinicians (iii) validation study with
20 patients.
21

22
23 Whilst the usability testing and qualitative interviews are related, they are distinct
24 studies. The usability testing will focus on the actual experience of patients as they
25 test the ePROM system while the qualitative interviews will explore the broader
26 opinions of patients on the use of ePROMs in the NHS.
27

28
29 The content validation of the KDQOL-36 and the IPOS-Renal by patients and
30 clinicians during the qualitative study as well as the results of the validation study will
31 assist the research team with the final decision on which measure to take forward for
32 the final version of the ePROM system.
33

34
35 The ePROM system will be designed as an electronic method of allowing patients
36 with CKD to remotely self-report their symptoms and quality of life using a digital
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

platform that is convenient to them (PC, tablet, smartphone, telephone voice recognition or scanned paper copy), providing important patient-centred data to the patients' clinical team.

The ePROM system will be accessed via the secure electronic patient portal developed by the University Hospitals Birmingham NHS Foundation Trust, known as 'myhealth@QEHB' (See Figure 1).¹⁸ myhealth@QEHB currently has 14,000 patient users and was awarded the prestigious E- Health Insider award in 2014.¹⁹ Around 1200 renal patients are currently signed up for myHealth@QEHB. At the moment this is a voluntary system.

Table 1. Description of questionnaires

Measure	Description
Kidney Disease Quality of Life - 36 (KDQOL™-36)	<p>A 36-item HRQOL measure designed for use in kidney disease patients undergoing dialysis. Derived from the KDQOL-SF.²⁰</p> <p>There are 3 disease-specific dimensions namely: (i) symptoms and problems (6 items) (ii) burden of kidney disease (4 items) (iii) effects of kidney disease (8 items). It also includes two summary scales derived from the generic SF-12 namely: (i) the physical component summary (PCS – 6 items) (ii) mental component summary (MCS – 6 items).²¹</p> <p>Response options vary for the items and range from 2 to 6. Questions 1, 8, 12 – 36 have five response options; questions 2 and 3 have three response options: questions 4 - 7 have two response options; and questions 9 – 11 have six response options each. Total and subscale scores may be calculated using the KDQOL-36™ scoring program. The raw scores for each item is converted linearly to a 0 to 100 range with higher scores indicating better HRQOL.²⁰</p>
Integrated Patient	A symptom-specific measure with 11 questions for use with patients with

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

Table 1. Description of questionnaires	
Measure	Description
Outcome Scale (IPOS)-Renal	<p>advanced kidney disease to assess their care needs.</p> <p>The questions relate to common symptoms renal patients experience plus additional items such as information needs, practical issues, family anxiety.²² The first question has a free text response format. Questions 2 to 9 have five response options while questions 10 and 11 have three response options each. The measure is currently being validated by researchers at the Department of Palliative Care, Policy and Rehabilitation at King's College London. Dimensions yet to be ascertained.</p>
EuroQol EQ-5D-5L	<p>A generic utility measure with a self-classifier and a visual analogue scale (VAS) which can be used to measure health status.^{23 24}</p> <p>The self-classifier includes 5 dimensions: (i) mobility (ii) self-care (iii) usual activities (iv) pain/discomfort (v) anxiety/depression</p> <p>This version of the measure has 5 levels of severity (response options) for each dimension. It is possible to describe 3,125 different health states between 0 (dead) and 1 (perfect health).^{23 24}</p>

METHODS AND ANALYSIS

Project Design

In this section, the project setting and eligibility criteria for participants will be described first as this will be the same for the three studies. Aspects of research methods specific to each study will be subsequently discussed separately.

Project Setting

Queen Elizabeth Hospitals, Birmingham (QEHB) will be the host site for this project. Clinical staff at the Renal Unit, QEHB and academic researchers at the Centre for Patient Reported Outcomes Research, University of Birmingham will be responsible for the conduct and management of the project. The nephrology service comprises 21 consultants, 30 junior doctors, and 20 nurses and allied health professionals in the CKD team.

Project Participants

Patient participants

For the project, we will recruit adult patients with advanced CKD stages 4 and 5 under the care of the renal services at QEHB, with $eGFR \leq 20\text{ml}/\text{min}/1.73\text{m}^2$ who have been counselled about treatment modalities for end-stage renal disease (ESRD). In addition, using the renal risk calculator, they must have a >20% projected risk of progressing to ESRD and requiring renal replacement therapy (RRT) or an $eGFR < 10\text{ml}/\text{min}/1.73\text{m}^2$ within 2-years.²⁵ The renal risk calculator is a model

1
2
3 designed to use routinely collected laboratory tests to predict the progression of
4 patients with CKD stages 3 to 5 to kidney failure.²⁵
5
6

7 We have selected this group of patients as our main target for this project because,
8 even though they have not yet reached ESRD, they are likely to have high symptom
9 burden and a high risk of rapid clinical deterioration to renal failure. We hypothesise
10 this group of patients are likely to derive the most benefit from an ePROM system.
11
12

13 The research team also is working on a related project focused on dialysis patients.
14
15

16 Patients who have commenced dialysis within 6 months will also be eligible to
17 participate as we hypothesise they will be able to recall their symptoms and medical
18 needs pre-dialysis. Participants will be required to converse in everyday English and
19 provide informed consent.
20
21
22
23
24
25
26

27 Patients who have a recent history of acute kidney injury within the last 3 months, a
28 co-morbidity with a high level of symptoms or terminal illness likely to lead to the
29 death within 6 months of participation will be excluded from the study.
30
31
32
33

34 We will aim to recruit different sets of eligible patients for each study in order to
35 minimise participant burden. However, if patients voluntarily express an interest, they
36 will be allowed to participate in more than one study as long as the renal team is
37 satisfied with their health status.
38
39
40
41
42

43 Efforts will be made to recruit up to 30% of the study participants from minority ethnic
44 groups to reflect the ethnic diversity of the patient catchment area.
45
46

47 Although our previous work does not show an influence of socio-economic status
48 (SES) on outcomes for CKD,²⁶ we will be mindful of sample diversity in relation to
49 socio-demographic variables such age, gender, ethnicity and other relevant socio-
50 demographic factors. We will collect data on participant characteristics to monitor
51 this as recruitment and qualitative data collection progress. Although we appreciate
52
53
54
55
56
57
58
59
60

1
2
3 that patient populations and research samples do not always represent such
4
5 diversity, we will try to employ recruitment strategies that optimise our ability to
6
7 recruit a diverse patient sample.
8
9

10 11 *Clinicians and other professional staff*

12
13 Clinicians who manage patients with CKD at the Renal Unit, QEHB and members of
14
15 the myHealth team and hospital management staff who provide consent will be
16
17 recruited for this project.
18
19

20 21 *Recruitment methods*

22
23 A member of the renal research team at QEHB will screen patients for eligibility
24
25 using the electronic screening tools that are utilised for clinical purposes. This will
26
27 identify patients who meet the eligibility criteria and the clinics they attend. Eligibility
28
29 will be confirmed by direct review of the clinical records by the research nurse and a
30
31 clinician who are members of the renal care team, on the delegated duty log.
32
33

34
35 Patients will then be approached at clinic by a member of the renal care team and
36
37 given patient information sheet to read. Further information about the study will be
38
39 given and their immediate queries will be addressed. They will be contacted no
40
41 earlier than 48 hours after the clinic visit to ascertain if they wish to participate in the
42
43 study.
44
45

46
47 Clinicians and other professional staff will be recruited by the members of the
48
49 research team and sent information sheets via email.
50
51

Study 1 – Usability testing

Usability testing will be conducted to evaluate the acceptability of the ePROM system.

Study objectives

- i. To determine whether patients can easily navigate the ePROM system.
- ii. To determine if patients are able to complete the questionnaires successfully on their own, and if not, how much assistance they require.
- iii. To determine the average length of time required to complete an ePROM report.
- iv. To determine the level of satisfaction with the ePROM interface.
- v. To identify changes that might be required to improve user performance and satisfaction.

Data collection

Usability testing refers to the appraisal of a product or service by potential service users and involves the observation of such users completing a task within a predetermined scenario.^{27 28}

The scenario for this study will be the self-report of a patient's health status between clinic appointments using an electronic device such as a smartphone, tablet or PC/laptop. Each patient will undergo a single one-to-one session with (OLA) the project's Chief Investigator (CI), and attempt to complete the 3 electronic questionnaires with as little assistance as possible.

1
2
3 The Concurrent Think Aloud (CTA) and Retrospective Probing (RP) moderating
4 techniques will be used for this study.²⁹ CTA involves the thinking aloud and
5 vocalisation of participants' thoughts during the session while RP refers to
6 interviewing the participant following the completion of the session.²⁹ The advantage
7 of combining both techniques is that real time feedback could be obtained for
8 exploration by the CI afterwards.²⁷

9
10 The CI will take detailed notes of the participants' comments, actions, non-verbal
11 cues and errors and pass minimal comments to encourage them to think aloud
12 during the sessions.

13
14 Qualitative data will be collected in form of a brief audio-recorded interview at the
15 end of each test. The patients will be questioned based on the notes taken by the CI
16 during the session. They will be encouraged to provide any recommendation to
17 improve user experience.

18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 *Data analysis*

37
38 Thematic analysis will be conducted on the qualitative data (See the analysis of
39 patient interviews for more details), which will include the notes taken during the
40 sessions and the transcripts of the post-test interview.

41
42 Quantitative data will be summarised using descriptive statistics such as proportions,
43 averages, percentages and rates.²⁷ Quantitative data will include successful
44 completion rates, error-free rates and average time required for completion.

1
2
3 *Sample size*
4

5 We will recruit up to 30 patients from QEHB for this study based on the
6 recommendations found in literature.³⁰ The process of improving the usability of any
7 system is an iterative one,²⁷ therefore a minimum of 2 testing cycles will be
8 conducted with the patients. The findings from the first test cycle will guide the
9 process of improving the ePROM system before the second cycle is conducted.
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

Study 2 – Qualitative Study

This study will explore the views of stakeholders on the optimal use and administration of the CKD ePROM system.

Study 2a - Patient interviews

Study objectives

- i. To determine which symptoms patients with CKD find most bothersome.
- ii. To explore how acceptable ePROMs are.
- iii. To determine how often patients will be willing to complete the ePROM and their preferred method of completion i.e., PC, smartphone, tablet, telephone voice recognition or paper completion.
- iv. To explore the likely factors that may improve or discourage the completion of ePROMs.
- v. To explore how they would like to receive feedback from the clinical team regarding the ePROMs they provide.

Data collection

Semi-structured face-to-face interviews will be arranged to either coincide with patients' scheduled clinic visit or held on a separate day if preferred. The option of a telephone interview will also be given.

A topic guide will be used to provide a general direction for each interview and ensure that important issues are covered whilst allowing enough flexibility to capture other relevant themes that may be arise during any session.

1
2
3 Interviews will be recorded using an encrypted digital audio recorder and transcribed
4
5 by a professional transcription company.
6
7
8
9

10 *Data analysis*

11
12 The transcripts will be analysed by the CI using the Nvivo 10 software package by
13 QSR International. Thematic analysis of the data will be conducted following the six
14 steps described by Braun and Clarke.³¹ The process of analysis will begin with the CI
15 'actively' reading and engaging with the data set (i.e. searching for patterns and
16 meanings). The next phase will be the initial coding of the raw transcript data using
17 the QSR software. Extracts will be coded inclusively (i.e. a little surrounding data will
18 be kept to retain contextual meaning).³²
19
20
21
22
23
24
25
26
27
28

29 Phase 3 will involve the analysis and organisation of codes into potential themes.
30 These initial themes will be revised and refined in the 4th phase on two levels. The
31 first is at the level of coded data extracts to ensure they are coherent for each theme.
32 The second level of analysis is to ensure the themes reflect the data set. During this
33 phase redundant codes and themes may be removed, revised or merged as
34 required. Phase 5 will involve the definition of what each theme is and what it is not;
35 and its importance in relation to the entire data and the research questions. The
36 themes will be considered individually as well as in relation to other themes to
37 ensure overlaps are kept to a minimum. The final phase will be the production of the
38 study report.
39
40
41
42
43
44
45
46
47
48
49

50 The project team (Independent of the CI) will randomly review a sample of
51 transcripts for verification purposes.
52
53
54
55
56
57
58
59
60

1
2
3 Data analysis will be carried out simultaneously with data collection and both will
4
5 continue until no new themes emerge from the further analysis i.e. data saturation
6
7 has been reached.³³
8
9

10 Respondent validation will be undertaken, whereby a summary of the main points
11
12 arising from the interview will be sent to each participant for comments.
13
14

15 16 17 *Sample size*

18
19 Based on experience from previous similar qualitative studies conducted by the
20
21 research team, recruitment will continue until a target sample size of between 15 and
22
23 30 patient participants is attained or until saturation is achieved.
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

Study 2b - Focus groups with clinicians and other professional staff

Focus group discussions will be held with clinicians who manage patients with CKD at the Renal Unit, QEHB, members of the myHealth team and hospital management staff as required.

Study objectives

- i. To evaluate and rate the relevance of the items of the ePROM questionnaires with clinical staff (content validation).
- ii. To determine those factors that may improve or discourage the use of ePROM data by clinicians.
- iii. To determine clinicians' preferred method of displaying ePROM data.

Data collection

An independent member of staff will serve as chief moderator and direct the discussions while the CI will act as assistant moderator, making notes and observing the interactions within the groups. The discussions will be allowed to develop with minimum interference following a topic guide to ensure that all the main points are covered. Focus group sessions will be recorded using an encrypted digital audio recorder and transcribed by a professional transcription company.

Face-to-face or telephone interviews with clinicians and other professional staff may be conducted to explore their views on the use of PROMs. These interviews will require a maximum of 1 hour.

1
2
3 *Sample size*
4

5 We will aim to include up to 15 participants in up to 2 focus groups (7 to 8
6 participants in each group) and if necessary interview the same number of
7 participants.
8
9
10

11
12
13
14
15 *Data analysis*
16

17 Thematic analysis will be conducted (See analysis of patient interviews for details).
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

Study 3 – ePROM Validation

The purpose of this study is to evaluate the measurement properties of the electronic versions of the KDQOL-36 and the IPOS-Renal against the EQ-5D-5L and clinical data. At the end of this study, the most suitable questionnaire(s) would be taken forward for formal feasibility testing.

Study objectives

- i. To determine the reliability and validity of the ePROM questionnaires.
- ii. To determine the ability of the ePROM questionnaires to detect change in a patient's health over a period of time.
- iii. To determine which of the two questionnaires is most suitable to take forward for formal feasibility testing.

Data collection

Patients will be registered on 'myhealth@QEHB' in order to access the ePROM system. There will be the option of completing paper versions if preferred. Time for questionnaire completion may be influenced by patients' symptoms but should require no more than 1 hour.

All participants will be asked to complete the 2 questionnaires 3 times: at study entry, at 2 weeks after initial completion and at 6 months after initial completion.

Completing the questionnaires at these time points will facilitate the comprehensive assessment of psychometric properties.⁸

1
2
3 *Data analysis*
4

5 Quantitative data will be analysed using statistical software such as STATA. Where
6
7 appropriate, analysis will be conducted separately for patients with CKD stages 4
8
9 and 5 and patients on dialysis.
10

11
12 A disclaimer statement will be included in the patient information sheets (PIS) for the
13
14 validation study informing the patients that the questionnaires will not be assessed
15
16 until the end of the study; therefore, patients should inform their clinician (e.g.
17
18 general practice or renal services) of any health care needs for management.
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

Psychometric evaluation

Classical test theory (CTT) and the Rasch measurement model³⁴ will be used to evaluate the psychometric properties of the ePROM versions of the KDQOL-36 and IPOS-Renal. CTT is a traditional approach to questionnaire development which postulates that a person's observed score consists of their true score plus an additional measurement error score, the underlying assumption is that this relationship is additive.^{35 36} This additive model involves the summation of item ratings on a Likert-type scale to obtain a total score, however the values of the true score and error score cannot be determined and CTT does not describe the hierarchy of the items.³⁵⁻³⁷

Rasch analysis³⁴ is one method of evaluating measurement tools to ensure they deliver reliable and valid measurement and is increasingly being used in clinical research and practice for refinement and development of PRO.³⁸ The Rasch model operationalises axioms of additive conjoint measurement, and tests the extent to which PRO are uni-dimensional.³⁹ Fit to the Rasch model establishes that these axioms have been fulfilled through a number of fit statistics.^{40 41} Rasch analysis is an iterative process identifying and studying anomalies in the data and the extent to which data conforms to the Rasch model. The degree of fit achieved will identify the extent to which KDQOL-36 and IPOS-Renal demonstrate construct validity, unidimensionality and reliability.⁴² When data fit the Rasch model it confirms that the PRO are unidimensional summation of scores from the KDQOL-36 and IPOS-Renal is legitimate.⁴⁰

CTT will be used to evaluate the reliability, construct validity and responsiveness while Rasch analysis will be done to complement the CTT assessment of structural validity of the two questionnaires.

1
2
3 For definition of measurement properties see Table 2.
4
5
6
7

8 9 **Classical test theory (CTT) methods**

10 11 **Factor analysis**

- 12
13
14
15 *i)* Structural validity: Exploratory factor analysis will be used to evaluate the
16 factor structure of the KDQOL-36 and the IPOS-Renal.^{43 44} This will be
17 conducted using principal component analysis (PCA) with orthogonal
18 Varimax rotation of quadrants.⁴³ Factors will be identified based on the
19 Scree test and the percentage of variance accounted for by a particular
20 factor.^{45 46} Eigenvalues measure the amount of variation and factors will be
21 required to have a minimum eigenvalue of 1.0.⁴⁵ Subsequently, a
22 confirmatory factor analysis will be conducted to test whether the
23 hypothesized factor models of the questionnaires are supported by actual
24 data.^{43 47}
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39

40 41 **Reliability**

- 42
43 *i)* *Internal consistency:* Using baseline scores, Cronbach's alpha⁴⁸ will be
44 calculated for the total scale and subscale scores of the KDQOL-36 and
45 IPOS-Renal. Alpha values 0.70 – 0.90 will be deemed acceptable⁴⁹⁻⁵¹ An
46 'if item deleted' analysis will be conducted to identify whether any items
47 should be dropped from the scale.⁵²
48
49
50
51
52
53
54 *ii)* *Test–retest reliability:* The completion of the electronic questionnaires, 2
55 weeks after the initial completion will allow the assessment of the stability
56
57
58
59
60

of the questionnaires.⁵³ Intra-class correlation coefficients (ICC) for agreement will be calculated on subscale and total scores using a two-way random effects model.^{54 55} ICC values > 0.75 will indicate excellent test-retest reliability, values 0.40 - 0.75 will be considered good, while values < 0.4 will indicate weak agreement.^{35 53 56}

iii) *Measurement error:* As we are not aware of values for measurement error and minimally important clinical change (MIC) for our population of interest, these will be calculated in this study. Measurement error will be calculated using the standard error of measurement (SEM).^{54 57} The MIC will be determined for patients that commence dialysis within the study period using a patient-reported anchor based method. This is regarded as the ideal method for calculating the MID as it captures the patients' values directly.⁵⁸ We will compare changes in measurement scores with a patient-reported global rating of change scale as our reference 'anchor'.⁵⁸⁻⁶⁰ The measurement error and the MIC will assist with the assessment and interpretation of treatment outcomes and effects.⁶¹

Construct validity

ii) Convergent validity (Hypothesis testing): We have formulated the following hypotheses to test in order to establish convergent validity. Pearson or Spearman's correlation coefficients will be calculated for correlations as appropriate. Pearson's or Spearman's correlation coefficients ≥ 0.40 will be considered acceptable for scales that are theoretically related.^{62 63}

1
2
3 *Hypothesis 1* – Each item of the KDQOL-36 and the IPOS-Renal will have
4 a positive correlation ≥ 0.40 with its own hypothesised subscale after
5 correction for overlap.⁶⁴ IPOS-Renal items will be correlated with their
6 subscales once these have been established by factor analysis.
7
8

9
10
11 *Hypothesis 2* – The generic (SF-12) and the disease-specific domains of
12 the KDQOL-36 will have weak to moderate positive correlations with each
13 other as they are designed to assess different aspects of health-related
14 quality of life.^{65 66}
15
16
17
18
19

20
21 *Hypothesis 3* – Each subscale score of the KDQOL-36 will have positive
22 correlations with the overall health rating score (question 1 of KDQOL-
23 36).⁶⁷
24
25
26

27
28 *Hypothesis 4* – The generic (SF-12) subscales, the physical component
29 summary (PCS) and the mental component summary (MCS) of the
30 KDQOL-36 will have higher positive correlations with the utility scores of
31 the EQ5D5L than the kidney-specific subscales of the KDQOL-36 and the
32 symptom-specific scales of the IPOS-Renal.
33
34
35
36
37

38
39 *Hypothesis 5* – Clinical parameters specific to kidney disease such as the
40 eGFR, will correlate better with dialysis-targeted dimensions of the
41 KDQOL-36 and the IPOS-Renal than with generic dimensions of KDQOL-
42 36.⁶⁸
43
44
45
46

47
48 *Hypothesis 6* – The utility scores of the EuroQoL VAS will have a high
49 positive correlation with the overall health rating scores of the KDQOL-36.
50

51
52 *Hypothesis 7* – The comparisons of the means of the lowest scoring 25
53 percentile and the higher scoring 75 percentile for each disease-specific
54
55
56
57
58
59
60

1
2
3 subscale of the KDQOL-36 will be statistically significant (P values < 0.05,
4
5 using the Mann-Whitney U test).⁶⁹
6
7
8
9

10 11 12 **Responsiveness**

13
14 The questionnaires will be administered 6 months after the initial completion in order
15
16 to assess the ability of the questionnaires in detecting changes in patients' condition.
17
18 Using Pearson's correlation coefficient, we will test three hypotheses for
19
20 responsiveness based on changes in scores as recommended by the COSMIN
21
22 group.⁷⁰
23
24

25
26 *Hypothesis 1* – There will be significant changes in the QOL scores of patients who
27
28 switch from conservative management to RRT within this period. Therefore, the QOL
29
30 scores before and after commencing RRT will be compared using the Wilcoxon
31
32 signed-rank test.⁷¹
33
34

35
36 *Hypothesis 2* – Changes in KDQOL-36 scores for patients who switch to RRT from
37
38 conservative care will correlate negatively with changes in their creatinine values and
39
40 correlate positively with changes in residual renal function and serum albumin.^{68 70}
41

42
43 *Hypothesis 3* – There will be positive correlations between the global rating scale
44
45 and the changes in KDQOL-36 scores for patients who switch to RRT from
46
47 conservative care.⁷⁰
48

49
50 In addition to these hypotheses, effect sizes (ES) and standardized response mean
51
52 (SRM) will be calculated for patients with CKD stages 4 & 5 who were initially
53
54 managed conservatively but progressed to renal failure (on RRT) during the study
55
56 period.^{72 73}
57
58
59
60

1
2
3 Higher ES or SRM indicate greater responsiveness and values up to 0.2 will be
4 regarded as small; 0.5 moderate and 0.8 as substantial according to Cohen's
5 criteria.⁷⁴ Receiver operating characteristic (ROC) curves will be used to establish a
6 cut point for predicting transition to RRT.
7
8
9
10

11 12 13 14 15 **Application of Rasch analysis** 16

17
18 The underlying assumption with the Rasch model is that individual items capture a
19 single underlying trait, and therefore the summation of items from the KDQOL-36 or
20 IPOS-Renal form unidimensional scales. Rasch analysis is an iterative process that
21 identifies and studies anomalies in the data and the extent to which KDQOL-36 or
22 IPOS-Renal data conforms to the Rasch model and therefore the extent to which the
23 instrument is unidimensional. Fit will be established using a variety of indicators and
24 fit statistics.⁷⁵ The Rasch Unidimensional Measurement Model software
25 (RUMM2030)⁷⁶ will be used to analyse KDQOL-36 and IPOS-Renal data.
26
27
28
29
30
31
32
33
34
35

36
37 KDQOL-36 has a mixture of dichotomous and polytomous responses whereas the
38 and IPOS-Renal items are all polytomous using a Likert response format (See Table
39 1). Affirmation of response categories by respondents should follow a logical
40 sequence. As their perceived level of health improves/deteriorates, then responses
41 should reflect this by affirming higher or lower scoring categories, moving from a
42 score of 1, to 2, then 3 etc. on any item.⁷⁷ Rasch Andrich thresholds are the points
43 between adjoining categories where the probability of affirming either category is
44 50/50, when responders' perceived level of health is captured by the adjoining
45 categories is equidistant.⁷⁸ Where there is agreement with this expected hierarchy,
46 response thresholds appear ordered, lack of conformity is observable as disordered
47
48
49
50
51
52
53
54
55
56
57
58
59
60

1
2
3 thresholds.⁷⁸ Disordered thresholds can be indicative of poorly defined or redundant
4
5 scoring categories and consequently conceptual distinctions between categories
6
7 maybe imprecise. Responders then find it difficult to assign a category to their
8
9 perceived health status or QOL.
10

11
12
13 Targeting will be established by examining the extent to which distributions of
14
15 participants perceived QOL/health status and levels of health identified by-KDQOL-
16
17 36 and IPOS-Renal items are analogous. The position of each responder and item
18
19 on the underlying construct is defined as the person's ability and the items
20
21 difficulty.³⁶ Therefore, responders with low levels of perceived health or QOL should
22
23 only affirm items and scoring categories which capture low levels of health. The item
24
25 which captures the average level of competence will be identified as having zero
26
27 logits by RUMM2030. Therefore, when person and items are appropriately targeted,
28
29 person mean location scores should approximate the zero value of the item
30
31 locations. A positive mean value for responders estimated locations will suggest that
32
33 responders' average levels of competence are higher than the average KDQOL-36
34
35 and IPOS-Renal item location. Conversely negative person locations will confirm the
36
37 opposite to be true.⁴⁰
38
39
40
41
42
43

44 The person separation index (PSI) uses the logit values to estimate the internal
45
46 reliability of the KDQOL-36 and IPOS-Renal and is conceptually equivalent to
47
48 Cronbach's Alpha. It is an estimate of the proportion of the error free variance of the
49
50 person estimates relative to the sum of the variance and the error variance in these
51
52 estimates. It identifies the extent to which the instrument is able to discriminate
53
54 between groups with different health states.⁷⁹ Minimum PSI value suggested for
55
56 group use is 0.70 and for individual use 0.85.⁴⁰
57
58
59
60

1
2
3 Individual tests of fit for each person and item will reflect the difference between
4 responders observed and expected responses if data fits the Rasch model.
5
6
7 RUMM2030 will automatically cluster responders into equivalent size groups (class
8 intervals) according to their overall ability. A number of statistics utilise these class
9 intervals including χ^2 statistics and residual values.⁸⁰ Residuals are summations of
10 individual item or person deviations from expected fit to the Rasch model,
11 standardised as a z-score. Residual scores between ± 2.5 will indicate adequate fit
12 to the Rasch model.⁸⁰
13
14
15
16
17
18
19

20
21 A χ^2 statistic will compare this difference, with a summed χ^2 for each class interval
22 contributing to the overall χ^2 for that item. The χ^2 for all items will then be summed to
23 demonstrate the overall item-interaction statistic. A non-significant χ^2 interaction
24 statistic will indicate theoretical fit to the Rasch model.⁸⁰ A significant χ^2 will indicate
25 the need for further evaluation to establish potential causes of misfit.
26
27
28
29
30
31
32
33

34
35 Differential item functioning (DIF) is a form of item bias that can affect fit to the
36 model. DIF manifests itself as responders responses to individual items by sample
37 sub-groups (e.g. gender or age group) inconsistent with their overall perceived level
38 of health.⁸¹ DIF will be identified using ANOVA and statistically significant probability
39 ($p < .05$, or a Bonferroni corrected level). DIF for gender, age group and kidney
40 disease stage will be examined.
41
42
43
44
45
46
47
48

49 Local independence of items is an underlying principle of the Rasch Model.⁴²
50 Response dependency occurs when the response to one item might determine the
51 response to another item and therefore responses are not independent of each
52
53
54
55
56
57
58
59
60

1
2
3 other.⁴⁰ The residual correlation metric will identify if response dependency is an
4
5 issue, with correlations <0.3.
6
7

8
9 Once the 'Rasch factor' is extracted, leftover residuals should not contain any
10
11 patterns in the data.⁴⁰ A principal components analysis (PCA) of the residuals will
12
13 detect if multi-dimensionality is an issue.⁴² Subsets of items identified by the
14
15 negative and positive correlations from the PCA will be used to compare estimates of
16
17 responders' health states on the two subsets. If no significant difference in the
18
19 estimates is identified using independent t-test, then unidimensionality is assured.
20
21 Tennant and Conaghan⁴⁰ also stated that the percentage of tests outside the range
22
23 of -1.96 to 1.96 should not exceed 5%. A confidence level for the binomial test of
24
25 proportions will be utilised for the number of significant tests, the lower bound should
26
27 overlap the 5% expected value for a non-significant test.⁴⁰ If responders' health
28
29 state estimates are found to be significantly different in more than 5% of cases this
30
31 will indicate that the subtests are measuring different but related aspects of health
32
33 states.⁴⁰ Where the scale is being used to measure changes over time then using
34
35 different but related subscales might be more appropriate.⁸⁰
36
37

38
39 Finally, if the data fits the model, patient and item parameter estimates will be
40
41 positioned on the same log-odds units (logits) scale, although as independent
42
43 parameters allowing a linear transformation of the raw scores to be utilised.⁸⁰
44
45 Therefore, an estimate of a patients level of health can then be derived from the
46
47 KDQOL-36 and IPOS-Renal data with confidence.
48
49
50
51
52
53
54
55
56
57
58
59
60

Sample size

There are various schools of thought regarding sample size requirements for validation studies.⁸²⁻⁸⁵ We aim to recruit at least 180 patients based on the recommendations found in contemporary literature outlining psychometric best-practice (5 to 10 times the number of variables in any given multivariate statistical model).^{82 83}

Reimbursement and Withdrawal

Reimbursement: All patients will be reimbursed for their time with a £20 gift card.^{86 87}

Light refreshments will be provided for focus group participants.

Withdrawal: Patient participants will be informed they have the right to freely withdraw from the study, for any reason, at any time prior to their data being integrated into the data set. They will not be required to supply a reason for their withdrawal and the decision will have no effect on their future medical care.

As focus group participants (clinicians and other professional staff) will be audio recorded as a group, they will be informed it will be impossible to withdraw their data during or after a focus group discussion. They will not be required to supply a reason for their withdrawal before a focus group discussion and the decision will have no effect on their employment.

DISCUSSION

PROMs can be completed electronically making it possible to remotely monitor symptoms in patients with CKD and generate 'real time' data which may assist clinicians with the tailoring of treatment to the needs of each patient.¹² The use of ePROMs could potentially foster patient-clinician communication and further support shared-decision between patients with CKD and their clinicians.^{13 14} The regular completion of ePROMs may decrease the need for stable patients with acceptable ePROM data to attend clinical appointments thus sparing them the financial burden and physical stress of travelling. This might free up appointment times for patients who actually need to be seen in clinic.¹² In this manner, the use of PROMs may significantly improve the quality of life of patients with CKD.

At each stage of the project, when necessary, PAG meetings will be convened for their input and drafts of publication manuscripts reviewed by members of the group before submission to journals.

By employing a mixed methods approach, the PRO-track project will provide evidence of the feasibility and validity of the ePROM system in patients with advanced CKD.

ETHICS AND DISSEMINATION

Ethics and data management

This project was approved by the West Midlands Edgbaston Research Ethics Committee (Reference 17/WM/0010) and received HRA Approval on 24/02/2017. It has also been included in the National Institute for Health Research (NIHR) Clinical Research Network (CRN) Portfolio (ID 33117).

Participant data (whether in electronic or paper format) will be acquired, anonymised, transferred and stored according to the Data Protection Act 1998⁸⁸; the Confidentiality - NHS Code of Practice⁸⁹; the Caldicott principles⁹⁰; the University of Birmingham Code of practice for research⁹¹ and the University of Birmingham Guidance on Out of Hours Activities and Lone Working.⁹²

Only members of the research team will have access to the project data. The exception will be permissions given to authorised regulatory personnel in order to conduct audits and inspections on behalf of the ethics committee.

Dissemination

The findings of the project will be provided to the Informatics Team and the Nephrology Unit at the QEHB as required. Participants will be given a summary of the findings, with reference to the full reports if desired.

Research article(s) based on the findings of the studies will be written and submitted for publication to peer-reviewed journals and all contributors and their contributions to the study will be acknowledged. We will also disseminate our findings at seminars and conferences both nationally and internationally.

Acknowledgement

The authors thank all the members of the Patient Advisory Group (PAG), Centre for Patient-Reported Outcomes Research (CPROR), University of Birmingham, for their comments and suggestions during the development of this project.

Author Contributions

MC is the guarantor for this project. The project was conceived by MC, DK, PC and TM and designed by MC, DK, PC, TM, OLA, MD and AS. OLA drafted the protocol manuscript. The manuscript was reviewed by MC, DK, PC, TM, OLA, MD, AS, NM, GP, RV, JW and KS. The final draft approved by all authors.

Funding

This project is funded as part of the Health Foundation's PhD Awards for Improvement Science. The Health Foundation is an independent charity working to improve the quality of healthcare in the UK. The Health Foundation was not involved in any other aspect of the project.

Tom Marshall is partly funded by the National Institute for Health Research (NIHR) through the Collaborations for Leadership in Applied Health Research and Care for West Midlands (CLAHRC-WM). This paper presents independent research and the views expressed in this publication are not necessarily those of the NIHR, the Department of Health, NHS Partner Trusts, University of Birmingham or the CLAHRC WM Management Group.

Competing interests: None declared.

Table 2. Definitions of domains, measurement properties, and aspects of measurement properties

Domain	Measurement property	Aspect of measurement property	Definition
Reliability			The degree to which the measurement is free from measurement error
Reliability (extended definition)			The extent to which scores for patients who have not changed are the same for repeated measurement under several conditions: for example, using different sets of items from the same HR-PROs (internal consistency), over time (test-retest) by different persons on the same occasion (inter-rater) or by the same persons (i.e., raters or responders) on different occasions (intra-rater)
	Internal consistency		The degree of the interrelatedness among the items
	Reliability		The proportion of the total variance in the measurements which is because of “true” ^a differences among patients
	Measurement error		The systematic and random error of a patient’s score that is not attributed to true changes in the construct to be measured
Validity			The degree to which an HR-PRO instrument measures the construct(s) it purports to measure

Table 2. Definitions of domains, measurement properties, and aspects of measurement properties

Domain	Measurement property	Aspect of measurement property	Definition
	Content validity		The degree to which the content of an HR-PRO instrument is an adequate reflection of the construct to be measured
		Face validity	The degree to which (the items of) an HR-PRO instrument indeed looks as though they are an adequate reflection of the construct to be measured
	Construct validity		The degree to which the scores of an HR-PRO instrument are consistent with hypotheses (for instance with regard to internal relationships, relationships to scores of other instruments, or differences between relevant groups) based on the assumption that the HR-PRO instrument validly measures the construct to be measured
		Structural validity	The degree to which the scores of an HR-PRO instrument are an adequate reflection of the dimensionality of the construct to be measured
		Hypotheses testing	Idem construct validity
		Cross-cultural validity	The degree to which the performance of the items on a translated or culturally adapted HR-PRO instrument are an adequate reflection of the performance of the items of the original version of

Table 2. Definitions of domains, measurement properties, and aspects of measurement properties

Domain	Measurement property	Aspect of measurement property	Definition
			the HR-PRO instrument
Responsiveness	Criterion validity		The degree to which the scores of an HR-PRO instrument are an adequate reflection of a “gold standard”
			The ability of an HR-PRO instrument to detect change over time in the construct to be measured
	Responsiveness		Idem responsiveness
Interpretability^b			The degree to which one can assign qualitative meaning - that is, clinical or commonly understood connotations - to an instrument's quantitative scores or change in scores.

Abbreviations: HR-PROs, health-related patient-reported outcomes; CTT, classical test theory.

a The word “true” must be seen in the context of the CTT, which states that any observation is composed of two components - a true score and error associated with the observation. “True” is the average score that would be obtained if the scale were given an infinite number of times. It refers only to the consistency of the score and not to its accuracy (ref Streiner & Norman [12]).

b Interpretability is not considered a measurement property but an important characteristic of a measurement instrument.

(Reproduced with permission from Caroline Terwee, COSMIN)

Bibliography

1. Levey AS, Coresh J. Chronic kidney disease. *Lancet* (London, England) 2012;**379**(9811):165-80.
2. K/DOQI clinical practice guidelines for chronic kidney disease: evaluation, classification, and stratification. *American journal of kidney diseases : the official journal of the National Kidney Foundation* 2002;**39**(2 Suppl 1):S1-266.
3. Meyer T, Hostetter T. Medical Progress: Uremia. *The New England journal of medicine* 2007;**13**(357):1316-25.
4. Almutary H, Bonner A, Douglas C. Symptom burden in chronic kidney disease: a review of recent literature. *Journal of Renal Care* 2013;**39**(3):140-50.
5. Gapstur RL. Symptom burden: a concept analysis and implications for oncology nurses. *Oncology nursing forum* 2007;**34**(3):673-80.
6. Gansevoort RT, Matsushita K, van der Velde M, et al. Lower estimated GFR and higher albuminuria are associated with adverse kidney outcomes. A collaborative meta-analysis of general and high-risk population cohorts. *Kidney international* 2011;**80**(1):93-104.
7. Stringer S, Sharma P, Dutton M, et al. The natural history of, and risk factors for, progressive chronic kidney disease (CKD): the Renal Impairment in Secondary care (RIISC) study; rationale and protocol. *BMC nephrology* 2013;**14**:95.
8. FDA. Patient-reported outcome measures: use in medicinal product development to support labeling claims. Guidance for industry 2009. <https://www.fda.gov/downloads/drugs/guidances/ucm193282.pdf> (accessed Feb 2017).
9. Go AS, Chertow GM, Fan D, et al. Chronic Kidney Disease and the Risks of Death, Cardiovascular Events, and Hospitalization. *New England Journal of Medicine* 2004;**351**(13):1296-305.
10. Basch E, Bennett A, Pietanza MC. Use of patient-reported outcomes to improve the predictive accuracy of clinician-reported adverse events. *Journal of the National Cancer Institute* 2011;**103**(24):1808-10.
11. Bren L. 'The importance of patient-reported outcomes...It's all about the patients'. FDA Consumer 2006. https://permanent.access.gpo.gov/lps1609/www.fda.gov/fdac/features/2006/606_patients.html (accessed Feb 2017).
12. Hjollund NH, Larsen LP, Biering K, et al. Use of Patient-Reported Outcome (PRO) Measures at Group and Patient Levels: Experiences From the Generic Integrated PRO System, WestChronic. *Interactive journal of medical research* 2014;**3**(1):e5.
13. Velikova G, Booth L, Smith AB, et al. Measuring quality of life in routine oncology practice improves communication and patient well-being: a randomized controlled trial. *Journal of clinical oncology : official journal of the American Society of Clinical Oncology* 2004;**22**(4):714-24.
14. Gilbody SM, Whitty PM, Grimshaw JM, et al. Improving the detection and management of depression in primary care. *Quality & safety in health care* 2003;**12**(2):149-55.
15. Bennett AV, Jensen RE, Basch E. Electronic patient-reported outcome systems in oncology clinical practice. *CA: a cancer journal for clinicians* 2012;**62**(5):337-47.
16. McCann L, Maguire R, Miller M, et al. Patients' perceptions and experiences of using a mobile phone-based advanced symptom management system (ASyMS) to monitor and manage chemotherapy related toxicity. *Eur J Cancer Care (Engl)* 2009;**18**(2):156-64.
17. Aiyegbusi OL, Kyte D, Cockwell P, et al. Measurement properties of patient-reported outcome measures (PROMs) used in adult patients with chronic kidney disease: a systematic review protocol. *BMJ Open* 2016;**6**(10):e012014.
18. myhealth@QEHB University Hospitals Birmingham NHS Foundation Trust 2016. <http://www.uhb.nhs.uk/myhealth-at-QEHB.htm> (accessed Feb 2017).

19. EHI 2014 Awards. Digital Health 2014. <http://www.ehilib.co.uk/ehi-awards/past-winners/2014-awards/best-use-of-technology-to-share-information-with-patients-and-carers/> (accessed Feb 2017).
20. Chao S, Yen M, Lin TC, et al. Psychometric Properties of the Kidney Disease Quality of Life-36 Questionnaire (KDQOL-36). *West J Nurs Res* 2016;**38**(8):1067-82.
21. Ricardo AC, Hacker E, Lora CM, et al. Validation of the Kidney Disease Quality of Life Short Form 36 (KDQOL-36TM) US Spanish and English versions in a cohort of Hispanics with chronic kidney disease. *Ethnicity and Disease* 2013;**23**(2):202-09.
22. POS. Palliative care Outcome Scale Website. <https://pos-pal.org/> (accessed Feb 2017)
23. Johnson JA, Coons SJ, Ergo A, et al. Valuation of EuroQOL (EQ-5D) health states in an adult US sample. *Pharmacoeconomics* 1998;**13**(4):421-33.
24. Herdman M, Gudex C, Lloyd A, et al. Development and preliminary testing of the new five-level version of EQ-5D (EQ-5D-5L). *Quality of Life Research* 2011;**20**(10):1727-36.
25. Tangri N, Stevens LA, Griffith J, et al. A predictive model for progression of chronic kidney disease to kidney failure. *Jama* 2011;**305**(15):1553-9.
26. Jesky MD, Dutton M, Dasgupta I, et al. Health-Related Quality of Life Impacts Mortality but Not Progression to End-Stage Renal Disease in Pre-Dialysis Chronic Kidney Disease: A Prospective Observational Study. *PloS one* 2016;**11**(11):e0165675.
27. Usability.Gov. <https://www.usability.gov/> (accessed Feb 2017).
28. Nielsen J. Usability Engineering. Academic Press Inc 1994:165.
29. Van Den Haak M, De Jong M, Jan Schellens P. Retrospective vs. concurrent think-aloud protocols: testing the usability of an online library catalogue. *Behaviour & information technology* 2003;**22**(5):339-51.
30. Terwee CB, Mokkink LB, Knol DL, et al. Rating the methodological quality in systematic reviews of studies on measurement properties: a scoring system for the COSMIN checklist. *Quality of life research : an international journal of quality of life aspects of treatment, care and rehabilitation* 2012;**21**(4):651-7.
31. Braun V, Clarke V. Using thematic analysis in psychology. *Qualitative research in psychology* 2006;**3**(2):77-101.
32. Bryman A. *Social Research Methods*. Oxford: Oxford University Press 2001.
33. Fusch Patricia NL. Are We There Yet? Data Saturation in Qualitative Research. *The Qualitative Report* 2015;**20**(9).
34. Rasch G. Probabilistic models for some intelligence and attainment tests. . Copenhagen: Danish Institute for Educational Research 1960.
35. Nunnally J. *Psychometric Theory*. McGraw-Hill, New York 1978.
36. Prieto L, Alonso J, Lamarca R. Classical Test Theory versus Rasch analysis for quality of life questionnaire reduction. *Health and quality of life outcomes* 2003;**1**:27.
37. Tennant A, Penta M, Tesio L, et al. Assessing and adjusting for cross-cultural validity of impairment and activity limitation scales through differential item functioning within the framework of the Rasch model: the PRO-ESOR project. *Medical care* 2004;**42**(1 Suppl):I37-48.
38. Yorke J, Horton M, Jones PW. A critique of Rasch analysis using the Dyspnoea-12 as an illustrative example. *Journal of Advanced Nursing* 2012;**68**(1):191-98.
39. Pallant JF, Tennant A. An introduction to the Rasch measurement model: an example using the Hospital Anxiety and Depression Scale (HADS). *The British journal of clinical psychology* 2007;**46**(Pt 1):1-18.
40. Tennant A, Conaghan PG. The Rasch measurement model in rheumatology: What is it and why use it? When should it be applied, and what should one look for in a Rasch paper? *Arthritis Care & Research* 2007;**57**(8):1358-62.
41. Wright BD. Solving Measurement Problems with the Rasch Model. *Journal of Educational Measurement* 1977;**14**(2):97-116.

42. Smith EV. Detecting and evaluation the impact of multidimensionality using item fit statistics and principal component analysis of residuals. *Journal Applied Measurement* 2002;**3**:205-31.
43. de Vet HC, Ader HJ, Terwee CB, et al. Are factor analytical techniques used appropriately in the validation of health status questionnaires? A systematic review on the quality of factor analysis of the SF-36. *Quality of life research : an international journal of quality of life aspects of treatment, care and rehabilitation* 2005;**14**(5):1203-18; dicussion 19-21, 23-4.
44. Dexter PR, Stump TE, Tierney WM, et al. The psychometric properties of the SF-36 health survey among older adults in a clinical setting. *Journal of Clinical Geropsychology* 1996;**2**(3):225-37.
45. Kaiser HF. The Application of Electronic Computers to Factor Analysis. *Educational and Psychological Measurement* 1960;**20**(1):141-51.
46. Cattell RB. The Scree Test For The Number Of Factors. *Multivariate Behavioral Research* 1966;**1**(2):245-76.
47. Wolinsky FD, Stump TE. A measurement model of the Medical Outcomes Study 36-Item Short-Form Health Survey in a clinical sample of disadvantaged, older, black, and white men and women. *Medical care* 1996;**34**(6):537-48.
48. Cronbach LJ. Coefficient alpha and the internal structure of tests. *Psychometrika* 1951;**16**(3):297-334.
49. Streiner DL. Starting at the beginning: an introduction to coefficient alpha and internal consistency. *Journal of personality assessment* 2003;**80**(1):99-103.
50. Tavakol M, Dennick R. Making sense of Cronbach's alpha. *International Journal of Medical Education* 2011;**2**:53-55.
51. Nunnally JC, Bernstein IH. *Psychometric theory*. New York: McGraw-Hill 1994;**3rd edition**.
52. Gliem JA, Gliem RR. Calculating, Interpreting, and Reporting Cronbach's Alpha Reliability Coefficient for Likert-Type Scales. 2003.
53. Shrout PE, Fleiss JL. Intraclass correlations: uses in assessing rater reliability. *Psychological bulletin* 1979;**86**(2):420-8.
54. Terwee CB, Bot SD, de Boer MR, et al. Quality criteria were proposed for measurement properties of health status questionnaires. *Journal of clinical epidemiology* 2007;**60**(1):34-42.
55. McGraw KO, Wong SP. Forming inferences about some intraclass correlation coefficients. *Psychological Methods* 1996;**1**(1):30-46.
56. Bataclan RP, Dial MAD. Cultural adaptation and validation of the Filipino version of Kidney Disease Quality of Life - Short Form (KDQOL-SF version 1.3). *Nephrology* 2009;**14**(7):663-68.
57. Stratford P. Reliability: consistency or differentiating among subjects? *Phys Ther* 1989;**69**(4):299-300.
58. Guyatt GH, Osoba D, Wu AW, et al. Methods to Explain the Clinical Significance of Health Status Measures. *Mayo Clin Proc*;**77**(4):371-83.
59. Jaeschke R, Singer J, Guyatt GH. Measurement of health status. Ascertaining the minimal clinically important difference. *Control Clin Trials* 1989;**10**(4):407-15.
60. Kamper SJ, Maher CG, Mackay G. Global Rating of Change Scales: A Review of Strengths and Weaknesses and Considerations for Design. *The Journal of Manual & Manipulative Therapy* 2009;**17**(3):163-70.
61. Johnston BC, Ebrahim S, Carrasco-Labra A, et al. Minimally important difference estimates and methods: a protocol. *BMJ Open* 2015;**5**(10).
62. Norman GR, L. SD. *Biostatistics: the bare essentials*. . St Louis, MO: Mosby 1994.
63. Pakpour AH, Nourozi S, Molsted S, et al. Validity and reliability of short form-12 questionnaire in Iranian hemodialysis patients. *Iran J Kidney Dis* 2011;**5**(3):175-81.
64. Ware JE, Jr., Gandek B. Methods for testing data quality, scaling assumptions, and reliability: the IQOLA Project approach. *International Quality of Life Assessment. Journal of clinical epidemiology* 1998;**51**(11):945-52.

- 1
- 2
- 3 65. Yang F, Wang VW, Joshi VD, et al. Validation of the English version of the Kidney Disease Quality
- 4 of Life questionnaire (KDQOL-36) in haemodialysis patients in Singapore. *Patient*
- 5 2013;**6**(2):135-41.
- 6 66. Park HJ, Kim S, Yong JS, et al. Reliability and validity of the Korean version of kidney disease
- 7 quality of life instrument (KDQOL-SFTM). *Tohoku Journal of Experimental Medicine*
- 8 2007;**211**(4):321-29.
- 9 67. Tao X, Chow SK, Wong FK. Determining the validity and reliability of the Chinese version of the
- 10 Kidney Disease Quality of Life Questionnaire (KDQOL-36). *BMC nephrology* 2014;**15**:115.
- 11 68. Korevaar JC, Merkus MP, Jansen MAM, et al. Validation of the KDQOL-SFTM: A dialysis-targeted
- 12 health measure. *Quality of Life Research* 2002;**11**(5):437-47.
- 13 69. Thaweethamcharoen T, Srimongkol W, Noparatayaporn P, et al. Validity and reliability of KDQOL-
- 14 36 in thai kidney disease patient. *Value in Health Regional Issues* 2013;**2**(1):98-102.
- 15 70. Mokkink LB, Terwee CB, Knol DL, et al. The COSMIN checklist for evaluating the methodological
- 16 quality of studies on measurement properties: a clarification of its content. *BMC Med Res*
- 17 *Methodol* 2010;**10**:22.
- 18 71. Cheung YB, Seow YY, Qu LM, et al. Measurement properties of the Chinese version of the Kidney
- 19 Disease Quality of Life-Short Form (KDQOL-SFTM) in end-stage renal disease patients with
- 20 poor prognosis in singapore. *Journal of Pain and Symptom Management* 2012;**44**(6):923-32.
- 21 72. Kazis LE, Anderson JJ, Meenan RF. Effect sizes for interpreting changes in health status. *Medical*
- 22 *care* 1989;**27**(3 Suppl):S178-89.
- 23 73. Liang MH, Fossel AH, Larson MG. Comparisons of five health status instruments for orthopedic
- 24 evaluation. *Medical care* 1990;**28**(7):632-42.
- 25 74. Cohen J. *Statistical power analysis for behavioral sciences*. New York: Academic Press 1977.
- 26 75. Miller KJ, Slade AL, Pallant JF, et al. Evaluation of the psychometric properties of the upper limb
- 27 subscales of the Motor Assessment Scale using a Rasch analysis model. *Journal of*
- 28 *Rehabilitation Medicine* 2010;**42**(4):315-22.
- 29 76. RUMM2030 [program]. Perth, Australia: RUMM Laboratory Pty Ltd 2010.
- 30 77. Linacre JM. Optimizing rating scale category effectiveness. *Journal of applied measurement*
- 31 2002;**3**(1):85-106.
- 32 78. Andrich D. An Expanded Derivation of the Threshold Structure of the Polytomous Rasch Model
- 33 That Dispels Any "Threshold Disorder Controversy". *Educational and Psychological*
- 34 *Measurement* 2013;**73**(1):78-124.
- 35 79. Hagquist C, Bruce M, Gustavsson JP. Using the Rasch model in nursing research: An introduction
- 36 and illustrative example. *International Journal of Nursing Studies* 2009;**46**(3):380-93.
- 37 80. Pallant JF, Tennant A. An introduction to the Rasch measurement model: An example using the
- 38 Hospital Anxiety and Depression Scale (HADS). *British Journal of Clinical Psychology*
- 39 2007;**46**:1-18.
- 40 81. Tennant A, Penta M, Tesio L, et al. Assessing and adjusting for cross cultural validity of
- 41 impairment and activity limitation scales through Differential Item Functioning within the
- 42 framework of the Rasch model : The Pro-ESOR project *Medical Care* 2004;**42**:37-48.
- 43 82. Tabachnik BJ, Fidell LS. *Using multivariate statistics*. London: Harper & Row 1993.
- 44 83. Terwee CB. Protocol for systematic reviews of measurement properties. COSMIN 2011.
- 45 [http://www.cosmin.nl/images/upload/files/Protocol%20klinimetrische%20review%20versio](http://www.cosmin.nl/images/upload/files/Protocol%20klinimetrische%20review%20versio%20nov%202011.pdf)
- 46 [n%20nov%202011.pdf](http://www.cosmin.nl/images/upload/files/Protocol%20klinimetrische%20review%20versio%20nov%202011.pdf) (accessed Feb 2017).
- 47 84. Velicer WF, Fava JL. Affects of variable and subject sampling on factor pattern recovery.
- 48 *Psychological Methods* 1998;**3**(2):231-51.
- 49 85. MacCallum RC, Widaman KF, Zhang S, et al. Sample size in factor analysis. *Psychological Methods*
- 50 1999;**4**(1):84-99.
- 51 86. INVOLVE. Payment for Involvement - A guide for making payments to members of the public
- 52 actively involved in NHS, public health and social care research. NIHR 2010.
- 53
- 54
- 55
- 56
- 57
- 58
- 59
- 60

- 1
2
3 <http://www.invo.org.uk/wp-content/uploads/2012/11/INVOLVEPayment-Guiderev2012.pdf>
4 (accessed Feb 2017).
5
6 87. Draper H, Wilson S, Flanagan S, et al. Offering payments, reimbursement and incentives to
7 patients and family doctors to encourage participation in research. *Family practice*
8 2009;**26**(3):231-38.
9
10 88. Parliament of the United Kingdom of Great Britain and Northern Ireland. Data Protection Act
11 1998. 2005:92.
12 http://www.legislation.gov.uk/ukpga/1998/29/pdfs/ukpga_19980029_en.pdf (accessed Feb
13 2017).
14 89. DOH. Confidentiality - NHS Code of Practice. Department of Health 2003.
15 <https://www.gov.uk/government/publications/confidentiality-nhs-code-of-practice>
16 (accessed Feb 2017).
17 90. DOH. The Caldicott Committee. Report on the Review of Patient-Identifiable Information
18 Department of Health 1997.
19 [http://webarchive.nationalarchives.gov.uk/+www.dh.gov.uk/en/Publicationsandstatistics/P
20 ublications/PublicationspolicyandGuidance/DH_4068403](http://webarchive.nationalarchives.gov.uk/+www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationspolicyandGuidance/DH_4068403) (accessed Feb 2017).
21 91. UoB. Code of practice for research. University of Birmingham 2015 - 2016.
22 <http://www.birmingham.ac.uk/Documents/university/legal/research.pdf> (accessed Feb
23 2017).
24 92. UoB. Guidance on out of hours activities and lone working. University of Birmingham 2012.
25 <https://intranet.birmingham.ac.uk/hr/documents/public/hsu/hsuguidance/31ohalw.pdf>
26 (accessed Feb 2017).
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

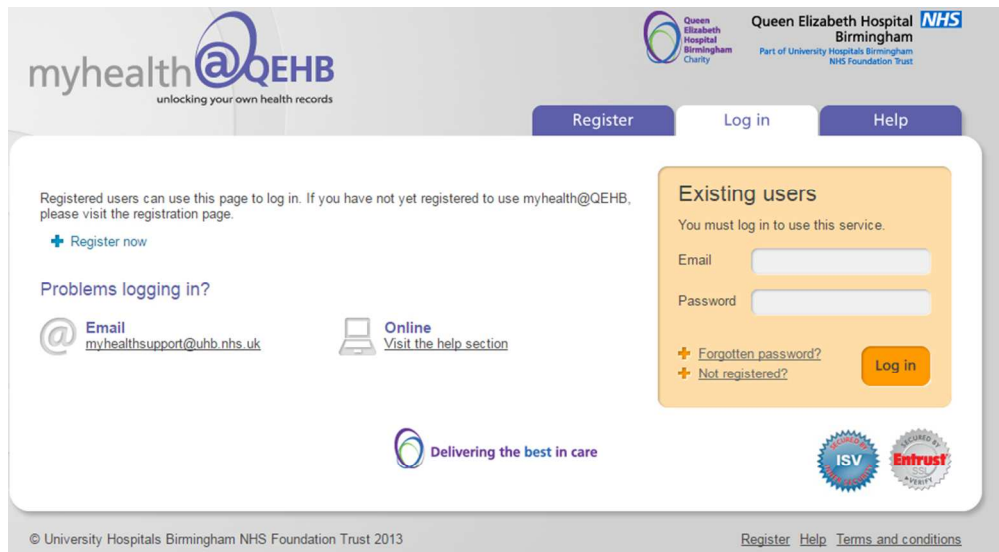


Figure 1. Screenshot of the myhealth@QEHB login page

83x45mm (300 x 300 DPI)

review only

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60