Appendix 1: Pharmacy Burnout Survey

Question	Categorical Responses
What year were you born?	None
What is your gender?	Male
	Female
What is your current relationship status?	Single, never married
	Married without children
	Married with children
	Divorced
	Separated
	Widowed
	Living with partner
Have you ever been divorced during your career as a	Yes
pharmacist?	No
Do you have children?	Yes
	No
Please select the term that best represents how you	Full Time
are employed in your current position	Part Time
	Supplemental or PRN (as needed)
What is your primary practice setting?	University Hospital
	Community Teaching Hospital
	Community / Non-teaching hospital
	VA / US Government Hospital
	City / County Hospital
	Other (list)

How many years have you been in practice?	None
How many years nave you been in practice.	None
have you completed?	
Did you complete specialty training in any of the	Ambulatory Care
following specialty areas? ^a	Drug Information
Tonowing specialty areas:	Cardiology
	Geriatrics
	Critical Care
	Health-system pharmacy administration Infectious Disease
	Medication Safety / Use Policy
	Informatics
	Managed care pharmacy
	Nuclear Pharmacy
	Nutrition Support
	Oncology
	Pediatrics
	Solid Organ Transplant
	Psychiatry
	Emergency Medicine
	HIV pharmacotherapy
	Pain and Palliative Care
	Other
On average, how many hours do you work per week?	None
Which of the following best describes the payment	Salary rate regardless of hours worked
structure of your current position	Hourly rate based upon hours worked
Are you eligible to receive overtime pay?	Yes
	No
On average, how many weekends do you work per	None
year?	
On average, how many days of on-call do you	None
participate in monthly?	
Does your current position involve participation in	Order verification
the following activities	Daily rounding
	Pharmacy Committee Participation
	Medical Staff Committee Participation
	Resident Precepting
	Student Precepting
	Directing/Coordinating a resident
	program
	Research / Publication
	Medication reconciliation
	Formal pharmacy consultation
	(excluding nutrition)
	Nutrition support consultation
	Didactic lecturing

What is your current primary area of practice? ^a	Ambulatory Care
	Drug Information
	Cardiology
	Geriatrics
	Critical Care
	Health-system pharmacy administration
	Infectious Disease
	Medication Safety / Use Policy
	Informatics
	Managed care pharmacy
	Nuclear Pharmacy
	Nutrition Support
	Oncology
	Pediatrics
	Solid Organ Transplant
	Psychiatry
	Emergency Medicine
	HIV pharmacotherapy
	Pain and Palliative Care
	Other
Are you certified by the board of pharmacy	Yes (list certification)
specialties?	No
Are you recognized as a fellow by any professional	Yes
organizations?	No
^a Internal medicine pharmacy practice was inadvertently	y left off as a choice. Communication was
included in the survey invitation for respondents to list this area in the "Other" section, with	
answers then split out due to the large number of respon	ndents training or practicing in this area.

To what extent have the following factors affected you professionally over the last 12 months?	
Too many hours at work	Too much downtime at work
Too much call	Inadequate office space
Inadequate research time	Too little vacation time
Inadequate administrative time	Medication related errors
Inadequate teaching time	Too many non-clinical responsibilities
Too many students	Difficult non-pharmacist colleagues
Too many residents	Difficult pharmacist colleagues
Low salary	Contributions are under-appreciated by other members of the healthcare team
Hostile work environment	Too much focus on cost
Uncertainty of healthcare reform's impact on my job	Significant other / spouse not understanding the time commitment that my job requires
Large Amount	Small Amount
Moderate Amount	None
^a Respondents selecting "large amount" or "moderate amount" were classified on a dichotomous scale as having the factor of interest (yes) for the purposes of statistical analysis.	
	12 months? Too many hours at work Too much call Inadequate research time Inadequate administrative time Inadequate administrative time Inadequate teaching time Too many students Too many residents Low salary Hostile work environment Uncertainty of healthcare reform's impact on my job Large Amount Moderate Amount nts selecting "large amount" or "moder

Section 3 - Professional Satisfaction			
Question	In relation to your current position as a clinical pharmacist, how satisfied are you with the factors listed below?		
Factors	Overall career	My pharmacist colleagues	
	Balance between professional and personal life	My physician and nursing colleagues	
	Time for professional growth	My salary / income	
Intellectual challenge of work			
Answers	Very satisfied (1)	Somewhat dissatisfied (4)	
a	Somewhat satisfied (2)	Very dissatisfied (5)	
	Neutral (3)		
^a Responde	ents selecting "very satisfied" or "some	what satisfied" were classified on a	
dichotomous scale as having the factor of interest (yes) for the purposes of statistical analysis.			

Section 4 – Maslach Burnout Inventory ^a		
Question	How often do you experience the following?	
Factors	I feel emotionally drained from my work	
	I feel used up at the end of the day	
	I feel fatigued when I get up in the morning to face another work day	
Answers	Daily	Monthly
	Few times a week	Few times a year
	Weekly	Never
	Few times a month	
^a Sample of first 3 questions; the inventory consists of 22 questions total and was used with		
permission from Mind Garden, Inc. The full MBI can be obtained by Mind Garden, Inc.		

Section 5 – Career Outlook			
Questions	How likely do you feel your professional career will improve?		
	How likely do you feel your professional career will worsen?		
Answers ^a	Likely	Somewhat unlikely	
	Somewhat Likely	Unlikely	
	Not Sure		
^a Respondents selecting "likely" or "somewhat likely" were classified on a dichotomous scale			
as having the factor of interest (yes) for the purposes of statistical analysis.			

Characteristics	Result
Age (years)	35 [31 - 41]
Female gender, n (%)	677 (69.5)
Marital Status, n (%)	
Single	311 (31.9)
Married / stable partner	663 (68.1)
Ever divorced	67 (6.9)
Children, n (%)	419 (43.0)
Employment status, n (%)	
Full-time	949 (97.4)
Part-time	25 (2.6)
Primary practice setting, n (%)	
University hospital	457 (46.9)
Academic community hospital	300 (30.8)
Non-academic community hospital	174 (17.9)
Other	25 (2.6)
Government / veterans hospital	18 (1.8)
Practice duration (years)	8 [4.5 – 15]
Workload characteristics	
Hours worked per week	48 [40 - 50]
Average weekends worked annually	9 [0 - 15]

Average days on call monthly	0 [0 – 3]
Payment structure, n (%)	
Salaried employee	774 (79.5)
Eligible to receive overtime pay	236 (24.2)
Certified by the Board of Pharmacy Specialties, n (%)	711 (73.0)
Multiple certifications	99 (10.2)
Fellowship status, n (%)	57 (5.9)
Daily duties, n (%)	
Order verification	608 (62.4)
Daily rounding	683 (70.1)
Pharmacy committee involvement	780 (80.1)
Medical staff committee involvement	571 (58.6)
Residency precepting	749 (76.9)
Student precepting	846 (86.9)
Residency director	173 (17.8)
Research and publication	542 (55.6)
Medication reconciliation	528 (54.2)
Formal pharmacist consultation	570 (58.5)
Nutrition support consultation	208 (21.4)
Didactic lecturing	428 (43.9)
Current practice area, n (%) ^a	
Critical care	270 (27.7)
Emergency medicine	124 (12.7)

Pediatrics	112 (11.5)
Infectious disease	99 (10.2)
Cardiology	91 (9.3)
Internal medicine	93 (9.5)
Oncology	74 (7.6)
Administration	77 (7.9)
Solid organ transplant	61 (6.3)
Generalist	39 (4.0)
Other	38 (3.9)
Surgery	23 (2.4)
Medication safety / policy	21 (2.2)
Nutrition support	18 (1.8)
Drug information	15 (1.5)
Geriatrics	14 (1.4)
Informatics	14 (1.4)
Pain / palliative medicine	10 (1.0)
Completed post-graduate training, n (%)	566 (58.1)
Duration (years)	1 [1 – 2]
Specialty residency training areas ^a	
Critical care	179 (18.4)
Pediatrics	69 (7.1)
Infectious disease	54 (5.5)
Other	45 (4.6)

Ambulatory care	37 (3.8)
Oncology	38 (3.9)
Cardiology	40 (4.1)
Solid organ transplant	36 (3.7)
Emergency medicine	34 (3.5)
Internal medicine	25 (2.6)
Administration	16 (1.6)
Pharmacotherapy	15 (1.5)
Drug information / medication safety	14 (1.4)
Data are presented as median [25% - 75% interquartile	range] unless otherwise noted.
^a Respondents may have selected multiple areas.	