

## MULTIMEDIA APPENDIX 10: Message Response Types and Media Forms

	<b>Number (%) of Responses</b>	
	<b>n</b>	<b>(%)</b>
<b>Response types N=270</b>		
Thank you	188	(70)
Question	82	(30)
Total	270	(100)
<b>Question types N=82</b>		
Administrative issue	31	(38)
Post-op care	28	(34)
Symptoms	23	(28)
Total	82	(100)
<b>Response media form N=270</b>		
Photo	25	(9)
Sticker or emoji	102	(38)
Typed message	143	(53)
<b>Total</b>	<b>270</b>	<b>(100)</b>