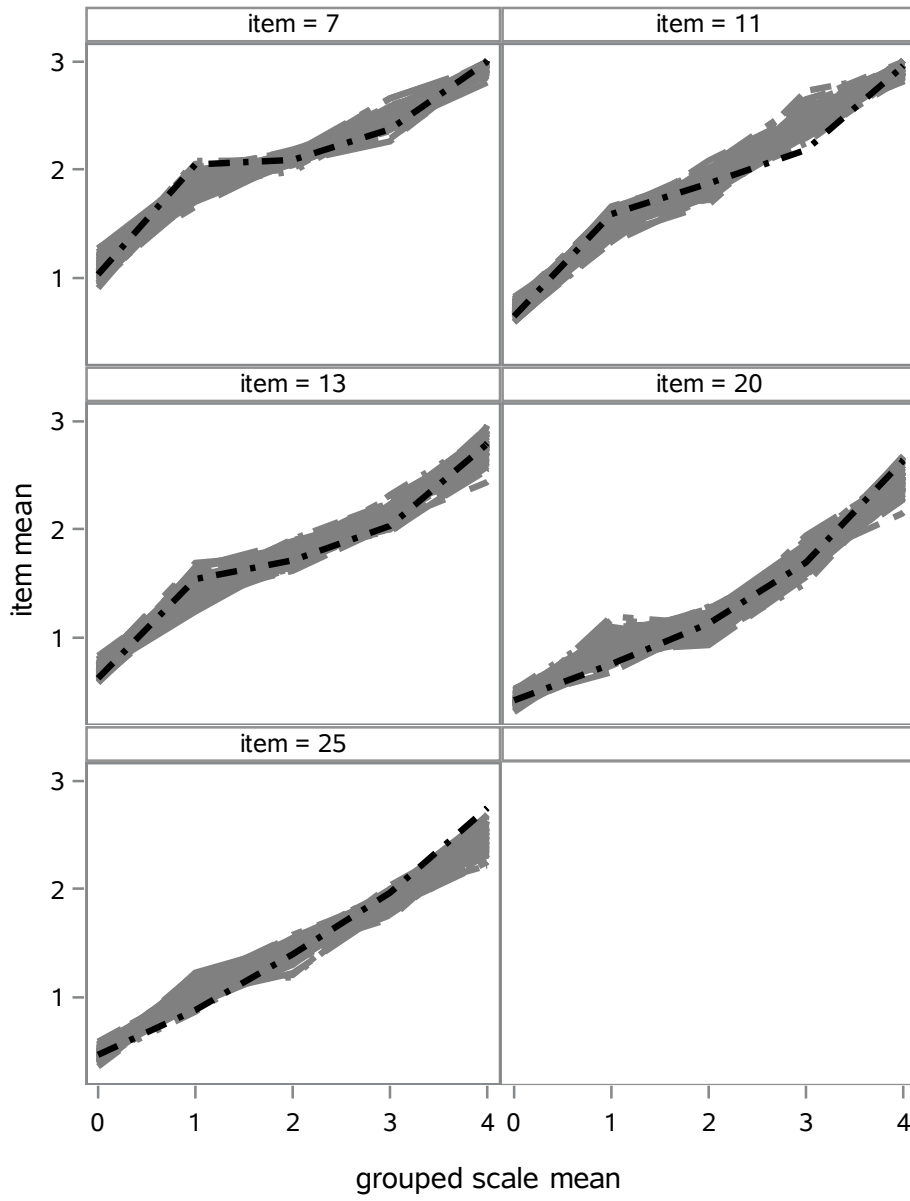
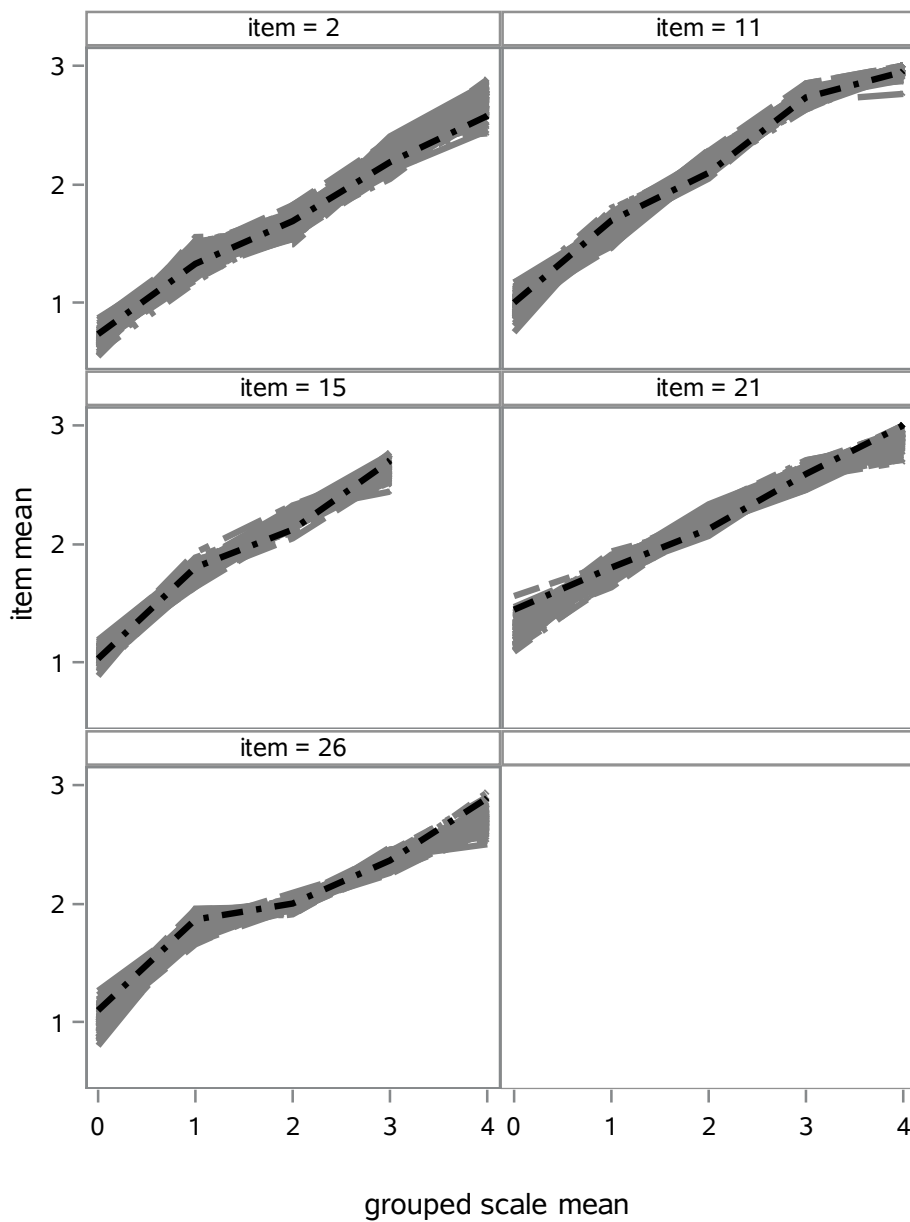


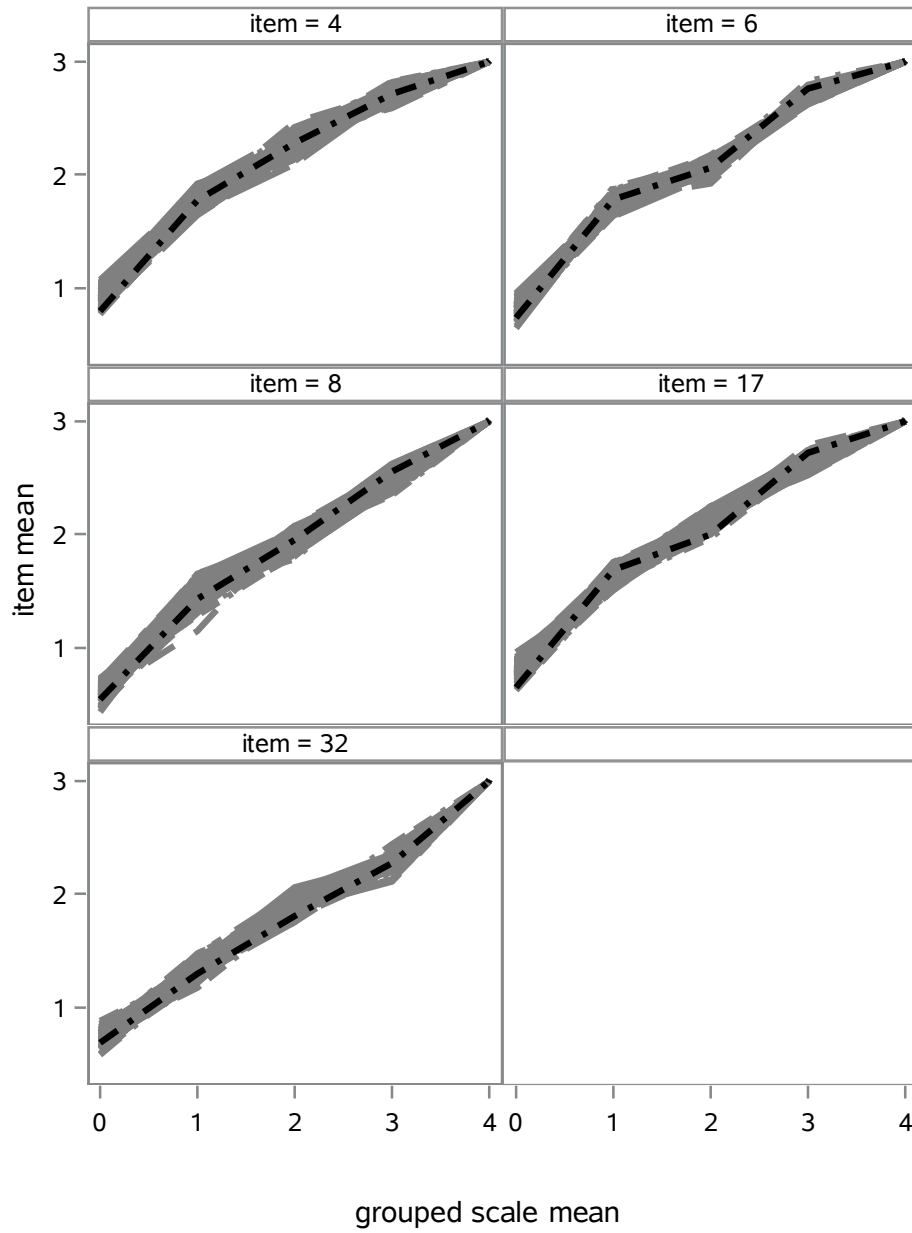
1. Using technology process health information



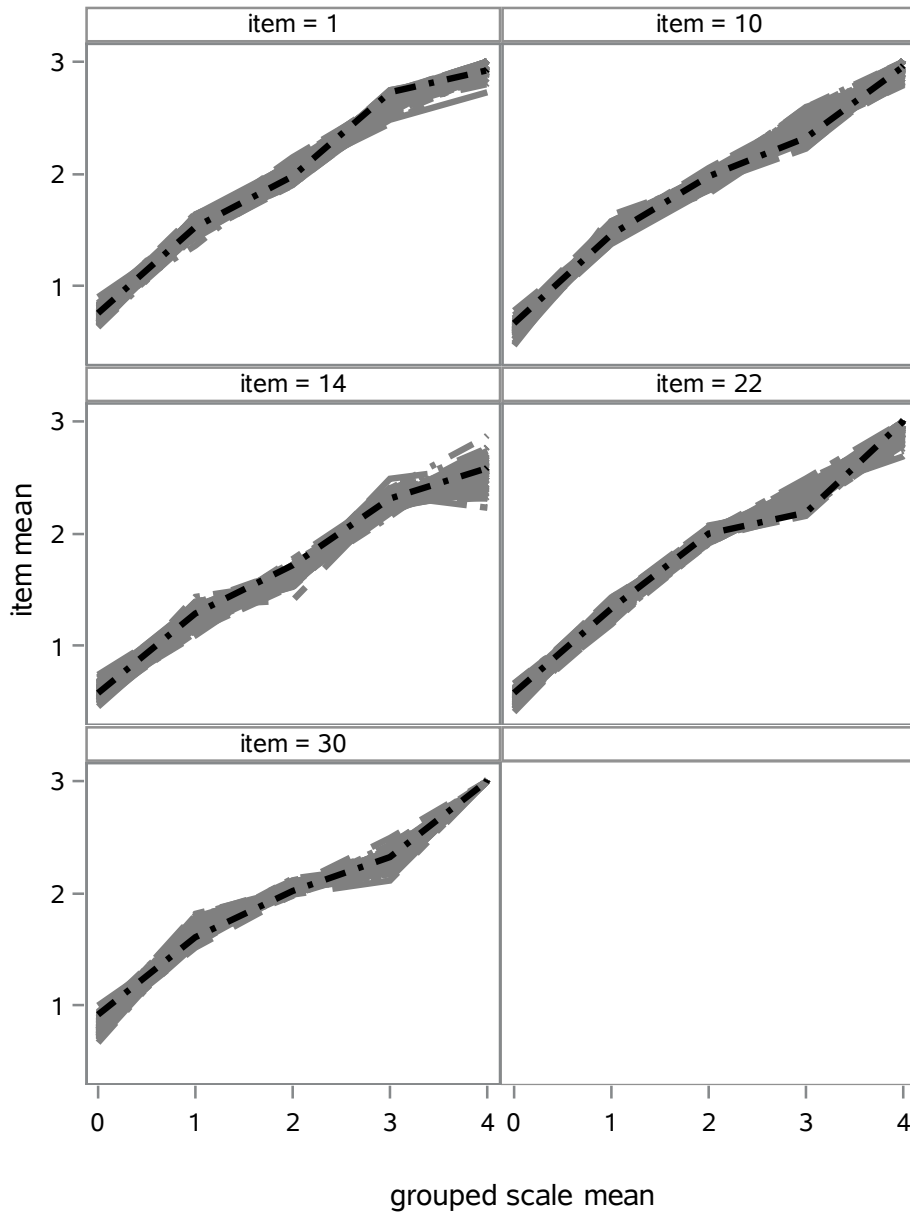
2. Understanding of health concepts and language



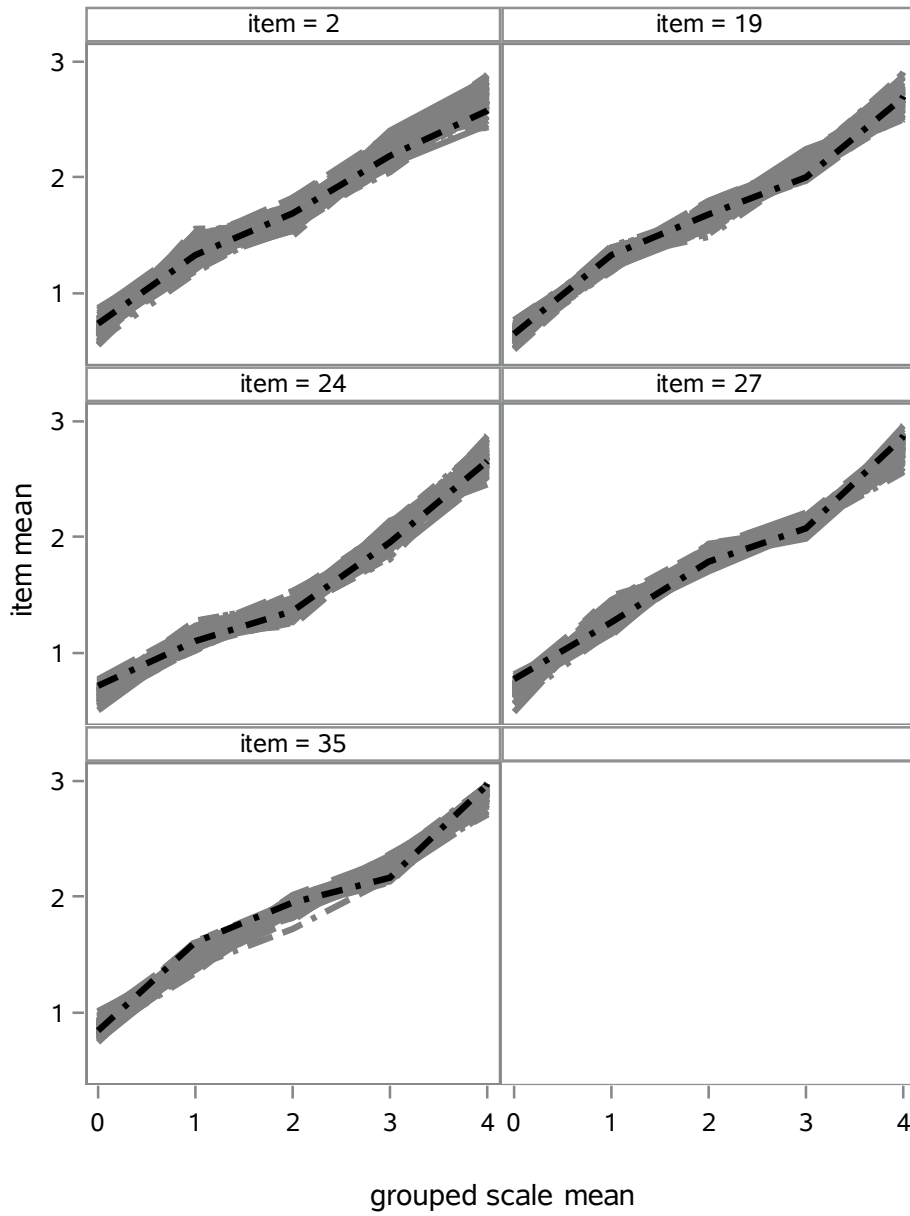
3. Ability to actively engage with digital services



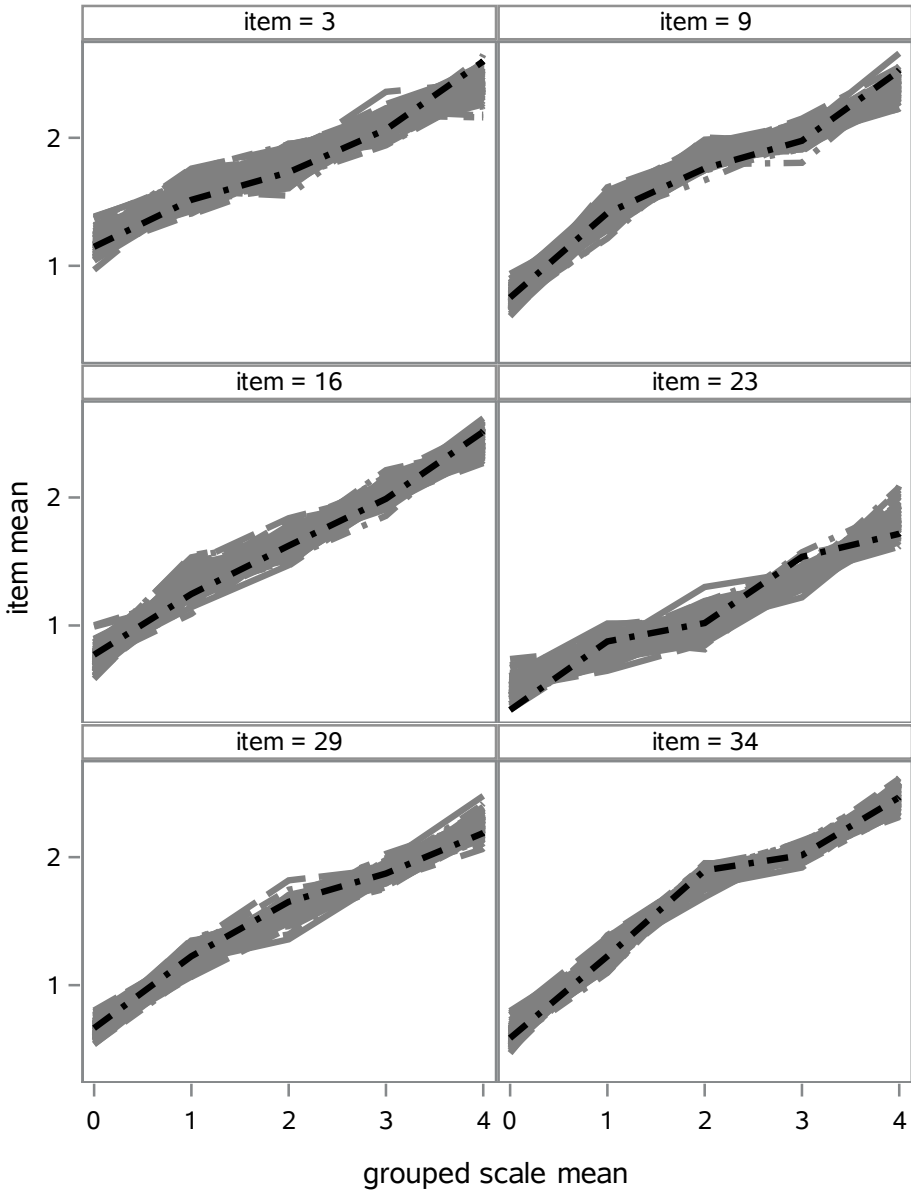
4. Feel safe and in control



5. Motivated to engage with digital services



6. Access to digital services that work



7. Digital services that suit individual needs

