### 1 Supplementary information

- 2 Coding of palliative patients
- 3 Palliative code
- Patients were coded as palliative if they had any of the below palliative codes applied to their record
  at any time, during any contact, within the entire study period.
- 6 ZV57C [V]Palliative care
- 7 1Z0.. Terminal illness
- 8 8BA2. Terminal Care
- 9

### 10 Subcutaneous medication

- 11 Patients were also coded as palliative if they had been prescribed an appropriate subcutaneous
- 12 medication at a contact within the 30 days prior to death.
- 13 This was determined via the hand searching of electronically recorded prescriptions, where the
- 14 prescription specified subcutaneous administration or 'via a syringe driver' of any of the following
- 15 medications as defined in the British National Formulary as being suitable for continuous
- 16 subcutaneous infusion in palliative care.
- 17 Hyoscine hydrobromide Hyoscine butylbromide
- 18 Glycopyrronium bromide Haloperidol
- 19 Levomepromazine Midazolam
- 20 Cyclizine Metoclopramide
- 21 Octreotide Morphine
- 22 Diamorphine hydrochloride.
- 23

### 24 Hospice referral

- Patients were also coded as palliative if they had been admitted to a hospice as a result of a contactin the 30days prior to death.
- This was therefore defined as any patients who had 'admission to hospice' as the documentedcontact outcome
- 29
- 30
- 31

## 32 Tables

# 34 Table 1: most commonly assigned clinical codes (>1%) to contacts in 30d prior to death

| Clinical Code (grouped)              | Frequency | % of all codes assigned. |
|--------------------------------------|-----------|--------------------------|
|                                      |           |                          |
| Palliative                           | 957       | 27.27%                   |
| Advice/reassurance                   | 307       | 8.75%                    |
| Medication request/prescribed        | 248       | 7.07%                    |
| LRTI                                 | 194       | 5.53%                    |
| UTI                                  | 148       | 4.22%                    |
| SOB                                  | 95        | 2.71%                    |
| N&V                                  | 79        | 2.25%                    |
| Procedure                            | 73        | 2.08%                    |
| Other Respiratory illness or symptom | 73        | 2.08%                    |
| Catheter care                        | 66        | 1.88%                    |
| Confusion/reduced GCS                | 55        | 1.57%                    |
| Pain                                 | 53        | 1.51%                    |
| Abdominal Pain                       | 47        | 1.34%                    |
| Other                                | 47        | 1.34%                    |
| Condition or symptom NOS             | 46        | 1.31%                    |
| Abnormal bloods                      | 45        | 1.28%                    |
| Wound care                           | 44        | 1.25%                    |
| Collapse or Fall                     | 39        | 1.11%                    |
| Emergency treatment                  | 36        | 1.03%                    |
| Agitation                            | 35        | 1.00%                    |
| Cancer                               | 35        | 1.00%                    |

# 47 Table 2: Most commonly assigned clinical codes (>1%) to contacts alive at 30 days after OOH

48 contact

| Clinical code (grouped)                | Frequency | % of all codes assigned |
|--|-----------|-------------------------|
| ENT symptom or condition               | 10507     | 13.49%                  |
| UTI                                    | 7305      | 6.00%                   |
| MSK disease                            | 6443      | 5.30%                   |
| URTI                                   | 5909      | 4.86%                   |
| Medication request/prescribed          | 5141      | 4.23%                   |
| Advice/reassurance                     | 4866      | 4.00%                   |
| Abdominal pain                         | 4845      | 3.98%                   |
| Viral illness                          | 4658      | 3.83%                   |
| Other respiratory symptoms or illness  | 4324      | 3.55%                   |
| Diagnosis not made                     | 3733      | 3.07%                   |
| Skin infection                         | 3470      | 2.85%                   |
| LRTI                                   | 3260      | 2.68%                   |
| Skin condition                         | 3043      | 2.50%                   |
| Wound care                             | 2708      | 2.23%                   |
| Gastroenteritis                        | 2634      | 2.16%                   |
| Fever                                  | 2564      | 2.11%                   |
| Failed encounter/DNA                   | 2405      | 1.98%                   |
| Mental health symptom/condition        | 2278      | 1.87%                   |
| N&V                                    | 2271      | 1.87%                   |
| Neurological condition                 | 2158      | 1.77%                   |
| Accidental injury                      | 2105      | 1.73%                   |
| GI disease or symptom                  | 1995      | 1.64%                   |
| Catheter care                          | 1950      | 1.60%                   |
| Eye problem                            | 1876      | 1.54%                   |
| Oral disease                           | 1752      | 1.44%                   |
| Urological disorder                    | 1673      | 1.38%                   |
| Pregnancy, antenatal care or pregnancy |           |                         |
| complication                           | 1376      | 1.13%                   |
| Diarrhoea                              | 1314      | 1.08%                   |
| Chest pain/IHD                         | 1281      | 1.05%                   |

# **Table 3: Clinical codes most commonly assigned to contacts with patients not documented as**

### 57 palliative (codes accounting for >1% of all codes assigned.)

### 

|                         |           | % of all |
|-------------------------|-----------|----------|
| Clinical code (grouped) | Frequency | codes    |
| Advice                  | 191       | 10.82%   |
| LRTI                    | 148       | 8.39%    |
| UTI                     | 121       | 6.86%    |
| Medication              |           |          |
| request/prescribed      | 110       | 6.23%    |
| SOB                     | 74        | 4.19%    |
| N&V                     | 48        | 2.72%    |
| Pain                    | 39        | 2.21%    |
| Catheter care           | 38        | 2.15%    |
| Abdominal Pain          | 37        | 2.10%    |
| Procedure               | 37        | 2.10%    |
| Confusion               | 36        | 2.04%    |
| Abnormal bloods         | 35        | 1.98%    |
| Respiratory illness     | 32        | 1.81%    |
| MSK disease             | 32        | 1.81%    |
| Other                   | 31        | 1.76%    |
| Wound care              | 29        | 1.64%    |
| Ill defined condition   | 27        | 1.53%    |
| COPD                    | 26        | 1.47%    |
| Emergency treatment     | 25        | 1.42%    |
| Fall                    | 24        | 1.36%    |
| Chest pain              | 22        | 1.25%    |
| CVA                     | 22        | 1.25%    |
| Failed encounter        | 21        | 1.19%    |
| Referral                | 20        | 1.13%    |
| Dehydration             | 19        | 1.08%    |
| Skin infection          | 19        | 1.08%    |
| Unwell                  | 18        | 1.02%    |
| Sepsis                  | 18        | 1.02%    |
| GI bleed                | 18        | 1.02%    |

- 64 Table 4: Clinical codes (grouped) most commonly assigned to contacts with patients coded as
- 65 palliative (i.e. codes accounting for >1% of all codes assigned.)

| Documented as palliative      |           |          |  |  |
|-------------------------------|-----------|----------|--|--|
|                               |           | % of all |  |  |
|                               |           | codes    |  |  |
| Clinical code (grouped)       | Frequency | assigned |  |  |
| Palliative                    | 1134      | 54.15%   |  |  |
| Medication request/prescribed | 155       | 7.40%    |  |  |
| Advice                        | 133       | 6.35%    |  |  |
| LRTI                          | 59        | 2.82%    |  |  |
| N&V                           | 42        | 2.01%    |  |  |
| Catheter care                 | 34        | 1.62%    |  |  |
| Cancer                        | 33        | 1.58%    |  |  |
| UTI                           | 31        | 1.48%    |  |  |
| Agitation                     | 29        | 1.38%    |  |  |
| Procedure                     | 29        | 1.38%    |  |  |
| SOB                           | 24        | 1.15%    |  |  |