

Supplementary file 3 – SMS and Calls

SMS received	Plan training	Plan call	Plan interview	Activity feedback	Plan end session	Total SMS sent	Total received	nb contact days	% no answer
<b>F1</b>	2	69	9	34	25	147	142	54	4
F2	1	30	11	46	1	122	108	47	4
<b>F3</b>	11	47	3	41	6	140	112	57	9
<b>F4</b>	5	59	3	36	44	180	147	67	11
F5	0	4	0	5	0	24	15	12	29
<b>F6</b>	6	25	14	25	3	89	76	43	9
F7	4	43	5	29	5	88	92	38	0
F8	5	14	6	37	2	88	66	36	14
F9	5	21	4	18	6	78	58	42	17
F10	0	21	1	43	9	95	75	41	16
F11	1	6	1	5	3	29	16	23	38
F12	1	32	11	30	0	66	83	30	0

Table 3a: Content and number of SMS exchanges between the coordinator and the facilitators

	Missed call	Phone conversations	% missed
<b>F1</b>	2	8	20
F2	0	12	0
<b>F3</b>	1	15	6
<b>F4</b>	3	17	15
F5	26	5	84
<b>F6</b>	0	11	0
F7	0	10	0
F8	18	4	82
F9	0	4	0
F10	3	10	23
F11	26	5	84
F12	11	9	55

Table 3b: Number of phone conversations and missed calls between the coordinator and the facilitators

Note: The more successful facilitators are in bold and underlined