

Claiming and compliance under the Medicare Benefits Schedule (MBS)

For the purposes of this survey:

1. The term 'medical billing course' means:

Any form of training program, education program, lecture, syllabus, classes, seminar, workshop, subject or study program offered by your faculty/college/board/organisation/department* on the topic of claiming and compliance under the Medicare Benefits Schedule.

* The different participants will be addressed when surveyed using the following:

Medical schools = faculty

Royal Australian Colleges = college

Medical Boards and Professional Standards Review (PSR) Board = board / panel members

Medical Defense Organisations (MDO) and the Australian Medical Association (AMA) = organisation / employees / members

Medicare = department / employees

1. Does your faculty/college/board/organisation/department* offer a medical billing course to its students / medical practitioner trainees/ members / employees in provider liaison, provider interpretation and provider auditing* / personnel who make decisions on matters of medical practitioner compliance with the Medicare Benefits Schedule?**

Yes (skip to question 7)

No

2. Did your faculty/college/board/organisation/department* ever offer a medical billing course?

Yes

No (skip to question 5)

3. When was the medical billing course discontinued?

0-1 year ago

1-2 years ago

2-5 years ago

more than 5 years ago

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4. Which of the following best describes why the medical billing course was discontinued?

- No longer seen as important
- Insufficient space in the curriculum
- Lack of interest
- No-one to teach it

Other (please specify)

5. Do you think that medical practitioners/medical students should be required to attend a medical billing course?

- Yes
- No (end of survey)

6. Who do you think should be responsible for delivering a medical billing course? (end of survey)

- Medicare
- The AMA
- The colleges
- The medical defense organisations
- The universities
- The medical boards

Other (please specify)

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7. Which of the following best describes who the medical billing course is offered to?

- Medical students
- Post graduate students
- Alumni
- Members of our organisation
- Employees
- All medical practitioners

Other (please specify)

8. Please describe when the medical billing course is offered (eg: in the final year of the degree / in the first week of the induction program / courses are offered throughout the year)

9. Is the medical billing course mandatory or voluntary?

- Mandatory
- Voluntary

10. How many hours duration is the medical billing course?

- 0-1 hour
- 1-2 hours
- 2-4 hours
- more than 4 hours

Other (please specify)

11. How long has your faculty/college/board/organisation/department* been offering the medical billing course?

- 0-1 year
- 1-5 years
- 5-10 years
- More than 10 years

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12. Which of the following best describes the qualifications of the person or people responsible for delivering the medical billing course?

- Legal qualification
- Education qualification
- Medical qualification
- Ethics qualification
- No formal qualifications

Other (please specify)

13. How is the medical billing course examined?

- Multiple choice examination
- Written answer examination
- Take home examination
- Assignments / group projects
- The course is not examined

Other (please specify)

14. Is the medical billing course offered as a free course or do participants have to pay?

- It is free
- Have to pay

The following question will be asked to Medicare, the Medical Boards and the PSR

15. Where are medical practitioners who have been found to have breached their Medicare compliance obligations directed to attend medical billing courses to further their learning?

- Medicare
- The AMA
- The colleges
- The Medical Defense Organisations
- No suggestions are made about where to access further learning on medical billing

Other (please specify)