

Examples of Physician Partnership Building

“And you want to describe any more of them [your pains]?”

“[I]f you want me to talk to them I can absolutely talk to them”

“Do you have any questions about the pain medicines we discussed?”

“[I]f you have a question when you leave, please call. I’ll be happy to answer back.”

Examples of Patient Expression of Concern

“I hear that’s pretty painful”

“[W]hen your interns come in and they go over my history it’s really...scary.”

Example of Partnership Building Soliciting Assertive Response

Physician Partnership Building

“How are you feeling now?”

Patient Assertive Response

“I don’t have the mobility I would like to have. I want to do things, but I’m limited.”

Example of Partnership Building Soliciting Expression of Concern

Physician Partnership Building

“Is there anything else you would like to discuss today?”

Patient Expression of Concern

“I miss physical activity [because of my discomfort from the treatment]. I miss doing things.”