

Appendix

Appendix Table 1. Five health insurance plans drawn from HealthCare.gov.

Includes one plan from each of the five metal categories: catastrophic, bronze, silver, gold, and platinum. For the comprehension survey, participants were asked questions about three plans: catastrophic, bronze, and platinum. For the choice experiment, participants chose from all five plans.

The five plans are included under the table, exactly as depicted on HealthCare.gov and in our study.

PLAN	Monthly premium (\$)	Estimated total yearly cost (\$)	Deductible (\$)	Out-of-pocket maximum (\$)	Copayments / Coinsurance
A: Catastrophic <i>Lowest premium</i>	96	8,016	6,850	6,850	ER: No charge after deductible GDs: No charge after deductible P: \$20 S: No charge after deductible
B: Bronze	149	8,652	5,500	6,850	ER: \$250 Copay after deductible GDs: \$20 Copay after deductible P: \$35 S: \$75 Copay after deductible
C: Silver	182	7,587	3,500	5,400	ER: \$250 Copay after deductible GDs: \$10 P: \$10 S: \$60
D: Gold	208	5,991	1,600	3,500	ER: 10% Coinsurance after deductible GDs: 10% Coinsurance after deductible P: 10% Coinsurance after deductible S: 10% Coinsurance after deductible
E: Platinum <i>Highest premium</i>	304	6,156	500	2,500	ER: \$150 GDs: \$4 Copay after deductible P: \$5 S: \$10

ER = Emergency room care

GDs = Generic drugs

P = Primary doctor

S = Specialist doctor

Plan A: Catastrophic Plan

Aetna · Coventry Catastrophic Duke Medicine 100%

Catastrophic POS | Plan ID: 61671NC0070015

Estimated monthly premium \$96	Deductible ⓘ \$6,850 Estimated Individual Total	Out-of-pocket maximum ⓘ \$6,850 Estimated Individual Total
Estimated total yearly costs Total premiums for the year \$1,158 Deductible, copayments, and other costs \$6,858 <hr/> Total \$8,016 EDIT Understand this ⓘ	Your doctors and prescription drugs EDIT BETA ⓘ	Copayments / Coinsurance ⓘ Emergency room care: No Charge After Deductible Generic drugs: No Charge After Deductible Primary doctor: \$20 Specialist doctor: No Charge After Deductible

Plan B: Bronze Plan

Aetna · Coventry Bronze \$35 Copay Duke Medicine

Bronze POS | Plan ID: 61671NC0070010

Estimated monthly premium \$149	Deductible ⓘ \$5,500 Estimated Individual Total	Out-of-pocket maximum ⓘ \$6,850 Estimated Individual Total
Estimated total yearly costs Total premiums for the year \$1,793 Deductible, copayments, and other costs \$6,858 <hr/> Total \$8,652 EDIT Understand this ⓘ	Your doctors and prescription drugs EDIT BETA ⓘ	Copayments / Coinsurance ⓘ Emergency room care: \$250 Copay after deductible Generic drugs: \$20 Copay after deductible Primary doctor: \$35 Specialist doctor: \$75 Copay after deductible

Plan C: Silver Plan

Aetna · Coventry Silver \$10 Copay Duke Medicine

Silver POS | Plan ID: 61671NC0070008

<p>Estimated monthly premium</p> <p>\$182</p>	<p>Deductible ⓘ</p> <p>\$3,500</p> <p>Estimated Individual Total</p>	<p>Out-of-pocket maximum ⓘ</p> <p>\$5,400</p> <p>Estimated Individual Total</p>						
<p>Estimated total yearly costs</p> <table border="0"> <tr> <td>Total premiums for the year</td> <td>\$2,178</td> </tr> <tr> <td>Deductible, copayments, and other costs</td> <td>\$5,408</td> </tr> <tr> <td>Total</td> <td>\$7,587</td> </tr> </table> <p>EDIT</p> <p>Understand this ⓘ</p>	Total premiums for the year	\$2,178	Deductible, copayments, and other costs	\$5,408	Total	\$7,587	<p>Your doctors and prescription drugs</p> <p>EDIT</p> <p>BETA ⓘ</p>	<p>Copayments / Coinsurance ⓘ</p> <p>Emergency room care: \$250 Copay after deductible</p> <p>Generic drugs: \$10</p> <p>Primary doctor: \$10</p> <p>Specialist doctor: \$60</p>
Total premiums for the year	\$2,178							
Deductible, copayments, and other costs	\$5,408							
Total	\$7,587							

Plan D: Gold Plan

UnitedHealthcare · Gold Compass HSA 1600

Gold HMO | Plan ID: 54332NC0030003

<p>Estimated monthly premium</p> <p>\$208</p>	<p>Deductible ⓘ</p> <p>\$1,600</p> <p>Estimated Individual Total</p>	<p>Out-of-pocket maximum ⓘ</p> <p>\$3,500</p> <p>Estimated Individual Total</p>						
<p>Estimated total yearly costs</p> <table border="0"> <tr> <td>Total premiums for the year</td> <td>\$2,491</td> </tr> <tr> <td>Deductible, copayments, and other costs</td> <td>\$3,500</td> </tr> <tr> <td>Total</td> <td>\$5,991</td> </tr> </table> <p>EDIT</p> <p>Understand this ⓘ</p>	Total premiums for the year	\$2,491	Deductible, copayments, and other costs	\$3,500	Total	\$5,991	<p>Your doctors and prescription drugs</p> <p>EDIT</p> <p>BETA ⓘ</p>	<p>Copayments / Coinsurance ⓘ</p> <p>Emergency room care: 10% Coinsurance after deductible</p> <p>Generic drugs: 10% Coinsurance after deductible</p> <p>Primary doctor: 10% Coinsurance after deductible</p> <p>Specialist doctor: 10% Coinsurance after deductible</p>
Total premiums for the year	\$2,491							
Deductible, copayments, and other costs	\$3,500							
Total	\$5,991							

Plan E: Platinum Plan

Blue Cross and Blue Shield of NC · Blue Value 500 (limited network)

Platinum POS | Plan ID: 11512NC0100021

<p>Estimated monthly premium</p> <p>\$304</p>	<p>Deductible ⓘ</p> <p>\$500</p> <p>Estimated Individual Total</p>	<p>Out-of-pocket maximum ⓘ</p> <p>\$2,500</p> <p>Estimated Individual Total</p>						
<p>Estimated total yearly costs</p> <table><tbody><tr><td>Total premiums for the year</td><td>\$3,648</td></tr><tr><td>Deductible, copayments, and other costs</td><td>\$2,508</td></tr><tr><td>Total</td><td>\$6,156</td></tr></tbody></table> <p>EDIT Understand this ⓘ</p>	Total premiums for the year	\$3,648	Deductible, copayments, and other costs	\$2,508	Total	\$6,156	<p>Your doctors and prescription drugs</p> <p>EDIT BETA ⓘ</p>	<p>Copayments / Coinsurance ⓘ</p> <p>Emergency room care: \$150</p> <p>Generic drugs: \$4 Copay after deductible</p> <p>Primary doctor: \$5</p> <p>Specialist doctor: \$10</p>
Total premiums for the year	\$3,648							
Deductible, copayments, and other costs	\$2,508							
Total	\$6,156							

Appendix Figure 1. Pop-up definitions of insurance concepts, replicated from HealthCare.gov.

Note: HealthCare.gov does not include a definition for monthly premium. We included this definition to ensure that participants had access to definitions for every insurance concept we tested for comprehension.

Aetna · Coventry Silver \$...
Silver POS | Plan ID: 61671NC0070008

Estimated monthly premium
\$182

Deductible
\$3,500
Estimated Individual Total

Out-of-pocket maximum
\$5,400
Estimated Individual Total

Estimated total yearly costs
Total premiums for the year \$2,178
Deductible, copayments, and other costs \$885
Total \$3,063

Your doctors and prescription drugs
BETA

Copayments / Coinsurance
Emergency room care: \$250 Copay after deductible
Generic drugs: \$10
Primary doctor: \$10
Specialist doctor: \$60

Callout 1: The amount that you must pay to be enrolled in your health insurance plan.

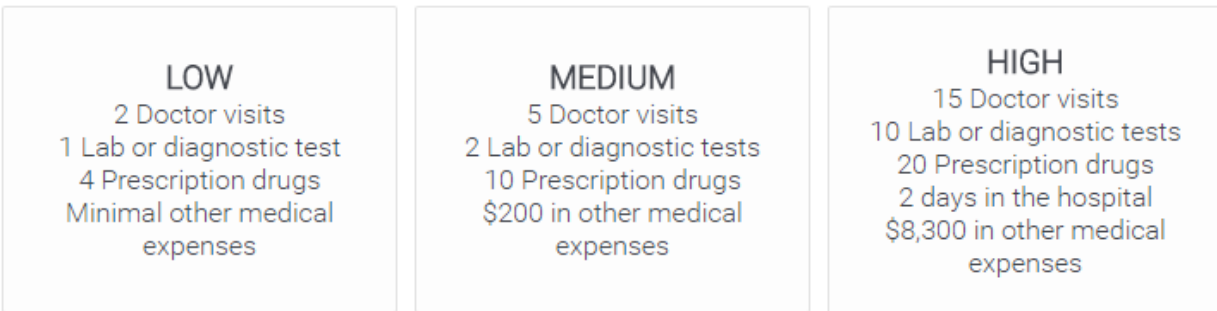
Callout 2: The amount that you have to pay out-of-pocket each year before the plan pays anything.

Callout 3: The most you'll have to pay for covered services in a year, no matter how much care you need. Once you spend this amount, the insurance company pays 100%.

Callout 4: This estimate is based on how much care you told us each household member is likely to use. It's useful for comparing plans based on total costs of care, not just monthly premiums. But your actual costs will depend on how much care you wind up using.

Callout 5: Copayments: The dollar amount you pay for a covered service after you meet your deductible. Coinsurance: The percentage of cost you pay for a covered service after you meet your deductible.

Appendix Figure 2. Estimated Medical Use Profiles drawn from HealthCare.gov



Appendix Table 2. Characteristics of Study Participants

Characteristic	Comprehension Survey (n=76)	Choice Experiment (n=298)
Gender (%)		
Male	52.6	51.3
Female	46.1	48.3
Other	1.3	0.2
Age		
Mean	32.4	35.3
Median	29.5	32.0
(S.D.)	(10.3)	(11.1)
[Range]	[47]	[56]
Race/Ethnicity (%)		
White/Non-Hispanic	80.3	80.9
African American	6.6	5.7
Hispanic/Latino	6.6	3.0
Asian	3.9	6.4
Other	2.6	4.0
Education (%)		
< High School	1.3	0.4
High School Diploma/GED	18.4	12.6
Some College	21.1	22.4
Associate/technical degree	10.5	9.5
Undergraduate degree	40.8	39
Graduate degree	7.9	16
Insurance Enrollment (%)		
Yes, currently	73.7	N/A
No, but yes in past	21.2	N/A
No, never	5.3	N/A

Appendix Table 3. Plan Choice Regressions

		n=298 Reference group: Low to High Sorting Order					95% C.I. for EXP(B)		R ² , Model 1	R ² , Model 2	Delta R ²
Plan A	Covariate	B	S.E.	Wald	Sig.	Exp(B) - Odds ratio	Lower	Upper			
Model 1	Sorting Order**	1.223	0.332	13.589	0.000	3.398**	1.773	6.512	0.087	0.089	0.002
	Numeracy	-0.228	0.157	2.120	0.145	0.796	0.585	1.082			
Model 2 (includes interaction):	Sorting Order x Numeracy	-0.211	0.333	0.404	0.525	0.809	0.422	1.554			
Plan B									0.185	0.194	0.009
Model 1	Sorting Order**	-2.021	0.387	27.232	0.000	0.133**	0.062	0.283			
	Numeracy	0.150	0.167	0.807	0.369	1.162	0.837	1.612			
Model 2 (includes interaction):	Sorting Order x Numeracy	-0.566	0.395	2.054	0.152	0.568	0.262	1.231			
Plan C									0.009	0.021	0.012
Model 1	Sorting Order	-0.376	0.334	1.266	0.261	0.687	0.357	1.322			
	Numeracy	-0.068	0.170	0.162	0.687	0.934	0.669	1.303			
Model 2 (includes interaction):	Sorting Order x Numeracy	-0.488	0.347	1.982	0.159	0.614	0.311	1.211			
Plan D									0.114	0.130	0.016
Model 1	Sorting Order**	1.520	0.364	17.425	0.000	4.572**	2.240	9.333			
	Numeracy	0.076	0.174	0.190	0.663	1.079	0.766	1.519			
Model 2 (includes interaction):	Sorting Order x Numeracy	0.630	0.358	3.107	0.078	1.878	0.932	3.785			
Plan E									0.006	0.023	0.017
Model 1	Sorting Order	0.258	0.252	1.049	0.306	0.773	0.471	1.266			
	Numeracy	0.055	0.133	0.172	0.679	1.057	0.814	1.373			
Model 2 (includes interaction):	Sorting Order x Numeracy	0.536	0.280	3.657	0.056	1.709	0.987	2.960			