CODE-BOOK: CLINICIANS INTERVIEW DATA

PRIMARY THEME: CURRENT PRACTICE

Sub-theme	Description	Quotations	Participant
Measures Used	References relating to how data is currently collected:	Generally, I would manually take objective measures, traditional measures like muscle strength, range of motion, and then some subjective ones as well, opinion based on movement quality.	Physiotherapist
	what metric it is and how it is measured.	We use the goniometer to measure how much flexibility has come into their hip or knee. That's the only indication we can give them by using something as a tool. Otherwise we eyeball and give a rough estimate.	Orthopaedic Assistant
		To give an example, the lady that I saw yesterday she was 3 weeks and 6 days after her knee replacement and had 130 degree knee bend. Whereas I know from doing this job and from seeing a lady earlier on in the week and only has 70 degree knee bend. You can see with the lady who has 130 knee bend she doesn't realise how well she is doing, but she thinks she should be further along.	Clinical Nurse Specialist
		Measuring the range with a goniometer but there's a lot of intra reliability issues with it you know, as to whether you're specifically getting the right measure from one to the next so I wouldn't say how valid it is.	Physiotherapist
		Say for a knee replacement they have their CPMs so once they start to reach towards their 90 degrees.	Staff Nurse
		I would start out with the swelling, if there's any swelling present around the knee or the hip.	Orthopaedic Assistant
		Any lag with some of their movements they were doing, I would tell them you were lagging yesterday but today you're much better than what you were yesterday.	Orthopaedic Assistant
		We would look for breaking down different parts of their gait, the distance they've walked, the time they would take to do the distance which would give the speed as well, the stepping pattern, the step length.	Physiotherapist

		Some patients would use the tick box in the booklet, like a diary, a list of the exercises and dates and times that they can tick it off.	Physiotherapist
		Using scales like pain scales and functionality scales.	Physiotherapist
		Decreasing pain reports, or decreasing reports about their pain experience, and decreasing levels of analgesia would be the two outcome measures.	Clinical Nurse Specialist
		Their pain is another thing we would use as a measure as well to I guess progress, you know often the reason people have had an ortho procedure is because of pain so that's an important thing for the patient to show that they're improving and that's something we would definitely take as an objective measure.	Physiotherapist
		We're probably not as, like with physio they're looking at ROM and they're commenting specifically on joint range, we're more looking at it from a functional perspective, are they able to you know perform a task in a safe manner whilst adhering to the guidelines that are set out past their surgery.	Occupational Therapist
		Returning to function is another important measure, we would check pre-during and post-op, especially pre and post from a function point of view. Are they back doing ADLs, Sport, working. So those type of things we would check. Sometimes it's just asking through subjective questions or others would be questionnaires such as the WOMAC to find out functionally how that is improving.	Physiotherapist
		How many can you achieve before you fatigue / movement quality is poor. That's gold.	Physiotherapist
		but it would be nice to have an objective measure of movement quality to feedback to the patients.	Physiotherapist
Current Issues	References relating to the issues with the current	Objective markers are few and far between and we're still reliant on the old clinical measures like range of motion, muscle strength - which if you're testing on an Oxford scale it's a very subjective thing.	Physiotherapist
	measures that are captured, and the	I suppose it's a lot of observation and it is quite subjective in a lot of other ways like stair mobility.	Occupational Therapist
	comparison of subjective to objective data.	Objectively again you'd ask their pain scales, I'll ask them to keep an exercise diary, what duration they would walk, how many times they exercises a day, and again keep a record of it, as if they don't it's just a subjective response.	Physiotherapist

		Monitoring them you're really just looking at visually just using your visual aids yourself so gauging yourself their progression.	Physiotherapist
		But it is more, kind of, you don't have anything to, how do I say it, you don't have machines. So it is really a more kind of ongoing assessment.	Staff Nurse
Feedback & Monitoring	References relating to how feedback	I guess just verbal feedback is our only option but when they go home we're not giving them any feedback 'til they come back to the clinic.	Physiotherapist
	and monitoring is conducted/provided in current practice.	Verbal feedback or sometimes written feedback so you're adapting things to their ability most of the patients in the early post-op phase need it to be clearly documented in front of them to make a change otherwise they forget.	Physiotherapist
		Purely conversation.	Clinical Nurse Specialist
		Some patients themselves have said when they contacted me that they don't know what stage they should be at, even though we provide them with the info at pre assessment beforehand, even though we go through the information when they're here in the hospital.	Clinical Nurse Specialist
		They can call in if they have a problem but between the visits of the teams that are going out once a day over the course of the first week, no they have to get on with it themselves, they don't have anything to work off except what they've been educated to do.	Physiotherapist
		You're not watching them and they're like oh yeah I did my exercises and you just have to go by that they did it.	Staff Nurse

PRIMARY THEME: WEARABLES

Sub-theme	Description	Quotations	Participant
Current Use	References relating	A mobile phone that measures your distance, and measures calories and distance	Orthopaedic
& Awareness	to participant	walked and you can go back and check and see exactly what you've done for a day.	Assistant
	knowledge of types	I've used a pedometer here at work when they were trying to get people to take	Physiotherapist
	of wearable devices	more steps, I have used a HR monitor when training.	
	both in private or	Yes, erm map my run I have another mobility app and its more for tracking	Occupational
	professional	distance.	Therapist
	context.	I've used the sensors, the HR monitor sensors and things like that for GAA training in	Physiotherapist
		the past and that was more to do specific testing.	
		I've used the watch technology for some swim training and some gym training when	Physiotherapist
		I was training for specific things.	
		I actually haven't used any wearable technology so there's not much I can tell you to	Orthopaedic
		be honest.	Assistant
		I haven't used any I know you can get all sorts of apps that'll measure all sorts of	Physiotherapist
		objective measurements of sports performance.	
		A lot of my patients at the moment all have fitbits for measurements of how many	Physiotherapist
		steps do they take per day, a lot of the smartphones obviously have apps as well	
		that record how many calories and steps they're taking, what distance they walked,	
		run, cycle.	
Motivational	References relating	It gives you a sense of achievement. At the end of each session say I've gone for a	Orthopaedic
	to the use of	nice long walk and I've made sure it is uphill/downhill all that stuff you know. If I	Assistant
	wearable devices	look at it and say well I've walked 10km I think I'm quite happy with that for a day,	
	discussed in the	you're delighted with yourself so you do get a sense of accomplishment from it.	
	current use and	The 10k steps definitely does encourage people to be more active, they're more	Physiotherapist
	awareness sub-	conscious, they're more objective.	
	theme offering a	I just think for the whole kinda like tracking your steps, my friend was showing me	Staff Nurse
	motivational aspect.	hers and it tells you what you've done and what you have to do and you can	
		compete with other people. I think they're quite motivating.	

		I like it from a motivational point of view and you have an excel spreadsheet and you	Physiotherapist
		can compare averages like this time to a year ago. And you kind of got little rewards or prompts from it you know, congratulations you've done 5 days in a row and I liked that.	Occupational Therapist
Track Data	References relating to the use of wearable devices	Well I suppose I would predominantly have used it for measuring distance, so if I was tracking myself or setting myself a goal for exercise in terms of time and distance, erm, it would have been, it's a useful thing for a tracker.	Occupational Therapist
	discussed in the current use and awareness sub-	You give a patient an exercise and the subjective they may report one thing but at least with the objective measurements you have something in front of you that they walked 5k in a certain time or they did do a certain amount of steps.	Physiotherapist
	theme providing the opportunity to track data.	I think they can be used to encourage people to give feedback, they can see their improvements and if people are into tech they can actually track their different training programmes and log, you can see how you're improving and just from peoples feedback to me some people really like that.	Orthopaedic Assistant
		I did look at the data but I probably haven't uploaded the data anywhere or done anything more with it than literally monitor anything.	Clinical Nurse Specialist
Negatives	References relating to perceived	How can it differentiate between height and weight and I don't know if that is always taken into account with some of these technologies.	Clinical Nurse Specialist
	challenges and drawbacks of the use of wearable	I know there are newer and updated versions of fitbits and other wearables coming out that have HR and calories burnt but again how specific is that to the patient compared to a generalised population.	Physiotherapist
	devices discussed in the current use and awareness sub- theme.	My opinion is I personally would find it irritating. Why? I hate email reminders, and uninvited contact from companies. For me a fitbit is impractical as we have a bare wrist policy so most of my life it has no relevance to me. But the main block would be uninvited contact.	Clinical Nurse Specialist
		It's the remote setting of goals, or the setting of goals that you then fail. So your sense of failure overrides your sense of success. I think there's a possibility of the two things happening and I think for me would detract from the benefit of wearing it. If I felt I wasn't meeting goals.	Clinical Nurse Specialist

There is nearly an obsession that they have to achieve 10k steps when I have seen security guards just marching on the spot rather than just walking.	Physiotherapist
I think you can get sick of having that many options available to you. And I think that there's so much choice out there and you never know what one is going to work for you until you have downloaded a few and seen what works best for you and your lifestyle and what you want to use it for.	Staff Nurse
I don't particularly like being on technology overly so I don't necessarily want to have to go after my run onto my laptop to track my run. I've been involved in sport at a high level for a long time so I have a good understanding myself of how to push myself so I don't need that feedback but I can see how it is really good for people who wouldn't have that background.	Physiotherapist

PRIMARY THEME: CONNECTED HEALTH IN ORTHOPAEDICS

Sub-theme	Description	Quotations	Participant
Opportunity	References relating	I think there's definitely a place for it because it's much more in peoples life than	Physiotherapist
	to participants	ever. Lots of people like apps now and they like to tag into something and if it can	
	views on where	give more specific individual feedback then there's definitely a role for it to be a part	
	technology could	of their progression, especially resulting in something that will rehab for months.	
	improve patient	I suppose if they had an app and stuff on them, do you know they could like,	Staff Nurse
	care / clinical	everyone kinda YouTube's stuff and they're not accurate. Everyone's saying oh well	
	workflow.	that looks like that's what I'm doing but you don't really know. But if you did have	
		the fitbit you could say right well I actually have done it and you just feel a bit more	
		secure I suppose.	
		A lot of GP surgeries are using remote technology with their patients, even medical	Clinical Nurse
		records are being shared with patients that they then take into their hospital. I mean	Specialist
		there's huge growth in that.	
		Erm I think I've seen a lot of people and proposals in relation to an introduction of	Occupational
		kind of these wearables into the health and not just the fitness sector and to do with	Therapist
		health and health monitoring so I think there is definitely a huge role to play.	
		Well I suppose orthopaedic rehab because it's so prescriptive and it's so specific, and	Physiotherapist
		I know it had to be personalised and individualised but the exercises are pretty much	
		the exercises you're going to do after a knee surgery or hip surgery so I mean in a	
		way I think its I suppose there aren't as many variables with it.	
		I'm a bit of a control freak and I would love if I was a patient if I could have	Occupational
		something that easily helped me track my health in terms of my BP, glucose levels,	Therapist
		HR, O2 levels. So it took a more holistic view, something that I could track.	
		The last job I had in spinal wards where if there was something there, if there's	Orthopaedic
		people there and they could see progress on a screen rather than just being told,	Assistant
		you're doing great, you're doing fantastic. I'm sure that grinds on people a bit you	
		know. Definitely in the orthopaedic ward, if there's a way of saying this is where you	
<u> </u>		were at the start, now you're here, now you're here I'm sure that would be brilliant.	

		I think it's the future of physiotherapy probably, what we tried to introduce was emailing, there's always going to be some issues with emailing. Not just pictures and descriptions but videos of how an exercise should be performed.	Physiotherapist
Potential Features	References relating to desirable features of future You can always video call them and see how are you getting on, that way you don't have to physically go to the house to see how they're getting on. They can just show you the exercise.	Orthopaedic Assistant	
	technology enabled interventions in the	Unless you had the smartphone or something you can communicate with the patient through that, obviously for example you have facetime	Staff Nurse
	orthopaedic setting.	Even something like a fitbit that showed a graph that you can go and check if they've actually done their exercise/if they've achieved their targets. It's very easy to say oh yeah you look like you're doing it right until you kinda see.	Staff Nurse
		I think it would give the patient an opportunity to give a much more personal record of their experience. And, you know, also a central monitoring or central axis, I mean	Clinical Nurse Specialist
		if you had a patient tablet in a room and a nurse had a smartphone or something in her pocket. That she could check into, and say ok patient in 302 is reporting pain in the last hour, I haven't been in there ill check. Very simple things whereas patients don't always tell you?	Specialist
		Even from an older persons discharging to home perspective from family to be able to see how their health is doing its not this subjective, oh mum started feeling unwell, I think it was 3 or 4 days ago but if something even, just temperatures, something very basic and something very objective that you could measure over time that'd be really helpful.	Occupational Therapist
		How much bend they have on their knee without being strapped to the machine (CPM). Maybe that'd be something in the future that could be even better again, something along those lines.	Orthopaedic Assistant
		I love the idea of real-time feedback, the idea something can tell you you're doing something wrong immediately and help you correct it. I think some patients having that insight and that awareness and that something to prompt you on the spot because that's what we would sometimes find is that people would get into behaviours or habits of doing things. I'm trying to think about the transition from	Occupational Therapist

		hospital to home, a lot of the time they go home and it's as if we're starting from scratch with them.	
		When they come to pre-ops rather than handing them loads of sheets that they're given that information via email or an app so once they come in they download the app and get all that information and say refer them to that during it.	Clinical Nurse Specialist
Challenges	References relating to the potential challenges in design and development of technology based	Getting the patient to buy in to it is the number one challenge, from everything. A piece of tech that I've used with athletes would be monitoring of their load fitting in their activity duration during their training session to build up their profile of how much training they've done – getting them to use it is a problem but when they do use it its invaluable.	Physiotherapist
	systems in orthopaedics.	I think there are an awful lot of opportunities there but a lot of it comes down to patient compliance.	Clinical Nurse Specialist
		The more work they have to do the less reliable it is.	Physiotherapist
		If you expect the patient to go back and log onto a computer to record data you're not going to get it.	Physiotherapist
		Time in an outpatient session you've got 30 mins to get them in, assessed, treated, progressed, and then how relative is it going to be taking up your time to look up their adherence levels etc. because if they come in and you see that they've improved and their quality of movement has improved you can be fairly confident they've been adherent to their exercises.	Physiotherapist
		If you don't have a good understanding of the app or the technology itself, it can be quite difficult for someone to use it. For example, if it is someone quite elderly, they wouldn't be as tech savvy as someone in their teens or early twenties. So it's the whole aspect of getting to know about the app or technology before they start using it. That would be the only difficulty there.	Orthopaedic Assistant
		I suppose how user friendly the app and I suppose that can be a weakness and a	Clinical Nurse Specialist
		strength for patients, depending on the patient age population. And the big problem is if they cannot use it then it is pointless	Physiotherapist

I mean if the interface is difficult or if something, errors keep occurring, I think the	Occupational
more simple a thing is and the more intuitive it is the easier it will be from an uptake and an ongoing compliance issue.	Therapist
The technology actually working, how many times you know, the lack of WIFI, computer crashing. I suppose they would be the huge elements.	Clinical Nurse Specialist
The ability to pick up on the false in particular because obviously there's going to be a limit to what the technology can do so it needs to be factored towards a specific	Physiotherapist
goal so whatever that is.	Dh. ciath ara aist
If you look at the elderly population that are primarily getting joint replacements are a lot of them au fait with, some of them would be but there would be presumably a large percentage who aren't au fait with iPad, iPhone and similar technologies.	Physiotherapist
I suppose, a lot of people have the technology, that's not as much a barrier. It's so accessible now on smartphones and so many people have smartphones I don't really see that as a barrier. Nor do I see the whole age profile of the patients as a barrier because I'm seeing 90 year olds using skype and Facebook and I think that barrier is	Occupational Therapist
reducing.	
Yes of course, without being rude and I would put myself in the same bracket, not being ageist. But certain people of an age are fantastic with technology, you know I know we have the silver surfers and that's what they're being christened, but I see a lot in the hospital where they're skyping families — telling them they're feeling well.	Orthopaedic Assistant
I think the barriers to technology in health are coming down every day. I see such changes for the older population on the ward now.	Occupational Therapist
One would have said data protection, that's always going to be your main challenge.	Clinical Nurse Specialist
So I suppose how can the app be, you know, I know this seems like a strange one, but how many times have we heard of people being hacked, and the technology being there and being stolen and stuff like that and I think unfortunately that's getting more and more common. I don't know if that's something anybody will think of when it comes to this kind of app for healthcare for better patients. But I do think that's something the potential is there for.	Clinical Nurse Specialist

So I would think that with technology the person that has to be driving the connection is the patient.	Clinical Nurse Specialist
So you need to overcome that barrier with the patient that they might perceive it as something that you are handing over responsibility when in fact what you're trying to do is get a better understanding to deepen a relationship. You want to use it in a way that enhances the trusting element of the patient-HCP relationship. That has to be the fundamental process. You have to utilise it in a way that actually increases that relationship as opposed to detracts from it.	Clinical Nurse Specialist
Just that it can't replace actually somebody being there looking at them. Even though you can have two people looking at someone doing an exercise a highly trained physio is going to see what needs to be tweaked in your technique with something. It's very easy to do an exercise that actually is going to ramp up your pain and you can just change it slightly and often you're not, and I don't think tech can replace that part of it but if it's going to be used to iron out the simpler things, but the higher things you need an experienced eye to see I don't necessarily know how you can replace that.	Physiotherapist

PRIMARY THEME: PERCEIVED IMPACT OF EXEMPLAR SYSTEM

Sub-theme	Description	Quotations	Participant
Improve	References relating	Very useful, I think it'll improve the quality of the patients exercise.	Physiotherapist
Outcome	to a perceived	It'll improve the quality of the patients rehab. So I think they will be more likely to	Physiotherapist
	change	follow more structured programmes when they have visual feedback to do it.	
	improvement in	There are times when you could be doing the exercise but you wouldn't know if you	Orthopaedic
	clinical outcome	were doing it right or wrong so to be told that you are doing the exercises incorrectly	Assistant
	with the use of the	it makes you go back and do them properly again that way you know you're getting	
	demonstrated	the best out of it.	
	system.	I think they'd rehab quicker and be more confident in their rehab, which is the best	Staff Nurse
		thing.	
		I think you're going to do the same thing, but at a better standard and a better	Physiotherapist
		quality.	
Track Data	References relating	Then at least you can track as well to see if they're actually using it at all. Because if	Physiotherapist
	to the use of data to	they're not using it then they're likely not doing anything.	
	monitor patients	One of my favourite things about it is that you can score the difficulty, if somebody is	Physiotherapist
	with the use of the	scoring 555 then they're finding it too difficult but if they're scoring 111 you can	
	demonstrated	progress them on very quickly.	
	system.	I like the mood as well in terms of from a depression point of view, they're so much	Physiotherapist
		depression out there, these people may act knowledge it and this could pick up a few	
		mental health issues as well.	
		It gathers up data and tells you whether the patients are doing the exercises or not.	Staff Nurse
		That way if they say they have done it you can say no, you didn't do the exercise I've	
		got the information here so yes its quite good to go back to.	
		The data is automatically taken and you're not physically putting the data into a	Orthopaedic
		computer, all you're doing is log into the app and just go onto the page you want to	Assistant
		see and put it all together. Instead of spending hours on a computer putting the data	
		in so yeah it'll be a big hit for sure.	

		It would change maybe the clinical practice, because if you were noticing a certain	Clinical Nurse
		surgeons patients experienced more pain, or people discharged over the weekend	Specialist
		have higher pain levels, you know then what you're doing is establishing patterns	
		that allow you to intervene.	
		You're always going to see what you see, but this is something where you can record	Orthopaedic
		data and it doesn't lie.	Assistant
		I'm very impressed by the spreadsheet at the end that tells you if you've done it	Physiotherapist
		correctly or incorrectly, I'm impressed by the graphs and saying the amount of reps	
		performed and if you've done your dosage for the day or over a period.	
Motivation &	References relating	I think it will enhance the patient confidence in their recovery it's reassuring to	Clinical Nurse
Support	to the use of the	know you're on track.	Specialist
	demonstrated	There are times when you could be doing the exercise but you wouldn't know if you	Orthopaedic
	system to provide	were doing it right or wrong so to be told that you are doing the exercises incorrectly	Assistant
	motivation or	it makes you go back and do them properly again that way you know you're getting	
	support to patients.	the best out of it.	
		The feedback from the screen, makes you think how am I going to complete these	Clinical Nurse
		exercises correctly you know.	Specialist
		From their perspective they're getting feedback immediately that they're doing	Occupational
		something wrong and there's a prompt to give them the idea of maybe what they're	Therapist
		doing and how they could perform the exercise better which is great.	
		Yeah well its correcting you and telling you that you're not doing it properly or that	Staff Nurse
		you're doing it perfectly and its nice for people to feel like they have sort of backup	
		when they go home.	
		I think it will be a fantastic impact on the patient it really would. I can't	Orthopaedic
		overemphasise the amount of times that people, when they see themselves	Assistant
		progressing they go much further again and it shoots along. They really get a sense	
		of wellbeing, accomplishment all that sort of stuff and they know I'm getting there, I	
		can see I'm getting there. I can visibly see and I can see the data as well you know.	
Healthcare	References relating	you're hopefully not going to need MUA's (Manipulation under anaesthetic) and	Staff Nurse
Efficiency	to the use of the	that kind of thing because you're doing it right from the beginning.	

	demonstrated	As a patient, I would imagine that if I was doing my exercises correctly, I would need	Clinical Nurse
	system to improve working practices and healthcare	less appointment time with a physiotherapist If I wasn't doing the exercises correctly, the physiotherapist might call me to go through how to do it, but if I'm doing my exercises correctly, if I'm reaching the goals I need to and the activity levels	Specialist
	efficiency.	that I need to, why do I need to come in and see a physio?	
		It would even reduce the phone calls in saying I don't know if I'm doing this right or I think I'm doing something wrong because it's there in front of you.	Staff Nurse
		As a patient I would imagine that if I was doing my exercises correctly, I would need	Clinical Nurse
		less appointment time with a physiotherapist. Particularly if I'm paying for it.	Specialist
		It would save them from travelling out of the house, a lot of patients would struggle	Orthopaedic
		to get a lift to the hospital and trying to manage around people's workloads to get lifts.	Assistant
Challenges	References relating to the perceived	As long as I follow it I wouldn't go and see the physio again.	Orthopaedic Assistant
	challenges and risks associated with the use of the demonstrated system.	It's not going to take the place of the therapist you know, but it just serves to really hammer home the message you're trying to get across to the patient.	Physiotherapist
		The worry that it won't be giving you the right information and then it's going to skew your thought process and that of others because you can only report on what you're being given.	Physiotherapist
		Well overall I suppose if you thought you were doing great and then this pops up you'd kind of get a bit of an oh I've been doing it wrong and you might be put off and you might be like I'm not using that again, but I think that'd be very dramatic.	Staff Nurse
		The worry that it won't be giving you the right information and then it's going to skew your thought process and that of others because you can only report on what you're being given.	Physiotherapist
		There was some issues when I was using it that it wasn't picking up all my reps correctly. So that is an issue. If I was using that at home it would frustrate me if I had done 15 and it said I had done 10.	Physiotherapist

_ ·	Physiotherapist
How it is at the moment it's not picking up the exercises correctly.	Clinical Nurse
	Specialist
My issue would be if we use this app after two weeks should we not be progressing	Physiotherapist
their exercises so you're no longer going to be performing those exercises.	
The only thing is some of the nuances in rehab, it's obviously not going to pick up on.	Physiotherapist
Such as Such as still 3-4/52 post TKR. Still absent in last 10 of knee extension, so	
they're going to look like they're doing the exercise well, this is going to tell you	
they're doing the reps of a knee bend well – what's the quality of the knee bend like?	
You'll always modify the generic programme to a certain person who lacks flexion v	Physiotherapist
extension, strength v ROM.	
Some people would see that as a tool for assisting self-management, other people	Clinical Nurse
	Specialist
	•
	Staff Nurse
if you're ever going to change their attitudes and beliefs no matter how much	
information you provide or give them, or how much resource you provide and give	
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leading down a dangerous path.	
	their exercises so you're no longer going to be performing those exercises. The only thing is some of the nuances in rehab, it's obviously not going to pick up on. Such as Such as still 3-4/52 post TKR. Still absent in last 10 of knee extension, so they're going to look like they're doing the exercise well, this is going to tell you they're doing the reps of a knee bend well — what's the quality of the knee bend like? You'll always modify the generic programme to a certain person who lacks flexion v extension, strength v ROM. Some people would see that as a tool for assisting self-management, other people no matter how much education or technology you provide, will still see their recovery as incumbent on the healthcare professional looking after them. I think the patients that come in with a non-compliant element already, I don't know