



Nursing Unit Design, Nursing Staff Communication networks, and Patient Falls: Are They Related?

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Learning Objective 1: Be able to describe nursing communication patterns associated with safer (fewer falls) nursing unit designs.

Learning Objective 2: Be able to describe communication patterns associated with four different unit shapes.

Learning Objectives 3: Be able to identify design opportunities for improving communication among nursing staff.

Learning Objective 4: Be able to list communication metrics associated with more efficient communication.

Question 1: Nursing units that were decentralized and cross-shaped in this study had communication structures that were:

- a. Less effective because they exhibited lower density, less diffusion, and lower clustering coefficients.
- b. More effective because they exhibited higher density, faster diffusion, and more clustering.
- c. Less efficient because they had a central nurses station.
- d. More efficient because they had many touchdown areas for documentation.

Question 2: Racetrack-shaped hybrid units had the greatest number of staff?

- a. True
- b. False

Question 3: The unit shape with the fewest patient falls had:

- a. Greater bed visibility
- b. Slower diffusion of communication
- c. Greater network density
- d. Fewer individuals connected highly connected individuals