| Measure | Constructs | Descripti on | Scoring | Psychometric Properties | Example Applicati on |
|-----------------------------------|--|---|--|---|----------------------------|
| The User Engageme nt Scale [1, 2] | Overall evaluation of user experience, assessing six attributes: Focused attention, Perceived usability, Aesthetics appeal, Endurability, Novelty, Felt involvement. | 31-item scale; items measured on a 5-point Likert scale ranging from 1 (strongly disagree) to 5 (strongly agree). Adaptatio n of items would be needed for health setting. Reanalysis used a fourfactor solution where Endurabili ty, Novelty, Felt involveme nt were grouped into one factor (Reward factor). | Negatively worded items are reverse scored. Items are then summed to create an overall score; subscale scores can also be created by summing relevant items. Higher scores indicate higher engagement. | Developed in an e-commerce setting. Original study confirmed 6 distinct factors, with alpha for each factor reasonable [1]. However, the subscales have not been stable across research settings [2]. Predictive validity: In a study that applied the scale to video games and found a 4-factor solution, the scale was more predictive of game performance than the Flow State Scale [3]. Contains attributes hypothesised to influence engagement (e.g., aesthetic appeal), as well as attributes of engagement (e.g., focused attention). Re-analysis of the original data | [5-7] |

failed to produce a good structure rot the six-factor structure, but showed a good model for the four-factor structure. But only focused attention, perceived usability and aesthetics appeal were coherent factors [4].

User Engageme nt Scale -Short form [4] Short form of the User engagement scale assessing Focused attention, Perceived usability, Aesthetics appeal, reward factor.

12- items scale; items measured on a 5-point Likert scale ranging from 1 (strongly disagree) to 5 (strongly agree).

Negatively worded items are reverse scored. Items are then summed and divided by twelve to create an overall score; subscale scores can also be created by summing the three items and divide by three. Higher scores indicate higher

engagement.

Developed in a e-commerce setting and validated on the social book search data. A good internal reliability was seen for all three subscales ranging from 0.70-0.88).

None found.

eHealth Engageme nt Scale [8]. 4 sub-scales: Involving (4 items: absorbing, attentiongrabbing, stimulating, surprising), credible (3 items: convincing, balanced, believable), negative feelings (one item: not dull), amusing/friendly (one item: hip/cool).

9-item scale; Items measured on a 5-point Likert scale, ranging from 1 (strongly agree) to 5 (strongly disagree).

Higher scores indicate higher engagement. Detailed information about the scoring instructions is not publically available. Email author for scoring instructions.

Adapted from a None questionnaire found.

questionnaire designed to evaluate television watching. A 12-item questionnaire was originally tested and results from an exploratory factor analysis suggested a two-factor solution: **Involving** (assessing the extent that the intervention was perceived as absorbing, attentiongrabbing and surprising) and stimulating (assessing the extent the intervention was perceived as suspenseful, clever and hip/cool). Internal reliability of the two subscales was 0.87 for involving and 0.81 for credible [8].

A four-factor solution, consisting of 9-items was found to be superior in-terms of predictive validity. The four factors together (9-item

Digital
Behaviour
Change
Interventio
n
Engageme
nt Scale
(version 1)
[9]

Interest, attention, enjoyment, amount of intervention use, and depth of intervention use.

10-item scale: majority (9/10) of items measured on a 7point Likert scale with endpoints and middle anchored: not at all; moderatel y; extremely. Final item lists interventi on componen ts and asked which componen ts the user recalls

visiting.

Higher scores indicate higher engagement.

Detailed information about the scoring instructions is not publically available. Email author for scoring instructions.

A detailed protocol for testing the reliability and validity (construct, criterion and predictive) of the scale have been published [39]. The scale is currently being tested in an alcohol reduction study, involving the smartphone app "Drink Less". More information, including a copy of the scale is

[9].

available via the studies open science framework page User Experience Questionn aire [10] 6 sub-scales: attractiveness, perspicuity, efficiency, dependability, stimulations, and novelty.

26-item scale: items measured on a bipolar Likert scale. The items are scaled from -3 to +3. -3 represents the most negative answer, 0 a neutral answer, and +3the most positive answer.

Negatively worded items are reverse scored. Items are then averaged to create subscale scores. Higher scores equate to higher engagement/b etter user experience. Standard interpretation: -0.8 to 0.8 represents a neutral evaluation; values > 0.8 represent a positive evaluation and values < 0.8 represent a negative evaluation.

designed to examine a product's ability to promote an engaging user experience. The rawversion of the questionnaire containing 80 items assessing attractiveness and the quality of the product was tested in six sub studies. The data was split into two data sets; data set 1 contained 14 items and data set 2 contained 66 items. A onefactor solution was found for data set 1 (explained 60% of the observed variance) and the six items with the highest factor loadings were selected. A five-factor solution was found for data set 2 (explained 53% percent of the observed variance). To reduce the number of

items, 4 items were selected per factor. A second factor analyse on the reduced data set 2 extracted five

Initially

[11, 12]

of website experience s scale [13]

Enjoyment 3 sub-scales: Engagement (focused attention), Positive affect, Fulfilment.

12-item scale; items measured on a 7point Likert scale, ranging from strongly agree to strongly disagree

Subscale scores can be created by adding subscale items together, or by computing item average. Overall enjoyment score can also be computed by adding or averaging all items. Recommend to code so that higher scores indicate a more positive user experience.

conducted in a student population, using two websites. **Exploratory** factor analyses were conducted to examine the 14 items of the questionnaire. A three-factor structure (87.5% of the total variance) was found superior to a single factor structure (77.3% of the total variance). Based on the feedback of the participants two items were removed from the questionnaire and the scale was modified from a 9-point scale to a 7point scale. A high and stable reliability was found (Cronbach's Alpha >0.9). The internal validity of the confirmatory model was reasonably acceptable (Root Mean square Residual=0.08, Adjusted

Tests were

[14]

Goodness of Fit Index=0.76, CFI=0.97)[13].

Cognitive Absorptio n scale [15] 5 sub-scales: Temporal dissociation, Focused immersion, Heightened enjoyment, Control, Curiosity 20 item scale; items measured on a 7-point scale (1 - strongly disagree to 7 strongly agree).

Sub-scale scores created by averaging relevant items. Higher scores indicate higher engagement.

Reliability and [68] discriminant validity were examined in a student sample. Satisfactory reliability (factor loading for (>0.7) all items except for three items and composite reliability ≥0.88) Satisfactory discriminant validity (determined by confirmatory factor analysis); all indicator load more highly on their own construct than other constructs and all constructs share more variance with their indicators than with other constructs [15].

Gaming Engageme nt Questionn aire [16] 4 sub-scales: Absorption, Flow, Presence, Immersion

19
positively
worded
questions
answered
on a
sevenpoint
Likert
scale: the
higher the
score the
user

gives, the more

engaged they are.

Subscale scores can be created by adding subscale items together. An overall engagement score can also be computed by adding all items."

Initially developed to assess impact of engagement in violent video games. Based on existing approaches to measuring presence, flow, absorption, and dissociation. In the first phase of development, selected items based on previous measures were discussed in focus groups among child and adult video game players. 15-item pilot versions were then administered to two different samples. A Rasch rating scale analysis suggested that additional items were needed to cover the engagement level of

[17]

The 19-item scale was administered to a 153 high school students.

respondents. An additional 4 items were added and the scale was retested [16].

Immersive Experience Questionn aire [18] 5 sub-scales: Cognitive Involvement, Real World Dissociation, Challenge, Emotional Involvement, Control 31-item scale. Items measured on a five-point Likert scale ranging from strongly disagree to strongly agree.

There are

negatively

worded

items.

Negatively worded items are reverse scores.
Immersion scores are calculated by summing scores for all 31 items.

Used across a diverse range of game genres. Principal component analysis identified five main factors (Cognitive Involvement, Real World Dissociation. Challenge, **Emotional** Involvement and Control), accounting for 49% of the variance. Authors concluded the questionnaire measures a mixture of person factors (cognitive involvement, real world dissociation, emotional involvement) and game factors (challenge, control), and is measuring the same underlying factor, i.e., cognitive involvement, real word dissociation, emotional involvement, challenge and control. In practice,

immersion is

[19]

often treated as a single dimension with the factors used to aid in the interpretation of results[18].

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