Appendix 2: Focus group questions

- 1. When a patient arrives for an appointment, what are the most important things that you do?
- 2. How do you prioritize what tasks are most important?
- 3. What interferes with your ability to take the patient's blood pressure?
- 4. Are there any conflicting responsibilities that you've noticed may interfere with properly conducting BP measurement?
- 5. What is the training like for teaching clinic employees about measuring blood pressure?
- 6. What would make training better?
- 7. Could you please explain what you define as "hypertensive" and how that may (or may not) contribute to BP measurement?
- 8. After taking a 1st BP reading, what are some reasons that would prompt you to take a 2nd reading?
- 9. Is there a difference in BP measurement for someone with hypertension vs. someone who is non-hypertensive?
- 10. Is there anything else you would like to share with us that we haven't asked about your role in taking blood pressures in the clinic?