BLISS4MIDWIVES (B4M): QUESTIONNAIRE ON PERCEIVED USEFULNESS & EASE OF USE

*(Bring out printed color-coded sheet for likert scale and explain the colors to respondent. Ask respondent to point to which square/color applies for each statement that you make. Tick the appropriate box in the survey sheet. Following responses, probe further before moving to the next question)*

Date of Interview …………………. Location ……………………… Interviewer Initials …………...

Health Facility: Name………………………………………….. District …………………………….

Initials of Midwife/CHN …………....…………. Assigned Project Code …………………………….

Confirmation of Consent:(Yes/No) ...…………. Type of Consent: (Verbal/Written) ……....………

| | | Disagree | | Neither | Agree | |
|---|---|---|---|---|---|---|
| | **STATEMENT** | **-2** | **-1** | **0** | **+1** | **+2** |
| 1 | I think using B4M has made me more effective in my job.<br>**(Probe:** *In what aspects of your job are you now more effective? Do you think it is the device that caused that?)* | | | | | |
| 2 | I think using B4M made it possible for me to attend to conduct ANC quickly.<br>**(Probe:** *Is it important to you that you can quickly attend to clients? Why?)* | | | | | |
| 3 | Using B4M increased my workload<br>**(Probe:** *How? All the time or only sometimes?)* | | | | | |
| 4 | With B4M, I am now able to do more things<br>**(Probe:** *i.e. productivity. In what way? e.g. see more women, conduct tests and diagnose immediately, keep patient records easily. Do you feel you were less productive without B4M??)* | | | | | |
| 5 | With B4M I am now able to test patients properly for Anaemia, Pre-Eclampsia and Gestational Diabetes<br>**(Probe:** *How did women get tested for PE, Anaemia & GDm before?)* | | | | | |
| 6 | It is easier to do ANC consultations now that I use B4M<br>**(Probe:** *What aspect of ANC services did you find difficult when you were not using B4M? Which part of B4M do you feel makes your work easier- px history, diagnosis, risk classification or px counselling?)* | | | | | |
| 7 | I think more pregnant women are coming for ANC now that we use B4M in the Health Facility<br>**(Probe:** *Why do you think women were not coming for ANC before? How do you feel B4M solves that* | | | | | |

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| | *problem?)* | | | | | |
| 8 | I think that the pregnant women follow my advice more now that I use B4M for consultation. (**Probe:** *Why do you think they comply more now?)* | | | | | |
| 9 | I do not trust the diagnosis that I get from the B4M device. (**Probe:** *Why do you trust the diagnosis? What type of tests would you prefer?)* | | | | | |
| 10 | It is now easier for me to refer women that I identify as being at risk for Anaemia, Pre-Eclampsia and Gestational Diabetes. (**Probe:** *Was this a difficulty in the past? In what way?)* | | | | | |
| 11 | I am not satisfied with using B4M for ANC consultations | | | | | |
| 12 | Using B4M improves my performance as a Health care worker (**Probe:** *Can you give an example of when you felt your performance improved?)* | | | | | |
| 13 | Operating the B4M system is easy for me (**Probe:** *What aspects of the device do your find difficult (e.g. typing, using the diagnostic sets, reading the traffic lights etc.))* | | | | | |
| 14 | The system is too complex for me to use (**Probe:** *Are there any parts that you find easy or the entire system is complex?)* | | | | | |
| 15 | I am confident in my ability to use B4M (**Probe:** *Do you think you are able to teach a new member of staff that has not been trained on how to use it?)* | | | | | |
| 16 | I think I need more training on how to use B4M (**Probe:** *Do you want training on every aspect of the system or just some specific things?)* | | | | | |
| 17 | I like the traffic light signalling function of the decision-support (**Probe:** *Show picture of the traffic lights. Ask midwife to tell you what the colours mean. What exactly does she like (or not like) about the lights function?)* | | | | | |
| 18 | The results and recommendations of the B4M confuses me (**Probe:** *Can you remember a time when the system confused you? Give specific example.)* | | | | | |
| 19 | I find it easy to update information in the patients file using B4M | | | | | |
| 20 | It is difficult for me to do the Haemoglobin test using B4M | | | | | |
| 21 | It is easy for me to take blood pressure using B4M | | | | | |

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| 2 2 | The urine glucose and protein tests are easy for me to do | | | | | |
| 2 3 | I usually need someone to assist me when I want to use the B4M system *(**Probe:** Who usually assists you when you need help?)* | | | | | |
| 2 4 | It is easier for me to use the usual system of ANC than with B4M (**Probe:** *What (if any) are the advantages of the standard system in your opinion?)* | | | | | |
| 2 5 | What is the most positive aspect(s) of using B4M? *(audio recorded)* | | | | | |
| 2 6 | What is the most negative aspect(s) of using B4M? *(audio recorded)* | | | | | |

*__Return to section 7 of the interview guide__*