

Questionnaire Sustainability Survey 2017

Question Number		Potential Answers
Information about the participants		
1	Which country is your biobank located in?	
2	What year was your biobank established?	
3	What type of organization are you working in?	Academic commercial pharma/ biotech other
4	What type of biobank do you represent/manage?	Single disease oriented Multiple disease oriented / broad scope population biobank other
5	How many samples / aliquots do you have in your biobank inventory system?	
6	Who has access to request samples form your biobank?	To own use only To use within own organization broad use, but not commercial broad use, all
Business planning		
7	Do you have a business plan for your biobank?	yes no in progress
8	Is your business plan openly available?	yes, internally yes, on demand yes, broadly no n.a.
9	How often do you update your business plan?	periodically as requested not planned n.a.

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Size of your biobank and utilization		
10	Over the last few years, what is the average annual sample utilization / distribution rate (in %) of your total collections in your biobank?	... % unknown
11	What percentage of samples are reserved for future analysis or awaiting further data to define analysis?	... % unknown
12	What is your target for sample utility (percentage of samples used/distributed of total samples)?%
13	Did you plan for use of your samples and data before they were collected?	yes no partial
Users / customers		
14	Over the past few years, how many projects did your biobank provide samples/data annually (approx.)?	xyz
15		own use = xyz within own organization = xyz external, non-commercial = xyz external commercial = xyz
16	Did you have repeat users/customers to your biobank in the last few years?	yes no
17	Did you have specific customers for the samples in your biobank before you began collection?	yes no partial
Marketing / Advertising		
18	Does your biobank have a website?	yes name (voluntary): no
19	Are you actively marketing the samples and data in your biobank?	yes, internal network only yes broadly no
20	Do you regularly communicate with your user / customer base (e.g. newsletter, email, etc.)?	yes, internal network only yes broadly no

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21	Do you have a strategy how to approach new users / customers (ideally written in your business plan)?	yes, internal network only
		yes broadly
		no
22	Is your biobank active in social media for marketing (e.g. Facebook, Twitter, LinkedIn etc.)?	yes
		no
Cost recovery		
23	Are you employing cost recovery at your biobank?	yes
		no * please go to Q 31
24	If yes what is your aim in terms of percentage cost recovery?	... %
		no target
25	What level of cost recovery are you currently operating at?%
		unknown
26	Does the model include per sample costs?	yes
		no
		n.a.
27	Do you also have service costs?	yes
		no
		n.a.
28	If you cost recover is this made clear to participants?	yes
		no
29	Are the costs for your recovery model openly available?	yes
		no
		n.a.
30	If so please select all costs that are available	per sample
		per data
		per service
		others
Sources for income		
31	Cost recovery	%
32	Funding from host institution	%
33	Public funding	%
34	Private funding, unrestricted	%

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35	Restricted funding, e.g. research grants	%
36	Other sources for income	%
Performance measures - which of the following performance measures are you assessed against?		
37	Is your biobank assessed against annual performance measures?	yes
		no
38	If so, select all measurements that are assessed?	cost recovery
		sample utilization
		Number of samples collected
		Number of samples sent out
		Sample quality
		Data quality
		Internal projects supported
		External projects supported
		Reference of resource in publications - no of publications
Other, please state		