At your facility, how many patients do you have on ARVs?

- 1. Less than a 1000
- 2. More than a 1000

Are any ARV or TB medicines out of stock TODAY?

- 1. Yes
- 2. No

(The following questions repeated for each item reported out of stock TODAY)

What is the name of the ARV or TB medicine? (See S1 Table)

How long has the item been out of stock for?

- 1. Less than a week
- 2. 1 to 4 weeks
- 3. More than a month

What are you doing for the majority of patients in the mean time?

- 1. Turning them away
- 2. Referred to another facility
- 3. Switching their treatment (What did they switch them to?)
- 4. Same treatment BUT given another strength/dosage
- 5. Borrowed
- 6. Received 1 or 2 Out Of 3 Drugs;
- 7. Other

Did the majority of patients leave with:

- 1. No medication
- 2. Smaller supply of medication (than would have otherwise been issued)
- 3. Full supply of medication

Is there another HIV or TB medicine out of stock <u>today</u>? (Repeat previous 4 questions for each item out of stock)

- 1. Yes
- 2. No

Now I would like you to think about the past 3 months? Can you think back to - _____(provide date exactly 3 months ago. Ex. If 15 October today, say 15 July 2015).

Have any other HIV or TB medicines been out of stock in the past 3 months?

- 1. Yes
- 2. No

(The following questions repeated for each item reported out of stock in the PREVIOUS 3 MONTHS) What is the name of the HIV or TB medicine? (See S1 Table)

During which month did the problem start/was it out of stock?

How long was the item out of stock for?

- 1. Less than a week
- 2. 1-4 weeks
- 3. More than a month

When the treatment ran out, what did you do for your patients?

- 1. Turning them away or referring to another facility
- 2. Switching their treatment (What did they switch them to?)
- 3. Same treatment BUT given another strength/dosage
- 4. Borrowed
- 5. Received 1 or 2 Out Of 3 Drugs;
- 6. Other

Did the patient leave with:

- 1. No medication
- 2. Smaller supply of medication
- 3. Month/full supply of medication

Were there any other ARVs or TB medicine out of stock in the last 3 months? (Repeat previous 5 questions for each item out of stock)

- 1. Yes
- 2. No