# The MalariaCare Toolkit

# **Tools for maintaining high-quality malaria** case management services

# **Outreach Training and Supportive** Supervision (OTSS) Consolidated Checklist

This checklist was developed by the MalariaCare project for use in project countries. It can be adapted for use in specific national settings.

Download all the MalariaCare tools from: <a href="https://www.malariacare.org/resources/toolkit">www.malariacare.org/resources/toolkit</a>.



















#### Contents

A.	Health facility information	4
В.	Human resources: OPD staff	5
C.	Training overview: OPD staff	5
D.	Training detail: OPD staff	6
E.	Inpatient services and referral systems	6
F.	Waste management	6
G.	Malaria reference material	7
Н.	Malaria reporting	7
l.	Stockouts of antimalarials	7
J.	Stockouts of other essential drugs	8
K.	Clinical equipment	8
L.	Malaria diagnostics	8
М.	Stockouts of malaria RDTs	8
N.	Malaria reference material: RDTs	9
Ο.	External quality assurance	9
Р.	Use of malaria diagnostic tests and turnaround time for test results	9
Q.	Pharmacy/clinical register	9
R.	Laboratory register	10
S.	Instructions for using the RDT checklist	12
Т.	Preparing and reading RDTs	13
U.	Additional comments on the observations	15
٧.	Human resources: Laboratory staff	16
W.	Training overview: Laboratory	16
Χ.	Training detail: Laboratory	17
Y.	Stockouts for malaria microscopy	18
Z.	Microscopes, spare parts, and maintenance	18
AA.	. Minor laboratory equipment	19
BB.	. Internal quality assurance	20
CC	. External quality assurance	20
DD.	. Use of malaria diagnostic tests and turnaround time for test results	20
EE.	. Laboratory malaria reference material	20

FF. Malaria microscopy EQA/IQA (slide rechecking) Error! Bookmark not of	defined.
GG.Instructions for using the microscopy observation checklist	23
HH. Preparing thick and thin blood films	24
II. Staining thick and thin blood films	27
JJ. Reading thick and thin blood films	31
KK. Additional comments on the observations	33
LL. Instructions for using the clinical observation checklist	34
MM. Examination of febrile patients	35
NN. Diagnosis of febrile patients	37
OO.Treatment of febrile patients	38
PP. Communication with patients	39
QQ.Giving feedback to staff	40
RR. Additional comments on the observations	40
SS. Supervisor feedback and action plan	41

# A. Health facility information

Name of Health Facility	
Province/Region	
Diatriat	Г
District	
Name of Head of Health Facility	
,	
Signature of Head of Health Facility	
Phone Number of Head of Health Facility	
Date of Visit (DD/MM/YYYY)	
Supervisor's Name	
Supervisor's Cadre	□ Clinical □ Lab □ Other
Supervisor's Signature	
Capel visor o Cignatare	
Supervisor's Phone Number	
•	

#### B. Human resources: OPD staff

- Note the number of full-time or part-time employees. Record "0" if staff is never present.
- At health-facility level, include all health care workers.
- At district-hospital level and above, include only workers in the OPD who are being assessed.

	Total E	mployed	
Medical Officer			
			1
Clinical Officer			
			1
Nurse			
			1
Medical Assistant			
Medical Intern			
Students on attachment			
Other medical staff			
			1
Total clinicians in health facility today			
C. Training overview: OPD staff			
Are there any OPD staff who have been formally trained in RDTs in the	last two years?	□Yes	□No
Are there any OPD staff who have been formally trained in malaria case the last two years?	management in	□Yes	□No

• If "Yes" to either question above, complete Section D. If "No" to both, go to Section E.

#### D. Training detail: OPD staff

- Note the number of full-time or part-time employees who received training.
- At health-facility level, include all health care workers.
- At district-hospital level and above, include only workers in the OPD who are being assessed.

			Response	
Clinical staff trained in RD	Ts in the last two years			
Name of organization that	conducted RDT training			
Clinical staff formally train	ed in case management in t	he last two years		
Name of organization that	conducted case manageme	ent training		
E. Inpatient services a	and referral systems			
Does this health facility ha	ave overnight/inpatient beds	?	□Yes	□No
Does this health facility go facility?	enerally refer patients with so	evere malaria to a higher-level	□Yes	□No
If yes: answer the follow What is the level of the he	ring questions in this sect ealth facility?	ion.		
☐ Health center	☐ District hospital	☐ Regional hospital	□ Othe	r
Do you have a phone nun	nber for the referral facility?		□Yes	□No
Do you normally give a ve facility?	rbal report or travel with a s	everely ill patient to the referral	□Yes	□No
Do you give a written repo	ort to the referral facility?		□Yes	□No
Is there a readily available	transport system (ambulan	ce) for severely ill patients?	□Yes	□No
Do you usually get feedba	ack about patients transporte	ed to a higher-level facility?	□Yes	□No
F. Waste managemen	t			
How does this facility fina	IIy dispose of medical waste	e?		
☐ Burning (incinerator or	protected environment)	☐ Dump without burning (prot	ected environ	ment)
☐ Disposal in unprotecte	d environment	☐ Other:		
Does this facility have any (Only mark "Yes" if obs		cautions for infection prevention?	□Yes	□No

#### G. Malaria reference material

Only tick "Yes" if you can verify that the following materials are physically available.	illable:	
The most recent versions of Ministry of Health guidelines for case management (diagnosis and treatment) were present in the facility.	□Yes	□No
The most recent versions of algorithms for case management were present in the OPD.	□Yes	□No
H. Malaria reporting		
<ul> <li>Gather the source documents for malaria reporting, including all registers, tall monthly reporting forms.</li> </ul>	y sheets, an	d
Have malaria monthly reports been available at this facility for the last three months?	□Yes	□No
Where are malaria monthly reports kept at this facility?		
Are there outpatient registers available in this facility?	□Yes	□No
Where are outpatient registers kept at this facility?		
Are there AL pharmacy registers available in this facility?	□Yes	□No
I. Stockouts of antimalarials		
Was there a stockout of any of the following for seven consecutive days in the last	st three mont	hs?
Artemether-Lumefantrine	es □No	□N/A
Artesunate-Amodiaquine	es □No	□N/A
Artesunate (injectable)	es □No	□N/A
Artesunate (rectal)	es □No	□N/A
Artemether (injectable)	es □No	□N/A
Artemisinin (rectal)	es □No	□N/A
Quinine (injectable)	es □No	□N/A
Quinine (oral)	es □No	□N/A

#### J. Stockouts of other essential drugs

Clindamycin	any of the following for sev	en consecutive days in tr	e last th □Yes	ree mont □No	ns? □N/A
Doxycycline			□Yes	□No	□N/A
Paracetamol			□Yes	□No	□N/A
Ibuprofen			□Yes	□No	□N/A
Cotrimoxazole	crofen rimoxazole triaxone Glucose Solution Glucose Solution Glucose Solution Clinical equipment Tick the box that most accurately describes the items found in the clinic:				
Ceftriaxone			□Yes	□No	□N/A
5% Glucose Solution			□Yes	□No	□N/A
10% Glucose Solution			□Yes	□No	□N/A
50% Glucose Solution			□Yes	□No	□N/A
Injectable Diazepam			□Yes	□No	□N/A
K. Clinical equipment					
		items found in the clinic:			
Respiratory timers	☐ Present & functional	☐ Present, nonfunctional		Not pres	ent
Stethoscopes	☐ Present & functional	☐ Present, nonfunctional	□ Not present		ent
Otoscopes	☐ Present & functional	☐ Present, nonfunctional	□ Not present		ent
Ophthalmoscopes	☐ Present & functional	☐ Present, nonfunctional	□ Not present		ent
Thermometers	☐ Present & functional	☐ Present, nonfunctional	□ Not present		ent
Torches	☐ Present & functional	☐ Present, nonfunctional		□ Not present	
Adult weighing scales	☐ Present & functional	$\square$ Present, nonfunctional		□ Not present	
Child weighing scales	☐ Present & functional	$\square$ Present, nonfunctional		Not pres	ent
Infant weighing scales	☐ Present & functional	☐ Present, nonfunctional		Not pres	ent
L. Malaria diagnostic	S				
Does this facility perform n	nalaria microscopy?			□ Yes	□ No
Does this facility perform n	nalaria RDTs?			□ Yes	□ No
If yes, answer sections	M-P.				

#### M. Stockouts of malaria RDTs

Did this facility experience a stockout of malaria RDTs lasting seven or more consecutive days during the past three months?	□ Yes	□ No		□ Unknown
N. Malaria reference material: RDTs				
Only tick "Yes" if you can verify that the following materials	s are physicall	y available:	:	
SOP: Use of RDTs in the OPD			Yes	□ No
Bench aid: Use of RDTs in the OPD			Yes	□ No
O. External quality assurance				
Does this facility conduct RDT validation exercises?			Yes	□ No
If yes, date of last validation (MM/YYYY)				
P. Use of malaria diagnostic tests and turnaround time for	or test results	i		
Are there registers for recording RDT test results?			Yes	□ No
Is turnaround time for preparation and recording documented in the I	register?		Yes	□ No
If yes, turnaround time for preparation and recording of the test resul	t (in minutes):			
Q. Pharmacy/clinical register				
Are pharmacy or clinical registers available?			Yes	□ No
If "No " skin this section and proceed to Section S				

- If "No," skip this section and proceed to Section S.

  If "Yes," use pharmacy/clinical records of ACTs dispensed to complete Section Q Steps 1 and 2.
- Step 1: From the Pharmacy or Clinical Register, record the patient ID numbers of ten randomly selected patients who were prescribed ACTs.

Step 2: Locate the patient IDs from Step 1 in the Laboratory and/or Clinical Registers and record their test result in the appropriate column.

	Patient Identification Information					Test Results					
	Date of	Patient ID/Name	Age (if	Gender (if	ACT Prescribed	RI	DT	Micro	scopy	Not	
	Record	· anone is, italie	available)	available)		Pos	Neg	Pos	Neg	Found	
1					Yes						
2					Yes						
3					Yes						
4					Yes						
5					Yes						
6					Yes						
7					Yes						
8					Yes						
9					Yes						
10					Yes						

_		
D	I abaratary	radictor
η.	Laboratory	IEUISIEI

Are laboratory registers available at this facility	Are	laboratory	registers	available	at this	facility	ľ
---	-----	------------	-----------	-----------	---------	----------	---

☐ Yes ☐ No

If "Yes," please use pharmacy or clinical records of ACTs dispensed to complete Section R Steps 1 and 2, using the forms in the next two pages.
 If "No," skip this section and proceed to Section S.

**Step 1:** In the Laboratory Register, randomly select patient ID numbers as follows:

- Five patients who received a positive RDT test result.
- Five patients who received a negative RDT test result.
- Five patients who received a positive malaria microscopy result.
- Five patients who received a negative malaria microscopy result.

**Step 2:** Locate the patient IDs from Step 1 in the Laboratory Register and record whether they received ACTs in the "ACT Prescribed" column by ticking either "Y" or "N." For health facilities without microscopy, tick the "N/A" box.

Use the forms in the next two pages.

Date of		Age (If Gender (If	ACT	RI	TC	Micro	scopy	Not Found	
Record		available)	available)	Prescribed	Pos	Neg	Pos	Neg	
RDT diag	nosis			•				•	•
				□Y □N	Yes				
				□N/A					
				□Y □N	Yes				
				□N/A □Y □N	Yes				
				□Y □N □N/A	168				
					Yes				
				□N/A					
				□Y □N	Yes				
				□N/A					
				□Y □N □N/A		Yes			
				□Y □N		Yes			
				□N/A					
				□Y □N		Yes			
				□N/A					
				□Y □N		Yes			
				□N/A □Y □N		Yes			
				□N/A		163			
Microsco	py diagnosis								
				□Y □N			Yes		
				□N/A					
				□Y □N			Yes		
				□N/A □Y □N			Yes		
				□N/A					
				□Y □N			Yes		
				□N/A					
				□Y □N			Yes		
				□N/A				Yes	
				□Y □N □N/A				103	
			1	□Y □N				Yes	
				□N/A					
				□Y □N				Yes	
				□N/A				V	
				□Y □N □N/A				Yes	
				□Y □N				Yes	
				□N/A				. 55	

#### S. Instructions for using the RDT checklist

Supervisors should use the following checklist to observe health care workers preparing and reading RDTs during OTSS visits.

- Wherever possible, observe a different health care worker for each observation. If the facility has fewer
  than three health care workers who administer RDTs, supervisors may observe one of the health
  care workers more than once.
- Wait until after the observation is complete to provide mentoring. If you are observing a health care
  worker more than once, wait until after all observations have been done to provide mentoring. This
  will ensure that the health care worker's behavior during the second observation is not influenced
  by your inputs.
- You should only intervene during the observation if whatever the health care worker is doing puts the patient in critical danger and/or serious harm.
- If the health care worker makes an incorrect diagnosis, but the patient is not in critical danger, wait
  until the end of the observation. Ask the patient to wait for a few moments outside. Then, in a
  collegial way, address the incorrect practices with the health care worker. Work with the health care
  worker to find the patient and ensure that he or she receives correct diagnosis prior to departure
  from the clinic.
- If you are unable to conduct any of the three observations please record the reason why you are unable to conduct the observation.

# T. Preparing and reading RDTs

Type of provider		Observ	ation 1	Observ	ation 2	Observ	ation 3
<ol> <li>Medical Officer</li> <li>Medical         Assistant     </li> <li>Clinical Officer</li> <li>Medical Intern</li> </ol>	<ul><li>5. Nurse</li><li>6. Lab Tech</li><li>7. Lab Assistant</li><li>8. Other (specify)</li></ul>	Other:		Other:		Other:	
Has the health worker to use RDTs?	peen formally trained	□ Yes	□No	□Yes	□No	□Yes	□No
Has this worker received before?	d OTSS mentorship	□Yes	□No	□Yes	□No	□Yes	□No
beiore?			I/A	□N/A		□N/A	
If "Yes", how many times? (Leave blank if not mentored)							
RDT preparation							
Expiry date checked?		□Yes	□No	□Yes	□No	□Yes	□No
Cassette is labeled with number?	n patient's name/ID	☐ Yes	□No	□Yes	□No	□Yes	□No
Patient preparation							
Patient is identified and information recorded in		□Yes	□No	□Yes	□No	□Yes	□No
Gloves worn?		□Yes	□No	□Yes	□No	□Yes	□No
Gloves worn:		□Not A	vailable	□Not Available		□Not Available	
Puncture site cleaned vallowed to air-dry?	vith alcohol and	□Yes	□No	□Yes	□No	□Yes	□No
Blood collection an	d application to RI	OT					
An adequate volume of	blood collected?	□Yes	□No	□Yes	□No	□Yes	□No
Blood is dispensed in c device?	orrect well of RDT	□Yes	□No	□Yes	□No	□Yes	□No

RDT procedure	Observation 1		Observation 2		Observation 3	
Buffer applied to correct well of RDT device?	□Yes	□No	□Yes	□No	□Yes	□No
Appropriate amount of buffer dispensed into well?	□Yes	□No	□Yes	□No	□Yes	□No
Was the test result positive or negative?	□Pos	□Neg	□Pos	□Neg	□Pos	□Neg
Trac the test result pestare of negative.	□Unknow	n/No test	□Unknov	vn/No test	□Unknov	vn/No test
If "Negative", did worker wait for correct incubation time according to manufacturer's instruction?	□Yes	□No	□Yes	□No	□Yes	□No
Control line visible?	□Yes	□No	□Yes	□No	□Yes	□No
Reads test result correctly? (Supervisor verifies results)	□Yes	□No	□Yes	□No	□Yes	□No
Records results correctly in register?	□Yes	□No	□Yes	□No	□Yes	□No
RDT waste disposal						
Used tests, transfer devices, and other blood-contaminated material disposed of appropriately?	□Yes	□No	□Yes	□No	□Yes	□No
Used lancet disposed of in sharps container?	□Yes	□No	□Yes	□No	□Yes	□No
Feedback						
Supervisor: Did you provide feedback to staff on issues identified during observation?	□Yes	□No	□Yes	□No	□Yes	□No
Reason if unable to conduct/ complete RDT observation:	Observ	ation 1	Observ	ation 2	Observ	ation 3
Write the reason number in the box for each observation.  1. No RDT test ordered						
<ol> <li>No HCWs who use RDTs</li> <li>No RDTs available</li> <li>Stopped due to potential patient harm</li> <li>Not enough time during facility visit</li> <li>Other (explain)</li> </ol>						
c. Julio (explain)	Other:		Other:		Other:	

#### U. Additional comments on the observations

Observation 1:	
Observation 2:	
Observation 3:	

#### V. Human resources: Laboratory staff

- Note the number of full-time or part-time employees. Record "0" if staff is never present.
- At health-facility level, include all laboratory staff.
- At district-hospital level and above, include only workers in the laboratory who are being assessed.

	Total employed				
Laboratory Tech					
Laboratory Assistant					
Laboratory Assistant					
Student/Intern					
Other medical staff					
Total staff in the laboratory today					
W. Training overview: Laboratory					
Are there any laboratory staff who have been formally trained in RDTs years?	in the last two	□Yes	□No		
Are there any laboratory staff who have been formally trained in micros two years?	scopy in the last	□Yes	□No		

If "Yes" to either question above, fill in Section X. If "No", go to Section Y.

### X. Training detail: Laboratory

- Note the number of full-time or part-time employees.
- At health-facility level, include all health care workers.
- At district-hospital level and above, include only workers in the OPD who are being assessed.

	Response
Clinical staff above trained on RDTs in the last two years	
Name of organization that conducted RDT training	
Clinical staff above formally trained in malaria microscopy in the last two years	
Name of organization that conducted microscopy training	

### Y. Stockouts for malaria microscopy

Was there a stockout of any of the following for seven consecutive days in the last three r	months?	
Lancets/needles and syringes	□Yes	□No
Methylated spirits	□Yes	□No
Glycerol	□Yes	□No
Giemsa stain and/or field stain	□Yes	□No
Buffer solution/tabs	□Yes	□No
Microscope slides	□Yes	□No
Immersion oil	□Yes	□No
pH paper/meter	□Yes	□No
Has this lab experienced a power outage during the last three months that limited the ability to perform malaria microscopy?	□Yes	□No
Z. Microscopes, spare parts, and maint	enance	
Z. Microscopes, spare parts, and maint Is there at least one functional microscope at the health facility?	enance □Yes	□No
		□No
Is there at least one functional microscope at the health facility?		□No
Is there at least one functional microscope at the health facility?  If "Yes," number of functional microscopes at the facility		□No
Is there at least one functional microscope at the health facility?  If "Yes," number of functional microscopes at the facility  Number of nonfunctional microscopes at the health facility	□Yes	
Is there at least one functional microscope at the health facility?  If "Yes," number of functional microscopes at the facility  Number of nonfunctional microscopes at the health facility  Are there standard microscope repair kits?	□Yes	
Is there at least one functional microscope at the health facility?  If "Yes," number of functional microscopes at the facility  Number of nonfunctional microscopes at the health facility  Are there standard microscope repair kits?  If "Yes," how many?	□Yes	□No
Is there at least one functional microscope at the health facility?  If "Yes," number of functional microscopes at the facility  Number of nonfunctional microscopes at the health facility  Are there standard microscope repair kits?  If "Yes," how many?  Are there spare bulbs in stock?	□Yes	□No

# AA. Minor laboratory equipment

• Tick the box that best describes items found in the laboratory.

Lab Coats/Aprons	☐ Present & functional	☐ Present, nonfunctional	□ Not present
Hemoglobin Meter	☐ Present & functional	☐ Present, nonfunctional	☐ Not present
Glucometer	☐ Present & functional	☐ Present, nonfunctional	□ Not present
Urine Strips	☐ Present & functional	☐ Present, nonfunctional	☐ Not present
Staining Racks	☐ Present & functional	☐ Present, nonfunctional	□ Not present
Staining Vessels	☐ Present & functional	☐ Present, nonfunctional	□ Not present
Glass Staining Dishes	☐ Present & functional	☐ Present, nonfunctional	□ Not present
Slide Drying Racks	☐ Present & functional	☐ Present, nonfunctional	☐ Not present
Serological Pipets and Pipet Bulbs or Automated Pippetor	☐ Present & functional	☐ Present, nonfunctional	☐ Not present
Timers	☐ Present & functional	$\square$ Present, nonfunctional	☐ Not present
Tally Counters	☐ Present & functional	$\square$ Present, nonfunctional	☐ Not present
Slide Storage Boxes	☐ Present & functional	$\square$ Present, nonfunctional	□ Not present
Graduated Cylinder (50 mL)	☐ Present & functional	☐ Present, nonfunctional	□ Not present
Graduated Cylinder (250 mL)	☐ Present & functional	☐ Present, nonfunctional	□ Not present
Graduated Cylinder (500 mL)	☐ Present & functional	☐ Present, nonfunctional	□ Not present
Weighing Scale	☐ Present & functional	☐ Present, nonfunctional	□ Not present
Funnel	☐ Present & functional	☐ Present, nonfunctional	□ Not present
Blood Tube Roller/Mixer	☐ Present & functional	☐ Present, nonfunctional	□ Not present

### BB. Internal quality assurance

Does this facility have a microscopy IC	A program?			
(A facility must provide at least two ne rechecking to be considered to ha	•	itive slides for	□Yes	□No
Are positive control slides available for	testing new batches of stain?		□Yes	□No
Are standards used to calibrate the ph	I meter?		□Yes	□No
Are stained slides cross-checked by a	nother laboratory staff member	?	□Yes	□No
Are results from IQA exercises recorde	ed in a dedicated IQA register?		□Yes	□No
Are slides stored for rereading?			□Yes	□No
Are slides stored in slide boxes?			□Yes	□No
Is malaria species identification routine	ely performed?		□Yes	□No
Is parasite counting performed?			□Yes	□No
If "Yes", which method of counting is	performed?			
□ Plus System	□ Parasites/μL	☐ % RBC infected v	with malaria	parasites
CC. External quality assuranc	e			
Does the laboratory participate in a ma	alaria EQA scheme outside of C	DTSS?	□ Yes	□ No
DD. Use of malaria diagnostic	tests and turnaround time	for test results		
Are laboratory registers to record mal	aria microscopy results availabl	le in this facility?	□ Yes	□ No
Is turnaround time for slide preparation	n and reading documented in the	he register?	□ Yes	□ No
If "Yes", what is the average turnaro	und time for the last week (in m	inutes)?		
EE. Laboratory malaria refere	nce material			
Only tick "Yes" if you can verify	that the following materials	are physically avail	able:	
SOP: Microscopy			□ Yes	□ No
Bench aid: Microscopy			□ Yes	□ No
SOP: Use of RDTs in the lab			□ Yes	□ No
Bench aid: Use of RDTs in the lab			□ Yes	□ No

### FF.Malaria microscopy EQA/IQA (slide rechecking)

Randomly select ten slides to recheck.
 The supervisor should recheck the slides first and record findings below; then the laboratory staff person being assessed should recheck the slides.

Slide #		Supervisor			Lab Staff	
π		Parasites/µL	Species		Parasites/µL	Species
1	□ Pos □ Neg		<b> </b>	☐ Pos ☐ Neg		Г
	☐ Unknown/			☐ Unknown/		
	No Test Result			No Test Result		
2	□ Pos □ Neg			□ Pos □ Neg		
	☐ Unknown/			□ Unknown/		
	No Test Result			No Test Result		
3	□ Pos □ Neg			□ Pos □ Neg		
	☐ Unknown/			☐ Unknown/		
	No Test Result			No Test Result		
4	□ Pos □ Neg			□ Pos □ Neg		
	☐ Unknown/			☐ Unknown/		
	No Test Result			No Test Result		
5	□ Pos □ Neg			□ Pos □ Neg		
	☐ Unknown/			☐ Unknown/		
	No Test Result			No Test Result		
6	□ Pos □ Neg			□ Pos □ Neg		
	☐ Unknown/			☐ Unknown/		
	No Test Result			No Test Result		
7	□ Pos □ Neg			□ Pos □ Neg		
	☐ Unknown/			☐ Unknown/		
	No Test Result			No Test Result		
8	□ Pos □ Neg			□ Pos □ Neg		
	☐ Unknown/			☐ Unknown/		
	No Test Result			No Test Result		
9	□ Pos □ Neg			□ Pos □ Neg		
	☐ Unknown/			□ Unknown/		
	No Test Result			No Test Result		
10	□ Pos □ Neg			☐ Pos ☐ Neg		

Slide #		Supervisor			Lab Staff	
		Parasites/µL	Species		Parasites/µL	Species
	☐ Unknown/			□ Unknown/		
	No Test Result			No Test Result		

#### GG. Instructions for using the microscopy observation checklist

Laboratory supervisors should use the checklists in the following pages to observe three laboratory staff preparing, staining, and reading malaria slides.

- Wherever possible, observe a different laboratory staff person for each observation. If the facility has fewer than three laboratory staff, supervisors may observe one of the staff more than once.
- Wait until after the observation is complete to provide mentoring. If you are observing a laboratory staff
  person more than once, wait until after all observations have been done to provide mentoring. This
  will ensure that the staff's behavior during the second observation is not influenced by your inputs.
- You should only intervene during the observation if whatever the laboratory staff person is doing
  puts the patient in critical danger and/or serious harm.
- If the patient receives incorrect treatment or referral, but is not in critical danger, wait until the end
  of the observation. Ask the patient to wait for a few moments outside. Then, in a collegial way,
  address the incorrect practices with the laboratory staff person. Work with the staff to find the
  patient and ensure that he or she receives correct treatment/referral prior to departure from the
  clinic.
- If you are unable to conduct any of the three observations please record the reason why you are unable to conduct the observation.

# HH. Preparing thick and thin blood films

Type of provider	Observation 1		Observation 2		Observ	ation 3
<ol> <li>Lab Tech</li> <li>Lab Assistant</li> <li>Other (specify)</li> </ol>	Other:		Other:		Other:	
Has this worker received OTSS mentorship before?	□ Yes	□ No N/A	□ Yes	□ No N/A	□ Yes	□ No N/A
If "Yes," how many times? (Leave blank if not mentored)	-					
Patient/slide preparation	Observ	ation 1	Obser	vation 2	Observ	vation 3
Patient identified and ID information recorded in register?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Gloves worn?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Gloves worm:	□ Not a	available			☐ Not available	
Slide cleaned?	☐ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Slide labeled with date and patient's name and/or number?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Specimen collection: Finger prick	Observ	ation 1	Obser	vation 2	Observ	ation 3
Was collection via finger prick?	☐ Yes	□ No	□ Yes	□ No	□ Yes	□ No
If "Yes," proceed with this section. If "No,"	skip to ne	xt section	"Specim	en Collecti	on: Venipu	ncture."
Finger cleaned with alcohol and allowed to dry?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Finger pricked, first drop of blood wiped off, and next drop placed on slide without touching finger?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No

Specimen collection: Venipuncture	Observation 1		Observation 2		Observation 3		
Was collection via venipuncture?	☐ Yes	□ No	□ Yes	□ No	☐ Yes	□ No	
If "Yes," proceed with this section. If "No,"	skip to ne	skip to next section "Spreading Thick Films."					
Labeled EDTA collection tube with date and patient's name and/or number?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Puncture site cleaned with alcohol and allowed to dry?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Sterile needle and syringe or vacutainer assembled?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Venous blood sample successfully collected and gently mixed?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Spreading thick films	Observ	ation 1	Observ	ation 2	Observ	ation 3	
Blood from only one patient applied to each slide?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Blood sample spread into 1- to 2-cm diameter circle; can read print placed under the slide? (Supervisor should verify to answer this question)	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Slide air-dried before staining?	□ Yes	□ No	☐ Yes	□ No	□ Yes	□ No	
Spreading thin films (If this lab does not do thin films, mark "N/A" in this section)	Observ	ation 1	Observ	ation 2	Observ	ation 3	
Blood from only one patient applied to each	□ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	
slide?	□N/A		□N/A		□N/A		
Thin film spread out in feathered pattern	□ Yes	□ No	☐ Yes	□ No	□ Yes	□ No	
(thins out toward end, dispersed and dome- shaped in appearance)?	□ N/A		□ N/A		□ N/A		
Slide air-dried before staining?	□ Yes	□ No	□Yes	□No	□Yes	□ No	
Silde all-dried before stairling!	□ N/A		□ N/A		□ N/A		
Feedback	Observa	ation 1	Observ	ation 2	Observ	ation 3	
Supervisor: Did you provide feedback to lab staff on issues identified during observation?	□ Yes	□ No	□ Yes	□No	□ Yes	□ No	
Reason if unable to conduct/complete microscopy preparation observation:	Observ	ation 1	Observ	ation 2	Observ	ation 3	

Write the reason number in the box for each observation			
<ol> <li>Lack supplies/equipment</li> </ol>			
2. Lack of power			
3. No malaria microscopy tests ordered			
4. No lab staff who conduct malaria			
microscopy	Other:		
5. Stopped due to potential patient harm	- Cuion	Other:	Other:
6. Not enough time during facility visit			1
7. Other (specify)			

# II. Staining thick and thin blood films

Type of provider	Obse	ervation 1	Obse	rvation 2	Obse	ervation 3
				e worker Obs 1		e worker Obs 1
			□ A ne	w worker		e worker Obs 2
					□ A ne	w worker
<ol> <li>Lab Tech</li> <li>Lab Assistant</li> <li>Other (specify)</li> </ol>						
	Other:		Other:		Other:	
Has this worker received OTSS mentorship before?	□ Yes	s □ No	☐ Yes	□ No	☐ Yes	□ No
		□ N/A		] <b>N/A</b>		□ N/A
If "Yes", how many times? (Leave blank if not mentored)						
Stain technique	Obs	ervation 1	Obse	ervation 2	Obs	ervation 3
Did laboratory staff use a Giemsa stain?	□ Yes	s □ No	□ Yes	□ No	☐ Yes	□ No
Did laboratory staff use a field stain?	□ Yes	s □ No	□ Yes	□ No	□ Yes	□ No
<ul> <li>If Giemsa stain, proceed to next section</li> <li>If field stain, skip to section titled "Steps</li> </ul>	•		•		•	•
Steps for staining thick and thin blood fi	lms (Giem	sa stain)				
Preparation of Giemsa staining solutions	Observ	ration 1	Observa	ation 2	Observ	vation 3
Is a standard 10% Giemsa solution used?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Was the preparation of fresh Giemsa staining solution done properly or prepared the day of observation?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Supervisor: Were you able to check pH with pH paper or a pH meter?	□ Yes	□No	□ Yes	□ No	□ Yes	□ No
<b>If "Yes"</b> , was pH of the staining solution between 7.2 and 7.4?	□ Yes	□ No	□ Yes	□ No	☐ Yes	□ No
Sottison 7.2 and 7.1:		I/A		N/A		N/A

Stain filtered prior to use?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Staining thick films	Obse	rvation 1	Observa	ation 2	Observa	tion 3
Slide immersed in 10% Giemsa stain for 10–15 minutes?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Slide rinsed carefully with water (caution with thick smears since not fixed)?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Staining thin films	Ob	servation 1	Obs	ervation 2	Obser	rvation 3
(If not done in this laboratory, mark "N/A" in this section)						
Slide fixed with absolute methanol (2–3	□ Ye	s 🗆 No	☐ Yes	s □ No	☐ Yes	□ No
seconds) and allowed to air dry?		□ N/A		□ N/A		N/A
Slide immersed in 10% Giemsa stain for 10	–	s □ No	☐ Yes	s □ No	☐ Yes	□ No
15 minutes?		□ N/A		□ N/A		N/A
Slide rinsed carefully with water?	□Ye	s □ No	☐ Yes	s □ No	☐ Yes	□ No

Steps for staining thick and thin blood films (field stain)							
Preparation of field stain solutions	Observ	ation 1	Observ	ation 2	Observa	ation 3	
Preparation of fresh Field stain A (methylene blue) done properly or prepared on day of observation?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Preparation of fresh Field stain B (eosin) done properly or prepared on day of observation?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Stain filtered prior to use?	☐ Yes	□ No	□ Yes	□ No	☐ Yes	□ No	
Staining thick films	Observ	ation 1	Observ	ation 2	Observa	ation 3	
Slide immersed in Field stain A for 3 seconds?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Slide rinsed carefully with water (caution with thick smears since not fixed)?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Slide immersed in Field stain B for 5 seconds?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Slide rinsed carefully with water?	□ Yes	□ No	□ Yes	□ No	☐ Yes	□ No	
Staining thin films							
(If not done in this laboratory, mark "N/A" in this section)							
Slide fixed with absolute methanol (2–3 seconds) and allowed to air-dry?	□ Yes	□ No I/A	□ Yes □ N	□ No /A	□ Yes	□ No /A	
Slide immersed in Field stain A for 3 seconds?	□ Yes	□ No I/A	□ Yes □ N	□ No /A	□ Yes	□ No /A	
Slide rinsed carefully with water?	□ Yes	□ No I/A	□ Yes □ N	□ No /A	□ Yes	□ No /A	
Slide immersed in Field stain B for 5 seconds?	□ Yes	□ No I/A	□ Yes □ N	□ No /A	□ Yes	□ No /A	
Slide rinsed carefully with water?	□ Yes □ N		□ Yes □ N		□ Yes □ N		
Drying	Observ	ation 1	Observ	ation 2	Observ	ation 3	
Slide drained and air-dried (avoid applying external heat)?	□ Yes	□ No	□ Yes	□ No	□ Yes	□No	

Waste management	Observation 1	Observation 2	Observation 3
Sharps waste segregated and safely disposed in a safety box?	□ Yes □ No	□ Yes □ No	□ Yes □ No
Infectious waste disposed of in appropriate waste containers?	□ Yes □ No	□ Yes □ No	□ Yes □ No
Liquid waste appropriately washed off/disinfected?	□ Yes □ No	□ Yes □ No	□ Yes □ No
Feedback	Observation 1	Observation 2	Observation 3
Supervisor: Did you provide feedback to lab staff on issues identified during observation?	□ Yes □ No	□ Yes □ No	□ Yes □ No
Reason if unable to conduct/complete microscopy staining observation:	Observation 1	Observation 2	Observation 3
Write the reason number in the box for each observation  1. Lack supplies/equipment 2. Lack of power			
<ol> <li>No malaria microscopy tests ordered</li> <li>No lab staff who conduct malaria microscopy</li> <li>Stopped due to potential patient harm</li> <li>Not enough time during facility visit</li> <li>Other (specify)</li> </ol>	Other:	Other:	
			Other:

# JJ. Reading thick and thin blood films

Type of provider	Observa	ation 1	Observation 2		Observ	ation 3
			☐ Same w from Ob		☐ Same w from Ob	
			□ An worker	ew	☐ Same w	
					□ A new v	vorker
<ol> <li>Lab Tech</li> <li>Lab Assistant</li> <li>Other (specify)</li> </ol>						
	Other:		Other:		Other:	
Has this worker received OTSS mentorship before?	□ Yes	□ No /A	□ Yes □ N/	□ No ′A	□ Yes □ N/	□ No ′A
If "Yes", how many times? (Leave blank if not mentored)						
What type of slide was prepared?	☐ Thick smear		☐ Thick smear		☐ Thick smear	
	☐ Thin s	mear	☐ Thin s	mear	☐ Thin s	mear
	□ Both		□ Both		□ Both	
Reading slides	Observ	ation 1	Observ	ation 2	Observ	ation 3
Thick smear: Reported slide as positive or	□ Pos	□ Neg	□ Pos	□ Neg	□ Pos	□ Neg
negative for parasites?	□ Unk	nown/	□ Unk	nown/	□ Unk	nown/
	No test	result	No test	t result	No tes	t result
Supervisor: Do you agree with this assessment?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Thick or thin smear: Was quantification performed?	□ Yes	□ No	□ Yes	□ No	□ Yes	□No
<ol> <li>If "Yes," how was quantification supported?</li> <li>Plus System</li> <li>Parasites/µL</li> <li>% of RBC infected with malaria parasites</li> </ol>						
Report quantification						

Reading slides	Observ	ation 1	Observ	vation 2	Observ	ation 3
Supervisor: Do you agree with this assessment?	□ Yes	□ No	□ Yes	□ No	□ Yes	□No
Thin smear:	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Was speciation performed?	□ N/A (th on		,	nick smear nly)	□ N/A (th on	ick smear ly)
Species of parasites found:						
<ol> <li>Plasmodium falciparum</li> <li>P. malariae</li> <li>P. ovale</li> <li>P. vivax</li> <li>Mixed</li> </ol>						
Supervisor: Do you agree with this assessment?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Was the quality of stain adequate? (Adequate=did NOT require filtering due to heavy precipitate and was NOT too pink or too blue due to inappropriate pH)	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Slides recycled?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Feedback	Observ	ation 1	Observ	ation 2	Observ	ation 3
Supervisor: Did you provide feedback to lab staff on issues identified during observation?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Reason if unable to conduct/ complete microscopy reading observation:	Observ	ation 1	Observ	vation 2	Observ	ration 3
<ol> <li>Write the reason number in the box for each observation</li> <li>Lack supplies/equipment</li> <li>Lack of power</li> <li>No malaria microscopy tests ordered</li> <li>No lab staff who conduct malaria microscopy</li> <li>Stopped due to potential patient harm</li> <li>Not enough time during facility visit</li> <li>Other (specify)</li> </ol>	Other:		Other:		Other:	

#### KK. Additional comments on the observations

Observation 1		
Observation 2		
Observation 3		

#### LL. Instructions for using the clinical observation checklist

Clinical supervisors should use the checklist in the following pages to observe three clinicians treating <u>febrile</u> patients.

- Wherever possible, observe a different clinician for each observation. If the facility has fewer than three clinicians, supervisors may observe one of the clinicians more than once.
- Wait until after the observation is complete to provide mentoring. If you observe a clinician more than once, wait until after all observations have been done to provide mentoring. This will ensure that the clinician's behavior during the second observation is not influenced by your inputs.
- You should only intervene during the observation if whatever the clinician is doing puts the patient in critical danger and/or serious harm.
- If the patient receives incorrect treatment or referral, but is not in critical danger, wait until the end of the
  observation. Ask the patient to wait for a few moments outside. Then, in a collegial way, address the
  incorrect practices with the clinician. Work with the clinician to find the patient and ensure that he or she
  receives correct treatment/referral prior to departure from the clinic.
- If you are unable to conduct any of the three observations, please record the reason why you are unable to conduct the observation.

# MM. Examination of febrile patients

Type of provider		Observ	ation 1	Observ	ation 2	Observ	ation 3
<ol> <li>Medical Officer</li> <li>Medical Assistant</li> <li>Clinical Officer</li> <li>Medical Intern</li> </ol>	<ul><li>5. Nurse</li><li>6. Student on     Attachment</li><li>7. Other (specify)</li></ul>	Othor		Othor		Other:	
		Other:		Other:		Other:	
Has the health worker be in malaria case manager	ment?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Has this worker received and supportive supervision before?	on mentorship	□ Yes	□ No N/A	□ Yes	□ No N/A	□ Yes	□ No N/A
If yes, how many times?							
(Leave blank if not mento	,	Observ	ation 1	Observ	ation 2	Observ	ation 3
Clinical history: Gene	eral	Onserv	ation i	Onserv	ration 2	Observ	ration 3
Does the health worker a	ask/check for:						
Age of patient?		☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No
Weight of patient?		☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No
Whether the patient		☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No
(If female is aged 15-49 years)		□ N/A		□ N/A			N/A
Current fever or feve	er in last 24 hours?	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No
Diarrhea?		☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No
If "Yes," did clinicia		☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No
was bloody? (Choos diarrhea)	se "N/A" if no		N/A		I/A		N/A
Vomiting?		☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No
Cough?		☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No
If "Yes," did clinicia		☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No
duration of cough? ( cough)			N/A		I/A		N/A
Other symptoms (di		□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Was treatment giver this health facility (e another health facilit	ither at home or	□ Yes	□ No	□ Yes	□ No	□ Yes	□No
If "Yes," did the hea		☐ Yes	□ No	☐ Yes	□ No	□ Yes	□ No
about the type of tre "N/A" if no treatment	· ·	□ 1	N/A		N/A		N/A
Similar illness in the	last few weeks?	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No
Referral from anothe	er facility?	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No

Clinical history:	Observ	ration 1	Observ	Observation 2		Observation 3	
Signs of severe malaria	O D S C I V	ation i	ODSCIV	ation 2	00001	ation o	
Does the health worker ask/check for signs of severe disease?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
If "Yes," does the health worker ask/check							
for:							
Change in behavior, altered consciousness, or coma?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Convulsions?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Reduced urinary output or dark urine?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Spontaneous bleeding?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Prostration/generalized weakness?	☐ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Inability to drink?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Deep breathing/respiratory distress?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Jaundice (yellow eyes or skin)?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Physical examination	Observ	ation 1	Observ	ation 2	Observ	ation 3	
Does the health worker ask/check for:							
Evidence of anemia (palmar/conjunctival pallor)?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Fast breathing or chest in-drawing?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Heart rate?	□ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	
Does the health worker conduct a general ph	nysical exar	n, including	) <u>:</u>				
Temperature taking?	□ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	
Eye, ear, nose, and throat exam?	☐ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Neck exam (stiffness)?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Lung exam?	☐ Yes	□ No	□ Yes	□ No	☐ Yes	□ No	
Abdominal exam (tenderness)?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No	
Skin exam (rash/dehydration)?	☐ Yes	□ No	□ Yes	□ No	☐ Yes	□ No	

# NN. Diagnosis of febrile patients

Diagnosis	Observ	ation 1	Observation 2		Observation 3	
Does the health worker order/conduct a malaria test?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Supervisor: Do you agree with the health worker's decision to order or not order a malaria test?	□ Yes	□No	□ Yes	□ No	□ Yes	□No
Diagnostic test results	Observ	ation 1	Observ	vation 2	Obse	rvation 3
What type of malaria test was done?		opy t available t ordered	☐ RDT ☐ Microso ☐ Test no ☐ Test no	t available		scopy ot available ot ordered
Malaria test result	☐ Pos ☐ Unkı No test		□ Pos □ Unk No tes	□ Neg nown/ t result		□ Neg known/ st result
Hemoglobin/hematocrit result(s)	<ul><li>□ Normal</li><li>□ Abnormal</li><li>□ Not ordered</li></ul>		<ul><li>□ Normal</li><li>□ Abnormal</li><li>□ Not ordered</li></ul>		☐ Normal ☐ Abnormal ☐ Not ordered	
Blood glucose results	☐ Normal ☐ Abnorm ☐ Not orde		<ul><li>□ Normal</li><li>□ Abnormal</li><li>□ Not ordered</li></ul>		<ul><li>□ Normal</li><li>□ Abnormal</li><li>□ Not ordered</li></ul>	
Urinalysis		<ul><li>□ Normal</li><li>□ Abnormal</li><li>□ Not ordered</li><li>□ Not ordered</li></ul>		☐ Abnormal		al mal dered
Final diagnosis	Observ	ation 1	Observ	vation 2	Obse	rvation 3
What is the health worker's final diagnos (Write the diagnosis number in the box for		ervation.)				
<ol> <li>Malaria</li> <li>Acute respiratory infection (ARI)/ pneumonia</li> <li>Other febrile illness</li> </ol>						
Does the health worker assess the patient as having severe or nonsevere disease?	☐ Severe ☐ Nonsev disease	ere	☐ Severe ☐ Nonsev	vere	☐ Sever ☐ Nonse diseas	
Did the health worker appropriately classify the illness according to disease diagnosis and severity?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No

# OO. Treatment of febrile patients

Treatment	Observation 1	Observation 2	Observation 3
Was an antimalarial drug treatment given?	□ Yes □ No	□ Yes □ No	□ Yes □ No
If "Yes", indicate first antimalarial given in the (Write the drug number in the box for each ob-			
<ol> <li>LA</li> <li>ASAQ</li> <li>Injectable Artesunate</li> <li>Injectable Quinine</li> <li>Rectal Artesunate</li> </ol> 6. Quinine (oral)  7. Quinine (oral) +  Clindamycin  8. SP  9. Chloroquine  10. Other (specify)  5. Rectal  Artesunate	Other:	Other:	Other:
Was antimalarial given according to national guidelines (correct dosage and duration for case)?	☐ Yes ☐ No ☐ Antimalarial not prescribed	☐ Yes ☐ No ☐ Antimalarial not prescribed	☐ Yes ☐ No ☐ Antimalarial not prescribed
Supervisor: Do you agree with the health worker's decision to provide or not provide an antimalarial?	□ Yes □ No	□ Yes □ No	□ Yes □ No
Were antibiotics prescribed?	□ Yes □ No	□ Yes □ No	□ Yes □ No
If "Yes", indicate prescribed antibiotic below. (Write the drug number in the box for each ob			
<ol> <li>Trimethoprim-sulfamethoxazole or cotrimoxazole</li> <li>Amoxicillin</li> <li>Other IM/IV antibiotics (specify)</li> <li>Other oral antibiotics (specify)</li> </ol>	Other:	Other:	Other:

# PP. Communication with patients

Communication about uncomplicated disease	Observation 1		Observation 2		Observation 3	
Supervisor: Should this patient be treated as an outpatient?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
If "Yes":						
Was caregiver/patient informed about what is wrong with the patient?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Was advice given on how to take the prescribed medications?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Was advice given on when to return for follow-up evaluation?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Was advice given on malaria prevention?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Was caregiver/patient asked if they had any questions?	□ Yes	□ No	□Yes	□ No	□ Yes	□ No

Communication about severe disease	Observation 1		Observation 2		Observation 3	
Should this patient be referred or admitted for treatment?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Was the patient referred or admitted for treatment?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
If "Yes," was the patient Referred to a higher-level facility or	□ Referred		☐ Referred		□ Referred	
Admitted to an inpatient unit in the current facility?	☐ Admitted		☐ Admitted		☐ Admitted	
Was the caregiver/patient informed about what is wrong with the patient?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Was the caregiver/patient informed about the referral or admission?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Was the caregiver /patient given reasons for referral or admission?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Was the caregiver /patient informed about what will be done?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
Was the caregiver /patient asked if she or he had questions?	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No

### QQ. Giving feedback to staff

	Observation 1	Observation 2	Observation 3				
Supervisor: Did you provide feedback to staff on issues identified during observation?	□ Yes □ No	□ Yes □ No	□ Yes □ No				
Reason if unable to conduct/ complete clinical observation:	Observation 1	Observation 2	Observation 3				
Write the reason number in the box for each observation.							
<ol> <li>No febrile patient available</li> <li>No clinician available</li> <li>Patient referred out</li> <li>No febrile patient available to potential patient harm</li> <li>Not enough time during facility visit</li> <li>Other (explain)</li> </ol>	Other:	Other:	Other:				
Based on your overall observations, how	☐ Unsatisfactory						
would you rate this facility in terms of its	□ Fair						
general examination for malaria?	□ Satisfactory						
	☐ Excellent						
RR. Additional comments on the observation 1	servations						
Observation 2							
Observation 3							

If you found more than one gap during the last facility visit, or if you have identified more than

#### SS. Supervisor feedback and action plan

3. Supervisor comments

one during the current visit, make a copy of this page for each gap. Leave a copy of the supervisor feedback and action plan at the health facility. Date of facility visit: Male Female Number of staff mentored on malaria case management: 1. What were the biggest gap(s) identified during the last facility visit? Briefly describe gap(s): Briefly describe the action plan laid out in the previous visit: Were these gaps addressed? □ Not addressed ☐ Partially addressed ☐ Completely addressed If addressed, explain action taken. If partially or not addressed, what is the new action plan to address the gap(s)? 2. What were the biggest gap(s) identified today? Briefly describe gap(s): Was immediate feedback provided? □No ☐ Yes If yes, how was the feedback provided? ☐ Guideline review ☐ Demonstration □ SOP review □ Lecture ☐ Clinical mentoring ☐ Other, specify: \_\_\_\_\_ What is the action plan for assessing whether these gap(s) have been addressed?



#### U.S. PRESIDENT'S MALARIA INITIATIVE





