#### Slide Presentation courtesy of the Texas Peer Assistance Program for Nurses

**Used with permission** 



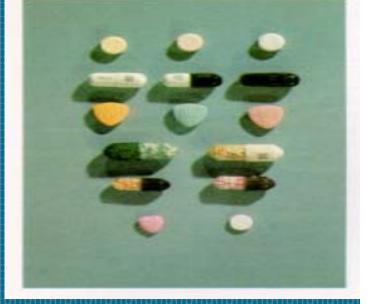
### **LET'S START AT THE VERY BEGINNING**

The use and abuse of alcohol, tobacco and other drugs is the number **ONE** public health problem in the US.









#### **\$OBERING DATA**

Abuse of tobacco and other drugs (ATOD) costs the United States in excess of ½ trillion dollars Looks like this: \$500,000,000,000.00+

#### **SOBERING DATA**

Approximately 60% of all boards of nursing disciplinary cases involve possible substance misuse, abuse, etc.

#### **SOBERING DATA**

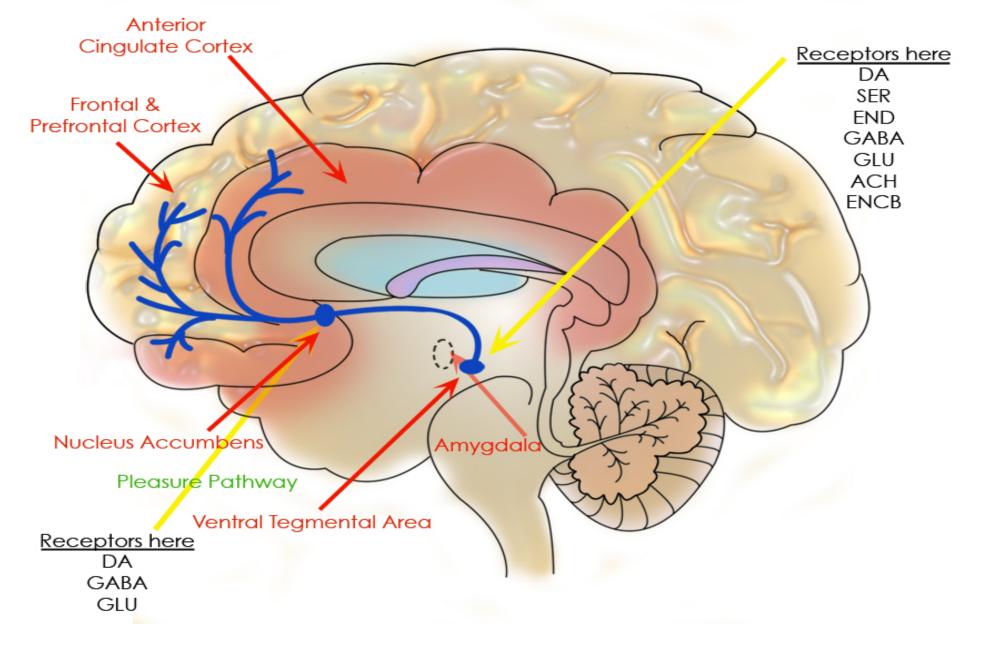
603 Nurses currently active w/TPAPN × 20 APNs × 138 LVNs × 445 RNs

### We have met the enemy . . .

# SWALLOW THE BAR.GRILL PACKAGE GOODS

Photo: Courtesy The Van Doren Company, Inc.





#### **DRUGS ALTER BRAIN FUNCTION**

 Flood brain with excess neurotransmitters (nts)
 ↑ # receptors for certain nts
 ↑ sensitivity to certain receptors → craving
 ↓ receptor availability → tolerance
 Inhibit production of nts

Courtesy of Hazelden

#### DRUGS ALTER BRAIN FUNCTION CONTINUED

6. Bind to receptors in place of nts
 7. Block nts from entering or leaving neuron

 8. Empty nts from areas of cells where stored causing the nts to be destroyed
 9. Interfere w/reuptake sys. by preventing nts from returning to sending neuron

**Courtesy of Hazelden** 

#### DRUGS ALTER BRAIN FUNCTION CONTINUED

And we wonder why the "addict" does

more

of the same "stupid" things

# **Disk Factors for Nurses** Substance Use Disorders.

Microphotograph – Dopamine - courtesy M. Davidson – F.S.U.

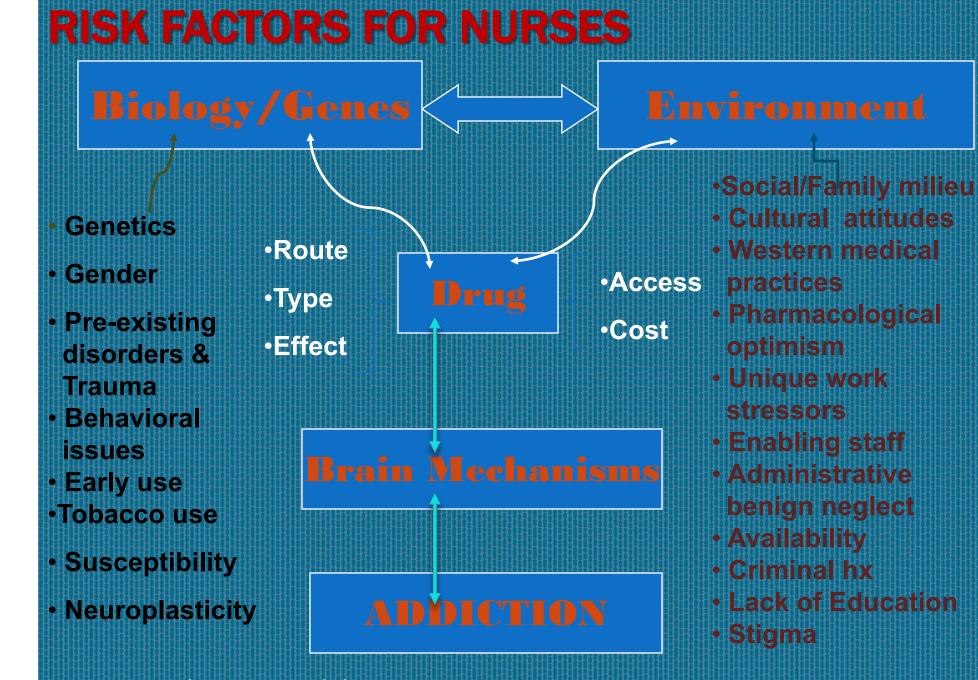
# HOW WELL DO YOU KNOW . . .

# worst. elevator ride. ever.

Who you are working with?

#### **RISK**

No single factor can predict if someone, let alone a nurse, will become addicted to drugs or alcohol, however . . .



Based on NIDA slide 2007

PUT YOUR HIGH BEAMS ON FOR: Hx: Physical, emotional, or sexual abuse Personal/family hx: MDD or anxiety d/o 2. Family hx: SUDs or ASPD 3. **4.** Low threshold for adverse bodily symptoms/psycho-somatic complaints Low impulse control 5. Hx of *medical/dental* interventions 6. Current dysfunctional or chaotic home

(continued)

# AND LOW-BEAMS THROUGH THE FOG

8. Regular contact w/high-risk people or high risk activities 9. Previous criminal behavior 10. Prior tobacco use **11.** Previous treatment for SUDs **12.** Pain clinic treatment 13. Hx automobile accidents/DWIs

# Identifying the Addicted Nurse in the Workplace –sometimes it seems like this!



When you are in deep trouble, say nothing, and try to look inconspicuous.

# **SATING CURVE OF LIFE PRINCIPLE**

There are three kinds of people: the one that learns by reading the few who learn by observation And the rest who have to pee on the electric fence for themselves\*

\*Will Rogers Satirist & Political Pundit



#### **TOP 10 CLASSIC SIGNS OF SUDS**

 $\Delta s$  in behaviors & practice usually 1. seen before physical  $\Delta s$ 2. Co-workers observe deteriorating pattern/change over time 3. Work - often the last thing "to go" 4. High level of functioning before "hitting bottom" 5. May justify use, i.e., abuse, with Rxs

(continued)

#### **Top 10 Classic Signs of SUDs** CONTINUED

- Administers ↑ amount of controlled substances – especially PRNs
   Notable mood swings over course of shift
   Increasingly isolated over time
- 9. 1 Problems, Excuses & DENIAL!
- 10. At work, but not "on the job."

#### ABUSE CHARACTERISTICS ( > 1 OR MORE OF THE FOLLOWING IN 12 MO. PERIOD)

- Recurrent use → failure to fulfill major role obligations (work, school or family/home)
- 2. Recurrent use in physically hazardous situations
- Recurrent substance-related legal problems

4.

Continued use despite persistent or recurrent social/interpersonal problems

DEPENDENCY CHARACTERISTICS  $(\geq 3 \text{ IN } 12 \text{ MOS})$ Tolerance 1 Withdrawal 2. Taken in larger amts than intended or longer 3. than intended Persistent desire or unsuccessful efforts to 4. control use *time spent to obtain/use/recover* 5. **6.**  $\uparrow \uparrow$  social isolation Cont'd use despite adverse consequences: 7. Physical and/or psychological

# RISK REDUCTION & IDENTIFICATION



P&P to support early identification 1. Screen applicants carefully 2. Pre-employment drug test 3. Publicize signs of substance abuse 4. Provide substance abuse CE regularly 5. **6.** For-cause & random drug testing 7. Address concerns/discrepancies with ontime performance counseling

#### RISK REDUCTION & IDENTIFICATION CONTINUED



- **9.** Corroborate/document/intervene RE: Concerns
- 10. Frequent drug admin. audits w/pharmacy
- 11. Reference P&P, e.g., drug admin.
- 12. Utilize your EAP/HR sooner than later
- 13. Use "SBIRT"
- 14. Promote smoke-free/drug-free workplace
  15. Prohibit work when using controlled substances Rxs



Share Street O

# Sometimes it seems like this:

Some nurses are better than others, which you'll discover quickly, since a new one will be assigned to you every 30 minutes. Apparently, good nurses burn out rapidly. They must be gathered up and shipped to sanitariums, at which point a new supply is whisked in...

From: And How Are We Feeling Today By Kathryn Hammer

# EMPLOYERS + TPAPN

Opportunity for nurses to resume nursing practice in an environment that is more safe because the:
People are Informed
Practice is Structured
Predicament is Monitored

# **RE-ENTRY TO PRACTICE: SOMETIMES IT CAN FEEL LIKE THIS!**

Good judgment comes from experience, and a lot of that comes from bad judgment.\*

\*Will Rogers



# **EMPLOYERS**

**Administrative RTW Meeting -Important Points** 1. Discuss w/TPAPN case manager 2. Work suspension until TPAPN okays Job duties/concerns 3. Practice environment fit 4. RTW agreement/restrictions 5. (accommodations) **6.** Advocate availability Ensure Admin./HR sign off hire 7. 8. EAP/HR involvement

#### Administrative RTW Meeting -Important Points continued

**9.** Ensure understanding of RTW 10. Identify work monitors **11.** For-cause UDS (people & process) **12.** Any modifications? 13. Nurse held to all P & P 14. Opportunity for nurse to identify: Possible relapse triggers • Possible cues to relapse

#### EMPLOYERS **Clinical RTW Meeting - Important** Points Held after admin. RTW mtg. & before actual 1. start of practice Held on need-to-know basis 2. Evaluate resistance/driving forces 3. Opportunity for nurse to *briefly* disclose & express thanks/hopes Advocate present ideally 5. 6. Co-workers are first-line of defense



#### CLINICAL RTW MEETING -IMPORTANT POINTS CONTINUED

7. Establish "work exchange" (buddy)
 8. Education for admin./staff
 9. Co-workers are first-line of defense

# **RETURN TO WORK RESTRICTIONS\***

No autonomous or unsupervised role 1) SUDs or Dual Dx: 6 mos. no access to 2) controlled substances No shifts longer than 12 hours 3) No scheduled OT or on-call for 6 mos No nights 5) No floating – or only limited – with other 6) unit signing RTW \*Determined on individual basis - may be modified or waived

(continued)

### **RETURN TO WORK RESTRICTIONS\*** CONTINUED

7) No multiple employers or self-employment
8) No staffing agencies or registries
9) Special RTW addenda for "nurse anesthesia," "distributive care," and "nursing academics"

\*<u>Determined on individual basis - may be</u> <u>modified or waived</u>

# <u>MONITORING = SUPPORT</u>

Address reporting obligations Uphold RTW agreement/monitoring 2. Meet monthly/quarterly with nurse 3. **Communicate with TPAPN** *Enforce boundaries*, *boundaries*, . . . 5. Recognize positive behaviors, but . . . Be alert to reverting to old behaviors 8. Observe: if nothing's changed – then what's changed???

# TPAPN & BEHAVIORAL RISK MANAGEMENTE

#### THE BAYLOR EXPERIENCE



 Unpublished Study: Turnover Avoidance and Resulting Cost Savings with RNs Participating in Alternative to Discipline Program Employed at Baylor University Health Care System, Dallas, Texas (1997-2004)
 Mike Van Doren, MSN, RN, CARN, Program Director, Texas Peer Assistance Program for Nurses (TPAPN) & Connie Bowling, RN, Program Manager, Psychiatry/Addictive Diseases, Baylor University Health Care System, Dallas, Texas

## <u>BAYLOR HEALTH CARE SYSTEM</u> <u>OUTCOMES (1997 - 2005)</u>

Of 96 RNs Identified
81 eligible to participate and signed participation agreement
> 59 Chemical Dependency
> 22 Mental Illness

# BAYLOR HEALTH CARE SYSTEM <u>OUTCOMES</u>

38 successfully completed TPAPN
16 remain active and compliant in TPAPN
11 resigned in good standing during participation

65/81 = <u>80% Success Rate</u>

**<u>16</u>** referred to BNE/employment terminated

# BAYLOR HEALTH CARE SYSTEM <u>ESTIMATED TURNOVER COST</u> <u>AVOIDANCE</u>

Given @<u>80%</u> success rate as measured by documented good performance & adherence to TPAPN over @9 yr period, For a total cost savings =

# \$4,160,000

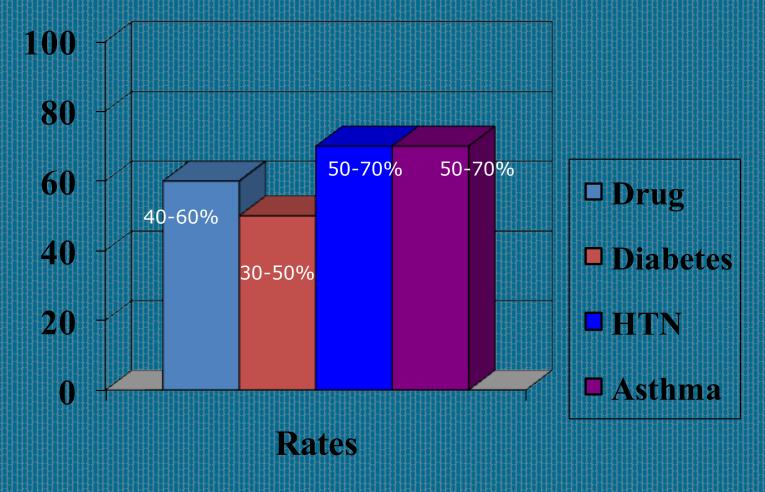
## RELAPSE POTENTIAL IS VERY REAL

**Exacerbation of disease is normal!** 2. Narrow focus of TPAPN intervention **Enabling** profession 3. Poor capacity for self-care **5.** Patient:staff ratios &  $\uparrow$ pt acuity 6.  $\downarrow$  finances/health benefits Limitations of affordable treatment 7. 1st two years = early/fragile time 8. ↑ Risk of suicide first two years **9**. **10.** Trisk w/poly-substance abuse & injectable hx

## RELAPSE IS A PROCESS – NOT AN EVENT: It involves Feeling, Thinking, Doing "Addicts" have compliance outcomes comparable to people w/other chronic illnesses

*Exacerbation of disease will* happen to most, to some degree

## <u>"RELAPSE": DRUG ADDICTION VS. OTHER</u> CHRONIC ILLNESSES



Source: McLellan, et al, JAMA 2000

## **SO THE RELAPSE PRINCIPLE**

If you find yourself in a hole, the first thing to do is stop diggin'.\*

\*Will Rogers

# **RE-ENTRY TO PRACTICE**

AA



Familiarize self w/RTW contract Talk with TPAPN case manager ID/Talk with internal monitors ID nurse's TPAPN Advocate Consult w/HR & EAP Hold Administrative RTW mtg.



## **RE-ENTRY TO PRACTICE**



Develop labor exchange Familiarize self w/signs of relapse Be aware of the "Abilene Paradox"

## ORGANIZATIONAL RISK REDUCTION

icrophotograph – Acetylcholine - courtesy M. Davidson – F.S.U.

#### **Top Ten TPAPN Myths**

# THE ONLY DIFFERENCE BETWEEN A PROBLEM AND A SOLUTION IS THAT PEOPLE UNDERSTAND THE SOLUTION.

- Charles Kettering

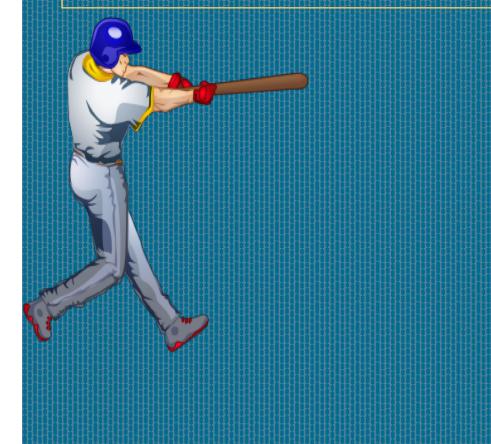
#### **The IMPACT of Curve Balls**



# Nurse's with impaired practice impact:

patient safety
safety/morale of co-workers
legal liability
financial bottom-line

## BUT TPAPN CAN OFF-SET THE CURVE BALLS



#### **KEYS TO ORGANIZATIONAL RISK REDUCTION**

Astute Management Environment Supports:

Pro-active P & P → SUDs & Psych' D/Os
 Pro-active risk management
 Timely performance counseling
 Consultation with TPAPN
 Regular review of drug admin. P&P
 CE for staff, HR, pharmacy & administration

continued

#### **KEYS TO ORGANIZATIONAL RISK REDUCTION**



EAP/HR involvement Assessment/treatment resources 8. **Intervention Team** 9. Advocacy supported 10. **Review of TPAPN hires** 11. **RTW:** Structured/Positive 12. Boundary setting/Tough love 13.

7.

SAVE OUR OWN? Humanitarian **Fulfill legal obligations** 2. ↑ professional accountability 3. ↑ staff morale 4. ↑ patient safety 5. Loss impacts health care delivery 6. Less costly to retain than throw-away 7. **Enhance organizational competencies** 8. **Enhance** personal resiliencies 9. **10.** Liability concerns - prudently addressed

## A NURSE MANAGER'S TESTIMONIAL

"Thanks TPAPN, she was a good nurse before but through her recovery and participation, as difficult as it was for her at times, she has become an even better nurse!"

Excerpt from a nurse manager's TPAPN evaluation comments

#### WHY SAVE OUR OWN? - A PERSONAL TESTIMONY

"... thank you for giving me the opportunity to learn about my disease and how to cope with life's imperfections ... I am sure this will be a tough time for me and my family, but I also remember the hurt and pain I caused ... 2 years ago when I lost my job, and almost my career... Again, thank you for this program (TPAPN)."

Excerpt from a participant's letter to her case manager

WHY SAVE OUR OWN?: A NURSE MANAGER'S PERSONAL TESTIMONY

"Thanks TPAPN, she was a good nurse before but through her recovery and participation, as difficult as it was for her at times, she has become an even better nurse!"

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