

a. Postal questionnaire

59. Overall, how would you rate your care?
(Please circle a number)

Very poor Very good

0 1 2 3 4 5 6 7 8 9 10

b. Online questionnaire (taken from the demo version of the 2017 online questionnaire with identical format to the 2015 questionnaire)

59. Overall, how would you rate your care?

Very poor Very good

0 1 2 3 4 5 6 7 8 9 10