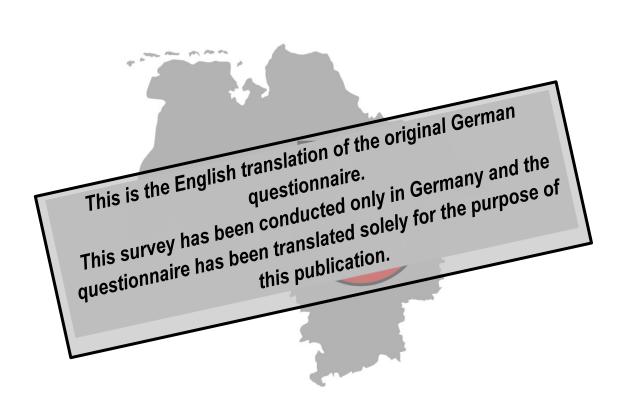






How do you evaluate primary care provision in your region?



A survey conducted by Hannover Medical School in 2015



Dear participant,

The Hannover Medical School conducts a survey among the inhabitants of Lower Saxony's rural regions. This questionnaire includes questions on the current primary care provision as well as future development of primary care on-site.

It is our intention to improve primary care provision in Lower Saxony's rural regions und to take the population's needs and preferences into account. Therefore, we would like to determine how the population of rural regions assesses primary care and which aspects are of special importance for them.

The survey completion will take about 15 minutes.

Information on the completion of the survey

If you wish to correct an answer, please make the correction clearly visible and circle the correct answer:
Please answer the questions in the right order, question by question. Do not skip any question except there is a clear notice to do so.
Please use a pen when completing the questionnaire.
In case you want to comment questions or give more detailed answers on some questions please use the last page of the questionnaire.

If you have any questions or need help completing the survey, please contact:

Contact person:	
Phone:	
Email:	

Thank you for your participation!

PART I - PRIMARY CARE AND HEALTH STATUS

(1)	Public media as v	vell as policy currer	ntly discuss on primary	care in rural and rer	note regions.
	How do you perso provision is	onally rate the prim	ary care provision at yo	ur site? Would you	say the primary care
	Very good	Good	Moderate	Poor	Very poor
(2)	For how long hav	e you already been	patient of you current of	general practitioner	?
	I don't have a go	eneral practitioner			Skip to question (6)
	For less than 1	year			
	For 1 – 5 years				
	For 6 – 10 years	3			
	For more than 1	0 years			
(3)		-	ich your general practiti s – irrespectively of the tra	-	
	Abo	ut n	ninutes		
(4)	How long do you acute health com	•	appointment when visiti	ng you general pra	ctitioner, if you have
	No appointment	necessary			
	No waiting time				
	1 day				
	2 days				
	3 days				
	More than 3 day	/9			п

(Please count solely		ral practitioner in personally talked	•		ent?
Not at all					
1 – 3 times					
4 – 6 times					
7 – 10 times					
More than 10 times					
Yes					
No How important are the	following aspe	cts of primary ca	are for you perso	onally?	
					Very
	following aspe	cts of primary ca	are for you perso	onally? Rather	Very
How important are the Short waiting time for	following aspe Very unimportant	cts of primary ca Rather unimportant	Partly important	onally? Rather important	Very
How important are the Short waiting time for an appointment Short distance to the	following aspe Very unimportant	Rather unimportant	Partly important	Rather important	Very importa
How important are the Short waiting time for an appointment Short distance to the practice Personal relationship to	following aspe Very unimportant	Rather unimportant	Partly important	Rather important	Very importa
How important are the Short waiting time for an appointment Short distance to the practice Personal relationship to the general practitioner Extensive diagnostic	following aspe Very unimportant	Rather unimportant	Partly important	Rather important	Very importa

	Very unsatisfied	Rather unsatisfied	Partly (un)satisfied	Rather satisfied	Very satisfied	l don'i know
Waiting time for an appointment						
Distance to the practice						
Relationship to the general practitioner						
Diagnostic facilities of the practice						
Professional skills of the general practitioner						
Provision of home visits						
Could you imagine mo	-		·			🗖
Could you imagine mo						🗖
Could you imagine mo						
Yes, for sure	ary care prov	rision at your	site will chang	e within the	next 5 years?	🗖 🗖 Would y

	Strongly worsen	Slightly worsen	Stay the same	Slightly improve	Strongly improve	l don't know
Waiting time for an appointment						
Distance to the practice						۵
Relationship to the general practitioner						
Diagnostic facilities of the practice						
Professional skills of the general practitioner						
Provision of home						
visits ext questions will foothers How would you des	cus on your pe					
ext questions will foo	cus on your pe	rent general he	ealth?	Less good	F	Poor
ext questions will foc	cus on your pe	rent general he		Less good	F	Poor
ext questions will foo How would you des Excellent	cus on your pe cribe your curi Very goo	rent general he	ealth? Good		F	_
ext questions will foo How would you des Excellent	cus on your pe cribe your curr Very goo	rent general he	ealth? Good)?		
ext questions will foo How would you des Excellent	cus on your percribe your currently Very good	rent general ho	ealth? Good detes or asthma)?		□
How would you des Excellent Do you suffer from a	cus on your pecribe your curion Very goo	rent general he	ealth? Good teles or asthma)?		□
Excellent Do you suffer from a	vus on your percribe your curion Very good a chronic disease of your daily life.	rent general he	ealth? Good tes or asthma)?		□ □ □ □ □ on

(11) Do you think the following aspects of primary care at your site will **change** within the next 5 years?

PART II - OPTIONS OF PRIMARY CARE PROVISION

On the next page you will see a selection of fictional primary care situations. 9 different choice situations will compare two situations where the following attributes (home visits, distance to practice, healthcare provisions by... etc.) are continuously changing. Please choose each time the one situation you prefer over the other one. You cannot give any "right" or "wrong" answers. We are only interested in your personal opinion.

The following six attributes of primary care will appear repeatedly on the following pages of the questionnaire:

Description of the attributes of primary care

Home visits: Medical care at the patients' home in case they are not able to get to the practice.

<u>Distance to the practice</u>: Number of minutes that patients need to reach the general practitioner's practice (irrespectively of the transport they use to reach the practice).

Healthcare provision by...: Healthcare on-site through one physician / several varying physicians.

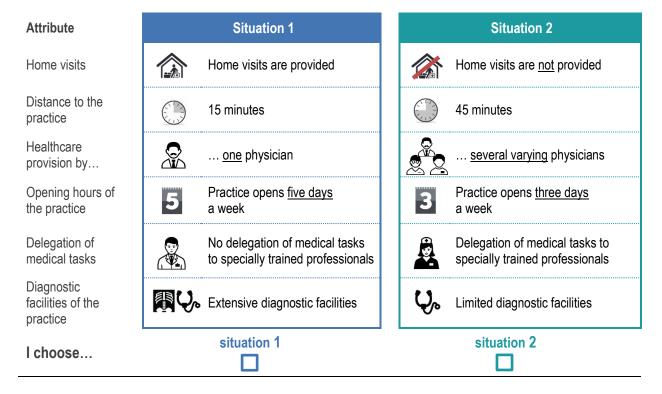
Opening hours of the practice: Days on which the practice opens and a physician is present.

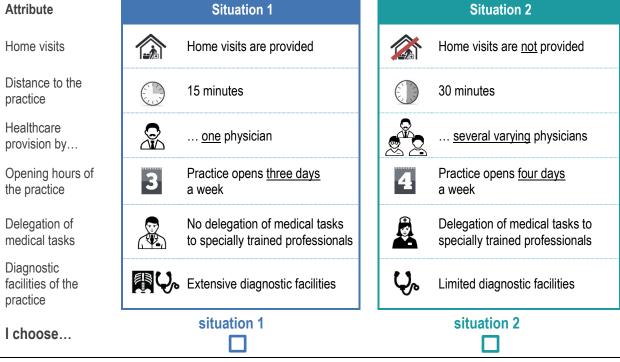
<u>Delegation of medical tasks:</u> Delegation of simple tasks to professionals who have specific qualification (e. g. administration of pharmaceuticals if the physician prescribed it, care of wounds or vaccinations).

<u>Diagnostic facilities of the practice:</u> Medical-laboratory facilities for diagnostics and treatment of diseases at the family practice (e. g. via ultrasound, ECG, pulmonary function test). Limited diagnostic facilities might restrict possibilities for diagnostics and medical care and lead to referrals to specialists.

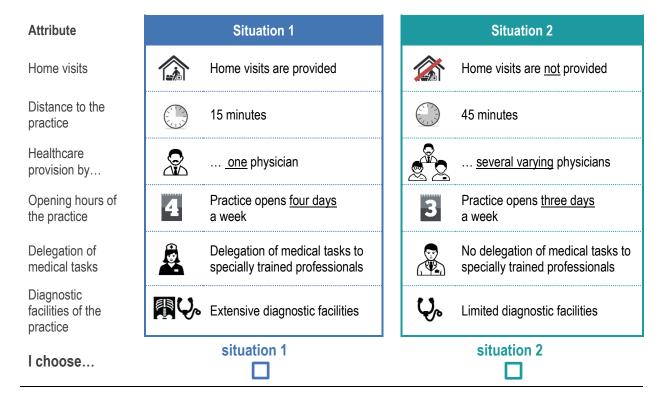
On the following pages a total of 9 choice sets will be presented which show different options of primary care provision. Please choose the one option you prefer over the other one in each of the choice sets. Imagine that the current primary care provision on-site does not exist any longer but instead one of the primary care situations as described below would be comprised.

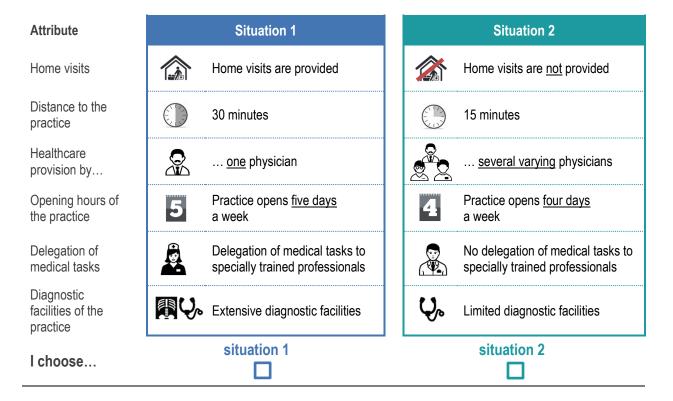
1. Which of the two primary care situations (situation 1 *or* situation 2) would you prefer? Please tick your preferred situation:



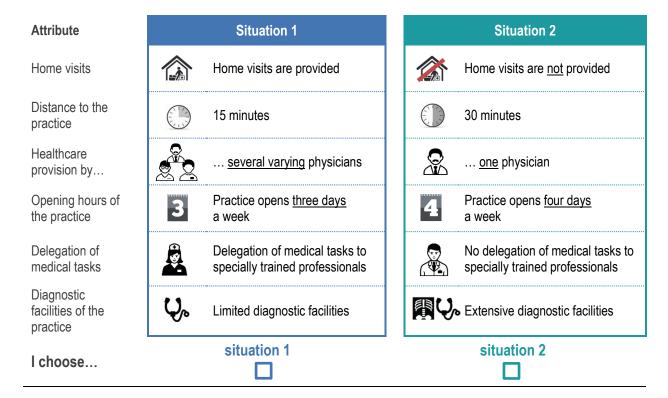


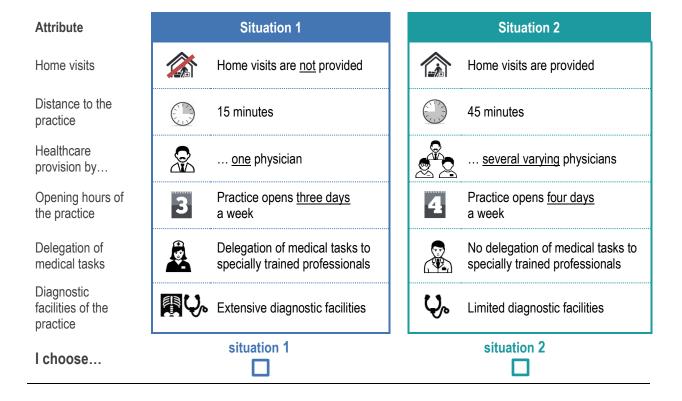
3. Which of the two primary care situations (situation 1 *or* situation 2) would you prefer? Please tick your preferred situation:



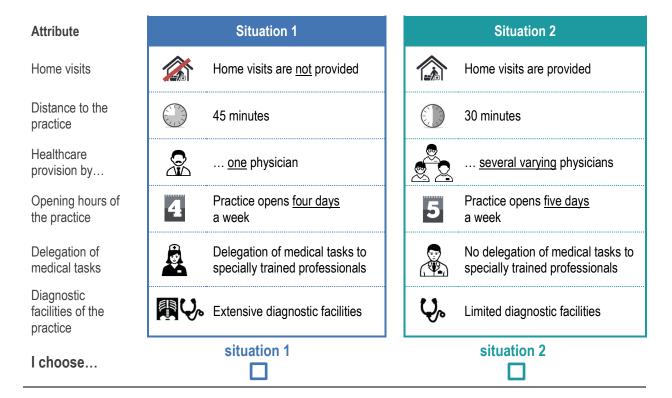


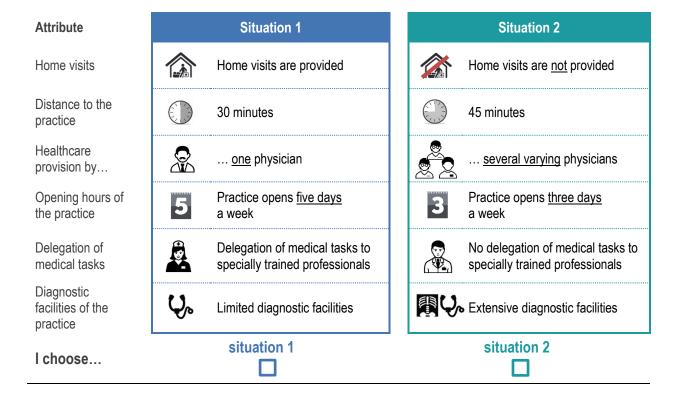
5. Which of the two primary care situations (situation 1 *or* situation 2) would you prefer? Please tick your preferred situation:





7. Which of the two primary care situations (situation 1 *or* situation 2) would you prefer? Please tick your preferred situation:





9. Which of the two primary care situations (situation 1 or situation 2) would you prefer? Please tick your preferred situation: **Attribute** Situation 1 Situation 2 Home visits are provided Home visits Home visits are not provided Distance to the 15 minutes 45 minutes practice Healthcare ... one physician several varying physicians provision by... Practice opens four days Opening hours of Practice opens five days the practice a week a week Delegation of No delegation of medical tasks Delegation of medical tasks to medical tasks to specially trained professionals specially trained professionals Diagnostic Extensive diagnostic facilities Limited diagnostic facilities facilities of the practice situation 1 situation 2 I choose... If you think about the nine choices you just had to make, what would you say: How difficult has it been to (15) choose one of the two situations? Not difficult Difficult Rather not difficult Rather difficult How sure have you been in choosing a situation? (16)Rather not sure Sure Not sure Rather sure

PART III - PERSONAL INFORMATION

(17)	Your gender?	
	Female Male	
(18)	In which year have you been born?	
	1 9	
(19)	How many patients do permanently live in your household, including yourself?	
	A total of person(s)	
	Thereof child(ren) under the age of 18 years	
(20)	What is your current employment status?	
	Full-time employed	🗖
	Part-time employed	🗖
	Marginally or irregularly employed	🗖
	Company-based training / company-based retraining	🗖
	School / University	🗖
	Voluntary military service	🗖
	Voluntary social/ecological year, "Bundesfreiwilligendienst	🗖
	Retired	🗖
	Currently not employed	🗖
	Other:	

(21)	What is you highest level of school-leaving qualification?
	Still going to school
	No school-leaving qualification
	School-leaving qualification "Volks- oder Hauptschulabschluss"
	School-leaving qualification "Realschulabschluss / Mittlere Reife"
	School-leaving qualification "Fachhochschulreife"
	School-leaving qualification "Abitur / Hochschulreife"
	Other school-leaving qualification:
(22)	Which kind of health insurance are you insured at?
	(Please answer this question even if you are not insured independently but as a family member.)
	Insured in a statutory health insurance
	Solely insured in a private health insurance
If you	should have questions or comments on this survey, please feel free to make notes here:
ii yoo	a should have questions of comments on this survey, please feet nee to make notes here.

Thank you for your participation!