

## NORDLAND STUDY – SUPPORTING INFORMATION

Item	Variable	Coding
Variable 1	Type of follow up	1 = Remote 2 = Hospital
Variable 2	Sex	0 = man 1 = woman
<b>The Generic Short Patient Experiences Questionnaire – GS-PEQ (validated by Strømseng Sjetne, 2011) (n=49, n=25 remote, n=24 hospital, n=1 exitus)</b>		
Question 1	Did the clinicians talk to you in a way that was easy to understand?	1 = Not at all 2 = To a small extent 3 = To a moderate extent 4 = To a large extent 5 = To a very large extent
Question 2	Do you have confidence in the clinicians' professional skills?	1 = Not at all 2 = To a small extent 3 = To a moderate extent 4 = To a large extent 5 = To a very large extent
Question 3	Did you get sufficient information about your diagnosis/afflictions?	1 = Not at all 2 = To a small extent 3 = To a moderate extent 4 = To a large extent 5 = To a very large extent
Question 4	Did you perceive the treatment as adapted to your situation?	1 = Not at all 2 = To a small extent 3 = To a moderate extent 4 = To a large extent 5 = To a very large extent
Question 5	Were you involved in decisions regarding your treatment?	1 = Not at all 2 = To a small extent 3 = To a moderate extent 4 = To a large extent 5 = To a very large extent
Question 6	Did you perceive the institution's work as well organized?	1 = Not at all 2 = To a small extent 3 = To a moderate extent 4 = To a large extent 5 = To a very large extent
Question 7	Did you have to wait before you were admitted for services at the institution?	1 = Not at all 2 = To a small extent 3 = To a moderate extent 4 = To a large extent 5 = To a very large extent
Question 8	Overall, was the help and treatment you received at the institution satisfactory?	1 = Not at all 2 = To a small extent 3 = To a moderate extent 4 = To a large extent 5 = To a very large extent
Question 9	Overall, what benefit have you had from the care at the institution?	1 = Not at all 2 = To a small extent 3 = To a moderate extent 4 = To a large extent 5 = To a very large extent
Question 10	Do you believe that you were in any way given incorrect treatment?	1 = Not at all 2 = To a small extent 3 = To a moderate extent

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		4 = To a large extent 5 = To a very large extent
<b>Survey on telehealth patient experience</b> (adapted version from Abrams & Geier, 2006; Bas-Villalobos, 2010) (n=48, n=24 remote, n=24 hospital)		
Question 11	How many kilometers is your home from hospital?	
Question 12	How much time does it take you to attend a cardiology consultation?	1 = < 1 hour 2 = 1 - 2 hours 3 = 2 - 3 hours 4 = 3 - 4 hours 5 = > 4 hours
Question 13	What type of transport do you use to travel to hospital?	1 = Public transport 2 = Own car 3 = Ambulance 4 = Taxi 5 = Other
Question 14	Which is your labour situation now?	1 = Working 2 = Unemployed 3 = Pensioner 4 = Sick leave 5 = Other
Question 15	Do you need to be accompanied by any relative or friend to attend the cardiology consultation at hospital?	1 = No 2 = Yes
Question 16	Which is the labour situation of your accompanying person?	1 = Working 2 = Unemployed 3 = Pensioner 4 = Sick leave 5 = Other
Question 17	Have you or the accompanying person any expenses when travelling to hospital?	1 = No 2 = Yes
Question 18	Budget spent	In euros
Question 19	How many times have you phoned to the pacemakers office at hospital?	1 = None 2 = 1 3 = 2 4 = More than 2
Question 20	How many times have you attended the emergency ward for a problem related to your pacemaker in either the hospital or primary healthcare centre?	1 = None 2 = 1 3 = 2 4 = More than 2

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Variables Patient code	V1	V2	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	Q13	Q14	Q15	Q16	Q17	Q18	Q19	Q20
1	1	0	4	5	4	4	2	4	4	1	1	4	100	5	3	3	1		2	332,25	1	1
2	2	1	5	5	5	5	5	4	4	1	1	5	1	1	3	3	1		2	4,43	1	1
3	1	0	5	5	4	5	2	5	5	1	2	5	25	3	3	3	1		1	0	1	1
4	1	0	5	5	5	5	4	5	5	1	1	4	1	2	3	1	1		1	0	1	1
5	2	1	4	4	4	4	4	4	5	1	1	4	60	4	5	3	1		1	0	1	1
6	1	0	5	4	3	3	3	3	3	1	1	3	80	4	5	3	2	1	2	44,3	1	1
7	1	0	3	4	2	3	1	3	3	1	1	3	30	3	5	3	2	1	2	11,08	1	1
8	2	1	4	5	5	5	4	5	5	1	2	3	73	4	5	4	1		1	0	1	1
9	2	1	5	5	5	5	4	4	5	1	1	5	1	1	5	4	1		2	22,15	1	1
10	1	0	4	4	4	5	4	4	4	2	1	4	30	5	1	5	1		2	16,61	2	4
11	1	0	5	5	4	4	2	4	5	1	2	4	90	5	1	3	1		2	27,69	1	1
12	1	0	4	5	5	5	3	5	5	1	1	4										
13	1	0	5	5	3	4	2	6	3	1	1	1		5	4	3	1	3	2	27,69	1	1
14	2	1	5	4	4	5	1	3	4	1	1	4	70	4	2	3	1		1	0	1	1
15	1	0	5	5	4	5	2	4	5	1	2	5	60	5	1	3	1		1	0	1	1
16	1	0	5	5	5	5	5	5	5	1	2	5	70	4	3	3	1		2	22,15	1	1
17	2	1	5	5	5	4	5	4	5	1	1	4	70	5	3	3	1		1	0	1	1
18	1	0	3	4	2	4	1	4	4	1	2	3	55	5	5	3	1		2	55,38	1	1
19	2	1	4	5	5	5	6	5	5	1	2	5	130	5	5	4	1		1	0	1	1
20	2	1	5	4	4	5	1	4	4	1	3	6	40	3	3	4	1		2	44,3	1	1
21	2	1																				
22	1	0	5	5	4	4	1	4	4	1	1	4	19	3	3	4	1		2	11,08	1	1
23	2	1	5	5	5	5	2	4	5	1	1	4	20	3	4	4	2	1	2	35,44	1	1
24	2	1	5	5	5	5	4	4	4	1	1	5	1	2	5	4	1	1	2	22,15	1	1
25	2	1	4	5	4	4	4	5	5	1	1	5	78	5	3	4	2	1	1	0	1	4

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26	2	1	5	5	5	5	5	4	4	1	4	5	100	2	3	4	2		2	33,23	4	1
27	2	1	2	5	1	3	1	5	5	1	1	3	300	5	1	4	2	3	2	110,75	1	1
28	1	0	4	4	4	4	2	4	5	1	1	4	100	5	1	4	1		2	15,51	1	1
29	1	0	4	4	4	4	3	4	4	1	1	5	1	2	5	4	1		1	0	1	1
30	2	1	4	5	4	4	4	4	4	1	1	5	8	5	1	3	1		2	55,38	1	1
31	2	1	5	5	5	5	1	5	5	1	1	5	3	2	4	4	2	1	2	22,15	1	1
32	1	0	4	4	3	4	3	4	5	1	1	5	120	5	3	4	1		2	22,15	1	2
33	2	0	5	5	5	5	2	5	5	1	1	5	10	3	3	4	1		2	8,86	1	1
34	1	0	5	5	4	5	2	4	4	1	1	5	165	5	3	4	1		2	16,61	1	1
35	2	0	5	5	4	5	2	4	4	1	1	5	6	2	3	4	1		1	0	1	1
36	1	1	4	5	4	3	3	4	3	3	1	2	4	2	1	4	1		2	33,23	2	2
37	2	1	4	3	5	5	3	3	3	1	1	4	60	3	5	3	1	3	2	11,08	1	1
38	1	1	5	5	5	5	5	5	5	1	1	5	500	5	1	5	1		1	0	1	1
39	2	0	4	5	4	5	2	4	5	1	2	4	200	5	3	3	2	3	2	66,45	1	1
40	2	0	5	5	5	5	2	5	5	1	2	5	50	4	3	4	1		2	22,15	1	1
41	1	0	1	5	5	5	2	5	5	1	1	5	20	3	3	3	1		2	50	1	1
42	2	0	5	4	4	4	4	4	4	2	1	5	8	2	1	1	1		2	5,54	1	1
43	1	1	5	5	4	4	4	4	4	1	2	5	80	5	3	3	1		2	77,53	2	1
44	2	1	5	4	5	5	4	4	4	1	1	5	3	2	4	3	1		2	22,15	1	1
45	2	1	5	5	2	4	1	5	5	1	1	5										
46	1	1	4	4	4	4	3	4	5	1	1	4	300	5	1	3	1		2	77,53	4	1
47	1	0	3	5	3	5	3	4	5	1	1	1	1	1	3	4	2	4	1	0	1	1
48	1	0	4	4	4	5	3	4	5	1	1	5	370	5	1	4	1		2	0	1	1
49	2	0	5	5	5	5	2	5	5	1	1	4	5	1	3	1	1		1		1	1
50	1	1	5	5	5	5	5	5	5	1	1	4										