

Appendix A. Trends in the receipt of medicines information among medicine users by gender and age. The percentages are calculated from the variables within each subcategory (i.e. gender, age)^a.

Characteristics	Study years ^b										P-value ^c
	1999 n (%)	2002 n (%)	2005 n (%)	2008 n (%)	2009 n (%)	2010 n (%)	2011 n (%)	2012 n (%)	2013 n (%)	2014 n (%)	
Respondents using medicines	1944	2000	2038	2101	1957	1871	1844	1759	1677	1671	
Gender											
Female	1217 (63)	1278 (64)	1258 (62)	1332 (63)	1235 (63)	1181 (63)	1128 (61)	1101 (63)	1061 (63)	1068 (64)	
Physician	798 (66)	779 (61)	738 (59)	663 (50)	616 (50)	596 (50)	578 (51)	529 (48)	537 (51)	511 (48)	<0.0001
Community pharmacist	617 (51)	616 (48)	591 (47)	595 (45)	548 (44)	563 (48)	561 (50)	523 (48)	554 (52)	505 (47)	<0.0001
Package leaflet	-	615 (48)	539 (43)	527 (40)	494 (40)	462 (39)	439 (39)	411 (37)	437 (41)	408 (38)	<0.0001
Nurse	187 (15)	183 (14)	159 (13)	195 (15)	173 (14)	157 (13)	158 (14)	168 (15)	155 (15)	152 (14)	0.278
Books/newspapers	226 (19)	198 (15)	162 (13)	95 (7)	92 (7)	83 (7)	109 (10)	74 (7)	85 (8)	77 (7)	<0.0001
Relatives/friends	160 (13)	143 (11)	121 (10)	92 (7)	113 (9)	89 (8)	111 (10)	82 (7)	90 (8)	77 (7)	<0.0001
Internet	19 (2)	47 (4)	99 (8)	178 (13)	178 (14)	189 (16)	195 (17)	192 (17)	212 (20)	191 (18)	<0.0001
Advertisements	123 (10)	100 (8)	101 (8)	42 (3)	48 (4)	37 (3)	60 (5)	33 (3)	45 (4)	32 (3)	<0.0001
Radio/television	71 (6)	80 (6)	69 (5)	35 (3)	38 (3)	42 (4)	62 (5)	34 (3)	38 (4)	27 (3)	<0.0001
Health food stores	119 (10)	121 (9)	108 (9)	67 (5)	69 (6)	64 (5)	73 (6)	57 (5)	68 (6)	57 (5)	<0.0001
Telephone services (call centres)	-	4 (<1)	5 (<1)	4 (<1)	7 (<1)	1 (<1)	3 (<1)	3 (<1)	3 (<1)	4 (<1)	0.728
MI received from at least one source ^d	1185 (97)	1181 (92)	1125 (89)	1023 (77)	928 (75)	899 (76)	894 (79)	802 (73)	832 (78)	801 (75)	<0.0001
Male	727 (37)	722 (36)	780 (38)	769 (37)	722 (37)	690 (37)	716 (39)	658 (37)	616 (37)	603 (36)	
Physician	408 (56)	407 (56)	415 (53)	387 (50)	334 (46)	357 (52)	355 (50)	310 (47)	279 (45)	274 (45)	<0.0001
Community pharmacist	275 (37)	296 (41)	310 (40)	266 (35)	264 (37)	279 (40)	264 (37)	237 (36)	239 (39)	254 (42)	0.005
Package leaflet	-	261 (36)	243 (31)	218 (28)	191 (26)	158 (23)	179 (25)	161 (24)	143 (23)	158 (26)	<0.0001
Nurse	87 (12)	124 (17)	95 (12)	102 (13)	84 (12)	86 (12)	100 (14)	79 (11)	77 (13)	76 (13)	0.001
Books/newspapers	66 (9)	49 (7)	41 (5)	30 (4)	20 (3)	21 (3)	28 (4)	20 (3)	26 (4)	14 (2)	<0.0001
Relatives/friends	109 (15)	70 (10)	63 (8)	35 (5)	47 (7)	41 (6)	34 (5)	38 (6)	35 (6)	35 (6)	<0.0001
Internet	7 (1)	21 (3)	58 (7)	65 (8)	65 (9)	72 (10)	81 (11)	75 (11)	71 (12)	71 (12)	<0.0001
Advertisements	57 (8)	35 (5)	36 (5)	24 (3)	9 (1)	14 (2)	9 (1)	17 (3)	15 (2)	9 (1)	<0.0001
Radio/television	59 (8)	47 (7)	32 (4)	20 (3)	12 (2)	15 (2)	19 (3)	9 (1)	22 (4)	16 (3)	<0.0001
Health food stores	22 (3)	20 (3)	28 (4)	21 (3)	10 (1)	13 (2)	17 (2)	9 (1)	9 (1)	9 (1)	0.013
Telephone services (call centres)	-	0 (0)	0 (0)	2 (<1)	0 (0)	0 (0)	1 (<1)	0 (0)	0 (0)	1 (<1)	1.000
MI received from at least one source ^d	683 (94)	623 (86)	637 (82)	548 (71)	476 (66)	493 (71)	499 (70)	434 (66)	401 (65)	403 (67)	<0.0001
Age group (years)											
15-24	314 (16)	308 (15)	269 (13)	270 (13)	263 (13)	255 (14)	231 (13)	211 (12)	199 (12)	215 (13)	
Physician	157 (50)	154 (50)	122 (45)	102 (38)	96 (37)	96 (38)	93 (40)	88 (42)	80 (40)	89 (41)	<0.0001
Community pharmacist	132 (42)	126 (41)	93 (35)	87 (32)	86 (33)	88 (35)	77 (33)	84 (40)	76 (38)	84 (39)	0.001
Package leaflet	-	183 (59)	131 (49)	106 (39)	98 (38)	89 (35)	66 (29)	80 (38)	78 (39)	80 (37)	<0.0001
Nurse	65 (21)	73 (24)	48 (18)	54 (20)	55 (21)	51 (20)	44 (19)	48 (23)	41 (21)	43 (20)	0.550
Books/newspapers	41 (13)	45 (15)	26 (10)	10 (4)	20 (8)	8 (3)	18 (8)	17 (8)	6 (3)	8 (4)	<0.0001
Relatives/friends	110 (35)	76 (25)	60 (22)	48 (18)	52 (20)	40 (16)	50 (22)	40 (19)	29 (15)	35 (16)	<0.0001
Internet	7 (2)	14 (5)	23 (9)	36 (13)	39 (15)	36 (14)	43 (19)	42 (20)	41 (21)	42 (20)	<0.0001
Advertisements	31 (10)	26 (8)	30 (11)	9 (3)	12 (5)	9 (4)	8 (3)	7 (3)	5 (3)	6 (3)	<0.0001
Radio/television	30 (10)	24 (8)	21 (8)	7 (3)	14 (5)	7 (3)	11 (5)	8 (4)	4 (2)	3 (1)	<0.0001
Health food stores	11 (4)	12 (4)	9 (3)	5 (2)	1 (<1)	4 (2)	5 (2)	7 (3)	7 (4)	5 (2)	0.277
Telephone services (call centres)	-	3 (1)	0 (0)	0 (0)	1 (<1)	0 (0)	0 (0)	0 (0)	1 (1)	1 (<1)	0.995
MI received from at least one source ^d	298 (95)	271 (88)	223 (83)	185 (69)	169 (64)	166 (65)	158 (68)	136 (64)	127 (64)	146 (68)	<0.0001

25-34	331 (17)	308 (15)	302 (15)	305 (15)	287 (15)	258 (14)	277 (15)	251 (14)	240 (14)	239 (14)	
Physician	176 (53)	152 (46)	139 (46)	144 (47)	136 (48)	119 (46)	127 (46)	108 (43)	116 (48)	88 (37)	<0.0001
Community pharmacist	183 (55)	141 (43)	137 (45)	140 (46)	122 (43)	126 (49)	136 (49)	116 (46)	115 (48)	117 (49)	0.011
Package leaflet	-	160 (48)	132 (44)	129 (42)	119 (42)	100 (39)	107 (39)	101 (40)	89 (37)	87 (36)	<0.0001
Nurse	59 (17)	48 (15)	41 (14)	42 (14)	40 (14)	32 (12)	36 (13)	32 (13)	42 (18)	30 (13)	0.350
Books/newspapers	47 (14)	34 (10)	29 (10)	14 (5)	12 (4)	10 (4)	12 (4)	11 (4)	9 (4)	13 (5)	<0.0001
Relatives/friends	57 (17)	38 (11)	51 (17)	23 (8)	28 (10)	25 (10)	38 (14)	17 (7)	33 (14)	19 (8)	<0.0001
Internet	5 (2)	20 (6)	31 (10)	45 (15)	52 (18)	49 (19)	56 (20)	48 (19)	60 (25)	49 (21)	<0.0001
Advertisements	31 (9)	29 (9)	28 (9)	8 (3)	8 (3)	9 (3)	7 (3)	6 (2)	6 (3)	5 (2)	<0.0001
Radio/television	31 (9)	23 (7)	23 (8)	4 (1)	9 (3)	8 (3)	5 (2)	5 (2)	3 (1)	6 (3)	<0.0001
Health food stores	16 (5)	16 (5)	28 (9)	12 (4)	13 (5)	6 (2)	10 (4)	9 (4)	13 (5)	8 (3)	0.009
Telephone services (call centres)	-	0 (0)	3 (1)	1 (<1)	1 (<1)	0 (0)	1 (<1)	2 (1)	1 (<1)	4 (2)	0.795
MI received from at least one source ^d	316 (95)	273 (89)	248 (82)	220 (72)	192 (67)	184 (71)	191 (69)	167 (67)	173 (72)	161 (67)	<0.0001
35-44	419 (22)	411 (21)	394 (19)	376 (19)	335 (17)	304 (16)	318 (17)	292 (17)	275 (16)	285 (17)	
Physician	220 (55)	221 (54)	200 (51)	164 (44)	146 (44)	145 (48)	145 (46)	127 (43)	121 (44)	120 (42)	<0.0001
Community pharmacist	230 (55)	213 (52)	183 (47)	165 (44)	132 (39)	141 (47)	130 (41)	119 (41)	134 (49)	121 (43)	<0.0001
Package leaflet	-	182 (44)	181 (46)	141 (38)	122 (37)	96 (32)	112 (35)	105 (36)	105 (38)	86 (30)	<0.0001
Nurse	40 (10)	46 (11)	41 (10)	46 (12)	44 (13)	29 (10)	34 (11)	37 (13)	26 (9)	37 (13)	0.861
Books/newspapers	77 (18)	57 (14)	33 (8)	24 (6)	16 (5)	12 (4)	19 (6)	10 (3)	14 (5)	12 (4)	<0.0001
Relatives/friends	37 (9)	35 (9)	24 (6)	29 (8)	25 (7)	21 (7)	15 (5)	21 (7)	16 (6)	16 (6)	0.294
Internet	9 (2)	17 (4)	43 (11)	54 (14)	44 (13)	45 (15)	42 (13)	37 (13)	54 (20)	36 (13)	<0.0001
Advertisements	61 (15)	33 (8)	26 (7)	18 (5)	6 (2)	7 (2)	9 (3)	9 (3)	7 (3)	14 (5)	<0.0001
Radio/television	34 (8)	31 (8)	13 (3)	11 (3)	3 (1)	7 (2)	12 (4)	6 (2)	9 (3)	8 (3)	<0.0001
Health food stores	41 (10)	39 (9)	25 (6)	19 (5)	10 (3)	15 (5)	13 (4)	13 (4)	12 (4)	9 (3)	<0.0001
Telephone services (call centres)	-	1 (<1)	0 (0)	3 (1)	2 (1)	0 (0)	2 (<1)	1 (<1)	0 (0)	0 (0)	0.992
MI received from at least one source ^d	400 (95)	366 (89)	334 (85)	270 (72)	232 (69)	210 (69)	219 (69)	195 (67)	190 (69)	188 (66)	<0.0001
45-54	481 (25)	486 (24)	491 (24)	490 (23)	460 (24)	484 (26)	438 (24)	430 (24)	411 (25)	387 (23)	
Physician	342 (71)	314 (65)	297 (60)	275 (56)	232 (50)	237 (49)	229 (52)	210 (49)	200 (49)	203 (52)	<0.0001
Community pharmacist	210 (44)	218 (45)	227 (46)	201 (41)	203 (44)	231 (48)	216 (49)	196 (46)	196 (48)	187 (48)	0.240
Package leaflet	-	185 (38)	181 (37)	176 (36)	169 (37)	163 (34)	160 (37)	136 (32)	145 (35)	138 (36)	0.281
Nurse	59 (12)	65 (13)	53 (11)	72 (15)	47 (10)	46 (10)	59 (13)	48 (11)	53 (13)	42 (11)	0.212
Books/newspapers	81 (17)	60 (12)	57 (12)	40 (8)	32 (7)	32 (5)	38 (9)	20 (5)	33 (8)	17 (4)	<0.0001
Relatives/friends	37 (8)	31 (6)	21 (4)	18 (4)	31 (7)	24 (5)	18 (4)	20 (5)	21 (5)	15 (4)	0.018
Internet	3 (1)	12 (2)	38 (8)	61 (12)	58 (13)	63 (13)	68 (16)	58 (13)	60 (15)	60 (16)	<0.0001
Advertisements	32 (7)	31 (6)	30 (6)	17 (3)	16 (3)	15 (3)	20 (5)	14 (3)	18 (4)	6 (2)	0.004
Radio/television	22 (5)	26 (5)	15 (3)	17 (3)	13 (3)	10 (2)	17 (4)	10 (2)	20 (5)	6 (2)	0.019
Health food stores	43 (9)	38 (8)	29 (6)	10 (2)	28 (6)	22 (5)	32 (7)	13 (3)	20 (5)	16 (4)	0.001
Telephone services (call centres)	-	0 (0)	0 (0)	1 (<1)	2 (<1)	1 (<1)	0 (0)	0 (0)	1 (<1)	0 (0)	1.000
MI received from at least one source ^d	466 (97)	446 (92)	435 (89)	383 (78)	353 (77)	364 (75)	353 (81)	305 (71)	307 (75)	287 (74)	<0.0001
55-64	399 (21)	487 (24)	582 (29)	660 (31)	612 (31)	570 (30)	580 (31)	575 (33)	552 (33)	545 (33)	
Physician	311 (78)	345 (71)	395 (68)	365 (55)	340 (56)	356 (62)	339 (58)	306 (53)	299 (54)	285 (52)	<0.0001
Community pharmacist	137 (34)	214 (44)	261 (45)	268 (41)	269 (44)	256 (45)	266 (46)	245 (43)	272 (49)	250 (46)	0.025
Package leaflet	-	166 (34)	157 (27)	193 (29)	177 (29)	172 (30)	173 (30)	150 (26)	163 (30)	175 (32)	0.009
Nurse	51 (13)	75 (15)	71 (12)	83 (13)	71 (12)	85 (15)	85 (15)	82 (14)	70 (13)	76 (14)	0.128
Books/newspapers	46 (12)	51 (10)	58 (10)	37 (6)	32 (5)	42 (7)	50 (9)	36 (6)	49 (9)	41 (8)	<0.0001
Relatives/friends	28 (7)	33 (7)	28 (5)	9 (1)	24 (4)	20 (4)	24 (4)	22 (4)	26 (5)	27 (5)	<0.0001
Internet	2 (1)	5 (1)	22 (4)	47 (7)	50 (8)	68 (12)	67 (12)	82 (14)	68 (12)	75 (14)	<0.0001
Advertisements	25 (6)	16 (3)	23 (4)	14 (7)	15 (2)	12 (2)	27 (5)	14 (2)	24 (4)	10 (2)	0.001
Radio/television	13 (3)	23 (5)	29 (5)	16 (2)	11 (2)	25 (4)	36 (6)	14 (2)	24 (4)	20 (4)	0.004
Health food stores	30 (8)	36 (7)	45 (8)	42 (6)	27 (4)	30 (5)	42 (6)	24 (4)	25 (5)	28 (5)	0.027
Telephone services (call centres)	-	0 (0)	2 (<1)	1 (<1)	1 (1)	0 (0)	1 (<1)	0 (0)	0 (0)	0 (0)	1.000
MI received from at least one source ^d	387 (97)	448 (92)	522 (90)	513 (78)	458 (75)	468 (82)	472 (81)	433 (75)	436 (79)	422 (77)	<0.0001

^aDiscrepancies in totals are due to rounding errors, ^bCalculated from study years available, ^cStatistical significance for the change in the receipt of medicines information between the study years. Age, educational level, number of medicines in use and number of diagnosed diseases adjusted logistic regression was used in gender stratified analysis; and gender, educational level, number of medicines in use and number of diagnosed diseases adjusted logistic regression in age group stratified analysis,

^dMedicines information (MI) sources listed in the survey.

Appendix B. Trends in the receipt of medicines information among medicine users by number of medicines in use and number of diagnosed diseases. The percentages are calculated from the variables within each subcategory (i.e. number of medicines in use, number of diagnosed diseases)^a.

Characteristics	Study years ^b										P-value ^c
	1999 n (%)	2002 n (%)	2005 n (%)	2008 n (%)	2009 n (%)	2010 n (%)	2011 n (%)	2012 n (%)	2013 n (%)	2014 n (%)	
Respondents using medicines	1944	2000	2038	2101	1957	1871	1844	1759	1677	1671	
Number of medicines in use/person											
1 medicine	1215 (63)	1183 (59)	1143 (56)	1154 (55)	1060 (54)	1029 (55)	1011 (55)	946 (54)	907 (54)	910 (54)	
Physician	628 (52)	559 (47)	508 (44)	465 (40)	410 (39)	414 (40)	410 (41)	344 (36)	366 (40)	345 (38)	<0.0001
Community pharmacist	540 (44)	461 (39)	408 (36)	405 (35)	369 (35)	386 (38)	375 (37)	333 (35)	368 (41)	347 (38)	<0.0001
Package leaflet	-	478 (40)	401 (35)	354 (31)	317 (30)	293 (28)	312 (31)	261 (28)	278 (31)	258 (28)	<0.0001
Nurse	138 (11)	124 (10)	104 (9)	129 (11)	103 (10)	84 (8)	104 (10)	90 (10)	92 (10)	88 (10)	0.114
Books/newspapers	184 (15)	124 (10)	92 (8)	48 (4)	43 (4)	43 (4)	62 (6)	39 (4)	45 (5)	39 (4)	<0.0001
Relatives/friends	168 (14)	113 (10)	94 (8)	70 (6)	76 (7)	64 (6)	78 (8)	55 (6)	56 (6)	48 (5)	<0.0001
Internet	10 (1)	37 (3)	78 (7)	99 (9)	90 (8)	114 (11)	120 (12)	105 (11)	117 (13)	117 (13)	<0.0001
Advertisements	127 (10)	86 (7)	74 (6)	38 (3)	28 (3)	29 (3)	36 (4)	26 (3)	27 (3)	26 (3)	<0.0001
Radio/television	88 (7)	67 (6)	48 (4)	26 (2)	20 (2)	30 (3)	37 (4)	16 (2)	27 (3)	14 (2)	<0.0001
Health food stores	77 (6)	71 (6)	60 (5)	36 (3)	41 (4)	44 (4)	46 (5)	28 (3)	39 (4)	35 (4)	<0.0001
Telephone services (call centres)	-	4 (<1)	2 (<1)	3 (<1)	3 (<1)	1 (<1)	2 (<1)	2 (<1)	0 (0)	3 (<1)	0.985
MI received from at least one source ^d	1147 (94)	1019 (86)	924 (81)	768 (67)	681 (64)	691 (67)	689 (68)	583 (62)	615 (68)	590 (65)	<0.0001
2 medicines	505 (26)	559 (28)	566 (28)	584 (28)	536 (27)	512 (27)	491 (27)	492 (28)	442 (26)	429 (26)	
Physician	386 (76)	396 (71)	371 (66)	336 (58)	297 (55)	299 (58)	278 (57)	284 (58)	236 (53)	224 (52)	<0.0001
Community pharmacist	237 (47)	299 (53)	290 (51)	256 (44)	235 (44)	247 (48)	245 (50)	238 (48)	224 (51)	211 (49)	0.012
Package leaflet	-	270 (48)	225 (40)	231 (40)	205 (38)	189 (37)	168 (34)	172 (35)	158 (36)	151 (35)	<0.0001
Nurse	94 (19)	117 (21)	84 (15)	90 (15)	72 (13)	68 (13)	72 (15)	76 (15)	59 (13)	62 (14)	0.002
Books/newspapers	73 (14)	83 (15)	62 (11)	39 (7)	38 (7)	31 (6)	35 (7)	30 (6)	45 (5)	32 (7)	<0.0001
Relatives/friends	75 (15)	66 (12)	62 (11)	38 (7)	54 (10)	45 (9)	42 (9)	39 (8)	38 (9)	29 (7)	<0.0001
Internet	7 (1)	25 (4)	46 (8)	85 (15)	81 (15)	81 (16)	83 (17)	90 (18)	90 (20)	83 (19)	<0.0001
Advertisements	40 (8)	34 (6)	43 (8)	17 (3)	17 (3)	14 (3)	16 (3)	14 (3)	19 (4)	10 (2)	<0.0001
Radio/television	23 (5)	37 (7)	28 (5)	16 (3)	17 (3)	16 (3)	21 (4)	16 (3)	16 (4)	11 (3)	0.029
Health food stores	38 (8)	48 (9)	51 (9)	31 (5)	18 (3)	22 (4)	27 (5)	23 (5)	22 (5)	17 (4)	0.001
Telephone services (call centres)	-	0 (0)	1 (<1)	2 (<1)	2 (<1)	0 (0)	1 (<1)	1 (<1)	2 (<1)	1 (<1)	0.954
MI received from at least one source ^d	500 (99)	534 (96)	519 (92)	479 (82)	414 (77)	411 (80)	408 (83)	381 (77)	343 (78)	326 (76)	<0.0001
3 medicines	161 (8)	166 (8)	198 (10)	221 (11)	220 (11)	210 (11)	210 (11)	191 (11)	208 (12)	199 (12)	
Physician	133 (83)	139 (84)	158 (80)	147 (67)	140 (64)	149 (71)	150 (71)	116 (61)	134 (64)	122 (61)	<0.0001
Community pharmacist	76 (47)	94 (57)	112 (57)	111 (50)	118 (54)	130 (62)	110 (52)	106 (55)	127 (61)	117 (59)	0.302
Package leaflet	-	83 (50)	88 (44)	97 (44)	90 (41)	87 (41)	80 (38)	77 (40)	100 (48)	95 (48)	0.152
Nurse	28 (17)	41 (25)	33 (17)	37 (17)	45 (20)	57 (27)	44 (21)	40 (21)	42 (20)	46 (23)	0.268
Books/newspapers	25 (16)	22 (13)	24 (12)	20 (9)	13 (6)	20 (10)	21 (10)	17 (9)	23 (11)	12 (6)	0.025
Relatives/friends	14 (9)	26 (16)	15 (8)	10 (5)	10 (5)	16 (8)	14 (7)	20 (10)	19 (9)	21 (11)	0.010
Internet	6 (4)	4 (2)	23 (12)	37 (17)	37 (17)	42 (20)	44 (21)	38 (20)	47 (23)	33 (17)	<0.0001
Advertisements	8 (5)	13 (8)	12 (6)	5 (2)	5 (2)	6 (3)	11 (5)	6 (3)	3 (2)	9 (4)	0.094
Radio/television	13 (8)	17 (10)	9 (5)	5 (2)	5 (2)	9 (4)	13 (6)	5 (3)	11 (5)	6 (3)	0.003
Health food stores	19 (12)	11 (7)	12 (6)	8 (4)	12 (5)	7 (3)	8 (4)	7 (4)	10 (5)	9 (5)	0.099
Telephone services (call centres)	-	0 (0)	1 (1)	1 (<1)	0 (0)	0 (0)	1 (<1)	0 (0)	1 (<1)	0 (0)	1.000
MI received from at least one source ^d	157 (98)	162 (98)	189 (95)	193 (87)	181 (82)	184 (88)	177 (84)	157 (82)	172 (83)	174 (87)	<0.0001
4 medicines or more	63 (3)	92 (5)	131 (6)	142 (7)	141 (7)	120 (6)	132 (7)	130 (7)	120 (7)	133 (8)	
Physician	59 (94)	78 (85)	116 (89)	102 (72)	103 (73)	91 (76)	95 (72)	95 (72)	80 (67)	94 (71)	<0.0001
Community pharmacist	39 (62)	58 (63)	91 (69)	89 (63)	90 (64)	79 (66)	95 (72)	83 (63)	74 (62)	84 (63)	0.842
Package leaflet	-	45 (39)	68 (52)	63 (44)	73 (52)	51 (43)	58 (44)	62 (48)	44 (37)	62 (47)	0.397
Nurse	14 (22)	25 (27)	33 (25)	41 (29)	37 (26)	34 (28)	38 (29)	41 (32)	39 (33)	32 (24)	0.737
Books/newspapers	10 (16)	18 (20)	25 (19)	18 (13)	18 (13)	10 (8)	19 (14)	8 (6)	14 (12)	8 (6)	0.031
Relatives/friends	12 (19)	8 (9)	13 (10)	9 (6)	20 (14)	5 (4)	11 (8)	6 (5)	12 (10)	14 (11)	0.097
Internet	3 (5)	2 (2)	10 (8)	22 (15)	35 (25)	24 (20)	29 (22)	34 (26)	29 (24)	29 (22)	<0.0001
Advertisements	5 (8)	2 (2)	8 (6)	6 (4)	7 (5)	2 (2)	7 (5)	4 (3)	5 (4)	2 (2)	0.357
Radio/television	6 (10)	6 (7)	16 (12)	8 (6)	8 (6)	2 (2)	10 (8)	6 (5)	6 (5)	12 (9)	0.218
Health food stores	7 (11)	11 (12)	13 (10)	13 (9)	8 (6)	4 (3)	9 (7)	8 (6)	6 (5)	5 (4)	0.125

Telephone services (call centres)	-	0 (0)	1 (1)	0 (0)	2 (1)	0 (0)	0 (0)	0 (0)	0 (0)	1 (1)	1.000
MI received from at least one source ^d	63 (100)	89 (97)	130 (99)	131 (92)	128 (91)	106 (88)	119 (90)	115 (88)	103 (86)	114 (86)	0.074
Number of diagnosed diseases/person^e											
None	1228 (63)	1121 (56)	971 (48)	850 (40)	772 (39)	796 (43)	746 (40)	705 (40)	721 (42)	689 (41)	
Physician	633 (52)	536 (48)	384 (40)	281 (33)	266 (34)	295 (37)	268 (36)	247 (35)	264 (37)	217 (31)	<0.0001
Community pharmacist	558 (45)	470 (42)	371 (38)	294 (35)	252 (33)	289 (36)	264 (35)	247 (35)	272 (38)	236 (34)	<0.0001
Package leaflet	-	496 (44)	387 (40)	275 (32)	246 (32)	239 (30)	233 (31)	199 (28)	226 (32)	207 (30)	<0.0001
Nurse	157 (13)	146 (13)	91 (9)	87 (10)	64 (8)	76 (10)	69 (9)	69 (10)	72 (10)	64 (9)	0.030
Books/newspapers	194 (16)	134 (12)	95 (10)	41 (5)	34 (4)	39 (5)	49 (7)	34 (5)	38 (5)	37 (5)	<0.0001
Relatives/friends	196 (16)	135 (12)	117 (12)	54 (6)	65 (8)	63 (8)	69 (9)	54 (8)	49 (7)	40 (6)	<0.0001
Internet	15 (1)	38 (3)	65 (7)	75 (9)	70 (9)	95 (12)	92 (12)	83 (12)	108 (15)	93 (13)	<0.0001
Advertisements	141 (12)	88 (8)	81 (8)	34 (4)	20 (3)	25 (3)	29 (4)	19 (3)	24 (3)	24 (3)	<0.0001
Radio/television	96 (8)	65 (6)	52 (5)	19 (2)	17 (2)	21 (3)	31 (4)	12 (2)	23 (3)	18 (3)	<0.0001
Health food stores	85 (7)	84 (8)	72 (7)	37 (4)	22 (3)	33 (4)	30 (4)	17 (2)	35 (5)	29 (4)	<0.0001
Telephone services (call centres)	-	3 (<1)	4 (<1)	2 (<1)	2 (<1)	0 (0)	2 (<1)	2 (<1)	2 (<1)	3 (<1)	0.963
MI received from at least one source ^d	1163 (95)	966 (86)	784 (81)	543 (64)	481 (62)	528 (66)	493 (66)	424 (60)	466 (65)	425 (62)	<0.0001
1 disease	502 (26)	527 (26)	593 (29)	605 (29)	546 (28)	482 (26)	517 (28)	499 (28)	455 (27)	450 (27)	
Physician	389 (77)	364 (69)	394 (66)	337 (56)	282 (52)	252 (52)	265 (51)	240 (48)	237 (52)	237 (53)	<0.0001
Community pharmacist	224 (45)	259 (49)	260 (44)	235 (39)	223 (41)	213 (44)	234 (45)	207 (41)	221 (49)	212 (47)	0.020
Package leaflet	-	228 (43)	202 (34)	206 (34)	188 (34)	154 (32)	160 (31)	147 (29)	163 (36)	139 (31)	<0.0001
Nurse	70 (14)	81 (15)	68 (12)	87 (14)	81 (15)	54 (11)	67 (13)	63 (13)	56 (12)	59 (13)	0.558
Books/newspapers	75 (15)	66 (13)	54 (9)	36 (6)	33 (6)	23 (5)	38 (7)	24 (5)	31 (7)	19 (4)	<0.0001
Relatives/friends	53 (11)	56 (11)	32 (5)	36 (6)	40 (7)	39 (8)	36 (7)	26 (5)	30 (7)	24 (5)	<0.0001
Internet	8 (2)	19 (4)	49 (8)	76 (13)	66 (12)	67 (14)	63 (12)	68 (14)	89 (20)	66 (15)	<0.0001
Advertisements	32 (6)	30 (6)	35 (6)	11 (2)	16 (3)	12 (2)	16 (3)	12 (2)	19 (4)	11 (2)	<0.0001
Radio/television	22 (4)	42 (8)	24 (4)	13 (2)	10 (2)	15 (3)	17 (3)	15 (3)	18 (4)	7 (2)	<0.0001
Health food stores	44 (9)	36 (7)	30 (5)	16 (3)	25 (5)	18 (4)	26 (5)	23 (5)	19 (4)	19 (4)	0.005
Telephone services (call centres)	-	0 (0)	0 (0)	2 (<1)	2 (<1)	1 (<1)	0 (0)	1 (<1)	1 (<1)	1 (<1)	1.000
MI received from at least one source ^d	491 (98)	501 (95)	528 (89)	467 (77)	392 (72)	360 (75)	405 (78)	351 (70)	342 (75)	338 (75)	<0.0001
2 diseases	151 (8)	232 (12)	270 (13)	367 (17)	358 (22)	335 (18)	345 (19)	302 (17)	279 (17)	285 (17)	
Physician	126 (83)	183 (79)	203 (75)	240 (65)	214 (60)	221 (66)	229 (66)	185 (61)	160 (57)	163 (57)	<0.0001
Community pharmacist	79 (52)	116 (50)	140 (52)	180 (49)	181 (51)	176 (53)	177 (51)	155 (51)	152 (54)	156 (55)	0.941
Package leaflet	-	98 (42)	98 (36)	137 (37)	135 (38)	116 (35)	125 (36)	116 (38)	99 (35)	108 (38)	0.370
Nurse	34 (23)	43 (19)	39 (14)	52 (14)	55 (15)	50 (15)	59 (17)	51 (17)	53 (19)	36 (13)	0.276
Books/newspapers	11 (7)	28 (12)	24 (9)	23 (6)	25 (7)	21 (6)	27 (8)	20 (7)	21 (8)	17 (6)	0.045
Relatives/friends	11 (7)	18 (8)	18 (7)	22 (6)	31 (9)	10 (3)	22 (6)	20 (6)	29 (10)	29 (10)	0.044
Internet	1 (1)	9 (4)	28 (10)	56 (15)	56 (16)	45 (13)	65 (19)	60 (20)	44 (16)	47 (16)	<0.0001
Advertisements	3 (2)	12 (5)	10 (4)	8 (2)	10 (3)	7 (2)	13 (4)	12 (4)	10 (4)	4 (1)	0.229
Radio/television	7 (5)	11 (5)	7 (3)	8 (2)	11 (3)	9 (3)	19 (6)	12 (4)	11 (4)	7 (2)	0.293
Health food stores	5 (3)	15 (7)	15 (6)	20 (5)	24 (7)	13 (4)	23 (7)	15 (5)	11 (4)	8 (3)	0.208
Telephone services (call centres)	-	1 (<1)	0 (0)	0 (0)	0 (0)	0 (0)	2 (1)	0 (0)	0 (0)	0 (0)	1.000
MI received from at least one source ^d	150 (99)	222 (96)	251 (93)	311 (85)	287 (80)	277 (83)	290 (84)	250 (83)	224 (80)	227 (80)	<0.0001
3 diseases or more	63 (5)	120 (6)	204 (10)	279 (13)	281 (14)	258 (14)	236 (13)	253 (14)	231 (14)	247 (15)	
Physician	58 (92)	103 (86)	172 (84)	192 (69)	188 (67)	185 (71)	171 (72)	167 (66)	155 (67)	168 (68)	<0.0001
Community pharmacist	31 (49)	67 (56)	130 (64)	152 (54)	156 (56)	164 (64)	150 (64)	151 (60)	148 (64)	155 (63)	0.229
Package leaflet	-	54 (45)	95 (47)	127 (46)	116 (41)	111 (43)	100 (42)	110 (43)	92 (40)	112 (45)	0.738
Nurse	13 (21)	37 (31)	56 (28)	71 (25)	57 (20)	63 (24)	63 (27)	64 (25)	51 (22)	69 (28)	0.440
Books/newspapers	12 (19)	19 (16)	30 (155)	28 (10)	20 (7)	21 (8)	23 (10)	16 (6)	21 (9)	18 (7)	0.003
Relatives/friends	9 (14)	4 (3)	17 (8)	15 (5)	24 (9)	18 (7)	18 (8)	20 (8)	17 (7)	19 (8)	0.307
Internet	2 (3)	2 (2)	15 (7)	36 (13)	51 (18)	54 (21)	56 (24)	56 (22)	42 (18)	56 (23)	<0.0001
Advertisements	4 (6)	5 (4)	11 (5)	13 (5)	11 (4)	7 (3)	11 (5)	7 (3)	7 (3)	2 (1)	0.263
Radio/television	5 (8)	9 (8)	18 (9)	15 (5)	12 (4)	12 (5)	14 (6)	4 (2)	7 (3)	11 (4)	0.190
Health food stores	7 (11)	6 (5)	19 (9)	15 (5)	8 (3)	13 (5)	11 (5)	11 (4)	12 (5)	10 (4)	0.111
Telephone services (call centres)	-	0 (0)	1 (1)	2 (1)	3 (1)	0 (0)	0 (0)	0 (0)	0 (0)	1 (<1)	0.998
MI received from at least one source ^d	63 (100)	115 (96)	199 (98)	250 (90)	244 (87)	227 (88)	205 (87)	211 (83)	201 (231)	214 (87)	0.001

^aDiscrepancies in totals are due to rounding errors, ^bCalculated from study years available, ^cStatistical significance for the change in the receipt of medicines information between the study years. Age, gender, educational level, number of medicines in use and number of diagnosed diseases adjusted logistic regression was used in number of medicines in use and number of diagnosed diseases stratified analysis, ^dMedicines information (MI) sources listed in the survey, ^eRespondents who had diseases (list in the survey) diagnosed by a physician during the last year (12 months).