PEER REVIEW HISTORY

BMJ Open publishes all reviews undertaken for accepted manuscripts. Reviewers are asked to complete a checklist review form (http://bmjopen.bmj.com/site/about/resources/checklist.pdf) and are provided with free text boxes to elaborate on their assessment. These free text comments are reproduced below.

ARTICLE DETAILS

TITLE (PROVISIONAL)	Understanding the influence of the MomConnect programme on antenatal and postnatal care service utilisation in two South African Provinces: A Realist Evaluation Protocol
AUTHORS	Kabongo, Eveline; Mukumbang, Ferdinand; Delobelle, Peter; Nicol, Edward

VERSION 1 - REVIEW

REVIEWER	SYED EMDADUL HAQUE
	UChicago Research Bangladesh
REVIEW RETURNED	15-Mar-2019

GENERAL COMMENTS	The protocol is well written but need more information in the methods.
	Abstract:
	 Need clear justification. Why this research is important Need specific objectives
	3. Expected outcomes need to be included
	Sampling and data-collection:
	1. I am not sure why district with highest rate are low?
	2. Need more information on data-collection
	Qualitative data-collection:
	1. Need more information on FGDs. How they will conduct
	and who will conduct it?
	2. How they will analysis?
	Discussion:
	1. Expected outcomes may include here. Then readers can
	get some idea of the outcomes of the research.

REVIEWER	Justine Dol
	Dalhousie University, Canada
REVIEW RETURNED	20-Mar-2019

GENERAL COMMENTS	Thank you for the opportunity to review this protocol. It is an
	important contribution to the literature around understanding the
	how, why, for whom and under circumstances mHealth
	interventions are impactful through using realist evaluations. This
	builds on the extensive publication of the MomConnect program
	available in the BMJ Global Health, 2018, V3, Supp 2. Overall, the

protocol is clear and, pending changes as mentioned below, would be a good addition to the literature in this area.
- In the introduction, a better link between the use of mHealth technology and the MomConnect program is needed. A sentence explaining what the MomConnect program does is suggested to provide this clarification.
 It is unclear why some of the sub-districts are highlighted in red in table 1. If they are meant to be highlighted, please clarify why. Clarification/re-wording in the paragraph on lines 205-209 is requested.
 As required by BMJ Open protocols, the dates of the study should be included in the manuscript. In particularly, breakdown by phases would be helpful. Phase I
o The Intervention-Context-Actors-Mechanism-Outcomes (ICAMO) tool should be cited
o (IPT) is stated on line 260 without any clarification. - Phase II
o Line 279, 286 – should this be Table 2? Currently Table 3 is stated but there is no Table 3 provided.
o Additional details on the study questionnaires is desired. What will you be asking participants? Consider adding as supplementary material to facilitate understanding, transparency, and replication in future realist evaluations.
o On line 307 IDIs is used but not previously defined. Abbreviations should also not be used at the beginning of sentences.
o Further explanation of lines 312-313 is needed. - Phase III
o Clarification over final output is needed and what will be generated to answer the primary objective. This is very clear in Figure 2 but clarification is needed in the text.
- Additional clarification is requested on how authors will ensure trustworthiness of data as per the RAMESES II reporting guidelines.
 Overall, some typos and grammatical errors were present. Please review the revised protocol carefully before re-submission. References need to be reviewed for consistency and completeness.

REVIEWER	Fasil Wagnew Debre Markos University
REVIEW RETURNED	26-Mar-2019

GENERAL COMMENTS	The reviewer provided a marked copy with additional comments. Please contact the publisher for full details.
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VERSION 1 – AUTHOR RESPONSE

Reviewer: SYED EMDADUL HAQUE

Comments	Responses
Please state any competing	The authors declared no potential competing interest with respect
interests or state 'None	to the research, authorship, and/or publication of this article

declared':	
None declared	
Abstract:	We thank the reviewer for this comment. We have combined the
1. Need clear justification.	importance of the research to the specific objectives. This is
Why this research is	captured in the following sentence:
important	This paper describes the protocol for a realist evaluation of the
2. Need specific objectives	MomConnect programme, to provide a theory-based
3. Expected outcomes need	understanding of how, why and under what healthcare conditions
to be included	the MomConnect programme works or not.
	We have also added the expected outcomes.
	Expected outcomes:
	An improved understanding of how and why the MomConnect
	intervention improves the health seeking behaviour of pregnant
	women and mothers of infants, and the health system conditions
	that influence its implementation (see page 2)
Sampling and data-collection:	We have added the following paragraph to explain and capture
1. I am not sure why district	why the districts with the highest rates are low.
with highest rate are low?	1) A representative sampling frame from the district health
2. Need more information on	information system (DHIS) was used to obtain the sampling for this
data-collection	study focusing on ANC first visits before 20 weeks for June 2016.
	This period was the latest month in the master frame data of DHIS
	used to calculate the sample. All the districts in each province
	were drawn to identify districts with the highest and lowest ANC
	first visits before 20 weeks. In Gauteng, West Rand and
	Johannesburg District have the highest District with (69.0%) and
	lowest (57.3%) rates respectively. Randfontein Sub-district in West
	Rand District, Randfontein was identified as the best sub-district
	with the highest rate of ANC first visits before 20 weeks (80.3%),
	while Johannesburg A was the sub-district with the lowest rate in
	the Johannesburg district (50.6%). Similarly, in the Free State
	Province the districts with the highest (73.4%) and lowest (69.1%)
	rates are Xhariep and Fezile Dabi districts respectively. Naledi
	Sub-district (Xhariep District) was identified as the sub-district with
	the highest rate (80.4%) while Moqhaka Sub-district (Fezile Dabi
	District), the sub-district with the lowest rate (55.0%).
	The following paragraphs have been added to beef-up the data
	collection section as requested by the reviewer.
	2) Quantitative data collection: A structured questionnaire survey
	tool has been developed (Additional fil 1) to collect quantitative
	data from pregnant women and mothers of infants registered with
	the MomConnect programme. This tool will assess their
	understanding of how psychological determinants, socio-cultural
	context and structural context influence their uptake of MCH
	services. An appointment will be made with each participant, using
	the contact details captured in the MomConnect database, to invite
	them to the facility to participate in the study. In addition, the
	survey instruments will be administered telephonically to those
	participants who are unable to visit the facility during the study
	period.

	Furthermore, a facility assessment questionnaire (see Additional
	File 2) will be administered to HCP at facility level to explore the structural and contextual attributes that may influence the uptake
	of ANC and PNC services. (see page 11 and 12)
Qualitative data-collection:	An estimated 10 to 20 IDI will be conducted with HCPs at facility
1. Need more information on	level to explore their perceptions (resources, implementation
FGDs. How they will conduct	processes and programme uptake) of the MomConnect
and who will conduct it?	programme (See Additional Files for interview and FGD guideline).
2. How they will analysis?	Four FGDs (one per facility) consisting of between 10 and 15 participants will be conducted by the field workers and the principal
	researcher to ascertain participants perceptions regarding the
	uptake of MCH services and expectations of the MomConnect
	programme. Daily activities in selected ANC and PNC facilities will
	be observed as well. IDIs and FGDs will be audio-recorded and
	transcribed verbatim to be analysed using Atlas ti 8.0. The
	interview guide and survey questionnaire are designed in English
	but will be translated into the local language used in the different
	study settings (Afrikaans, Setswana, Sesotho, Zulu, Xhosa) and
	back-translated in English. Data gathered from the above sources
	will be transcribed, translated and backtranslated in preparation for
	analysis.
	The qualitative data analysis will comprise thematic analysis Deductive and inductive thematic analyses will be applied to analyse the data collected through observation, interviews and FGDs following these seven steps: (1) Familiarising with the data set; (2) development of a coding framework, (3) Coding a portion of the dataset for each case study (4) testing code reliability, (5) identifying initial themes emerging from the data, (6) using the code manual to apply codes to the entire script, and (7) connecting
	codes into themes through an interpretation process.
Discussion:	This was addressed by adding the following in the discussion
Discussion: 1. Expected outcomes may	section:
include here. Then readers	It is expected that this study will improve our understanding of how
can get some idea of the	and why the MomConnect intervention influences the health-
outcomes of the research.	seeking behaviours of pregnant women and mothers of infants.
	This study is also expected to provide a detailed description of the
	health system conditions that influence the implementation of the
	MomConnect programme to improve the uptake of ANC and PNC
	services. Finally, findings of the study can be used to improve the rollout and implementation of MomConnect elsewhere.
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Reviewer: Justine Dol

Please state any competing interests or state 'None	Thank you for your comment, we have addressed this query by rephrasing the competing interest statement.

declared':	The authors declared no potential competing interest with respect to the
None declared	research, authorship, and/or publication of this article
In the introduction, a better	Thank you for this suggestion. We have addressed this by adding the
link between the use of	following sentence:
mHealth technology and the	The MomConnect programme is an example of the application of this
MomConnect program is	mHealth technology. The present paper presents a protocol for
needed. A sentence	evaluating the MomConnect programme in depth.
explaining what the	(see page 4)
MomConnect program does	
is suggested to provide this	
clarification.	
It is unclear why some of the	Thank you for this observation. We failed to provide a reason for the
sub-districts are highlighted in	different colouration. Therefore, the red was removed.
red in table 1. If they are	
meant to be highlighted,	
please clarify why.	
Clarification/re-wording in the	Thank you. The paragraph has been reworded thus:
paragraph on lines 205-209 is	
requested	The district health barometer (DHB) 2016/2017 reported 71.2% of PNC
	visits within six days in GT which is higher than the national average of
	75% and also lower than that of FS (85.9%), which is higher than the
	national average. ANC first visit before 20 weeks was 58.4% in GT far
	less than the national average in the same period (1). However, our
	selection of study participating provinces is based on the highest and
	lowest rates of MomConnect registration and not on ANC/PNC
	attendance rates.
As required by BMJ Open	Thank you for your suggestions. We have added the following time
protocols, the dates of the	frame under the various phases. Phase one of the study because it
study should be included in	requires many sub-studies is estimated to take 12 to 18.
the manuscript. In	Phase two is estimated to take
particularly, breakdown by	12 - 18 months and Phase three 6 to 12 months depending on funding
phases would be helpful.	availability.
Phase I	Thank you for your suggestion. We have provided a citation for the
The Intervention-Context-	sentence.
Actors-Mechanism-Outcomes	
(ICAMO) tool should be cited	The Intervention-Context-Actors-Mechanism-Outcomes (ICAMO)
	heuristic tool [42] will be used to guide a content analysis approach.
	(see page 9)
(IPT) is stated on line 260	Thank you for the observation. This was already explained for the first
without any clarification.	time on line 246

- Phase II	Thank you for your observation it was actually 3 that was labelled
Line 279, 286 – should this	table 2. We have addressed this accordingly, thank you
be Table 2? Currently Table 3	
is stated but there is no Table	
3 provided	
Additional details on the study	Questionnaire are added as supplementary material
questionnaires is desired.	
What will you be asking	
participants? Consider adding	

as supplementary material to facilitate understanding, transparency, and replication in future realist evaluations.	
On line 307 IDIs is used but not previously defined. Abbreviations should also not be used at the beginning of sentences.	Thanks for your observation. This was already explained on line 256
Further explanation of lines 312-313 is needed.	Thank you for your suggestion. We have added the following sentences to elaborate on that statement. The hypothetico-deduction approach is most appropriate when testing an existing theory or a theory formulated a priori. This approach allows for various aspects and the entire hypothesis or
Phase III Clarification over final output	initial theory to be examined in light of the new evidence that is emerging in the various cases (see page 12) Thank you for your suggestion. We have added the following sentence to clarify this point.
is needed and what will be generated to answer the primary objective. This is very clear in Figure 2 but clarification is needed in the text.	The cross-case analysis will allow us to obtained a more refined programme theory to the initial programme theory and the case- specific theories. This refined theory, although obtained through abstraction, remains close enough to the observed data, yet provides explanations that are sufficiently general to explain outcomes across settings and social activities.
Additional clarification is requested on how authors will ensure trustworthiness of data as per the RAMESES II reporting guidelines.	Thanks, your comment this was addressed using this sentence: The RAMESIS II guideline for conducting and reporting realist evaluation [37] will be used to ensure quality control in the study. First, to elicit the IPT, all the above steps will be followed to ensure the trustworthiness of data collected from various sources, thus capturing a wide range of intended and unintended outcomes, context-mechanism interactions and relevant actors. In phase 2, to assess the reliability of data collection, a pilot study will be conducted in two healthcare facilities selected for convenience in the sub-district with the highest and lowest rates of ANC first visits before 20 weeks in GT and FS, respectively. The pilot will include health care providers (HCPs), pregnant women and mothers. At all levels of the study, quality control and credibility will be assured through data familiarisation by all the investigators and discursive interactions.
Overall, some typos and grammatical errors were present. Please review the revised protocol carefully before re-submission.	This was taken care of.

References need to be	This done.
reviewed for consistency and	
completeness.	

Reviewer: Fasil Wagnew

Please state any competing interests or state 'None declared':	Thank you for pointing this out. One of the other reviewers also pointed this out. We have addressed this accordingly:
None	The authors declared no potential competing interest with respect to the research, authorship, and/or publication of this article