Rating	Domain	Definition
Outstanding Good Needs improvement Inadequate	Safe	protecting people from abuse and avoidable harm and is rated across 3 areas; culture, staffing and environment
	Effective	treatment and support achieves good outcomes, promotes a good quality of life and is based on the best available evidence
	Caring	staff involve and treat people with compassion, kindness, dignity and respect
	Responsive	services are organized so that they meet people's needs
	Well-led	leadership, management and governance of the organization assures the delivery of high-quality person-centered care, supports learning and innovation, and promotes an open and fair culture