Data source	Number of sites	Number of participants	Roles of participants
Focus group (n=15) Dyadic interview (n=2) Individual interview (n=24)*	of sites N=14 12 1 6	participants N=107 79 4 24	 Manager (21 from 12 sites) Registered nurse (19 from 11 sites) Obstetrician (13 from 10 sites) Program director (8 from 7 sites) Pediatrician (7 from 3 sites) Nurse educator (6 from 4 sites) Clinical resource nurse (5 from 3 sites) Midwife (5 from 5 sites) Advanced practice nurse(4 from 4 sites) Analyst (3 from 3 sites) Clerk (3 from 1 site) Family physician (2 from 2 sites) Vice President (2 from 2 sites)
Desument muieur	7		 Other (2 from 2 sites) Registered practical nurse (1 from 1 site) Lab technician (1 from 1 site) Parent (1 from 1 site) BORN Coordinator (4 covering 12 sites)
Document review	7	N/A	N/A
Observations at	4	N/A	N/A
meetings Photographs	10	N/A	N/A
	-		
Photographs Unit tours	10 12	N/A N/A	N/A N/A

Supplementary Table 3 Data collection methods and participants

*17 interviews were conducted in person, 7 by telephone BORN, Better Outcomes Registry & Network Ontario