

APPENDIX I

INTERVIEW GUIDE

Background

Topic

- Sub topic
 - Sample question

The order and content of the questions was adjusted to the age, sickness and concentration of each patient.

Interview A: before start of the experiment

- ❖ Introduction
 - Explanation research and interview
- ❖ Experience with hospitalization
 - Hospitalization frequency
 - Have you ever been hospitalized before? Can you tell me about that?
 - Reason for hospitalization
 - Do you know the reason for your hospitalization?
 - Experiences with hospitalization
 - What do you think about your hospitalization? What is it like to be in the hospital?
 - Interventions during hospitalization
 - What do you like in the hospital? What kind of things do you want to do in the hospital?
- ❖ Home
 - Not being home
 - What is it like not being at home?
 - Connection
 - Do you contact others while you're hospitalized? In what way?
- ❖ Virtual Reality
 - Experience
 - Have you used a VR device before? What was it like?
 - Expectations
 - What is your idea about the use of VisitU?
- ❖ Verbal member check
- ❖ Conclusion

Interview B: after the period in which the device could be used

- ❖ Introduction
 - Explanation research and interview
- ❖ Experience with hospitalization
 - Any question missed during interview A.
- ❖ Virtual Reality experiences
 - Usage
 - How often have you used the VR device? In what way have you been using VR? When did you use VR?
 - Practical
 - What was the usability of the VR goggles?
 - Physical
 - What happened with you physically when you used the VR goggles?
 - Presence
 - How real was the VR environment? In what way did you consider yourself being there?
 - Cognitive
 - What was using the VR goggles like? What thoughts came up in your mind? What would you tell your friends about these goggles?
 - Emotional

- What kind of feelings did you experience using VR?
- Social
 - Whom did you contact through VR goggles? What were your thoughts about that?
- Expectations
 - Did VR live stream meet your expectations?
- ❖ Parents view
 - Cognitive
 - What were your thoughts about the of VR use for your child?
 - Emotion
 - In what way affected VR your child?
 - Behavior
 - How did your child react using VR?
 - Practical
 - What were your experiences with using and installing VR live stream?
- ❖ Verbal member check
- ❖ Conclusion