General experience

- 1. To start with, I would like to know how your experience was while taking part in the Sure Step study.
 - a. I would like you to try and remember the first few weeks you used the stepping program; can you tell me about your experience when starting to use the program?
 - b. Now try and remember when you were about half way through the program (that is two months into the program); can you tell me about your experience then?
 - c. Lastly, try and remember your last week using the program; can you tell me about your experience then?

Prompts according participant's responses:

- a. How was your experience while learning how to use the program? Why do you think that was?
- b. How did you feel when using the program? What do you think made you feel like that? Benefits
- 2. Can you think of any benefits you may have experienced throughout the exercise program? Follow-up according participant's responses:
 - a. (Yes) What benefits did you experience? How do these benefits impact your life?
 - b. (No) Why do you think that is?

Barriers and enablers to exercise adherence

- 3. On average, you exercised (participant's data) days per week; Depending on adherence record:
 - a. I would like you to think about the different reasons that might have prevented you from exercising more.
 - b. I would like you to tell me about your motivations to exercise this much.
- 4. Try to remember a day when you exercised using *SureStep*, can you describe what was going

through your mind that made you want to exercise?

- 5. On the other hand, what were you thinking on the days you didn't exercise?
- 6. Would you see yourself continuing with an exercise program like this, let's say 3 times per week, for another year? Can you tell me more about this? Program design
- 7. What would you say were the highlights of this program? Why are these important to you?
- 8. What would you say were the weak aspects of the program? How did this impact your experience?
- 9. Can you think of any suggestion to improve the program?

Closing interview

- 10. Is there anything else about your experience using the program, or the program itself that you feel is important and we have not yet discussed?
- 11. Finally, I would like to summarize what I have gathered from this interview, and I would like you to tell me if this represents what you have told me and to please clarify anything I may have misunderstood.