Public Assessor Value Networks

Supply side

Demand side

Hardware supplier

Offers devices & other hardware

Procurement, installation, stock control & maintenance unit*

Telecoms supplier

Offers connectivity

Offers procurement, stock control, installation & maintenance services

Offers installation, maintenance, call-handling & monitoring & response services

End-user

Offers monitoring; offers response to end-user

Telecare provider

Offers call-handling & monitoring software

Offers assessed-for ATT

Offers ATT infrastructure

Carer

Software supplier

ATT assessor

Offers procurement, stock control, installation & maintenance services

Offers call-handling & monitoring services

Offers funding of ATT if eligible

Offers funding of standalone AT for carer to monitor

Procurement, stock control, installation & maintenance supplier*

Call handling & monitoring supplier*

Public payer (CASSR)

Offers telecare infrastructure

Offers devices & other hardware

Authorised/ trusted assessor

Offers assessed-for ATT (pendant-alarm/non-complex)

Role

—— Main role

---- Secondary role

→ Value delivery

Sector

Private

Public

Individuals