

Supplementary table

| Supplementary table 1: Relationship of responses and demographic variables | Relation with age U (p value) | Relation with education U (p value) | Relationship with diagnosis X ² (p value) |
|--|----------------------------------|--|---|
| Question | | | |
| 1. When you had important questions to ask a doctor, did you get answers that you could understand? | 571.5 (0.462) | 630.0 (0.940) | 3.339 (0.068) |
| 2. When you had important questions to ask a nurse, did you get answers that you could understand? | 676.0 (0.649) | 451.5 (0.015)* | 0.166 (0.684) |
| 3. Sometimes in a hospital, one doctor or nurse will say one thing and another will say something quite different. Did this happen to you? | 1124.0 (0.067) | 1117.5 (0.367) | 0.104 (0.747) |
| 4. If you had any anxieties or fears about your condition or treatment, did a doctor discuss them with you? | 448.0 (0.692) | 341.0 (0.189) | 0.055 (0.815) |
| 5. Did doctors talk in front of you as if you weren't there? | 1168.5 (0.142) | 1153.5 (0.677) | 1.414 (0.234) |
| 6. Did you want to be more involved in decisions made about your care and treatment | 541.5 (0.544) | 501.5 (0.533) | 0.287 (0.592) |
| 7. Overall did you feel you were treated with respect and dignity while you were in the hospital | 535.0 (0.164) | 623.0 (0.629) | 0.276 (0.600) |
| 8. If you had any anxieties or fears about your condition or treatment, did a nurse discuss them with you? | 823.5 (0.468) | 766.0 (0.508) | 0.366 (0.545) |
| 9. Did you find someone on the hospital staff to talk about your concerns | 797.0 (0.073) | 908.5 (0.934) | 3.004 (0.083) |
| 10. Do you think the hospital staff did everything they could to help control the pain | 366.5 (0.303) | 270.0 (0.427) | 3.226 (0.072) |

| | | | |
|---|------------------|------------------|---------------------------------|
| 11. If your family or someone else close to you wanted to talk to the doctor, did they have enough opportunity to do so? | 480.5 (0.614) | 475.0 (0.229) | 0.258 (0.611) |
| 12. Did the doctors or nurses give your family or someone close to you all the information they needed to help you recover? | 252.5 (0.362) | 281.0 (0.839) | 0.702 (0.402) |
| 13. Did a member of staff explain the purpose of the medicines you were to take at home in a way you could understand? | 413.0 (0.468) | 361.0 (0.968) | 1.808 (0.179) |
| 14. Did a member of staff tell you about medication side effects to watch for when you went home? | 475.5 (0.155) | 488.5 (0.805) | 0.192 (0.661) |
| 15. Did someone tell you about the danger signals regarding your illness or treatment to watch for after you went home? | 483.0 (0.133) | 501.0 (0.323) | 5.592 (0.019)* |